Highlights

Shared Bib

The Aleph and Mango teams spent most of their time this quarter on the Shared Bib project. FCLA’s role includes solving technical, support and communication challenges. In the technical category, we worked very hard to get the original three weeks transition process down to 5 1/2 days. In support, we created a series of Friday training sessions to help staff prepare for the Shared Bib environment. (One session had 80 attendees!) For communication, we created a wiki that members of the Shared Bib Implementation Team can contribute to and that everyone can view. We also invited all interested parties to join the Monday meetings of the Implementation Team. For more information see page 12.

Single Sign On

In May, the Mango login for UF patrons was connected to the campus’s Shibboleth authentication process. This means that UF patrons can now log in to Mango with their GatorLink (university) ID. We will be working with USF next to integrate Mango with USF’s campus authentication system.

Islandora

The Islandora Implementation project has been picking up steam. Development and Test versions of Islandora are being implemented on FCLA equipment. The system is being evaluated against the checklist used in the selection of a common digital library platform, and a list of development and configuration work items is being compiled. The Digital Initiatives and Services Committee (DISC) has been receiving monthly progress reports, and a subgroup of DISC has been established to work with FCLA on detailed implementation issues. For more about this project, see the Digital Collections section on page 10.
Florida Virtual Campus (FVC)

Legislation for 2012/13, House Bill 5201 (http://laws.flrules.org/2012/134), calls for the establishment of a “Florida Virtual Campus” by bringing together four existing organizations: FCLA, CCLA, the Florida Distance Learning Consortium (FDLC) and the Florida Center for Advising and Academic Support (FCAAS). (FCAAS is better known for the system it runs -- FACTS.org. FACTS is an acronym for Florida Academic Counseling and Tracking for Students.) The FCLA website links to the appropriate legislation (http://fclaweb.fcla.edu/content/flvc).

Jane Hayes, a former staff member of the Governor’s Office and the Florida Senate, was appointed by the FCS and SUS Chancellors to serve as Interim Director of the FVC during the initial transition period until a permanent director is hired.

Ms. Hayes and the directors of the four organizations have formed a Leadership Team that has been working on the 2012/13 budget and other transitional issues. All four organizations have agreed not to fill any open positions with non-OPS staff without review and approval of the entire Leadership Team. Other teams of staff are working on projects such as the new FVC logo and website design for the Student Services Portal. For up-to-date information about FVC activities, please see the FVC information page at http://fclaweb.fcla.edu/content/flvc.

FVC Governance

The latest draft of the governance structure for the FVC was presented to the Higher Education Coordinating Committee in early May. The structure has a single Board of Directors for the entire FVC, and two Members Councils, one for Library Services and one for E-Learning and Student Support Services.

Members Councils

Two Members Councils have been established, each serving its own set of constituents. All 39 Library Services Members Council representatives have been appointed and confirmed. A call for volunteers to serve on a Task Force for Bylaws and a Task Force on Committees was issued, and committee members were appointed by the Transition Team.

The two Members Councils will hold organizational meetings June 13 - 15 in Orlando at Seminole State College:

◊ Wednesday, June 13: Library Members Council Meeting
◊ Thursday, June 14: Joint FVC Members Council Meeting
◊ Friday, June 15: E-Learning Members Council Meeting

Chancellors Hanna (FCS) and Brogan (SUS) will speak on their vision for the future of the FVC at the June 14 meeting.
Planning and Administration cont.

**FVC-LIB-L listserv**

An open mailing list, FVC-LIB-L@lists.ufl.edu, has been established for posting information about the FVC and inviting questions and discussion. To subscribe send an email to listserv@lists.ufl.edu with only this in the contents: subscribe fvc-lib-L

You will receive a reply asking you to confirm your subscription by clicking on a link.

**Contract Institution**

On April 19, 2012, North Florida Community College, acting on behalf of the Chancellors, issued an Invitation to Negotiate (ITN) to the other 38 Florida public postsecondary educational institutions to serve as the administrative Contract Institution for the Florida Virtual Campus. The ITN can be found at [http://www.nfcc.edu/florida-virtual-campus-invitation-to-negotiate](http://www.nfcc.edu/florida-virtual-campus-invitation-to-negotiate). Proposals from Santa Fe College, the University of Florida and the University of South Florida were received. The Evaluation Team has completed its review and their rankings are available on the North Florida Community College web site. The negotiation team (Nancy McKee, John Holdnak, Tim Jones and Jane Hayes) is now having discussions with selected respondents, with the goal of recommending a Contract Institution to the Chancellors by June 1.

**Website for Florida Virtual Campus**

The initial website for the FVC is primarily a portal for Student Services, as mandated by the Legislature. Four project teams have been formed to get the website up and running: Content & Communication, Project Planning, Design, and Sponsors/Visioning. The team members include staff from CCLA, FCLA, FDLC, and FCAAS (provider of FACTS.org). The teams have been meeting weekly on the design and development of the website. Additional stakeholders will be added into the process as the site progresses through the development and testing phases.

**Other Activities**

Staff from FCLA and the SULs were invited to participate in CCLA’s Regional User Meetings around the state. These meetings, and the FCLA staff presenting at them, are listed below:

◊ April 5: Region 4 at Hillsborough Community College Brandon Campus, Claire Dygert
◊ April 10: Region 1 at Chipola College, Jean Phillips
◊ April 12: Region 3 at College of Central Florida, Jennifer Kuntz
◊ May 8: Region 2 at Florida State College at Jacksonville South Campus, Wendy Ellis
◊ May 15: Region 5 at Palm Beach State College Lake Worth Campus, Jennifer Kuntz

FCLA and CCLA continued to hold joint meetings on specific topics. In April and May, meetings were held focused on Aleph support, the Help Desk, and programming resources.

**FVC Information for the SULs**

While work on official websites is in process, FCLA staff have set up a site for posting current information of interest to the SULs. See [http://fclaweb.fcla.edu/content/flvc](http://fclaweb.fcla.edu/content/flvc).
Most of the training done by FCLA staff this quarter was related to the Shared Bib project. The Shared Bib Implementation Team listed out their desired sessions and FCLA established a Friday morning training program to meet their needs. Most of the earlier training sessions had to do with how to use FCLA-provided reports and Aleph tools to clean up existing Aleph data to make the transition easier. Later sessions focused more on working in the future Shared Bib environment.

All training sessions were done using Elluminate webinar software (now called Blackboard Collaborate), unless otherwise noted.

◊ 3/2/12: Clean Up Bibs with No Holdings or Items
◊ 3/8/12: Shared Bib for Access Services: an Overview
◊ 3/9/12: Creating Sets of System numbers for Global Change and Other Projects
◊ 3/13/12, 3/15/12: Shared Bib for Access Services: an Overview
◊ 3/16/12: How to Delete Item Records with a Set of Bib Records
◊ 3/23/12: How to Change Bib Tags and Indicators Using Global Change
◊ 3/30/12: Using Aleph Loaders p_file_96 and p_file_90
◊ 4/6/12: Indexes - Aleph and Mango
◊ 4/13/12: Searching and Creating Sets of Records for Cleaning Up Your 510’s
◊ 4/20/12: How to Add STA SUPPRESSED Tag to Holding Records
◊ 4/27/12: How to Batch-Delete Local Authority Records
◊ 5/4/12: Everything You Wanted to Know About the Bib/HOL/Items/Order Matrix: Mango and Client Display in Shared Bib
◊ 5/10/12, 5/11/12: UBorrow in Shared Bib
◊ 5/18/12: Overview of What’s Different in Shared Bib
◊ 5/25/12: What’s Different in the Shared Bib Environment by Aleph Modules

Nearly all the work on reports this quarter related to the Shared Bib project, either helping library staff with clean-up, or revising existing Data Warehouse and Arrow reports for the Shared Bib environment. The reports listed below are some of the few that did not pertain to Shared Bib.

FSU - Produced a report of holdings in remote storage with no item records as part of a storage inventory.
UCF Medical - Generated a series of title counts by call number range for accreditation reporting.
UCF - Generated a report of second and third copies of titles in a specified call number range.

A new table of acquisitions vendor information was created. The primary use of the table is to allow vendor names to be included in reports, instead of just the vendor codes. The table also provides us with the ability to run other vendor-related reports.
Aleph

Aleph Service Pack installed

The March Service Pack with changes up to #3712 was installed in all Aleph environments, including the Shared Bib test environment. Changes to the Aleph clients were released via Version Check. The June Service Pack will be installed after the transition to Shared Bib.

Cataloging

OCLC Reclamation post-processing and reports were finished for UWF and FAMU, which means that seven SULs have completed their reclamation projects. The four remaining libraries, UCF, FAU, NCF, and FIU, have all had their records extracted and delivered to OCLC. Both FAU and NCF have already undergone initial processing while UCF and FIU await OCLC’s analysis of their delivered records and the start of reclamation matching.

USF was the first SUL to start the reclamation process in 2008. Since then we have sent just under 20 million bibliographic records to OCLC in groups tailored to each of the 11 institutions.

Pullslips for UBorrow

FCLA recently made two enhancements to the pullslips for UBorrow. The first is item barcode matching logic for requests of multi-volume titles. Prior to this enhancement, the item barcode displayed for the lending library was the first available item in the record. However, for titles with multiple volumes, the first item may not be the correct one. This new functionality helps to eliminate some of the manual checking needed to verify the correct title and volume.

The second enhancement accurately displays the full five-digit OCLC symbol used by the FAMU Law Library in Orlando, which recently joined UBorrow as a Lender. Displaying the full OCLC symbol should help eliminate the incorrect routing of material to FAMU’s Coleman Library in Tallahassee.

E-resource licensing

Vendor Relations

FCLA E-Resources staff held in-person or conference call meetings with SAGE, Taylor & Francis, Wiley, Gale and SciFinder over the last quarter to discuss renewals for 2013.

Updated Licensing Guidelines

FCLA has been working with the CPC/ERS to update the Licensing Guidelines (originally published in 2009) in response to changes in the marketplace and the expansion of our licensing consortium to ICUF and FCS institutions. Claire Dygert met with UF’s Office of General Counsel to review the Guidelines. We anticipate that a final version will be completed by June 30, 2012.
Ex Libris has announced the release of bX Hot Articles, a service that is part of the bX suite of usage-based services from Ex Libris. Updated monthly, bX Hot Articles identifies the 10 articles that researchers have selected the most in several major subject disciplines, as well as the 10 most popular articles overall. The service is free for noncommercial use.

Code to display bX Hot Articles can be inserted into Web pages such as library pages, subject guides, and blogs. bX Hot Articles is also available as a mobile application for Android devices and iPhone, which can be downloaded for free from online stores and from the Ex Libris website.

For additional information on bX Hot Articles or any part of the bX Article Recommender Service, please contact sfx@prb.fcla.edu. All libraries in the SUL have full access to all bX services regardless of the link resolver they are using.

A screenshot of bX Hot Articles top ten articles for the topic “Recreation & Sports.”
Affiliate-requested DAITSS enhancements

Two enhancements that FDA Affiliates requested for the FDA/DAITSS User Interface were made this quarter:

◊ Titles were added to the Packages listings to enable users to better identify their archived materials.
◊ Error messages for rejected packages were expanded and clarified.

Ira Terman joins the DAITSS team

Ira Terman joined the DAITSS team in March as a senior developer. Ira comes to us with more than 20 years of programming experience, most recently as an IBM Senior Software Engineer working on contract to Google in Mountain View, CA.

Summer Intern Jasmin Koo

Jasmin Koo has joined us for the summer as part of the University of Michigan School of Information’s digital preservation internship program funded by the Institute of Museum and Library Services (IMLS). Jasmin will be working with Carol Chou, the FDA’s formats specialist, on several formats-related projects. Her first task will be to test and compare 3rd party programs that convert files from PDF to PDF/A.

Statistics

Submitted, Archived, Refreshed, andWithdrawn Packages:

<table>
<thead>
<tr>
<th>Event</th>
<th>Total # of Packages</th>
<th>Total Size (TB)</th>
<th>Total # of Files</th>
</tr>
</thead>
<tbody>
<tr>
<td>Submissions</td>
<td>8,961</td>
<td>6.0</td>
<td>1,272,507</td>
</tr>
<tr>
<td>Ingests</td>
<td>9,352</td>
<td>6.2</td>
<td>1,361,226</td>
</tr>
<tr>
<td>Refreshes</td>
<td>59,532</td>
<td>16.0</td>
<td>6,711,868</td>
</tr>
<tr>
<td>Withdrawals</td>
<td>192</td>
<td>0.0</td>
<td>503</td>
</tr>
</tbody>
</table>

Florida Digital Archive statistics

The “rolling refresh” of old DAITSS 1 packages to convert them to DAITSS 2 format processed approximately 60,000 packages this quarter. To date about 175,000 packages have been converted, leaving approximately 75,000 packages remaining to be converted. The “rolling refresh” is run concurrently with normal archiving activity.

Quarterly statistics

<table>
<thead>
<tr>
<th>Total holdings of the FDA as of May 30, 2012:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total AIPs in Repository: 308,554</td>
</tr>
<tr>
<td>Total Size (TB): 111.2</td>
</tr>
<tr>
<td>Total # files: 40,720,756</td>
</tr>
</tbody>
</table>
A selective listing of services FCLA has provided at the request of the libraries.

FIU - Exported a copy of the metadata for every record in the Coral Gables Memory collection from DigiTool so that they can be included in a grant project. FIU is partnering with the City of Coral Gables on this project.

UCF - Provided information on UCF’s digital collections for UCF to submit to EBSCO Discovery Service.

FGCU - Created a new instance of Archon to support the creation, maintenance and display of FGCU archival finding aids.

FAU - Customized FAU’s instance of Archon to allow the import of custom fields for music-related materials (Composer, Opus number, Instrumentation, etc.).

FGCU - Provided information for Aleph Budget Codes in the Shared Bib UXTest database.

FSU - Assisted in the initial setup for EDI invoicing with Casalini, Harrassowitz and Erasmus.

FSU - Consulted about revising Aleph Budget structure.

UCF - Consulted about order and payment records display in Mango in the Shared Bib environment.

FAU - Assisted in setting up the Aleph vendor record loader for the correct holdings record format.

FSU, UWF - Updated images and URL in Mango for the Floor Map Location feature.

FGCU - Updated the Article Linker Icon in Mango.

UF - Removed “Report a Problem” from the main Mango page to direct users to report problems at the holdings level of a specific Title.

FSU - Assisted in using Reports for analyzing Acquisition’s data and for end of Fiscal Year reports.

FIU - Improved fine descriptions for equipment overdues.

FSU - Set up Courtesy Notices for Music Library items.

USF - Added a survey link to the template for emailed return receipts.

UF - Globally updated Journalism library items with an Item Process Status to display as “Temporarily not Available” in Mango during the temporary closure of the library.

FIU, FSU, UF and USF - Made Aleph configuration table changes so that these SULs could delete records from their local authority file in preparation for Shared Bib.

Community and Contributions

Heifer International

FCLA Candy Jar donations for Heifer International totaled $30.00 this quarter. FCLA staff have donated $2492.00 to Heifer since 2003.

Bread of the Mighty Food Bank

FCLA’s ongoing food drive donated 164 pounds of non-perishable food and $11.58 cash to the Bread of the Mighty Food Bank, serving Alachua, Dixie, Gilchrist, Levy and Lafayette counties. Since starting the food drive in 2009, FCLA staff have donated a total of 1830 pounds of food, and cash donations enough to purchase another 2731 pounds of food.
New Mango Team Members

The newest members of the Mango team, Jennifer Kuntz and Wendy Ellis, have been working hard to learn Mango and assume their responsibilities. Wendy is working on making changes to Mango in response to SUL requests, while Jennifer is the team leader for FCLA and the liaison to the OPAC Subcommittee.

Update to Mango Mobile

Most of the Mango work this quarter was focused on making Mango compatible with Shared Bib. However, we were able to add one new feature to make Mango Mobile more user-friendly. In the brief results list, instead of showing paging controls, the app will just load more records as the end of the page is reached.

Mango and Shared Bib

The program that loads data from Aleph into Mango is being revised to work in the Shared Bib environment. The biggest challenge is that the definition of bibliographic record ownership has changed. In the current environment any record in an SUL Aleph bibliographic file belongs to that SUL. In Shared Bib, ownership is determined by the presence of holdings or items. This requires more logic in Mango as records are ingested into the SOLR repository. In general the changes will not be apparent to students and faculty.
Islandora Implementation

The Islandora project has been picking up steam, although staff losses in the Digital Collections group is slowing the pace of the project overall. In March, FCLA project staff focused on understanding Islandora components and Fedora content modeling. Content models are XML documents that specify, for any given object type, what kind of files and metadata will be included and what kinds of behaviors they will have. Getting the content models right is the most important part of a Fedora implementation.

In April, we began building a local version of Islandora on a development machine. We also began re-evaluating the Islandora system against the checklist of requirements used by DISC in the selection process for the common digital library platform. An accurate understanding of this is necessary to scope the size of the implementation project and to prioritize implementation and development tasks. On May 7, Emily Gore (FSU), Mark Sullivan (UF), and FCLA project staff met to review findings so far and to discuss next steps.

The Digital Initiatives and Services Committee (DISC) has formed a subgroup of volunteers willing to work with the Islandora project and advise on Islandora-related issues. The group held its first meeting on May 23, and will continue to meet until superseded by an expanded Islandora Working Group. (In its May report to CSUL, DISC recommends that this group be continued with membership expanded to represent Special Collections and other departments, as well as FCS libraries.)

The project is assembling and prioritizing a list of required features that will need significant configuration or development effort. We are in the process of talking with Discovery Garden (a firm that specializes in Islandora consulting and development) and with large Islandora user sites to find out what features they have developed or are developing locally, to determine if we can take advantage of their work.

By the end of May we expect to have completed installation of Islandora on development and test machines, finished identifying and prioritizing development and configuration items, and begun negotiating with Discovery Garden for development.

Digitool

DigiTool 3.4 Service Pack 00 was installed in Test in March and in Production on April 15. It included enhancements to the printing of Dublin Core records, and a new maintenance job to add children to a parent object. A full list of enhancements and fixes is available in the Service Pack section of the DigiTool wiki (wiki.fcla.edu:8000/DigiTool).

Scholarly Communications

FCLA Digital Collections is pleased to announce a new service supporting scholarly communication: books.fcla.edu. This service is available to any SUS or FCS library interested in hosting electronic monographs for faculty. The service is currently very simple: FCLA will host a PDF version of the electronic monograph and create a PURL (persistent URL) for the catalog record. Catalogers at the originating institution will create a catalog record and insert the PURL into the record. In the future we hope to be able to offer more automation for this service as well as more functionality. If your institution is interested in making faculty monographs available online, please contact Caitlin Nelson: cnelson@ufl.edu.
Scholarly Communications cont.

Florida OJ is FCLA’s scholarly publishing service. Running on Open Journal Systems, an open-source application for electronic journal publication, Florida OJ hosts e-journals for institutional departments and scholarly societies around Florida.

◊ FAU went live with a new scientific journal in April. The *Journal of Coastal Research, an International Forum for the Littoral Sciences*, is dedicated to all aspects of coastal research (see journals.fcla.edu/jcr). These include geology, biology, geomorphology (physical geography), climate, littoral oceanography, hydrography, coastal hydraulics, environmental (resource) management, engineering, and remote sensing. Although each field functions effectively within its own purview, the cross-disciplinary nature of coastal studies requires familiarity with other fields as well. Hence, the scope of topics is necessarily broad in order to address the complexity of coastal biophysical and socio-economic interactions.

◊ The *Journal of Nematology* (journals.fcla.edu/jon) made two major changes in May: one, to move to electronic-only publishing through the Florida OJ platform, and two, to remove all publishing embargoes and become a completely open-access journal. All issues of the Journal of Nematology are now available through Florida OJ.

Electronic Theses & Dissertations (ETD)

Three universities published ETDs for the Winter 2011 class through FCLA’s ETD hosting service: UF, UCF, and UWF. UWF produced 18 ETDs; UCF produced 102 graduate ETDs and 38 undergraduate theses; UF produced 357 ETDs.

Improvements were made to the FCLA software which creates MARC records for all three universities. The resulting MARC records now contain updated fields customized for each institution. Additionally, more information is parsed automatically and local catalogers should need to make fewer revisions to the records.

Infrastructure work

The program that reads FCLA’s FTP directories and forwards content to PALMM, the ETD service, and/or the Florida Digital Archive was re-designed and re-written. An important goal was that ETD packages should not be sent to the FDA until they were found to be error-free in the ETD system.

A new program was put into place to prepare data for loading into Florida OJ, the online journal publishing system.

The primary purpose behind both initiatives was to streamline processing for FCLA staff by reducing the number of errors that have to be manually corrected. By catching more errors up front, content moves faster and staff time can be devoted to more productive tasks.
FCLA and the Shared Bib Implementation Team (SBIT) have made substantial progress in the last three months.

The initial Shared Bib database was released to SUL staff in January. We have since created two additional merges, including full indexing, containing all data from all 11 SULs. Testing of the Shared Bib database is done first at FCLA and then by staff at the SULs. As issues with the data and functionality are discovered, tweaks and fixes are gathered and applied to the next merge. Both the March merge and the May merge had up-to-date data taken from the current Production Aleph system. The merge consists of hundreds of steps which we track for timing, troubleshooting and completeness.

We hold weekly meetings with the SBIT and all interested staff. FCLA provides updates on the project and all SULs have the opportunity to discuss testing, changes in the Shared Bib environment, workflows, and issues of concern. There is a checklist of action items that institutional liaisons update for their own libraries to track cooperative decision-making and deadlines to move the project forward. The weekly SBIT Elluminate call gives everyone the opportunity to share questions and concerns while viewing the Shared Bib Aleph client and data. In addition, periodic Steering Committee meetings have provided oversight for the project and advice to the SBIT.

Training on specific and general topics requested by SBIT members has been provided by FCLA staff every Friday morning and recorded for the use of all SUL staff. We are continuing to hold training sessions via Elluminate every week.

FCLA posted a Transition Plan outlining activities before, during and after the transition to Shared Bib. The plan identifies each activity, who is involved, and the begin and end dates. See http://tinyurl.com/bu6gndj.

We continue to provide reports to assist in the various institutional clean-up projects. All of the existing ARROW and Ad Hoc reports that use the bibliographic and/or holdings files are being re-written to run in the new Shared Bib environment.

For more information and ongoing updates about the project, visit the Shared Bib Wiki at http://sharedbib.pubwiki.fcla.edu.

UBorrow

Assessment of UBorrow’s first year is still underway, but it is definitely having an impact. The chart below illustrates loans of returnable items (books) between the SULs for each of the last three calendar years. Traditional (non-UBorrow) ILL book loans among the SULs for 2011 totaled 17,898. Although UBorrow was only available to patrons for nine months out of the calendar year, more than 20,150 additional requests were fulfilled via UBorrow -- an increase of 112%!
As this pie chart shows, a variety of patrons have used the UBorrow service:

![Pie chart showing UBorrow Requests by Patron Status, March 2011-March 2012]

Overall patron reaction has been positive:

| User Category | Q1 Which of the following describes you? Undergrad / Graduate / Faculty / Staff / Other | Q2 In the past year, have you used traditional Interlibrary Loan (ILL) services? | Q3 How easy was it to submit a UBorrow request? | Q4 How satisfied were you with how quickly your material(s) arrived? | Q5 Is the length of the loan (30 days) acceptable? | Q6 Overall, are you satisfied with UBorrow? | Q7 Select home library institution AM / CF / FA / FI / FS / GC / UN / NF / SF / UF / WF | Q8 User comments |
|---------------|--------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------|-------------------------------------------------|-------------------------------------------------|-------------------------------------------------|---------------------------------|-------------------------------------------------|-------------------------------------------------|-------------------------------------------------|
| Undergrad     | Yes | Easy | Very satisfied | Yes | Very satisfied | Florida State University | I love this! I didn't know this service was available until I did some researching, but I am so grateful that I found it. It saves me a lot of money by not having to buy the books just because my home university doesn't have the book I want. Thank you so much for this service! |
| Undergrad     | Yes | Easy | Very satisfied | Yes | Very satisfied | New College of Florida | Please make films available for borrow! (Even if it's only for a few days--it is very difficult for film studies students to get the resources necessary for projects). |
| Undergrad     | Yes | Moderate | Very satisfied | Yes | Very satisfied | New College of Florida | I can't believe how quickly it got here! I thought there was no way it would get here in time but it did. |
| Undergrad     | Yes | Easy | Somewhat satisfied | Yes | Very satisfied | Florida State University | This is a great system. Thank you for providing this service! |
| Undergrad     | Yes | Easy | Very satisfied | Yes | Very satisfied | New College of Florida | UBorrow is wonderful, it's so convenient when I need books for my thesis. Thank you so much for this service. |
| Undergrad     | Yes | Easy | Very satisfied | No | Very satisfied | New College of Florida | I absolutely love it. It's the greatest thing that could have happened concerning the library, especially since I am currently writing a thesis. |
| Undergrad     | Yes | Easy | Very satisfied | No | Very satisfied | University of West Florida | I would prefer a longer borrow period or more renewals. A bigger selection of schools would be very nice as well. |
| Undergrad     | No | Easy | Very satisfied | Yes | Very satisfied | University of Florida | I love UBorrow! |
| Undergrad     | No | Easy | Very satisfied | Yes | Very satisfied | University of Florida | The system works perfectly. The more I am able to do online & automated, the better. |
CSUL Projects cont.

CSUL Website

Since the CSUL Website went live on the FCLA servers in September 2011, the designated liaisons have been diligent in keeping their committee pages up-to-date. This quarter there was one training session for two new liaisons. Here are some statistics for the period March 1 - May 15, 2012:

<table>
<thead>
<tr>
<th>CSUL Website (March 1, 2012 - May 15, 2012)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total # of SUL staff uses</td>
</tr>
<tr>
<td>Total # of Meeting minutes added</td>
</tr>
<tr>
<td>Total # of Other Documents added</td>
</tr>
<tr>
<td>Total # of Updates</td>
</tr>
<tr>
<td>Total # of Committee Members added</td>
</tr>
</tbody>
</table>

CSUL Committee Wikis

A number of standing CSUL committees have been using wikis hosted by FCLA using ComSwiki software. As that application is no longer supported, the wikis are being migrated to MediaWiki, the platform used for Wikipedia. MediaWiki has more advanced security features but is just as easy to use as ComSwiki. FCLA is handling the migration so that committees only need to review the finished product.

Blackboard Collaborate Licenses (aka Elluminate)

There are currently two licenses in use for FCLA and CSUL. Up to now, FCLA bought into a license negotiated between Blackboard Collaborate and the University of Florida. This coming fiscal year, the University of Florida is dropping their Blackboard license and changing to Adobe Connect. Rather than changing our many standing sessions to a different platform, FCLA has negotiated its own license under the CSUL administrative account. These remains separate licenses in terms of payment, but the sessions now fall under the same administrative account for statistical reporting.

<table>
<thead>
<tr>
<th>CSUL Elluminate Usage (March 15 - May 15)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total # of Sessions</td>
</tr>
<tr>
<td>Total # of Attendees</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>FCLA Elluminate Usage (March 15 - May 15)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total # of Sessions</td>
</tr>
<tr>
<td>Total # of Attendees</td>
</tr>
</tbody>
</table>
**FCLA Staff Activities**

### Professional


**Claire Dygert**

◊ presented “Building a Shared SUS E-book Collection by DDA” on April 19, 2012 at the 2012 FLA conference with Becky Donlan of FGCU.
◊ attended the Annual ICF Libraries Group Meeting, May 17, 2012 at Nova Southeastern University and presented an update on Collaborative Licensing Activities.
◊ with **Michele Newberry**, attended the International Coalition of Library Consortia (ICOLC) in Denver April 22-25.


**Jean Moises and Mark Needleman** attended the Ex Libris Users of North America (ELUNA) meeting in Salt Lake City May 8-11. Mark serves as chair of the MetaLib Product Working Group.

**Pamela Sandene Mydock** attended the following online webinars:

◊ “Developing Social Media Guidance” with Joshua Beeman & Lauren Steinfeld, University of Pennsylvania;
◊ “Accessibility and Usability: Working Together at MIT” with Stephani Roberts & Katherine Wahl, Massachusetts Institute of Technology;
◊ “Conducting Surveys (3-part webinar): Introduction & Questionnaire Design; Data Collection; Analyzing Data & Reporting Methods” with Kathryn Brockmeier, Nebraska Library Commission.

### Caitlin Nelson

◊ presented an overview of the Florida Finding Aid Factory at the Florida Society of Archivists Annual Meeting on May 1, 2012.

### Michele Newberry

◊ attended ELUNA as a representative of the IGeLU Steering Committee.
◊ attended an IGeLU Steering Committee meeting in Zurich in March and met with the hosts of the 2012 IGeLU conference and with Ex Libris management.
◊ attended a meeting of consortia representatives at OCLC in Dublin, OH in March to discuss the impact of webscale activities on libraries and consortia: “OCLC Game Changers for Groups & Consortia.”

**Amanda Yesilbas** will be conducting a pre-conference, “Hands on with Drupal: Making a Licensing Database,” at the North American Serials Interest Group Conference, June 7-10 in Nashville.

### Goodbye and Good Luck

◊ **Kai Bernstein**, LAN/PC support, is leaving to work at the UF College of Veterinary Medicine.
◊ **Yvonne Dumas**, administrative services, retired at the end of May after 37 years of service at the University of Florida.
◊ **Tennille Herron**, webmaster and graphic designer, left in March to take a job as Web Manager in IFAS Communication services.
◊ **Mark Hinnebusch**, assistant to the Director, resigned to work full time at Info Tech in Gainesville.
◊ **Tai Quach**, systems administrator, is leaving for a job at Santa Fe College.
At the Florida Library Association (FLA) 2012 meeting in Orlando, Jim Corey was presented with the Lifetime Achievement Award, with this recognition:

James (Jim) F. Corey

For 27 years James Corey provided his vision and leadership at the Florida Center for Library Automation serving the State University System of Florida. His strong leadership led to FCLA being recognized both nationally and internationally as an innovative and effective provider of library automation services. FCLA’s history of innovation and service was achieved in part by the direction and foresight provided by Jim. He has been deeply involved in the upcoming merger of FCLA into the Florida Virtual Campus, where his quiet diplomacy has ensured the needs of the SUS libraries are taken into account.

“So long, and thanks for all the fish”*  

* “So long, and thanks for all the fish” was the last message left by the dolphins in the novel The Hitchhiker’s Guide to the Galaxy.

This will be our last Quarterly Report to the university libraries as FCLA. Here are some of our favorite moments from 2011/2012.