Highlights

Collaborative Licensing Activities

FCLA continues to work with CCLA, the FCS and the ICUF Libraries Group on collaborative licensing efforts. The new 2013 e-journal contract with Oxford University Press includes the eleven SUS institutions as well as two FCS and seven ICUF institutions. The new 2013 contract with Cambridge University Press includes four of the ICUF institutions. In both cases the inclusion of additional revenue from new ICUF and FCS participants facilitated FCLA’s ability to negotiate for reduced access fees and price caps. Participating ICUF institutions will pay FCLA a 3 percent administrative fee for the negotiation and management of the contracts. This revenue will support further collaborative licensing activities.

Shared Bib Implementation Project

Since CSUL set a June target date for the Shared Bib Project at their December meeting, there has been a lot of activity. The Shared Bib Implementation Team was formed, a discussion list and weekly meeting schedule were established, a Kick-Off meeting was held, and a full test database was released. For more information see page 6.
Planning and Administration

Legislative Update (as of 2/22/2012)

The House Higher Ed Appropriations Subcommittee has language in their conforming bill HB-5201 about establishing a Florida Virtual Campus (FVC). The FVC would not only include the merged FCLA and CCLA, but also a merged Florida Distance Learning Consortium and FACTS (Florida’s Academic Counseling and Tracking for Students). The separate organizations would cease to exist on December 31, 2012 after a six month transition period (faster than recommended in the Task Force Report). HB-5201 would provide appropriations to FCLA and CCLA until December, 2012 when remaining funds would be appropriated directly to the FVC. This would likely result in some cuts to funding overall, but the e-resource budget would be held harmless.

The Senate Budget Subcommittee on Higher Education Appropriations has a conforming bill that creates the Florida Library Resource Center for Universities and Colleges (FELRC) to replace FCLA and CCLA. Under this bill, FCLA and CCLA cease to exist at the end of June 2013. There is no specific mention of e-resources in this bill, but FCLA and CCLA are fully funded, with all monies going to the FELRC. FACTS and FDLC would be merged into a separate organization called the Florida Degree Consortium.

The final shape of the legislation will not be known until the differences between the two bills are resolved in Committee.

Transition Planning

In order to work on a request from our vice chancellors to see what could be done to speed up the transition to meet the House’s deadline, FCLA and CCLA managers have been meeting on a regular basis since early January in Live Oak, which is roughly half-way between the two offices. Meeting topics have included discussing legislative language and preparing a detailed timeline for expediting the transition period in case the House language prevails.

CCLA colleagues and FCS committee chairs have been sitting in on various CSUL committee, subcommittee and task force calls. SUS staff are also invited to participate in CCLA committee activities. In February, Wendy Ellis and Jennifer Kuntz from FCLA, and Troy Christenson from FAU, attended a face-to-face meeting of the CCLA Access Standing Committee.

In addition, selected staff from both organizations have been meeting to exchange information on specific topics. In December, FCLA and CCLA system administrators met in Gainesville to compare system infrastructure, while other staff met in Live Oak to discuss FCLA’s UBorrow and CCLA’s resource sharing services and Aleph operations.

Community and Contributions

Heifer International

FCLA Candy Jar donations for Heifer International totaled $45.00 this quarter. FCLA staff have donated $2,462.00 to Heifer since 2003.

Bread of the Mighty food bank

This quarter FCLA donated 176 lbs of foodstuffs and the cash equivalent of 220 lbs ($20) to the Bread of the Mighty Food Bank for the hungry in North Central Florida. The Food Bank honored FCLA as a “shelf-stuffer” in their Winter 2012 Newsletter.
Acquisitions and Serials

FCLA continues to work with library staff on various aspects of Patron Driven Acquisitions, also referred to as Demand Driven Acquisitions. These projects involve both Acquisitions and Cataloging. We have worked on single institution projects and projects involving two institutions. We are in the planning stages of the implementation of the SUL-wide ebook project. In December FCLA began loading monthly files of Coutts PDA records for the FSU/UF joint project. This a good preview for the vendor, the libraries, and FCLA of what will be involved in the SUL-wide PDA project. Working out the issues in this smaller project should help the larger project run more smoothly.

Cataloging and Authorities

FCLA staff have been assisting the SULs in database clean-up in preparation for Shared Bib. For example, there is a non-MARC tag called TKR (or Tickler) that is used in the bibliographic record for a wide variety of reasons. These tags are institution-specific and will not serve the same role in a shared bib record. There are over 25 million TKR fields. FCLA has been working with SUL staff to identify and remove obsolete or unwanted TKR fields. The ones that remain will have to be moved into holdings records. FCLA is working on a program to do this.

OCLC reclamation processing was completed for FAMU and post processing steps are currently in progress. UCF will be the next library to undergo reclamation and staff have been instructed how to fill out their OCLC order form to initiate the project. Staff at FAU had an Elluminate session with FCLA to kick off the reclamation process.

Circulation

The Patron List Report, which displays a list of expired patrons and/or patrons with blocks, has been updated. Libraries can now include all of the patron’s IDs, such as system ID, barcode, etc. The report can be run from the Services menu in the Circulation client.

Currently UF and FIU are using Advanced Booking in Production. FCLA is in the process of setting up Booking for FAMU in Test. Advanced Booking is an Aleph feature that can be used to reserve any short-term loan item, but is currently being used to help manage Study Rooms. Advanced Booking, along with the availability matrix in Mango, allows patrons to see the availability of rooms listed by date and time period, and to reserve available rooms for future use.

We investigated some problems with printing and barcode scanning in Windows 7, or more specifically, with Internet Explorer 9 and Aleph barcodes. Ex Libris has a solution and we are hopeful that the next scheduled Service Pack will address these issues.

Data Warehouse Reports

New ARROW (on demand) Reports

◊ Course Reserve Loan Statistics
◊ Bibs Without Holdings or Items

Shared Bib Clean-up Projects

◊ Created 8 different reports for each of the 11 institutions for the purposes of data analysis and cleanup.
◊ Created additional Shared Bib reports for individual institutions.

Ad Hoc Reports Created on Request

◊ FIU - Duplicate records based on OCLC number
◊ FSU - Active serials check-in records to inform the new “no check-in” policy
◊ UNF - Loan counts for laptops
◊ UF Law - Reserve items that display in Mango
◊ USF Health - Item counts by Item Processing Status
◊ FSU - Items marked as graphic novels in Goldstein Library
E-resource Access and Management Activities

E-Resource Licensing Activities

Collaborative Licensing Activities

FCLA is in discussion with Wiley and SAGE to explore opportunities to extend the SUS contracts to the FCS based on the model that FCLA developed with Springer. FCLA and CCLA met jointly with SAGE at ALA Midwinter; a deal with SAGE is pending review by the CCLA Advisory Board.

ALA Midwinter

At ALA Midwinter in Dallas, Claire Dygert, FCLA’s E-Resource Licensing Specialist, held substantive meetings with multiple vendors on behalf of FCLA and the SUS Libraries, including Taylor & Francis, ProQuest, Wiley, APA, Thomson Reuters and EBSCO. FCLA and CCLA met jointly with SAGE, Springer, and Gale Cengage to discuss collaborative licensing opportunities.

Legislative Reporting

FCLA contributed to the 2011 Annual Report on the Results of the Collaborative eResources Licensing Process (http://bit.ly/AirgVH) in accordance with Section 1006.72, Florida Statutes. (“The chancellors and vice chancellors of the Florida College System and the State University System shall annually report to the Executive Office of the Governor and the chairs of the legislative appropriations committees the cost savings realized as a result of the collaborative licensing process identified in this section.”) The report was submitted to the Governor and the Legislature in December by the Chancellors of the Board of Governors and the Florida College System.

Citation Server

The London Times Index 1906-1980 was migrated to the FCLA-hosted SOLR-based citation server from its previous DLXS platform. It can now be found at http://lt.cits.fcla.edu. The PURL, purl.fcla.edu/fcla/londontimesindex, has been updated for the new target.

Metalib And SFX Updates

SFX Version 4 is up and running in Test, and the KnowledgeBase is updated weekly. We are waiting only on a license from Ex Libris to bring up version 4 in Production. In the meantime, staff users can use the Test instance to get familiar with version 4 features.

In Production:

◊ New local SFX configurations (target/target service/object portfolio) were created for Cambridge Ebooks.
◊ New local MetaLib IRDS and configurations were created for the resources that EBSCO took over from Wilson.
◊ Both SFX and MetaLib are being moved to a virtualized machine environment to ensure continued stability.
Florida Digital Archive

The “rolling refresh” of old DAITSS 1 packages to convert them to DAITSS 2 format processed an additional 75,000 packages. To date about 127,000 packages have been converted, bringing us to roughly the half-way point in the conversion. In addition, a large withdrawal project was completed this quarter to remove over 20,000 duplicate packages (7 TB!) from the FDA repository.

Affiliate-requested DAITSS enhancements

Work began to identify and implement enhancements to DAITSS to better serve the Florida Digital Archive’s Affiliates. A conference call was held on December 12, followed by a survey, and in January the first two enhancements were released: the ability to view a list of all content files in archived packages (Peek), and the ability to download disseminated packages from the FDA User Interface.

New College of Florida archives its first packages

The Florida Digital Archive’s newest Affiliate, New College of Florida, has archived its first batch of over 450 packages.
CSUL Projects

Shared Bib Implementation Project

After the December CSUL meeting and the decision to make Shared Bib our highest priority, FCLA worked on the merge of the Aleph databases of all eleven SULs. We first set up a test environment and adjusted the pilot project merge program to handle all 11 institutions. After the merge was completed, we began the indexing of the new UXTest database. Approximately 20 million source records resulted in approximately 10 million merged titles. On January 30th, we released the Shared Bib UXTest Aleph client and accompanying Release Notes to all the libraries. The following week we gave Elluminate Orientation sessions open to all SUL staff.

The project organization includes a Steering Committee, an Implementation Team, and an FCLA Technical Team. The Steering Committee has two library Deans, the Single Bib Pilot Project Liaisons, the TSPC chair and two FCLA staff. The Implementation Team consists of one person from each institution and two FCLA staff. Each SUL also has a local implementation team for its own institution, led by the library’s representative on the central Implementation Team.

On January 10, FCLA held a face-to-face “Kick-off” meeting for the Shared Bib Implementation Team, with up to three representatives from each University attending. We presented a timeline for the project and information on the background of the pilot project, how the merge works, and a general orientation to the Shared Bib architecture and environment.

FCLA’s Technical Team has been working on establishing test environments, writing and testing programs to merge bibliographic and local authority data according to the specifications, planning the transition to minimize downtime and impact on staff work, and making Aleph work in the new configuration. The team is also responsible for communications, providing reports for decision making, and identifying cleanup projects.

FCLA staff hold weekly meetings via Elluminate with the statewide Implementation Team and have invited a CCLA staff member to join the sessions. We created the SUS-SBIP discussion list for daily communications. We also set up a Shared Bib public wiki to share news of the project, information about the UXTest Aleph client, meeting agendas and notes, information about testing, and links to documentation. SUL staff have been trained to use the wiki so we can collaborate and work together. The Shared Bib wiki gives us a place to work on new workflows, guidelines and procedures. There are groups and areas established to work on specific topics such as Data Loading, Cataloging, Authorities, Acquisitions, Reports, Continuing Resources, Circulation, Course Reserves and ILL.

We are now in a testing and configuration phase and have plans to begin a fresh new merge of the database. FCLA will begin the merge on March 1 and release the new database to the libraries at the end of the month or the beginning of April.

See the Shared Bib Wiki (http://sharedbib.pubwiki.fcla.edu) for ongoing information about the project.
CSUL Projects cont.

UBorrow

March 1 will be the one-year anniversary of UBorrow! FAMU Law is the latest library to share its collections via UBorrow. Patrons can request from 40 different libraries throughout the state university system, and pick up from a choice of 36 locations - including delivery to offices and branch locations with no circulating collections of their own.

Within Aleph ILL only, the overall fill rate (the number of Aleph requests filled within the system) was 66% last quarter. The overall fill rate since the full launch August 1, 2011 is 69%.

Over the next quarter, FCLA and the UBorrow group will be compiling statistics and other usage data from the past year into a review report. As agreed by the UBorrow Implementation Team, UBorrow policies and procedures will be reviewed in light of the data and adjustments made to further improve the user experience.

Testing with CCLA

On February 6th, FCLA and CCLA successfully tested placing and receiving requests via Aleph ILL between University and College library units in a test environment. Making this behind-the-scenes connection is the first step in a project to make it easier to send and receive requests among the Universities and Colleges. The project includes determining policies and guidelines related to these loans.

Modified labels

FCLA has modified the sticky labels that are used by some libraries in place of the bookband, so that the data is listed in the same order as the pullslip/bookband. This change is expected to ease staff confusion when processing materials.

CSUL Website

The new CSUL Website on FCLA servers went live in September 2011. Every group (committee, subcommittee, task force, etc.) has assigned liaisons who have been trained to upload minutes and documents and manage their members list.

This quarter, there have been a total of 10 training sessions for 20 liaisons. The site has continued to be active. Here are some statistics for December 1, 2011 -February 21, 2012:

<table>
<thead>
<tr>
<th>CSUL Website (December 1-February 20, 2011)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total # of SUL Staff Users</strong></td>
</tr>
<tr>
<td><strong>Total # of Documents added</strong></td>
</tr>
<tr>
<td><strong>Total # Mtg minutes added</strong></td>
</tr>
<tr>
<td><strong>Total # of Cmte members added</strong></td>
</tr>
<tr>
<td><strong>Total # of Updates</strong></td>
</tr>
</tbody>
</table>

Blackboard Collaborate Licenses

(aka Elluminate)

Many committee chairs change year-end and the Blackboard sessions need to be adjusted accordingly. New chairs of committees that meet via Blackboard Collaborate have been given “moderator” status and listed on the CSUL website. Thanks to the CSUL Collaborate moderators and the CSUL website liaisons for getting this done in an orderly fashion. Here are some Blackboard Collaborate statistics:

<table>
<thead>
<tr>
<th>CSUL Website (December 1-February 20, 2011)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>CSUL license</strong></td>
</tr>
<tr>
<td><strong>FCLA license</strong></td>
</tr>
</tbody>
</table>
New College of Florida premiered their new **NCF Digital Collections** site on DigiTool. It includes theses going back to 1967, student newspapers, student catalogs and facebooks, alumni news, commencement addresses and Fine Arts Institute photographs -- nine new collections in all, with several more planned. NCF also became the newest user of the PURL server.

FCLA Digital Collections launched the **Florida Finding Aid Factory** in February. The “Factory” is an instance of Archon which is open to any institution in Florida to use. Archon is a tool for creating and displaying XML-encoded archival finding aids (collection inventories). Many institutions throughout the state have rich collections of primary source materials, but not all have the infrastructure to support the applications needed to produce finding aids in standard format. Using the Florida Finding Aid Factory, these organizations will not only be able to create and display their own finding aids, but they will be able to contribute their finding aids to Archives Florida, the statewide central database. This enhances the capacity of scholars and researchers worldwide to find materials of interest in Florida collections.

The project to implement an instance of **SobekCM** as a common digital library platform for the SUS progressed. There are three main development items:

1. Substitute non-proprietary applications for proprietary software components. This includes substituting an open source Postgres database for the proprietary MS SQL Server, and replacing proprietary Aware routines for displaying JPEG2000 images.
2. Identify and implement enhancements required to support the SUS libraries using Sobek in a distributed environment. This includes items such as giving each library control of its own ingest environment as well as changes to object display characteristics and metadata management.
3. Prepare a DigiTool to Sobek migration path for all types of objects currently in DigiTool.

### Training

#### Shared Bib Implementation Project

- 01/17/12 and 01/18/12 -- Running Cleanup Reports for Shared Bib (via Elluminate)
- 02/07/12 and 02/09/12 -- Orientation to the UXTest Aleph Client (via Elluminate)

#### Campus Delivery

- 12/1/11 -- UWF (via Elluminate)
- 1/11/12 -- FSU (via Elluminate)

#### New Aleph liaison overview

- 12/14/11 -- FSU at FCLA

#### Problem resolutions

- 1/25/12 -- UF Storage Facility item barcode scanning problem at UF
- 2/11/12 -- NCF email problems (via Elluminate)
- 2/20/12 -- FSU Law printing issues (via Elluminate)

#### Uborrow

- 2/8/12 -- FAMU UBorrow printing setup (via Elluminate)
On Request

A selective listing of services FCLA has provided at the request of the libraries.

FSU - Assisted with project to remove serial analytics by identifying all holdings records with variations on the word ‘analytics’. Added a public note to each affected holdings record, and created several ad hoc reports.

UCF - Produced a list of titles and persistent URLs (PURLs) for all items contributed by UCF to the Florida Heritage Collection in PALMM.

UNF - Investigated differences in retrieval results for the same search done in UNF’s Aleph OPAC and UNF’s Mango.

FGCU - Assisted with GenLoad processing of records with invalid 008 fields in a Films on Demand MARC file.

FSU - Helped to set up both EDI ordering and EDI invoicing with the vendor Harrassowitz.

NCF - Added searchable fields “Thesis Concentration” and “Thesis Division” to DigiTool’s Dublin Core metadata scheme and end user search interface.

UWF - Updated library hours table for spring 2012.

FAU - Provided information for ACRL statistics on materials contributed by FAU to the PRISM collection in PALMM.

NCF - Changed patron load frequency from once weekly to daily.

UCF - Helped resolve a problem loading patron records for visiting international students at the Rosen Campus.

FAMU - Implemented Circulation table changes to support a 24/5 schedule.

UWF - Assisted with the suppression of holding records linked to suppressed bib records in preparation for Shared Bib.

FIU - Assisted Acquisitions staff in using FCLA’s custom Aleph service to load object codes into invoice line items.

FSU - Customized the Aleph Serials Claim Letter print template.

UF - Customized subject lines for outgoing email notices from Aleph.

UF - Helped with the process of uploading EDI invoices to the Aleph server.

UCF, USF, UWF - Extracted the full bibliographic database and set up a process for ongoing bibliographic updates to implement EBSCO Discovery Services search interface. Sent over 5 million records to EBSCO.

FIU - Customized column headings on the printed Aleph report ‘Print Catalog Records’.

UNF - Updated library closed and early closing dates for the winter holidays.

UF - Extracted more than 65,000 microform and other records identified to resubmit for OCLC reclamation processing. Fields that were originally stripped were retained in the records to increase the likeliness of successful matching.

UWF - Set up Campus Delivery for requests of available items between campus libraries in Pensacola and Ft. Walton Beach.

FGCU - Set up a Loan Report of community patrons with lost books to print on a daily basis.
New Search Feature in Mango

This enhancement allows a searcher to include multiple facet values in a search, effectively performing an OR query. The feature is enabled in the Union Catalog for Format, Language, Subject, and Library/Collection facets. Libraries interested in enabling this feature in their local catalogs should contact FCLA.

Discovery Tool Statistics

Google Analytics for searches performed in FGCU’s Mango from September through November 2011 show that users chose to search the combined catalog and Primo Central Index only half the time, even though this was the default search option during that period. The FGCU Library recently changed the default option to “Books, Journals and Media,” (i.e. the catalog).

Continued on page 11
Mango cont.

Primo Central Relevancy Ranking Improvements

After UFW staff reported a problem with relevancy ranking in Primo Central, Ex Libris held a meeting with us to review their project to improvement relevancy ranking in PCI. Ex Libris calls this enhancement “Primo ScholarRank” and it is described in a video on YouTube: http://www.youtube.com/watch?v=YDly9qPpPYQ.

Reconstituted Mango Team

Due to the resignation of Josh Greben the Mango Team has been reconstituted. Both of our Aleph Public Services Librarians, Jennifer Kuntz and Wendy Ellis, are now on the team, and Jennifer will be the new team coordinator.

Behind-the-scenes Improvements

In our efforts to continue to improve Mango availability we implemented a Failover Server for emergency use and to help share the load in high traffic times. The Failover Server is in addition to a full Mango backup on our COOP server in Tallahassee. The difference is that UBorrow can continue working on the Failover Server, but must be unavailable when we switch to the COOP server.

We are seeing increased usage of Mango from the Universities that are using Serials Solution’s Summon as their Webscale Discovery Tool. After experiencing a problem with response time, we optimized the code that responds to Summon requests.

The process that moves records from Aleph to Mango was adjusted to create test Mango catalogs for the Shared Bib environment. See http://testcat.fcla.edu/sharedbib.

FCLA Staff Activities

Professional

Priscilla Caplan

◊ Attended the Fall CNI Membership Meeting in Arlington, VA December 12-13, 2011 and delivered two presentations, a project briefing “DAITSS Digital Preservation System: Re-architected, re-written, and open source” and an update on the work of the NDSA Infrastructure Working Group for the briefing, “2011 Digital Preservation Initiatives”.

Daniel Cromwell

◊ Attended the ALA Midwinter Meeting in Dallas, TX, January 20 - 23, 2012.

Claire Dygert

◊ Attended the Charleston Conference, November 2-5, 2011.
◊ Attended the ALA Midwinter Meeting in Dallas, TX, January 20 – 23, 2012.

Jennifer Kuntz

◊ Viewed EDUCAUSE Webinars on Data Privacy (January 4, 2012) and Kuali OLE (January 18, 2012).

Lydia Motyka, Pamela Mydock, Gary Phillips, and Amanda Yesilbas


Michele Newberry

Last Thoughts

SUL loans to FCS

Using the Aleph General Circ Statistics service, FCLA created a statistics report of SUL materials circulated to FCS patrons since the implementation of Aleph. This report was requested by Nancy Cunningham (USF), on behalf of PSPC, for the white paper on resource sharing. (Note that FIU and UCF were unable to identify loans to College students).

<table>
<thead>
<tr>
<th></th>
<th>Loans 7/1/04-12/31/11</th>
<th>Loans to FCS</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Total loans</td>
<td>Loans to FCS</td>
</tr>
<tr>
<td>FAMU</td>
<td>249,830</td>
<td>96</td>
</tr>
<tr>
<td>FAU</td>
<td>731,804</td>
<td>24,182</td>
</tr>
<tr>
<td>FGCU</td>
<td>215,454</td>
<td>51</td>
</tr>
<tr>
<td>FSU</td>
<td>2,129,424</td>
<td>2,727</td>
</tr>
<tr>
<td>NCF</td>
<td>126,916</td>
<td>730</td>
</tr>
<tr>
<td>UF</td>
<td>3,700,721</td>
<td>3,601</td>
</tr>
<tr>
<td>UNF</td>
<td>707,421</td>
<td>3,447</td>
</tr>
<tr>
<td>USF</td>
<td>1,900,159</td>
<td>7,533</td>
</tr>
<tr>
<td>UWF</td>
<td>505,353</td>
<td>9,298</td>
</tr>
</tbody>
</table>

GOODBYE and GOOD LUCK

◊ Josh Greben will be leaving FCLA on March 2 to take a position at the Stanford University Libraries and Academic Information Resources.
◊ Manny Rodriguez left on January 27 to work for an IT startup company in Gainesville.
◊ Robert Rodriguez resigned on January 20 to work as a system administrator at Shands.
◊ Louis Rosa resigned in January to take a position at UF’s Computing and Network Services.
◊ Astrid Terman is retiring on March 9. She intends to spend the next six months taking care of her grandson in England.

More Images From The Shared Bib Meeting

Becky Donlan (FGCU) and Steve Carrico (UF) have a chat

Betsy Simpson (UF) and Mary Ann O’Daniel (FCLA) demonstrate the merging of MARC records

Jean Phillips (FCLA) does Zumba