Regular Meeting of the Members Council on Library Services (MCLS)

Minutes

Thursday, December 7, 2017 – 1:00 to 5:00 p.m. EST
Friday, December 8, 2017 – 8:30 a.m. to 12:00 p.m. EST

Florida Virtual Campus
1753 W. Paul Dirac Dr. | Tallahassee, Florida 32303

Members Present: LisaMarie Bartusik (PSC), Christine Boatright (FGC), Ray Calvert (PHSC), Todd Chavez (USF), Mercedes Clement (DSC), Elizabeth Curry (UNF), Akos Delneky (IRSC), Brian Doherty (NCF), Lori Driscoll (GCSC), Robert Dugan (UWF), Tricia Elton (TCC), Teresa Faust (CCF), Christina Fullerton (PSC), Karen Griffin (HCC), Margaret Hawkins (SCF), Janice Henderson (NWFSC), Carol Hixon (FAU), Robert Krull (PBSC), Tom Messner (FSCJ), Kathryn Miller (FPU), Kathleen Miller (FGCU), Lena Phelps (SFSC), Anne Prestamo (FIU), Judith Russell (UF), William Shuluk (FSSC), Ruth Smith (VC), Jane Stephens (CC), Morgan Tracy (SSCF), Faye Watkins (FAMU), Lynne Wyche (NFCC), and Julia Zimmerman (FSU).

Guests: Rich Ackerman (BC), Valerie Boulos (FIU), Sarah Cohen (FSU), Elizabeth Farrell Clifford (FSU Law), Rebecca Frank (SPC), Jean Phillips (FSU), Jeff Gallant (Affordable Learning Georgia), Annie Glerum (FSU), Laura Gayle Green (FSU), Amy Johnson (Florida Division of Library and Information Services), Nancy Kellett (FSU), Victoria McGlone (FSCJ), Ramona Miller-Ridlon (SCF), LeEtta Schmidt (USF), Courtlann Thomas (PSC), Krystal Thomas (FSU), and Martin Wood (FSU).

FLVC/FALSC Staff: Ellen Bishop, Joni Branch, Chase Fiorini, Brenda Rutten, Susan Rodgers, Scott Schmucker, Elijah Scott, Dave Whisenant, and Shawn Wilson

Call to Order
The meeting was called to order at 1:00 p.m.

Welcome and Introductions
Miller welcomed everyone to Tallahassee, introduced herself, and asked members to introduce themselves.

Consent Items
Prior to the meeting a packet was sent out with detailed reports from the standing committees, as well as November’s meeting minutes and future meeting dates. Miller pulled the Collection Management and E-Resources Standing Committee (CMESC) and the Technical Services Standing Committee (TSSC) reports for discussion later in the meeting. Prestamo made a motion to approve consent items; Messner seconded the motion. Motion approved.
Sierra/Encore Implementation Update
Prior to the meeting a packet was sent out with detailed reports. Scott welcomed everyone to Tallahassee. The ILS Implementation Project is ever changing, and the goal today is to update the council on where the project is currently, what the next steps are, and what the future looks like. Scott noted that no final decision had been made for the ILS Project.

Testing Results
Bishop gave an overview of the ILS Project status that included Preproduction Verification (PPV) testing results. FALSC staff, ILS working groups, and institution implementation teams have been involved in PPV testing. PPV1 began Oct. 9 and lasted through Oct. 20. 190 issues were uncovered with 31 major priority issues. On Nov. 14, PPV 2 testing began and lasted through Dec. 2. 15 issues were added to the 31 major priority issues from PPV 1. All the major issues identified in PPV are in addition to the 21 blockers that were identified back in January and February.

Bishop briefed the council on all the unresolved major priority issues identified in testing, including harvesting, location facets, ERM functionality, paging options, authentication, and system response times. Bishop reviewed system performance and response times in Sierra and Encore. Bishop noted response times aren’t available for Sierra Web because it has not been delivered. In September, Sierra 3.4 was released and there was a small improvement in response times, but not close to contractual obligations. Encore 4.7 was released on Dec. 6 with some response time fixes, and FALSC staff is in the process of testing it. Scott noted that the system is being tested lightly and not tested with full student load capacity. Once testing ended on Dec. 2, Innovative(III) is now at a point of failure in system acceptance. The contract gives III a deadline of Dec. 18 to resolve all issues for system acceptance. If the company fails system acceptance, it will be in default of the contract. Under the contract, III then has 60 days to fix the defaults before contract termination.

Testing surveys were sent out after both testing periods. The results are in the packet. Bishop gave an overview of the testing results to the council.

Whisenant reviewed the on-going development issues with the council. These included: Sierra Web Application, bi-directional updates, course reserves, restricting access, based on course registration, and authentication. He also reviewed the revised Implementation Timeline. Finally, Whisenant shared the system acceptance contract language with the council. He noted FALSC/FLVC has followed and continues to follow the contract.

Next Steps
Scott and the council discussed the future viability of continuing this project with the vendor within the contractual stipulations and what is needed to move forward with the system.

Bishop and Whisenant presented currently supported systems to include Mango, Primo, Aleph, Data Warehouse, SFX, Prime Central Index (PCI), MetaLib, etc. They reviewed viable options with the currently supported systems. Scott explained to the council what the next steps are both short and long term. Discussion followed.

Henderson made a motion of recommendation that while following the contract, FALSC and the council begin looking for other options because the current option, at this moment, doesn’t appear viable for the colleges and universities; Alegria seconded. Griffin made a motion to amend the recommendation to include “after extensive training and testing by the colleges and universities and FALSC.” Henderson withdrew the motion. Griffin withdrew the amendment. Alegria had no objection. Motion and amendment removed from the floor.
Miller posed the question: “Knowing what we know today, based on all the preproduction testing, does the council recommend moving forward with the implementation of Sierra/Encore Duet system”?

Miller called for a vote by show of hands. It was unanimous not to move forward with the implementation of the Sierra/Encore Duet system.

Bishop thanked library staff, working groups, and FALSC/FLVS staff for all of their hard work.

Technical Services Standing Committee (TSSC)
Prior to the meeting a packet was sent out with a detailed report. Cohen gave an overview of the recommendation. Since 2012, when the SUS libraries merged their catalogs, the CSUL Cataloging, Authorities, and Metadata Committee has maintained a cataloging standards document for use in the shared catalog. The CAM subcommittee charged with the maintenance of that document, the Bibliographic Control and Discovery Subcommittee (BCDS), continues to main to maintain that document and meets quarterly. Their document “Guidelines and Procedures for the Shared Bibliographic Catalog,” is designed for the expert cataloger, while the TSSC Cataloging Standards document is being written with the non-specialist staff member in mind. With the forthcoming merger of the SUS and FCS catalogs, BCDS feels that its work may be better served under the auspices of the Technical Services Standing Committee. Both CAM and TSSC have agreed in principle to this move.

Messner motioned to accept the recommendation; Zimmerman seconded. Motion passed.

Collection Management and E-Resources Standing Committee (CMESC)
Prior to the meeting a packet was sent out with a detailed report. Miller (SFC) gave an overview of the recommendation from the CMESC for 2019 FCS Collection decisions. The committee timeline calls for recommendations on how to balance the 2019 collection to allow MCLS Deans and Directors sufficient time to plan their local budgets and collections. The FCS recommends cutting one of the newspaper databases to balance the budget. There was not an agreement among committee members on which one to cut, either US Newstream or Newsbank. Frank made a motion to retain US Newstream; there no second. The motion died. Discussion followed. Miller (SFC) requested the FCS to give CMESC a list of which one they want to retain, US Newstream or Newsbank. Messner suggested the CMESC send a doodle poll to the FCS directors to see which one to retain. Schmucker agreed to send out the poll.

E-Resources

Statewide Collections
Schmucker updated the council on the statewide collections for 2018. The CMESC selected Lexis Nexis Academic for the pick in the statewide collections. This will be available to the SUS for 2018. There will be a $14,000 surplus in the budget. FLVC confirmed that surplus can roll over for 2019.

Group Licensing Process
Schmucker stated group the licensing process is wrapping up. Commitment letters have been sent in by all participating schools. Invoices are in the process of being sent out and paid. This year there were 38 institutions that participated for a total of 131 products. There were 36 vendors who participated. Total spent was $1.79 million, an increase of about 6.5 percent from last year.

Journal Packages
Schmucker noted FALSC is continuing with the journal package licensing services for those who are interested. We will continue with our agreement with Taylor and Frances. FALSC is pursuing a one-year agreement with Cambridge to get through the next year and is working on a three-year agreement with Oxford and Sage.
A Focus on OER
Scott gave a brief historical background on his involvement in Open Educational Resources (OER). He proposed the libraries take a leadership role in Textbook Affordability and OER. This is an area all libraries can have a direct and measurable impact. OER is open resources at no cost to anyone. Scott encouraged the members to attend the OER Summit February 7-8 in Miramar Beach, Fla. Scott gave the introduction for the keynote speaker, Jeff Gallant, Program Manager with Affordable Learning Georgia.

Affordable Learning Georgia and OER
Gallant gave a presentation on OER and Affordable Learning Georgia and the impact it has had for the state college and universities of the state of Georgia. He briefed the council on the steps Georgia took to implement OER within the institutions. These steps included raising awareness, providing support, expanding on success, planning for the future, and lessons learned. He opened the floor for questions. Discussion followed.

ACRL Metrics Presentation
Karen Kupiac, Director of Customer Service, gave a brief overview of ACRL Metrics. She presented a demonstration on ACRL Metrics to the council.

Work Groups: Textbook Affordability and OER
Scott assembled the council into workgroups by table and asked them to ponder the following question. What if commercially published textbooks didn’t exist? How would our libraries facilitate the use of library collections and OER as essential teaching resources? After discussion by the workgroups, ideas were presented from each group. Some ideas included using tools already in in place; getting administration involved; incentivizing; making sure libraries are equipped with resources; partnerships with librarians, instructional designers, and instructors; reconstructing the technical side; relying on learning objects that relate to learning outcomes; accelerated use of course reserves in LMS; integrations of e-resources into LMS; multi-media licensing; working with acquisitions on copyright; and having centralized services.

New Business

Open Textbook Network (OTN) Membership
Scott gave an overview of the Open Textbook Network (OTN). It is an alliance of more than 600 colleges and universities that helps members build sustainable open textbook programs. Scott state he reached out to OTN to see what it would take to get a large consortia membership for our state. FALSC could pay for entry level membership at $15,000 to apply to all 40 institutions. This includes two full-day training workshops to train leaders from the colleges and universities, who then train others across the state; and four attendees may attend the 2018 OTN Summer Institute at the University of Minnesota.
Scott asked if there is interest from the council to explore the OTN as a pilot project. Discussion followed.

Miller asked for a vote by show of hands. Majority approved exploring the OTN as a pilot project. Scott will take the next steps to move forward with the OTN.

Legislative Budget Request (LBR) for OER
Scott stated Phillips and he started working on a Legislative Budget Request (LBR) for OER. The Board of Governors (BOG) was working on a request for OER as well. Scott was asked to be a part of the OER/E-text committee working on LBR. Committee is meeting on Monday. Scott will report out after the meeting.

Adjournment
The meeting adjourned at 12:00 p.m. EST.
Regular Meeting of the
Members Council on Library Services (MCLS)
Agenda

Florida Virtual Campus
1753 West Paul Dirac Dr. | Tallahassee, Florida 32310

Thursday, December 7, 2017 —1:00-5:00 p.m. EST

12:00-1:00    Lunch
1:00-1:05    Call to Order   Kathy Miller, Chair
1:05-1:15    1. Welcome and New Member Introductions    Kathy Miller
1:15-1:30    2. Consent Items    Kathy Miller

   A. Approve November 1 Meeting Minutes
   B. Accept FALSC Standing Committee Reports
      I. Collection Management and E-Resources (CMESC)
      II. Digital Initiatives (DISC)
      III. Library Assessment (LASC)
      IV. Resource Sharing (RSSC)
      V. Technical Services (TSSC)
      VI. Textbook Affordability and OER (TAOERSC)
      VII. User Interfaces (UISC)
   C. Accept Sierra/Encore Duet Implementation Working
      Group Reports
      I. Acquisitions and Serials
      II. Cataloging and Authorities
      III. Circulation and Resource Sharing
      IV. Discovery
      V. E-Resources Management
      VI. Joint-Use
      VII. Systems
      VIII. Training
   D. Future Meeting Dates
      I. February 27-28, UF, Gainesville, FL
      II. May 15-16, UCF, Orlando, FL
   E. MCLS Meeting Registration Fee Increase
      The registration fee is intended to cover the costs of the meeting and has been set at $30
      since June 2013. FALSC provides food at our meetings to allow the Members Council to
      make the most of our limited time together. A slight fee adjustment is needed due to
      rising catering costs including food, delivery and service fees. Increasing the fee to $35 will
      allow FASLC to continue to provide an assortment of food items, including options for
      special dietary needs.
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<tr>
<th>Time</th>
<th>Session</th>
<th>Presenter(s)</th>
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<tbody>
<tr>
<td>1:30</td>
<td>Sierra/Encore Implementation Update</td>
<td>Elijah Scott, Ellen Bishop, Dave Whisenant</td>
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<td></td>
<td>A. Testing Results</td>
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<td>B. Next Steps</td>
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<td>4:00</td>
<td><em><strong>BREAK</strong></em></td>
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<td>4:20</td>
<td>CMESC 2019 FCS Collection Decision</td>
<td>Scott Schmucker</td>
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<td>4:40</td>
<td>FALSC Briefings</td>
<td>Scott Schmucker</td>
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<td>A. E-Resources</td>
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<td>5:00</td>
<td>Adjournment</td>
<td>Kathy Miller</td>
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Friday, December 8, 2017 — 8:30 a.m. to 12:00 p.m. EDT

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<th>Session</th>
<th>Presenter(s)</th>
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<tr>
<td>7:45</td>
<td>Breakfast</td>
<td>Kathy Miller</td>
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<td>8:30</td>
<td>Call to Order</td>
<td>Kathy Miller</td>
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<td>8:35</td>
<td>A Focus on OER</td>
<td>Elijah Scott</td>
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<td>8:45</td>
<td>Keynote Speaker Address: Affordable Learning Georgia and OER</td>
<td>Jeff, Gallant, GALILEO Program Manager, Affordable Learning Georgia</td>
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<td>9:45</td>
<td><em><strong>BREAK</strong></em></td>
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<td>10:00</td>
<td>ACRL Metrics Presentation</td>
<td>Karen Kupiac, Director Customer Service</td>
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<td>11:00</td>
<td>Work Groups: Textbook Affordability and OER</td>
<td>Elijah Scott</td>
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<td>11:30</td>
<td>New Business</td>
<td>Kathy Miller</td>
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<td></td>
<td>A. Open Textbook Network (OTN) Membership</td>
<td>Elijah Scott</td>
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<td>B. Legislative Budget Request for OER</td>
<td>Jean Phillips</td>
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<td>11:50</td>
<td>Wrap Up</td>
<td>Kathy Miller</td>
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<tr>
<td>12:00</td>
<td>Adjournment</td>
<td>Kathy Miller</td>
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Thank you for leaving your nametag for future use
Regular Meeting of the
Members Council on Library Services (MCLS)

Minutes

Wednesday, November 1, 2017 – 9:30 a.m. to 12:30 p.m. EST

Virtual Meeting:

Members Present: Rich Ackerman (BC), Barry Baker (UCF), Lisa Marie Bartusik (PSC), Valerie Boulos (FIU, representing Anne Prestamo), Todd Chavez (USF), Ray Calvert (PHSC), Elizabeth Curry (UNF), Akos Delneky (IRSC), Brian Doherty (NCF), Lori Driscoll (GCSC), Robert Dugan (UWF), Tricia Elson (TCC), Teresa Faust (CCF), Christina Fullerton (PSC), Karen Griffin (HCC), Margaret Hawkins (SCF), Lori Kelly (FKCC), Rob Krull (PBSC), Ramona Miller-Ridlon (SFC), Tom Messner (FSCJ), Lena Phelps (SFSC), Patrick Reakes (UF, representing Judy Russell), Kathleen Saaco (LSSC), William Shuluk (FSW), Ruth Smith (VC), Jane Stephens (CC), Barbara Stites (FGCU, representing Kathy Miller), Courtlann Thomas (PSC), Morgan Tracy (SSC), Christina Will (SJRSSC), and Lynn Wyche (NFCC)

Guests: Tina Buck (UCF), Alexis Carlson (IRSC), Laura Gayle Green (FSU), Ernestine Holmes (FAMU), Karen MacArthur (EFSC), Patricia Morris (FGC), Kristina Neihouse (FKCC), Kelly Rowan (FIU), Dan Schoonover (FSU).


Call to Order
The meeting was called to order at 9:30 a.m. EDT.

Welcome
Messner chaired the meeting for Dr. Kathleen Miller who was unable to attend. Messner welcomed the council and noted that this virtual meeting serves as a replacement to September’s meeting that was cancelled due to Hurricane Irma. Griffin made a motion to approve the agenda; Calvert seconded the motion. Motion approved.

Consent Agenda Approach
Messner stated Dr. Miller presented the consent agenda approach to the Executive Committee, and the committee agreed to use moving forward with the MCLS. Items under the consent agenda, such as minutes, reports, etc., are provided beforehand for review. During the meeting, any member may remove an item from the consent agenda and move it to discussion. A motion is made to approve all items under consent at one time, except for any items pulled out for discussion.
Consent Items
Prior to the meeting a packet was sent out with detailed reports from the standing committees and working groups, as well as, May’s meeting minutes. Henderson made a motion to approve all consent items; Driscoll seconded the motion. Motion approved.

Updates
Messner announced that the Executive Committee had approved the recommendation from the Collections Management and E-Resources Standing Committee (CMESC) to expand their charge to read:

- Recommend which e-resources will be licensed for all college and university.
- Correlate available dollars with the ability to maintain subscriptions, and prioritize if funds will be insufficient to maintain current subscriptions.
- Recommend more permanent committees and task forces necessary to analyze and build joint FCS/SUS library collections.
- Coordinate with relevant FALSC staff and other committees and report to the Executive Committee.
- Periodically review guidelines and processes relating to e-resources negotiations and procurement.

Messner updated the council on recent standing committee appointments. Two new standing committees have been created: The Library Assessment Standing Committee (LASC) and the Textbook Affordability and OER Standing Committee (TAOERSC). Both committees are meeting early in November to select a chair and determine a meeting schedule.

Sierra/Encore Implementation Update
Whisnant and Bishop gave an update on the ILS project status. The implementation project continues to move forward on the projected go live date of July 2018. In-person training was completed in summer of 2017. Refresher training sessions will be led by Innovative and are planned for Spring 2018. Those dates and times are currently being compiled.

FALSC created user accounts for all library staff. This work was completed in early October. In September, FALSC distributed a Pre-Production Verification Plan to all the working groups and ILS Coordinators. FALSC staff tested various system functions and tested Encore and Sierra with special software to evaluate response time. All reported issues have been evaluated and submitted to Innovative for resolution by November 14. A second round of formal testing is scheduled for November 14 through December 2 to retest first round issues. Results from the formal testing period will be used in the recommendation on whether to move forward. FALSC has given Innovative a December deadline to address all issues.

Whisenant reviewed development issues that have been completed and encouraged everyone to go in and test the system and report any issues. Bishop gave an update on the development issues that are still being worked on and the key issues identified during testing. An updated timeline was also presented to the council.

Bishop announced dates FALSC would like to propose for freezing changes to Aleph, Mango, and Primo legacy systems. The dates include February 1, 2018 for service requests that don’t affect functionality; service requests for table changes; and new development functionality. June 1, 2018 will be for service requests for policy or system changes. Henderson motioned to approve the freeze dates; Calvert seconded. The motion did not pass and the vote was tabled and will be brought for discussion at the December 7-8 meeting.

E-Resources
Schmucker presented the Collection Management and E-Resources Standing Committee (CMESC) recommendations for the 2018 statewide collection of e-resources. The recommendation is: to retain the products currently shared by both systems; to retain the products in the current FCS collection; and to retain the products in the current SUS collection except for LexisNexis Academic.

Henderson made a motion to accept the CMESC’s shared 2018 statewide collection recommendation; Hawkins seconded. Motion approved.

Faust made a motion to accept the CMESC’s FCS 2018 statewide collection recommendation; Fullerton seconded. Motion approved.
Curry made a motion to accept the CMESC’s SUS 2018 statewide collections recommendation, with the contingency of LexisNexis Uni if it is recommended by CMESC; Dugan seconded. Motion approved.

**Update on FLVC Group Licensing Process**
Schmucker gave an update on the 2018 opt-in licensing process. This is a single license with single invoicing through FALSC. First round responses have been received and FALSC is recalcultating pricing. The second-round pricing will be out soon. Second round responses should be an indication of the final subscriptions. Letters of intent will be sent out after the second round, which serve as a commitment.

**FALSC Briefings and Discussion**
Scott updated the council on FALSC hiring activities. There are currently three positions: Director of Library Support and Training, Director of Digital Services and OER, and Director of E-Resources. Search committees have been created for all three positions and they are in the process of reviewing applications and selecting candidates for a first round of interviews. Then, they will narrow the candidates down to two or three for face to face interviews and presentations. We will inform the council when those presentations are scheduled. The plan is to have the members participate in the presentations.

The OER summit will be held Feb 7-8, 2018 in Miramar Beach, FL. Scott encouraged the members to attend.

**New Business**
There was no new business.

**Adjournment**
Messner adjourned the meeting at 12:03 p.m. EDT.
COLLECTION MANAGEMENT AND E-RESOURCES STANDING COMMITTEE

Report on Current Activities for the Members Council on Library Services Meeting
December 7-8, 2017

CO-CHAIRS: Valerie Boulos, Jenna Miller
MCLS LIAISON: Judy Russell

CURRENT ACTIVITIES:

During this quarter, the FLVC Collection Management and E-Resources Standing Committee (CMESC) held four full committee meetings and several task-related subgroup meetings. Below is a summary of activities this quarter.

2018 Statewide Collection of Electronic Resources Update

Per MCLS approval at the November virtual meeting, FLVC has begun the renewal and payment of the 2018 products. Please note that for both the FCS and SUS, the 2018 collection will remain the same as the 2017 collection. This is a change from the last Quarterly Report where the cancellation of LexisNexis Uni was expected for the SUS.

- Note on SUS collection - The SUS CMESC members, in consultation with members of the CSUL Collections Advisory Committee, considered a discounted price quote for LexisNexis Uni. Webinars on the updated interface were arranged and the product subsequently discussed. The CMESC recommends continuation of LexisNexis Uni, which is feasible within the allocated budget. Per the wording of the SUS-based MCLS vote in November no further action on behalf of the MCLS is required to renew Uni.

2019 Statewide Collection of Electronic Resources

The committee timeline calls for recommendations on how to balance the 2019 collection at the December meeting to allow MCLS Deans and Directors sufficient time to plan their local budgets and collections. Please see attached report for 2019 recommendations.

- FCS – The FCS recommends cutting one of the newspaper databases to balance the budget. A vote should be taken to determine which product to cancel. [Action Item]
- SUS – Due to the late reinstatement of LexisNexis Uni, the SUS CMESC members have not had an opportunity to thoroughly review which product to recommend for cancellation. We apologize for this delay. (Had Uni been cancelled, no additional cancellations would have been required in 2019.)
JSTOR E-Book Titles

The 106 JSTOR e-books purchased by FLVC from salary savings in Spring 2017 are fully active and MARC records are available in all member catalogs.

Membership Changes

The committee welcomed two new members this quarter: Ying Zhang from University of Central Florida and Alicia Ellison from Hillsborough Community College.

In January 2018, Mark Marino will take over as the co-chair representing the FCS and Alicia Ellison will take over as the secretary representing the FCS.

Minutes and Meeting Recordings

The CMESC regularly posts minutes to the wiki site at: https://certf.wiki.flvc.org/wiki/index.php/Main_Page. Due to the sensitive nature of committee discussions, often concerning negotiations and vendor pricing, meeting recordings are not posted.
DIGITAL INITIATIVES STANDING COMMITTEE

Report on Current Activities for the Members Council on Library Services Meeting
December 7-8, 2017

CHAIR: Krystal Thomas
MCLS LIAISON: Carol Hixson

CURRENT ACTIVITIES: This report reflects DISC activity from September - November 2017. The group met 2 times by conference call to:

- Discuss statewide collaboration on digital initiatives and services, to share research and expertise, and to coordinate activities.
- Discuss issues related to centralized services: common digital library system and companion tools; Florida Digital Archive (FDA); PALMM; Archon/ArchivesSpace; Florida OJ/Open Journal Systems (OJS); metadata standards; digital items and collections discovery in MANGO
- Discussed the work of the Sunshine State Digital Network (SSDN) which is the new service hub for the Digital Public Library of America (DPLA) in Florida by having the new program coordinator present to the group and take questions.
- Report from a working group discussing work started to move DISC information into a public wiki and archive older, out of date information on the internal wiki.
- Share current activities and digital initiatives among member institutions.

ISG (Islandora Sub-Group) update: The group met twice by conference call during this quarter. Work accomplished by the group in conjunction with FALSC:

- Work continued on the FL-Islandora Institutional Repository Functionality (FLIIRT). Read more about the project on its wiki: https://fliirt.wiki.flvc.org/wiki/index.php/Main_Page
- Display of altmetrics with individual PDF objects (as seen with IR items) was implemented in production sites for all PDF objects, IR or not.
- Updates to display of newspapers and compound objects were implemented on production sites to fix certain display issues.
- ISG meeting notes can be seen for this time period on its public wiki: https://islandora.pubwiki.fcla.edu/wiki/index.php/ISG_Meeting_Notes_pubwiki

Other FALSC Digital Services Updates:

- FALSC continues work on Encore and harvesting digital objects. Testing took place in October and development continues with the look and functionality of digital objects in Encore.
LIBRARY ASSESSMENT STANDING COMMITTEE

Report on Current Activities for the Members Council on Library Services Meeting
December 7-8, 2017

CHAIR: Victoria McGlone
MCLS LIAISON: Katie Sacco

CURRENT ACTIVITIES:

The Library Assessment Standing committee held its first meeting on Thursday, Nov. 9, 2017. We took the following actions:

- Performed introductions
- Reviewed our charge
- Decided which committee members would serve a 3-year term and which would serve a 2-year term
- Reviewed the newly created LASC wiki (http://lasc.wiki.flvc.org)
- Determined a regular meeting time: Second Thursday of each month at 1:00 PM EST.
- Elected a Chair: Dr. Victoria McGlone, Director of Campus Library Services, Kent Campus, Florida State College at Jacksonville
- Elected a Secretary: Tammera M. Race, Systems, Metadata & Assessment Librarian, Jane Bancroft Cook Library, New College of Florida
 RESOURCE SHARING STANDING COMMITTEE

Report on Current Activities for the Members Council on Library Services Meeting
December 7-8, 2017

CHAIR: Robbie Allen
MCLS LIAISON: Thomas Messner

CURRENT ACTIVITIES: The Resource Sharing and Standing Committee has been reviewing the developments with Sierra particularly during the testing periods. After November’s testing of Sierra the committee will review which best practices and policies need updating to align with the new ILS system.
CURRENT ACTIVITIES:

The TSSC did not meet during the month of September, since many colleges and universities experienced significant disruption due to Hurricane Irma.

Mary Ann O’Daniel (FALSC) continued to update the committee on the progress of the Sierra implementation.

Annie Glerum (FSU) and Jeanne Piascik (UCF) updated the committee on the Cataloging/Authorities Working Group. Jennifer Codding (VC) and Cindy Campbell (FSWSC) updated the committee on the Acquisitions/Serials Working Group. The main topic of discussion has been the Sierra and Encore testing.

The Cataloging Standards Subcommittee, chaired by Sarah Hess Cohen (FSU), continues to meet and work on revising the former LINCC cataloging standards guide into a document for use by college and university staff in the shared Sierra environment. Hank Young (UF) has joined the subcommittee, adding his expertise in serials cataloging. This document is intended to be a “quick reference” guide for catalogers and as a training manual for new or inexperienced catalogers. We hope to use this guide as the basis for a statewide cataloging training program after the merger and migration to Sierra.

Since 2012, when the SUS libraries merged their catalogs, the CSUL Cataloging, Authorities, and Metadata Committee has maintained a cataloging standards document for use in the shared catalog. The CAM subcommittee charged with the maintenance of that document, the Bibliographic Control and Access Subcommittee (BCDS) continues to main to maintain that document and meets quarterly. Their document “Guidelines and Procedures for the Shared Bibliographic Catalog,” is designed for the expert cataloger, while the TSSC Cataloging Standards document is being written with the non-specialist staff member in mind. With the forthcoming merger of the SUS and FCS catalogs, BCDS feels that its work may be better served under the auspices of the Technical Services Standing Committee. Both CAM and TSSC have agreed in principle to this move.
TEXTBOOK AFFORDABILITY AND OER STANDING COMMITTEE

Report on Current Activities for the Members Council on Library Services Meeting
December 7-8, 2017

CHAIR: Jennifer Gregor
MCLS LIAISON: Todd Chavez

CURRENT ACTIVITIES:

The Textbook Affordability and OER Standing Committee held its first meeting on Nov. 2nd. The members in attendance reviewed the committee’s charge and selected Jennifer Gregor (SPC) as Chair and Alexis Carlson (IRSC) as Secretary.

Next Steps:

The committee discussed OER search/discovery tools and began to compare currently available tools and the pros and cons of building out our own tool in Encore.

The committee agreed that developing a survey to assess the current level of TAOER implementation at member institutions would give us a good foundation to move forward.

Participation was encouraged in the upcoming OER presentation to the MCLS December meeting as well as the OER Summit in February.

The members will decide by poll on a regular meeting day and time.
USER INTERFACES STANDING COMMITTEE

Report on Current Activities for the Members Council on Library Services Meeting
December 7-8, 2017

CHAIR: Danielle Rosenthal
MCLS LIAISON: Margaret Hawkins

CURRENT ACTIVITIES:

The User Interface Standing Committee was not convened this quarter. The Chair felt it was unnecessary since development work on Mango has ceased, and the implementation of the new Encore Duet interface postponed. The Discovery Interface Working Group (the Chair is a member) has been very active in testing and troubleshooting the interface, and the Chair had no items for the UISC to work on since the interface has not been consistent or stable enough to warrant development work beyond what the DIWG is doing.
NEXT-GEN ILS
ACQUISITIONS/SERIALS WORKING GROUP

Report on Current Activities for the Members Council on Library Services Meeting
December 7-8, 2017

CHAIR: Ernestine Holmes
FALSC LIAISONS: Natalie Henri-Bennett and Jay Wiese

CURRENT ACTIVITIES:

- The group meet weekly on Tuesday’s at 1pm except 2nd Tuesday’s at 10am
- Data Cleanup – old ALEPH orders, and vendors
- Review Acquisitions data
- Review Serials data
- Reviewed the list Sierra Serials Codes
- Open Session Profiles used to extract Acquisitions data from Aleph to load in Sierra
- What to expect during the October data review
- October Testing
- Open Session demo create list with emphasis on Acquisitions and Serials workflows
- November Testing
- Discussion topics:
  - Data Reload
  - Accounting Units update
  - Financial system update
  - Workflows
  - Acquisitions Functionality Testing Checklist
  - Acquisitions Workflow for October functionality testing
  - Serials Functionality Testing Checklist
  - Serials Workflow for October functionality testing
  - Sierra’s Acquisitions quick start guide
  - Sierra’s Serials quick start guide
  - Templates
  - User names
  - Untested Functionality
  - Reviewed FAQ
  - Review Checklist and make sure all test areas are covered
  - WG feedback on the reporting tools
  - Library review of their receiving and billing locations
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NEXT-GEN ILS
CATALOGING/AUTHORITIES WORKING GROUP

Report on Current Activities for the Members Council on Library Services Meeting
December 7-8, 2017

CHAIR: Annie Glerum
FALSC LIAISONS: Daniel Cromwell and Melissa Stinson

CURRENT ACTIVITIES:

The Cataloging/Authorities Working Group (CAWG) meets on Tuesdays at 2:00 p.m. for one and a half to two hours. Our meeting agendas, minutes, and recordings are available on our wiki. CAWG has a liaison from the Circulation/Resource Sharing Working Group and has liaisons to the Acquisitions/Serials, Training, and Discovery Configuration Working Groups. We welcome representatives from other Working Groups to join our meetings to gain an understanding of how activities in the different areas influence the other workflows.

The Cataloging/Authorities Working Group (CAWG) continues to examine data in Sierra to find and suggest solutions for issues that might affect the migration with an emphasis on preventing lost data and adverse impacts to user experience. We now have eleven subgroups focusing on various issues to insure a successful implementation. Recommendations and instructions for remediation have been created for preserving the identification of local information, analyzing Holdings records linked to Bib records but not Item records, and ensuring item information does not display in Encore when active Aleph Item records are linked to a suppressed Holdings record.

We continue to hold open sessions with the broader Cataloging/Authorities community on the first Tuesday of the month. The November session was devoted to feedback on the October Workflow Functionality Testing. The community was particularly concerned with not being able to test workflows and functionalities, such as batch loading vendor records and the Sierra Web App, before providing their deans and directors with feedback on the system’s capabilities.

CAWG is concerned with the loss of data and functionality in Aleph that cannot be migrated to Sierra. One example of data loss is the TKR field in the Aleph Holdings record which is used for a variety of purposes, most commonly to identify batch loads. Innovative can create a similar field in the item record, but data in the Aleph Holdings record cannot be migrated to the Sierra Item record. This data must be transferred post-migration and at this point it is unknown whether that process can be automated or not. Depending on the institution, this could mean thousands of record would have to be edited manually. There are also some functions in Aleph cannot be migrated to Sierra. For example, the LKR field in Bib records is used to link two or more Bib records with one Item record. Sierra provides a similar functionality where an item record can be associated with more than one bib record, but since the underlying system architectures are so different, this functionality cannot be migrated from Aleph to Sierra. Also, there does not appear to be the ability to use macros in the Sierra Web. Macros functions are available as part of the Sierra Desktop Application, but not Sierra Web. (The last Innovative Users
Group post about macros in Sierra Web is a year old. A reputable user states that Innovative is aware of this request but that it is difficult to accomplish.) In Aleph, many libraries use a 3rd party program, Macro Express. This is an essential tool for efficient cataloging workflows.
NEXT-GEN ILS
CIRCULATION/RESOURCE SHARING WORKING GROUP

Report on Current Activities for the Members Council on Library Services Meeting
December 7-8, 2017

CHAIR: LeEtta Schmidt
FALSC LIAISONS: Wendy Ellis and Brenda Rutten

CURRENT ACTIVITIES:

The Circulation and Resource Sharing Working Group gave a follow-up webinar on UBorrow processes on November 8th. The recording of this webinar, slides, and supplemental information are all available on the Resources page of the working group’s section of the Next-Gen ILS Implementation wiki. Also newly available on the working group’s section of the wiki is a recording to an open meeting held on October 18th, a list of known issues for fall testing, and a resource page describing how iTypes work.

The working group also made a recommendation on developing standard policies and procedures for patron blocks, since any library staff with the correct privileges can place a patron block regardless of the patron’s home library.

Continuing activities for the Circulation and Resource Sharing Working Group include:

- Continued testing of workflows in Sierra
- Continuing development of FAQ and instructional materials to aid staff
- Webinars on print templates, record templates, and reserves
NEXT-GEN ILS
DISCOVERY WORKING GROUP

Report on Current Activities for the Members Council on Library Services Meeting
December 7-8, 2017

CHAIR: Alexis Carlson and Laura Gayle Green
FALSC LIAISONS: Elaine Henjum and Cherie McCraw and John Sandstrum

CURRENT ACTIVITIES:
The Discovery Working Group improved the display of the Encore interface in the following ways: reorganized the elements in the holdings display so that they are in the following order: location, call number, holdings; changed text “Copies on order” to “Order Details”; the OAK logo was made “clickable” to act like a new search link; and headings were added to the browse search and course reserves search pages due to feedback during testing that their functions weren’t clear. The group is evaluating the data being captured by Google Analytics. The Working Group held an open meeting on October 17 to review user experience testing results from tests conducted by FLVC and to discuss Encore/Sierra testing.
NEXT-GEN ILS
E-RESOURCES MANAGEMENT WORKING GROUP

Report on Current Activities for the Members Council on Library Services Meeting
December 7-8, 2017

CHAIR: Tina Buck
FALSC LIAISONS: Cherie McCraw and Scott Schmucker

CURRENT ACTIVITIES:

The ERM Working Group and our FALSC liaisons have actively participated in the Sierra/Encore testing. A subcommittee is working with III to test the bi-directional update and related knowledge bases, whose functionality is evolving.
NEXT-GEN ILS
JOINT USE WORKING GROUP

Report on Current Activities for the Members Council on Library Services Meeting
December 7-8, 2017

CHAIR: Janice Henderson
FALSC LIAISONS: Wendy Ellis and Mary Ann O’Daniel

Meetings are Wednesday, 10:30am-11:30am ET

CURRENT ACTIVITIES:
New JUWG member, Jennifer Codding (Valencia College) – Jennifer was welcomed to the group.

Issues during October testing and known or planned resolutions:

- **Time stamps were wrong for the partner institution patrons during Reserve Checkout** – this has been tested in the November test period and is working as it should.
- **Location Display Labels for joint use materials** – this is not III/FALSC issue and since it is the display label of the location code it can be changed at any time. After more investigation the Working Group will make a recommendation to the Technical Services Standing Committee for the Joint Use facilities to use consistent labeling so that it is not confusing to the students.
  - It will then be the decision of the partnering libraries to decide to make any changes to the current labels.
- **Encore login for patrons of JU partners** - In the first round of testing the joint use partner did not have a way to login to the host to access resources at the host/joint use site. Currently the partner institutions have been added to the host authentication pages so that the partner patrons can log on the host site and get to all appropriate resources agreed upon in the MOU. Note that there is a special login situation for FAU students that are licensed to access a subset of eresources that Broward licenses. In most other cases the host access does not include eresources for the partner.
  - Further enhancement to this process is expected to allow movement from the partner logged into their account at the host to move to their own institutional Encore suite without logging in a second time. This is not yet operational.

The Working Group is currently focused on testing and has begun gathering information to identify workflow discussion points so that hosts and partners can use new features to enhance access to resources and services for all their patrons.
CURRENT ACTIVITIES: The Systems Working Group has had a busy and productive period since the last report was submitted. Nine meetings have been held, including one meeting with III and two open meetings.

- The SWG met with III to discuss best practices for Create Lists/Review Files. After the discussion, we determined that it was best for now to stay with the current arrangement (all slots available to everyone), rather than assigning file slots to institutions.
- The SWG held an open session on best practices for Create Lists, particularly the file naming convention and retention policies. These are now being enforced by FALSC staff.
- The SWG held an open session on creating and saving reports in Sierra. Example reports for Circulation and Acquisitions were demonstrated.

The SWG was also involved with disseminating information on Sierra user accounts and specifics of the requesting process. Finally, we participated in the two intensive testing periods of October and November to determine whether reporting/printing/permissions were working as expected.

The SWG is planning a survey on future open session topics in January, with the next session expected to be held in February.
NEXT-GEN ILS
TRAINING WORKING GROUP

Report on Current Activities for the Members Council on Library Services Meeting
December 7-8, 2017

CHAIR: Sara Alegria
FALSC LIAISONS: Brenda Rutten and Lisa Tatum

CURRENT ACTIVITIES:

The Training Working Group is working on the final plan and schedule for Spring training. Members are finalizing Pre-Training Checklists for each functionality and a new practice wiki, with instructions and materials from the testing workflows and Quick Start Guides. The objective is to incorporate open meetings of other working groups, live and recorded webinars, and in-person training to cover all training needs prior to go-live. Webinars will provide opportunities for practice with ample time for questions and answers.
Sierra/Encore Duet Implementation

Project Timeline Overview and Issues Delivery Schedule

November 2017

(Dates accurate as of Nov. 29, but subject to change)
Project Status

- In early 2017, FALSC, member libraries, and Innovative agreed to extend the project timeline for a year, rescheduling the implementation to July 2018.
- Innovative continues to address development issues.
- All work by FALSC staff, Innovative, and library staff continues, and the Organizational Framework for the project remains in place.
- The ILS Working Groups remain in place and continue to meet, review data migration and configuration, and test workflows.
- The new system is undergoing Preproduction Verification, a formal program of functionality, integrations, and performance testing.
- The first phase of Preproduction Verification testing by FALSC, FLVC, the Working Groups, and local implementation teams was completed in October; the second phase began Nov. 14 and ends Dec. 2.
- In late December/early January there will be an Executive Review of the project.
- In-person training of library staff was completed in June 2017; refresher training will be provided in Spring 2018 by Innovative staff.
- FALSC has completed creating initial staff user accounts and permissions in Sierra.

Ongoing Topics and Development Issues

- APIs; fines output, invoice API
- Audit trails for record edits; front-end functionality for patron records
- Authentication; set-up for each of the 40 colleges and universities tested in October, a few institutions experienced problems, which are being addressed
- Database A-Z list functionality
- EBSCO API to harvest Sierra records to EDS interface
- EBSCO RMA API; bi-directional updates between Full Text Finder, Knowledge Base, and ERM
- EBSCO API; patron functionality in EDS interface
- Location facets
- Log tracking of activities
- OAI-PMH harvesting; ability to set up harvesting tasks; display thumbnails; linked fields; collection name not appearing; supply logging reports
- Paging option by institution in Sierra/Encore
- Restricting access to course reserves
- Sierra web application
## Development Issues: Releases

### Sierra Release 3.3  
(Q3 Sept. 1, 2017)
- API functionality
  - Invoice API; line item invoice record endpoint
  - Fines Output or Cash Transactions (batch mode); includes agency code and date range
- Audit trails for record edits (front-end functionality)
  - Report available in Sierra
- ERM and Knowledge Base
  - SUSHI (Standardized Usage Statistics Harvesting Initiative) and counter fix

### Sierra Release 3.4  
(Q4 Nov. 30, 2017)
- Three SDA fixes to improve system response time
- API functionality
  - Fines output or cash transactions
  - Invoice API
- Log tracking of activities
  - Includes individual making fund transfers
- Self-harvesting tool
  - Ability to set up harvesting tasks
  - Logging records that failed to load
  - Bug fix for Delete Manager
- ERM and Knowledge Base
  - EBSCO RMA API; bi-directional updates between Full Text Finder, Knowledge Base, and ERM
- Location facets limited to locations for the suite
- Field History option in SDA for patron data removed from client

### Encore 4.6.3  
(Q3 Sept. 7, 2017)
- Local field display
- Timeout page in Encore; return to home suite instead of union
- OAI-PMH harvesting; malformed XML harvesting bug

### Encore 4.7  
(Q4 Dec. 8, 2017)
- Two Encore fixes to improve system response time
- Item Suppression Rules consulted
- OAI-PMH harvesting requirements
  - Display thumbnails
  - Linked Collection, Creator, Subject fields in the full record display
  - Collection name appearing properly
  - Logging records that failed to load
- Authentication fix: mailing from cart logged into SSO not sending articles
- Empty search results page fix: empty page when there are a number of results listed
- Bib missing location codes from linked holdings: codes in Sierra, but not Encore
Development Issues: Complete

- **Removal of limits to configuration tables**
  - Available in Sierra Release 3.1 (pTypes, iTypes, Status and Material Types)

- **SIP2 encryption for self-check machines**
  - In-house testing complete; test with institutions; full implementation at Go Live

- **Encore Duet/EDS Discovery comparison webinar**
  - Joint presentation by Innovative and EBSCO on April 11-12, 2017
  - Recording posted on the wiki

- **Multiple patron roles**
  - Global Patron Database meets the needs for joint use facilities

- **Browse searching**
  - Development will not be done in Encore; workaround to link to WebPac for functionality

- **Support of multiple time zones**

- **Timeout page in Encore**

- **API functionality**
  - Patron CRUD (Create, Read, Update, Delete)
  - Patron authentication
  - Staff authentication

- **Audit trails for record edits**
  - Front-end functionality for reports in Sierra
  - Back-end functionality for reports including patron data

- **Self harvesting tool for OAI-PMH harvesting**

- **Mapping of material type and status in Encore display**

- **Mobile Encore for individual library suites**

- **Bib records with many items**
  - Testing Innovative’s new match and attach method

- **Customize Encore mobile suites**

- **Location maps**
  - Call-number based location maps for Encore – FLVC developed
Development Issues: Outstanding

- **Authentication**
  - Set up for each of the colleges and universities and was tested in October; a few institutions experienced problems, which are being addressed. We are supporting SSO integration (SAML, Shibboleth, and CAS), LDAP integration for three schools, and LWAUTH for many of the colleges.

- **OAI-PMH harvesting outstanding requirements**
  - Full Encore integration; materials type icons, facets, hot-linking Author and Subject
  - Thumbnail images in search results
  - Profiling and loading to include log reports
  - Collection name not appearing in self-harvester
  - Format facet for each digital object record in Encore – **Ill will not deliver**
  - Format or material type icon should display for each record – **Ill will not deliver**
  - Ability to scoping image tab to display only that institution's digital records – **Ill will not deliver**

- **Location facets**
  - Reverted back, not limited to the locations for the suite

- **ERM functionality and Open Knowledge Base**
  - EBSCO’s RM API (bi-directional updates) testing must wait for Sierra 3.4; kickoff meeting Nov. 17
  - Databases A-Z list functionality – Ill will not deliver, FLVC developing

- **Sierra/EDS interface API**
  - Transfer of records from Sierra to EDS Interface

- **Sierra web application**
  - 20 users last week of November
  - 100 users late December
  - Final delivery March 2018

- **Paging options in Sierra**
  - Each institution can choose whether local paging is on or off
  - Delivery timeline is Q2 (June) 2018

- **Course reserves, restricting access based on course registration**
  - Survey completed
  - Ill LTI-based solution in LMS; prefer SSO Encore/LMS authentication
Preproduction Verification Testing: Problems and Issues Reported to Innovative

- Scoping the database
  - Not completed by the time testing began; resulted in institutions not being able to edit some of their records

- System response time
  - Search results; facets loading; retrieving create list records; check-in and check-out time; saving bib record

- Local field display
  - Working with III and BSLW to update bibs; libraries working on cleanup

- Cannot update Encore default suite material type icons

- Location facets
  - Reverted back, not limited to the locations for the suite
  - Will be fixed in next release

- Encore sporadically goes down

- eBooks appearing as requestable

- Moving between suites when logged in
  - For joint-use, patron from the non-host institution doesn’t have a way to login to the host’s Encore

- Item suppression rules ignored

- Authentication; new SSO servers
  - Broken functionality that used to work, e.g., various cart features, RefWorks

- All suite names appear interfiled with digital collection names in Union Encore

- Encore empty search results page
  - At time displays even when number of search results listed

- Encore features appear/don’t appear
  - e.g., facets, back to results link, browse next and previous on detailed page, location maps

- Digital collections facet sort order

- PURLs in Dublin Core Metadata
  - PURLs in descriptive metadata should be linked back to source record

- Encore harvested records don’t appear in subject facet

- Encore: My Account not showing fines/fees amount in parentheses

- Facets don’t load on mobile

- In Sierra, missing location codes in BIB from linked holdings

- In Encore, missing location codes in BIB but present in Sierra record
Implementation Timeline Overview

2017

April

May

June

July

Aug

Sept

Oct

Nov

Dec

Completion of Development work

Completion of Implementation Tasks

Extract and Import Data

Test of release 3.2

Test of release 3.3

Sierra Release Test 3.2

Encore Release 4.6.2

Sierra Release Test 3.3

Encore Release 4.6.3

Pre-Prod Ver 1 Start

Pre-Prod Ver 2 Start

Execution - Production Verification Test Plan

Feedback Loop / Corrections

Verification 2

Feedback Loop / Corrections

Completion of Planning Phase

Test of release 3.2

Test of release 3.3

Sierra Release Test 3.4

Encore Release 4.7

Exec Review and Approval to Proceed
Implementation Timeline Overview

2018

January  February  March  April  May  June  July  August  Sept

Client Readiness Review  Production Go-live Schedule  Phased Go Live  Go Live
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2019 Statewide E-Resource Collection Recommendations

A report to the Members Council on Library Services from the Collection Management and E-Resources Standing Committee

11/27/2017

Background

The committee continues to recommend that no resources held collaboratively by both the SUS and FCS be cancelled. Instead, the SUS and FCS have identified products from their respective subscriptions that could be cancelled in order to address the budget shortage.

Expected shortfall per system:

- FCS - $158,074
- SUS - $93,523

Any remaining funds from the 2018 e-resources budget will carry over to the 2019 e-resources budget, thereby potentially lowering these shortfalls.

SUS:
Due to the late reinstatement of LexisNexis Uni, the SUS CMESC members have not had an opportunity to thoroughly review which product to recommend for cancellation. Had Uni been cancelled, no additional cancellations would have been required in 2019.

FCS:
To cover the expected shortfall for 2019, the FCS subgroup recommends cutting one of the two newspaper databases: America’s News (NewsBank) or U.S. Newsstream (ProQuest). The committee was unable to make a unanimous recommendation on which of these databases to cut. The committee has compiled the following information on each of these databases to assist the MCLS in their decision.

America’s News
- Contains 63 current Florida newspaper titles, 55 of which are unique to this database in our current collection, including the Miami Herald.
• Contains 5 major national newspaper titles, 3 of which are unique to this database in our current collection: Houston Chronicle, San Francisco Chronicle, and The Seattle Times.
• For the 2016-2017 fiscal year, there were 193,667 statewide searches and 109,820 statewide full text accessions.
• Benefits:
  o Good coverage of Florida newspapers, including the Miami Herald
  o Includes a separate search sub-set for Florida newspapers
  o Includes other special search sub-sets including Special Reports, Hot Topics, News Headlines, and Find a Topic
  o Usage statistics show heavy use
• Drawbacks:
  o Does not include The Wall Street Journal
  o Poor user-interface
  o Expensive compared to U.S. Newsstream; might need to cut an additional resource to balance budget

U.S. Newsstream
• Contains 12 current Florida newspaper titles, 7 of which are unique to this database in our current collection.
• Contains 7 major national newspaper titles, 4 of which are unique to this database in our current collection: The Wall Street Journal, Los Angeles Times, Chicago Tribune, and the Boston Globe.
• Usage statistics for this database are not clear. There are 18,351 statewide searches, but this is just capturing the US Northeast Newsstream portion of this database. Statewide full text accessions for this database are not available.
• Benefits:
  o Provides access to The Wall Street Journal
  o Better user-interface
  o Significantly less expensive than America’s News
• Drawbacks:
  o Poor coverage of Florida newspapers; many Florida titles that were supposed to be available in full text when we subscribed are no longer being renewed in this database
  o Does not include the Miami Herald

Note: see Appendix 1 for unique titles from each database.
## Appendix 1: Unique Coverage of America’s News and U.S. Newsstream

<table>
<thead>
<tr>
<th>Database</th>
<th>Title</th>
<th>Coverage Years</th>
<th>Category</th>
</tr>
</thead>
<tbody>
<tr>
<td>NewsBank</td>
<td>Associated Press State Wire: Florida</td>
<td>2011 - present</td>
<td>FL</td>
</tr>
<tr>
<td>NewsBank</td>
<td>Banner, The</td>
<td>1996 - present</td>
<td>FL</td>
</tr>
<tr>
<td>NewsBank</td>
<td>Bradenton Herald, The</td>
<td>1989 - present</td>
<td>FL</td>
</tr>
<tr>
<td>NewsBank</td>
<td>Caloosa Belle</td>
<td>2007 - present</td>
<td>FL</td>
</tr>
<tr>
<td>NewsBank</td>
<td>Cedar Key Beacon</td>
<td>2008 - present</td>
<td>FL</td>
</tr>
<tr>
<td>NewsBank</td>
<td>Charlotte Sun</td>
<td>1996 - present</td>
<td>FL</td>
</tr>
<tr>
<td>NewsBank</td>
<td>Chiefland Citizen</td>
<td>2008 - present</td>
<td>FL</td>
</tr>
<tr>
<td>NewsBank</td>
<td>Citrus County Chronicle</td>
<td>2007 - present</td>
<td>FL</td>
</tr>
<tr>
<td>NewsBank</td>
<td>Clewiston News</td>
<td>2007 - present</td>
<td>FL</td>
</tr>
<tr>
<td>NewsBank</td>
<td>Daily Commercial</td>
<td>2000 - present</td>
<td>FL</td>
</tr>
<tr>
<td>NewsBank</td>
<td>Eagle News, The: Florida Gulf Coast University</td>
<td>2012 - present</td>
<td>FL</td>
</tr>
<tr>
<td>NewsBank</td>
<td>Englewood Sun</td>
<td>1996 - present</td>
<td>FL</td>
</tr>
<tr>
<td>NewsBank</td>
<td>Famuan, The: Florida Agricultural and Mechanical University</td>
<td>2010 - present</td>
<td>FL</td>
</tr>
<tr>
<td>NewsBank</td>
<td>Florida Keys Keynoter</td>
<td>2002 - present</td>
<td>FL</td>
</tr>
<tr>
<td>NewsBank</td>
<td>Gainesville Sun, The</td>
<td>1995 - present</td>
<td>FL</td>
</tr>
<tr>
<td>NewsBank</td>
<td>Glades County Democrat</td>
<td>2007 - present</td>
<td>FL</td>
</tr>
<tr>
<td>NewsBank</td>
<td>Highlands News-Sun</td>
<td>2016 - present</td>
<td>FL</td>
</tr>
<tr>
<td>NewsBank</td>
<td>Hometown News: Melbourne, West Melbourne</td>
<td>2014 - present</td>
<td>FL</td>
</tr>
<tr>
<td>NewsBank</td>
<td>Hometown News: North Brevard County</td>
<td>2014 - present</td>
<td>FL</td>
</tr>
<tr>
<td>NewsBank</td>
<td>Hometown News: Palm Bay</td>
<td>2014 - present</td>
<td>FL</td>
</tr>
<tr>
<td>NewsBank</td>
<td>Hometown News: Suntree, Viera, Rockledge</td>
<td>2014 - present</td>
<td>FL</td>
</tr>
<tr>
<td>NewsBank</td>
<td>Publication Name</td>
<td>Start Date</td>
<td>Location</td>
</tr>
<tr>
<td>--------------------------</td>
<td>-------------------------------------------------</td>
<td>-------------</td>
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</tr>
<tr>
<td>NewsBank</td>
<td>Hometown News: The Beaches</td>
<td>2014</td>
<td>FL</td>
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<tr>
<td>NewsBank</td>
<td>Jackson County Floridan</td>
<td>2008</td>
<td>FL</td>
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<td>NewsBank</td>
<td>Key West Citizen, The</td>
<td>1999</td>
<td>FL</td>
</tr>
<tr>
<td>NewsBank</td>
<td>Lake City Reporter</td>
<td>2012</td>
<td>FL</td>
</tr>
<tr>
<td>NewsBank</td>
<td>Ledger, The</td>
<td>1994</td>
<td>FL</td>
</tr>
<tr>
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