Highlights

CSUL Website

FCLA’s version of the CSUL Website went live in September. Every group (committee, subcommittee, task force, etc.) has assigned liaisons who have been trained to upload minutes and documents and manage their members list. The site has been very active -- here are some statistics:

<table>
<thead>
<tr>
<th>CSUL Website (August 1-November 20, 2011)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total # of SUL Staff Users</td>
</tr>
<tr>
<td>Total # of Documents added</td>
</tr>
<tr>
<td>Total # Mtg minutes added</td>
</tr>
<tr>
<td>Total # of Cmte members added</td>
</tr>
<tr>
<td>Total # of Updates</td>
</tr>
</tbody>
</table>

DAITSS Goes Open Source

DAITSS, the preservation repository software application used by the Florida Digital Archive, was released in November under a GPLv3 open source license. A website ([http://daitss.fcla.edu](http://daitss.fcla.edu)) was set up to support external users who want to download, evaluate and/or implement DAITSS as part of their own preservation solution. For more information, see page 7.

UBorrow

Since UBorrow went “live” March 1, 2011 the UBorrow button in Mango has been clicked 23,879 times. For more UBorrow statistics see page 11.

Mango Discovery

FAMU and New College went into production during this quarter using the Mango Discovery Tool with the Primo Central Index for articles. Students can now simultaneously search print books, e-books, journal articles and much more. For more Mango news see page 9.
Task Force On The Future Of Academic Libraries In Florida

FCLA management continued to be involved with the work of the Task Force on the Future of Academic Libraries in Florida, primarily through Jim Corey’s participation in the Technology and Budget Working Group. The Task Force met on November 4 in Tallahassee to review the full report, which it approved unanimously for submission to the Chancellors of the Florida College System (FCS) and State University System (SUS).

Getting To Know Our Counterparts

In anticipation of the intensive year of transition that will begin in July 2012, FCLA and CCLA staff have been meeting to learn more about each other’s operations and begin a dialogue on how the operations of the two organizations can be meshed to insure continuity of service during the transition period and beyond. Key FCLA staff traveled to Tallahassee on October 26 to give the CCLA staff a general introduction to FCLA’s organization, services and management tools. CCLA management staff reciprocated in Gainesville on November 18. In addition, at a planning meeting on November 1, FCLA and CCLA managers developed a general outline of regular monthly meetings to exchange more detailed information about specific topics of mutual concern. These meetings will be held at the Live Oak Public Library to reduce travel time for both organizations. The first one, on December 9, will cover FCLA’s UBorrow and CCLA’s resource sharing services.

The same day, FCLA and CCLA systems staff will meet at FCLA for an exchange of information on topics such as hardware management, continuity of operations practices, and systems support.

Yet another opportunity for information exchange was offered by the five CCLA Regional Advisory Group meetings held throughout the state in October and November. For the first time this year, heads of SUS libraries were also invited. FCLA sent two people to each meeting to give short presentations about FCLA library and digital library services. Attending one or more meetings were Jim Corey, Michele Newberry, Priscilla Caplan, and Jean Phillips.
Reports

New Arrow Reports this Quarter

For all SULs

◊ Counts by Bib Format - Counts the number of bibliographic records by record format (monograph, serial, etc.).
◊ Loans by Title & Call Number - Counts the number of circulations for titles in a specified call number range that occurred within a specified date range.
◊ Open & Closed Orders by Vendor - Lists uncumbered and paid orders for a specified vendor placed within a specified date range.
◊ Encumbered Orders by Vendor - Lists all currently encumbered orders for a specified vendor.

For New College of Florida

◊ NCF DigiTool Usage by Selected Date Range
◊ Most Popular Titles in NCF Collections

Ad Hoc reports created by request

◊ For all SULs, a report of TKR fields (special “tickler” fields added by SUL staff for maintenance use) that occur 100 or more times in each database, for use in Single Bib project cleanup.
◊ For all SULs, a report of obsolete OCLC numbers (records with an 035 matching an 019) in each SUL’s own database, for use in Single Bib project cleanup.
◊ For Single Bib Pilot Libraries, a report of obsolete OCLC numbers in the Single Bib database, for use in Single Bib project analysis and cleanup.
◊ For FAU and FIU, reports of bibliographic records with five or more TKR fields, for use in the Single Bib project cleanup.
◊ For FSU Med, a report of bibliographic records in FSU Med’s General collection not also held by UF, USF, UCF or FIU, for use in remote storage analysis.
◊ For FGCU, a report of loan statistics for VHS tape format materials.
◊ For FIU, a report of duplicate bibliographic records in the database.
◊ For USF Health, a report of records with character values in Item Enum/Chron fields, for database cleanup.
◊ For FSU, items in FSULC GEN that are duplicates of items in two other locations (FSLAW or FSMUS).

Training

Aleph Cataloging and Authorities

◊ 10/5/11 -- GenLoad training for USF via Elluminate
◊ 11/7/11 -- Mining Local Authority Data for the Authorities Subcommittee via Elluminate

Aleph Acquisitions and Serials

◊ 10/25/11 -- Acquisitions training and workflow consultation for FSU in Tallahassee

Aleph Circulation

◊ 9/2/11 -- Advanced Booking demo for FIU via Elluminate
◊ 9/30/11 -- Campus Delivery training for UWF via Elluminate
◊ 10/17/11, repeated 10/25/11 -- Campus Delivery training for FSU via Elluminate
◊ 10/26/11 -- Aleph Tables/Reporting training for FSU via Elluminate

UBorrow

◊ 10/12/11, repeated 10/20/11 -- UBorrow Management Reports and Services via Elluminate
◊ 10/14/11 -- UBorrow Label Printing training for UCF via Elluminate
◊ 11/3/11 and 11/17/11 -- UBorrow training for FAMU Law via Elluminate
◊ 11/17/11, to be repeated -- UBorrow “Hot Topics” including renewals and recalls via Elluminate

Mango

◊ 9/21/11 -- Mango and Google Analytics Overview for NCF via Elluminate

Aleph Liaison

◊ 11/22/11 -- Training in various aspects of Aleph technical support for new FSU liaison.
Aleph

Aleph Software Changes

The most recent V. 20 Service Pack of software changes from Ex Libris was implemented. We are currently using the most current version of the Aleph software.

Cataloging and Authorities

After UF joined the Hathi Trust we helped UF extract and deliver a file of print holdings to Hathi. The holdings will be used to do coverage analysis of member library print resources against records available through Hathi Trust, to expand legal uses of the Hathi Trust resources by member institutions, and to aid in collective collection development and management.

OCLC reclamation processing for Florida Gulf Coast University and the University of West Florida was completed. This involved sending files, to OCLC to reset holdings, loading new or changed OCLC numbers to the local database, and creating post-reclamation reports. We also helped FAMU staff complete and submit their reclamation order form to initiate their reclamation project. All other Universities are now scheduled for reclamation.

FCLA staff worked with FSU Cataloging and Acquisitions staff on a process for loading e-book records from Coutts using the generic vendor loader for initial provisional records and GenLoad for eventual full record overlays.

We consulted with the TSPC Authorities Subcommittee regarding the shared local authority file in Single Bib. Topics included conceptualizing the behavior of the shared local authority file in Single Bib; options for handling different types of local authority records; and how to determine which records are no longer needed.

We assisted USF staff with the transition to using GenLoad for batch record loading. This included GenLoad training, consultation on loading MARC records for the EBook Library PDA project and Early English Books Online.

Circulation

FCLA circulation specialists worked with FSU and UWF to set up intra-campus requests and requests workflow training in the Test environment. This service will allow designated classes of patrons to place a request for a non-available item and have it delivered to the campus library of their choice when it becomes available. Since all Circulation data is within the Aleph system, patrons can manage and check the status of their requests in Mango.

We worked with FIU to set up and provide training for the Advanced Booking functionality for Study Rooms in the Test environment. This feature will allow students to schedule use of rooms in advance. FIU tentatively plans to launch Advanced Booking this winter.

Acquisitions and Serials

We continue to work with library staff on various aspects of Patron Driven Acquisitions projects. These projects involve both Acquisitions and Cataloging. We have worked on single institution projects and projects involving two institutions, and we are now preparing to work on the SUL-wide ebook project. We met virtually with FSU and UF staff on implementation of the joint FSU/UF PDA project with Coutts.

The Virtual Bookplating project is complete and in production for UF. FCLA developed a series of programs to support the operator’s workflow in adding donor information to bibliographic records. The programs use information in the Aleph budget record to find bibliographic records purchased with various endowment funds, then do global changes to add URLs to the records pointing to images of bookplates for the correct donor or endowment. A MARC donor field (797) is also added to the bibliographic record. Other SULs who want to use this process should send a ticket to the Acquisitions queue.
E-resource Access and Management Activities

E-Resource Licensing Activities

FCLA and FCS Cross-Licensing

In compliance with Florida State Law 1006.72, FCLA sought pricing for FCS institutions who expressed interest in licensing any of FCLA’s centrally funded e-resources. Of the 28 colleges, 13 requested that FCLA get price quotes for a total of 47 products. After reviewing the quotes, 4 colleges elected to subscribe to a total of 7 products. FCLA is working with the appropriate vendors to facilitate the new subscriptions for the FCS libraries.

Expansion of E-Journal Contracts to Include ICUF and FCS libraries

FCLA has worked with the ICUF Libraries Group and FCS institutions to include interested libraries in the 2012 SUS Oxford University Press and Cambridge University Press e-journal contracts. Seven ICUF and two FCS institutions will join the Oxford University Press Journals Full Online Collection contract; four ICUF and one FCS institutions will join the Cambridge University Press Journals contract. Expanded participation has helped FCLA negotiate lower annual price increases and access fees. In addition, FCLA will realize an administrative fee from all participating ICUF institutions that will offset the work required to make the expansion of participation a reality.

Metalib And SFX Updates

◊ The SFX team continued working toward upgrading SFX to version 4 in a virtualized machine environment.
◊ Both the SFX3 and Metalib knowledge bases continue to be updated monthly. SFX Test (version 4) is updated weekly.
◊ The new bX article recommender feature within the Scopus or Science Direct platform is available to all SUL libraries. Please contact sfx@prb.fcla.edu for additional information on using this new feature as well as use of the bX article recommender service.

Digital Collections

FCLA staff worked with UF staff to implement an instance of SobekCM at FCLA. SobekCM, the digital library application written for the UF Digital Collections (UFDC), has been selected by CSUL as a common digital library platform for the SULs. At this time FCLA’s SobekCM is almost fully functional (all features except for JPEG2000 support) and staff are becoming increasingly familiar with the system. UF has been wonderfully supportive in providing implementation expertise, training, and bug fixing.

Service Pack 03 was installed in DigiTool test on November 21.

The fall quarterly harvest for Florida on Florida was completed on schedule in September, bringing the total number of items in the repository to 331,496 from 26 collections around the state.
The “rolling refresh” of old DAITSS 1 packages to convert them to DAITSS 2 format continued throughout the quarter. The rolling refresh has been running concurrently with current ingests without negative effects on throughput. To date, about 33,500 packages have been converted. FDA processing continues to be up-to-date with submissions.

### Florida Digital Archive

#### Quarterly Statistics

**Breakdown of Packages Archived this Quarter by Account and Project**

<table>
<thead>
<tr>
<th>Account</th>
<th>Events</th>
<th># of Packages</th>
<th>size (MB)</th>
<th># of Files</th>
</tr>
</thead>
<tbody>
<tr>
<td>FAU</td>
<td>submit</td>
<td>21</td>
<td>4,378</td>
<td>164</td>
</tr>
<tr>
<td></td>
<td>ingest finished</td>
<td>21</td>
<td>4,378</td>
<td>164</td>
</tr>
<tr>
<td>FIU</td>
<td>submit</td>
<td>650</td>
<td>50,549</td>
<td>4,259</td>
</tr>
<tr>
<td></td>
<td>ingest finished</td>
<td>650</td>
<td>50,549</td>
<td>4,259</td>
</tr>
<tr>
<td>UCF</td>
<td>withdraw finished</td>
<td>4</td>
<td>0</td>
<td>4</td>
</tr>
<tr>
<td></td>
<td>submit</td>
<td>386</td>
<td>240,375</td>
<td>4,035</td>
</tr>
<tr>
<td></td>
<td>ingest finished</td>
<td>386</td>
<td>240,375</td>
<td>4,035</td>
</tr>
<tr>
<td>UF</td>
<td>submit</td>
<td>10,631</td>
<td>6,931,091</td>
<td>1,932,549</td>
</tr>
<tr>
<td></td>
<td>ingest finished</td>
<td>10,849</td>
<td>7,185,584</td>
<td>2,004,663</td>
</tr>
<tr>
<td></td>
<td>disseminate finished</td>
<td>1</td>
<td>5,847</td>
<td>1,642</td>
</tr>
<tr>
<td>USF</td>
<td>withdraw finished</td>
<td>1</td>
<td>0</td>
<td>2</td>
</tr>
<tr>
<td></td>
<td>submit</td>
<td>1</td>
<td>0</td>
<td>2</td>
</tr>
<tr>
<td></td>
<td>ingest finished</td>
<td>1</td>
<td>0</td>
<td>2</td>
</tr>
<tr>
<td>UWF</td>
<td>withdraw finished</td>
<td>1</td>
<td>4</td>
<td>2</td>
</tr>
<tr>
<td></td>
<td>submit</td>
<td>41</td>
<td>144</td>
<td>82</td>
</tr>
<tr>
<td></td>
<td>ingest finished</td>
<td>41</td>
<td>144</td>
<td>82</td>
</tr>
<tr>
<td><strong>TOTALS</strong></td>
<td>d1refresh finished</td>
<td>20,997</td>
<td>7,458</td>
<td>4,277,348</td>
</tr>
<tr>
<td></td>
<td>submit</td>
<td>11,958</td>
<td>7,338</td>
<td>1,950,062</td>
</tr>
<tr>
<td></td>
<td>ingest finished</td>
<td>12,166</td>
<td>7,578</td>
<td>2,022,147</td>
</tr>
</tbody>
</table>

**Total holdings of the FDA as of August 19, 2011:**

- Total AIPs in Repository: 309,711
- Total Size (GB): 105,172
- Total # files: 41,214,634
DAITSS

The DAITSS 2 software application was released under a GPLv3 open source license. A website (daitss.fcla.edu) was set up to support external users who want to download, evaluate and/or implement DAITSS as part of their own preservation solution. The text of the Press Release follows:

The Florida Center for Library Automation is pleased to announce that DAITSS (Dark Archive in the Sunshine State) software is available under a GPL v 3 license.

DAITSS is a digital preservation repository application developed by the Florida Center for Library Automation (FCLA) with some support from the IMLS. DAITSS is used by the Florida Digital Archive, a long-term preservation repository service provided by FCLA for the use of the libraries of the eleven publicly-funded universities in Florida. Although DAITSS first went into production in 2005, it was recently re-architected and rewritten to improve ease of implementation and maintenance, scalability, and extensibility.

DAITSS provides automated support for the functions of Submission, Ingest, Archival Storage, Access, Withdrawal, and Repository Management. It is architected as a set of RESTful Web Services and micro-services but enforces strict controls to ensure the integrity and authenticity of archived content. It implements active preservation strategies based on format-specific processing including, where necessary, normalization and forward migration. It is particularly well suited for materials in text, document, image, audio and video formats.

DAITSS was written for a multi-user environment and supports consortial as well as institutional preservation repositories.

For more information, see http://daitss.fcla.edu. This website provides access to source code, an installation manual, and an operations manual. For those who want an easy way to experiment with DAITSS without going through the trouble of a local installation, a fully configured VM version of DAITSS can be downloaded to run in the VMWare Player. A Quick Start Guide to the VM demo provides a brief walk-through of the most commonly performed operator functions.
On Request

A selective listing of services FCLA has provided at the request of the libraries.

FSU and USF - Performed global changes in Aleph to remove obsolete fields (TKRs) from bibliographic records. There are over 25 million TKR fields among the 3 Single Bib Pilot libraries.

UCF - Consulted with staff so that they could take full advantage of the “Aleph General Retrieval service” to retrieve customized Acq order information.

UF - Worked with staff at UF to establish procedures for the Health Science Center Library (HSCL) to use the FCLA custom service that loads object codes in invoice line items after EDI (Electronic Data Interchange) invoicing. The HSCL can use this information to produce financial reports by line item.

UWF - Consulted on workflow for processing EBSCO’s EDI annual invoice.

FSU - Worked with FSU library programmer to automatically populate the form for requesting FSU Remote Storage and Subbasement materials.

USF - Provided requested counts of ordering and invoicing information for a specific Aleph staff id.

FAU - Worked with staff on loading YBP EDI invoice.

FGCU - Set up new item status for study rooms, added loan periods, fines and fees policies to Aleph tables.

UF Law - Troubleshooted problems running APFeed (Aleph to PeopleSoft invoice interface).

FAMU - Assisted in deletion of duplicate Marcive Government Documents.

FSU - Set up EDI invoicing with Harrassowitz.

USF - Began project to add ezproxy string to over 500,000 URLs for licensed resources.

FSU - Provided Digital Library usage statistics for fiscal year.

NCF - Troubleshoot errors in the patron load file.

UNF - Resolved authentication errors for remote access to resources.

FSU - Worked with FSU and the Ringling Museum to migrate bibliographic and holding information from Ringling’s standalone Winnebago system into the FSU Aleph instance. Mapping the collection codes has been a challenge.

FIU - Created a new report format for the Aleph “Shelf List” report which includes a column for “Last Return Date”.

UNF - Modified Aleph table used for loading records exported from OCLC to add custom parameters for Special Collections.

UNF - Consulted on using global change to add ezproxy string to URLs for NetLibrary ebooks.

UCF - Modified the ETD processing program to improve the MARC records produced.

FAU - Created a customized Archon import template to include music terminology in their finding aids.

FSU - Created a customized Archon import template to allow for smoother import of legacy EAD finding aids.

FIU - Changed DigiTool-to-Mango processing to include all FIU DigiTool collections in Mango.

UNF - Deleted over 26,000 Serials Solutions bibliographic records after the subscription was discontinued.

UF - Analyzed the existing “OWN” codes on Bibliographic records and how they related to staff permissions.

UNF - Exported bibliographic records for EBSCO to be used in the EDS service. Set up daily update of records.

USF (Moffitt Cancer Center) - Assisted staff in exporting bibliographic records for EBSCO to be used in the EDS service.

USF - Automated the FTP process to get most recent header, footer and style sheets for Mango.

UCF - Helped set up their ILLiad to import call number, library/collection description, and availability from Mango.
Improving Citation Management

The icon in Mango for exporting citations to RefWorks was expanded to other services. The “export” icon now offers 3 options: RefWorks, EndNote Web and EndNote. In addition, FCLA distributed instructions on how to use Zotero with Mango. Zotero is citation management software that comes as an add-on to the Firefox browser.

Mango Discovery

NCF and FAMU went into Production on Mango Discovery with the Primo Central Index, each with their own customized tabs for presenting search options to users. Here is NCF’s page.

UBorrow Interface Enhancements

Most recently, we have added the ability for patrons to easily select one or more items for request for multi-part titles (such as those including a book and a CD on separate item records). Changes were also made to force the patron to choose a pick up location when multiple locations are available.
A new limiter, “Books in the Library”, now allows searchers to limit their scope to only items available for checkout in the library.

A change to Mango Discovery beta was made for FSU to add an option, “Exclude Articles without full text”, to their Mango/Summon catalog.

Summon and the UBorrow Catalog

FCLA worked with FSU and Serials Solutions to develop a UBorrow link in Serials Solutions’ Summon interface. This link will look and function like the UBorrow link in the Mango catalogs. Users who click on it will be taken to the UBorrow Catalog in Mango to place their UBorrow requests. This special link in Summon is available for use by any SUL that purchases Summon.

Search Results: Your search for FCLA returned 252 results
CSUL Projects

UBorrow

UBorrow continues to grow in both use and number of participants. FAU has added additional pickup locations, and FAMU Law is coming on line as both a borrowing and lending UBorrow partner.

From March 1 to November 15, graduate students placed the most requests:

However, since the UBorrow “full launch” on September 1, use by undergraduates has slightly surpassed graduate student use:

We continue to work on improvements based on the Development Priorities list (available via Google docs at https://docs.google.com/spreadsheet/ccc?key=0Alx4VEFvVWWtdExubTe5MDc2MU1wOW56YXFpQmN6TWc), focusing on those items most needed by patrons and staff based on usage and issues reported. In addition, FCLA has begun work with CCLA to test the ability for our Aleph ILLs to interoperate, laying the groundwork for future expansion of the service between universities and colleges.

As of November 15, the UBorrow link has been clicked 23,879 times

- 18,947 of those requests went to Aleph
- 4,932 requests went directly to ILLIAD
- Fully 49% - 11,609 requests - were placed September 1, 2011 - November 15, 2011

Single Bib Pilot Project

FCLA continues to work with the three institutions participating in the original Single Bib Pilot Project. We created a new pilot database with a merged local Authorities file, completely indexed and linked authority records, and merged Patron files. We also developed and tested a version of the GenLoad client adapted for use in the Single Bib database. Initial internal testing of circulation functions has been completed, and testing of authorities linking is underway with the Authorities Subcommittee of the TSPC.

As a parallel project and on a separate server from the Pilot Project, FCLA successfully merged all of the eleven SUL Aleph databases. The total number of bibliographic records shrank from 20,765,608 pre-merge to 9,925,431 post-merge. We are analyzing our procedures based on timings from this full merge so that we can minimize downtime required during the transition to the new Single Bib architecture.
FCLA Staff Activities

Professional

Ellen Bishop
◊ Attended the Charleston Conference November 3-5 in Charleston, South Carolina.

Vickie Bonnell
◊ Resigned to work for another department at the University of Florida.

Priscilla Caplan
◊ With co-presenter Robin Dale, taught “Staying on TRAC: Digital Preservation Implications and Solutions for Cultural Heritage Institutions” September 27-28 in Columbus, OH.
◊ Attended the Digital Library Federation Fall Forum October 31- November 1 in Baltimore, MD.

Claire Dygert
◊ Attended the FACRL Annual Conference, October 20-21, as a member of the FACRL Board.
◊ Presented “Consortial E-book Collections” with Becky Donlan, FGCU, at the Charleston Conference, held November 2-5.

Wendy Ellis
◊ Attended the Access Services Conference, November 9-11, in Atlanta, GA.

Jennifer Kuntz
◊ Attended the EDUCAUSE Live! webinar, “The Georgia State Copyright Case: Issues and Implications” on September 8.
◊ Attended the 12th IFLA Interlending and Document Supply Conference, September 18-21 in Chicago, IL.

Marly Wilson
◊ Resigned to work as a Java programmer for a private company in Gainesville.

Community and Contributions

Heifer International
Since August 2011, $52.00 was sent to Heifer International on behalf of the FCLA Candy and Bake Sale Fund. The Fund’s donations to Heifer since the initial donation in 2003 total $24,170.00.

Bread of the Mighty food bank
This quarter FCLA donated 104 lbs of foodstuffs and the cash equivalent ($3.25) of 36 lbs, for a total of 140 lbs for the hungry in North Central Florida.