



## Stay Informed. Be Involved in the Process.

Hundreds of individuals throughout the state are working together to make the next-generation ILS implementation a success story. FALSC and the ILS Working Groups will post regular development updates and ask for your feedback throughout the process. Look for a variety of channels to stay up-to-date on the latest progress and let your voice be heard.

### Visit FALSC Online

Find everything you need to know about FALSC's implementation of the Sierra ILS and Encore Duet discovery interface – status updates, news, milestones, training events, and opportunities to be involved in the largest transition to an integrated academic library catalog/discovery system in Florida's history.

#### To see the latest updates:

- Go to [falsc.org](https://falsc.org). Select ILS Implementation / Status Updates

### Follow the ILS Wikis

Each of the nine Working Groups maintains a corresponding wiki to accomplish group work. Visit these wikis to find a list of group members, the charge of the group, progress updates, and other information. Working documents may require log in.

#### To view the ILS Implementation wiki:

- Go to: [https://ilsimp.wiki.flvc.org/wiki/index.php/Main\\_Page](https://ilsimp.wiki.flvc.org/wiki/index.php/Main_Page)
- Log in with the Wiki view-only username and password. Contact the Help Desk at: [help@flvc.org](mailto:help@flvc.org)

### Meet with Your Local ILS Coordinator

Each institution will designate one staff member as the local ILS Coordinator who, along with the dean or director, will serve as the primary contact for all information regarding the project. They will act as conduits for information between the Implementation Team and library staff. Typically, the ILS Coordinator will facilitate the local implementation for the library and serves as a single point of contact to handle any issues that arise from switching to this new suite of products. Find your local ILS Coordinator here: <https://libraries.flvc.org/coordinators-and-liaisons>.

## Read the Sierra/Encore Duet Implementation Update

Look for regular progress updates on the LIBS ALL discussion list and posted on the ILS Implementation website. We'll keep you updated on the overall implementation, including Working Group progress, Implementation Team meetings, actions of the Steering Committee and more. Look for the first issue in July. All Library Services Member Council representatives and everyone on FLVC-Libraries-All discussion list will automatically be subscribed.

## Join FALSC and ILS Discussion Lists

**Join the LIBS ALL discussion list** for regular FALSC and ILS status updates, general announcements, and notices regarding system maintenance.

**Join subject area discussion groups** corresponding to each of nine ILS Working Groups to follow current developments in specific areas of the Sierra/Encore Duet implementation. These lists are open to all interested college and university library staff and participation is encouraged. FALSC staff and library staff members of the corresponding subject working group will post updates, discuss functionality, and announce webinars and training opportunities.

- **ILS-ACQ-SER-DISCUSSION:** Topics include development of acquisitions functionality, conversion of current acquisitions data into the new system, serials check in and pattern records, and all relevant reports.
- **ILS-CAT-AUTH-DISCUSSION:** Topics include development of cataloging activities including the merger of college and university databases, all items and holdings data, data conversion, implementation of authority control, clean-up work, and all relevant reports.
- **ILS-CIRC-RS-DISCUSSION:** Topics include development of all circulation and interlibrary loan related functionality; including patron data, check out procedures, fines and notices, data conversion, and all relevant reports.
- **ILS-DT-CONF-DISCUSSION:** Topics include development of the new discovery tool's back-end configuration, including bib records, data mapping for MARC and non-MARC data, OAI-PMH harvesting, knowledge base configuration, link resolution, and authentication.
- **ILS-DT-INTERFACE-DISCUSSION:** Topics include development of the new discovery tool's public interface, including the look and feel of the union catalog as well as make recommendations on how each institution sets up its own local interface, usability testing and instructional design for the discovery interface.
- **ILS-ERM-DISCUSSION:** Topics include development of electronic resource management functionality.
- **ILS-JOINT-USE-DISCUSSION:** Topics include development of services and policies related to joint-use facilities, namely those that involve college and university institutions.
- **ILS-SYSTEMS-DISCUSSION:** Topics include development and delivery of reports, access and permissions, printing, batch loading, data conversion, and interoperability with enterprise systems, such as Banner and PeopleSoft.
- **ILS-TRAINING-DISCUSSION:** Topics include development and delivery of training and documentation activities associated with this implementation.

### To sign up for discussion lists:

1. Go to [falsc.org](http://falsc.org). In the **Quick Links** box, click **Discussion Lists**.
2. Click **Log In** or **Get a New LISTSERV Password**.
3. Select the discussion list you want to join.
4. Click **Subscribe**. Sign up for as many of these lists as you'd like!

## Get Started with Training

FALSC and Innovative Interfaces will be presenting a variety of training over the next few months: In person, live and recorded webinars, documentation, and eLearning modules.

### To register for upcoming live training and view recorded webinars:

- Go to [falsc.org](http://falsc.org). Select ILS Implementation / Training

### To review Sierra / Encore Duet Documentation:

- Go to the Innovative Interfaces' Documentation portal: <http://csdirect.iii.com/login.php>
- Contact the Help Desk at: [help@flvc.org](mailto:help@flvc.org) for login information

### To access Sierra / Encore Duet eLearning modules:

- Go to the Innovative Interfaces' e-Learning portal for self-paced learning: <http://myinnou.iii.com/>
- Contact the Help Desk at: [help@flvc.org](mailto:help@flvc.org) for login information

Tip: If you have difficulty accessing these websites in Internet Explorer, please try another browser.

## Contact the FLVC/FALSC Help Desk

Our friendly Help Desk staff members are broadly trained across all FALSC products and provide frontline support for questions and concerns. You can reach the Help Desk by phone (877-506-2210), email ([help@flvc.org](mailto:help@flvc.org)), online chat, and by submitting a request through the [FLVC Help Center](#).