Shared ILL In the Statewide Union Catalog

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Aleph ILL / UBorrow: Current Policies and Functionality

FCS (Florida College System):

- Use Primo / OPAC to search and place requests on FCS items
- Use the Mango Statewide union catalog (UBorrow Catalog) to search FCS and SUS items

SUS (State University System):

- Use the Mango Statewide union catalog (UBorrow Catalog) to search FCS and SUS items. Can place requests on SUS items
- Requests on FCS items are directed to ILLiad
- Automated Renewals for requests are placed through the Statewide Catalog

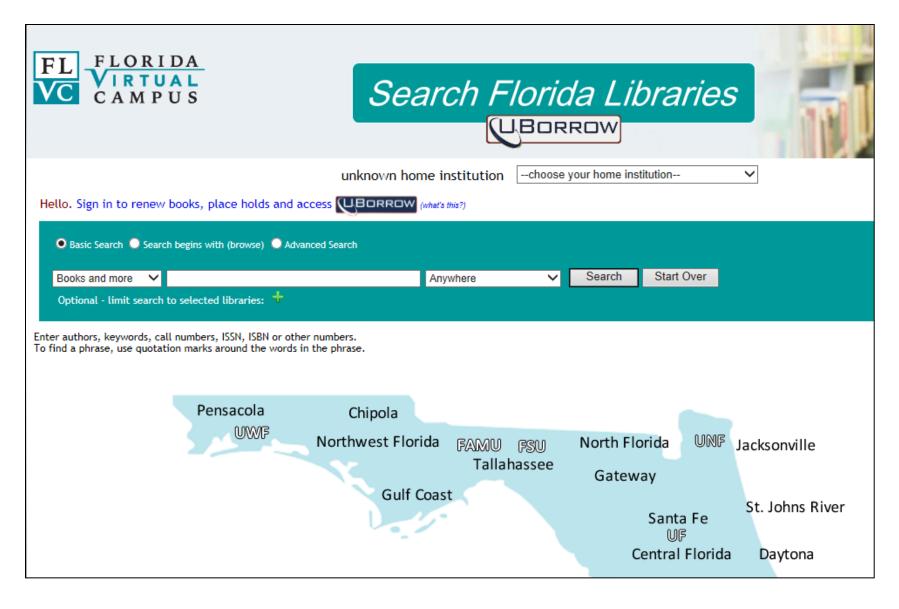
Aleph ILL / UBorrow: Current Functionality and Policies

- Shared supplier lists: FCS and SUS populate each other's Aleph potential supplier list
- 51-Day ILL Loan Period for books (45-day loan period plus 6 days for shipping)
- 30-Day renewal for books
- 2-Day expiry excluding weekends (Days before moving in to next supplier if not filled)

The Statewide Union Catalog / UBorrow

- □ Access from Primo: Search FL Libraries link
- Access from Mango Local or other local catalog: *UBorrow* link
- □ Access directly: *discover.flvc.org*
- Search all FCS (Florida College System) and SUS (State University System) holdings
- SUS patrons place requests on SUS items

http://discover.flvc.org



New Functionality

- Requesting in the Statewide Catalog
- FCS and SUS patrons will place requests on FCS and SUS items
- ☐ Target date is mid-August
- Announcements will be sent to FLVC-LIBRARIES-ALL and FLVC-RS-ILL

New Functionality

- □ Colleges on Primo for their local catalog will place ILL requests on other colleges through Primo, but will also have the option of clicking the Search FL Libraries link and placing the ILL requests on both college and university items through that interface.
- Colleges moving to the Mango Local catalog will place all their ILL requests on both college and university items through the statewide catalog.
- Universities will place their requests on other university items the same way as always through the UBorrow statewide catalog, but now their students will also have the ability to place requests on college items.

Mango and Primo: Self Ownership

- Primo Self Ownership Options:
 - Check for ownership only. Block if home institution owns item.
 (25 colleges) or:
 - Check for ownership and availability. Block if item is not checked out or will be due before the end of the Need By: period. Allow request if item is on loan and is not due before the end of the Need By: period. (3 colleges)
- Mango Self Ownership:
 - Allows request if item is owned and not available (checked out). Missing is considered not available, so request will be placed. Blocks request if item is owned and available on shelf.

Mango: UBorrow/Request link

- □ If an item has an item status that is not available for requests, then the UBorrow /Request link will not display.
- If a Collection includes items that are available for local hold requests, but not for UBorrow/ILL requests, the UBorrow/Request link can be suppressed. Send your list of collections to be excluded to help@flvc.org.
- Note that these are still title level requests. If another library has a requestable item and a patron places a request on that item, your library may still receive a request for that title. Just unfill it if you don't want to lend.

Workflow: Supplier Levels

- Supplier Levels
 - FCS are geographic within FCS, then SUS
 - SUS are geographic within SUS, then FCS
- Levels will be revisited by FLVC Resource Sharing Committee

Workflow: Pull Slips

- □ Pull slips
 - Colleges Print from G010 Report in ILL Task Manager or from Lending Request lower pane / Items tab (may need to uncheck Available Items Only box)
 - Modified to print as book bands.
 - OCLC symbol added to facilitate look up of shipping address label from the TBLC Delivery website http://tblc.org/programs-and-services/delivery

Workflow: Renewals

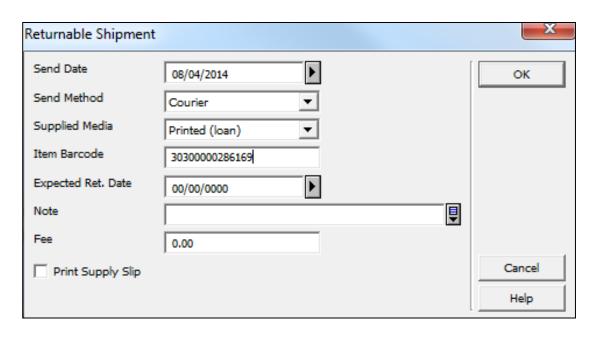
Renewals behave differently, depending on where the request for renewal takes place.

- Renewal requests placed through the Primo patron account are a manual process regardless of college or university supplier.
- Renewal requests placed through the Mango patron account are a manual process if the renewal request is going to a college supplier, and automated if going to a university supplier.
- Renewal requests placed by staff through the Aleph ILL module are manual regardless of university or college supplier.

College and university ILL staff should check the Aleph ILL module daily for renewal requests.

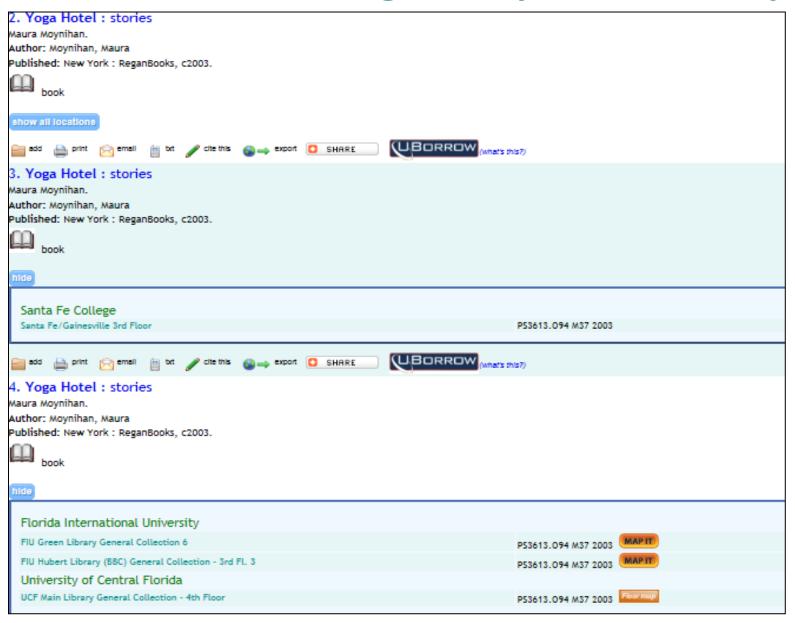
Workflow: Expected Return Date

Change to Expected Return Date Display:



The system is reading the table on the server to determine the ILL loan period, and will correctly check it out to the ILL patron record. No need to change the zero's, just leave as they are. This is the way the system is set up for all colleges and universities.

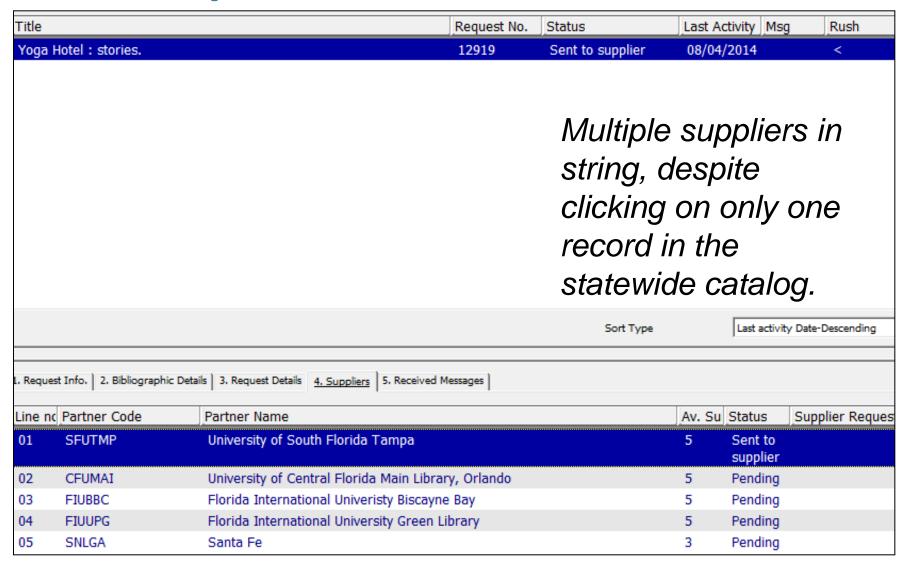
Statewide Union Catalog: Multiple Record Display



Statewide Union Catalog: Multiple Record Display

- Catalog merges records based on OCLC number, and it pays attention to the OCLC prefix in front of the number.
- University records are consistent: all went through an OCLC reclamation three years ago
- College records are not consistent, so some records have not merged.
- □ FLVC programmers are working on a solution to force the merge
- Note: Even if you click on one record to place your request, the system will match on the back end and populate the supplier string with all the colleges and universities which own the item

Aleph ILL Module



Request Matching

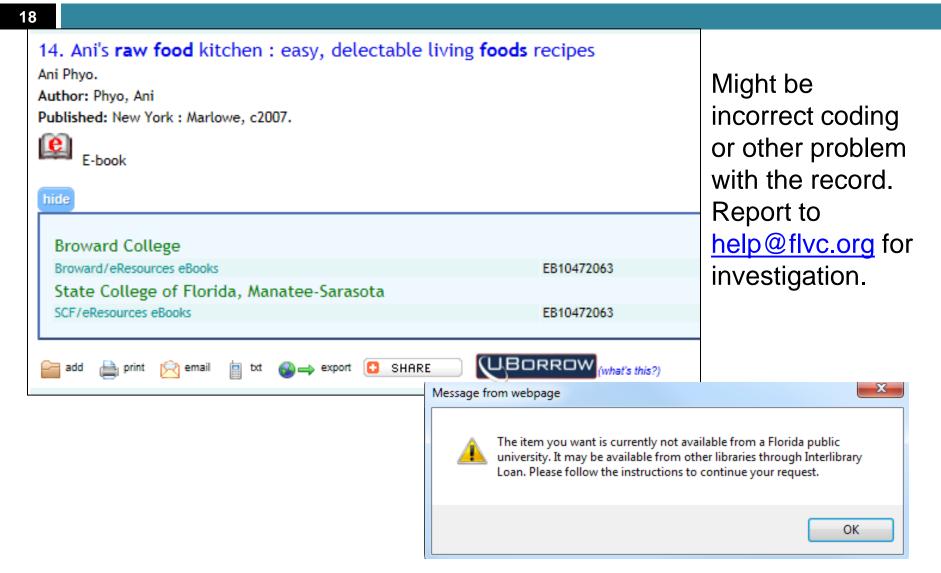
After the request is placed and is in Aleph, there is a matching hierarchy:

OCLC Number: System looks first for any records that have the same OCLC number

ISBN: If unable to match on OCLC number, looks for an ISBN

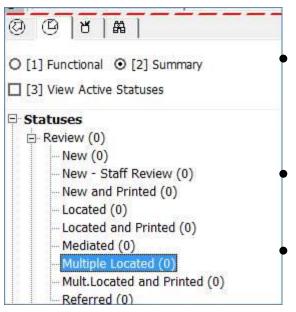
Title + Author + Publisher + Date: If no ISBN, will look for a combination of Title + Author + Publisher + Date

Possible Issues: UBorrow button on eBooks



Possible Issues: Multiple Locate

 Requests with the status of Multiple Located have matched on more than one possible title



- Click the Locate button. A number of matching hits appears under Bib Column.
 - Review the matching titles that appear. Select the one that appears to match and click Select.
 - If none of the titles match, then answer Unfilled.
 - If you see the request in your lending queue, but no item in the lower pane, just Unfill it.

Questions?

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