UBorrow

UBorrow implementation is underway! FCLA and the Uborrow Implementers have been hard at work in preparation for a soft launch in early Spring 2011. Recent enhancements include the ability for patrons to initiate U Borrow renewals and cancel requests. FCLA staff held several U Borrow local implementation “kickoff” sessions via Elluminate, using feedback from each session to incorporate changes to support local workflows. We are currently scheduling another round of in-person visits to each SUL for in-depth U Borrow functional training. Within the next two weeks, we will be moving the U Borrow setup to Production, ready to be “turned on” when the soft launch commences.

bX

FCLA worked with ExLibris and the ERS representatives to activate a trial of the bXTM Recommender service in SFX in November. bX is a service that works with SFX (and other link resolvers) to suggest other articles that might be of interest based on the article the user has retrieved, very much like a “Users who liked xxx might also like” for academic journals. bX recommendations are based on usage data contributed by link resolvers in the scholarly domain. According to Ex Libris, more than 250 libraries subscribe to bX worldwide.

E-Resource Statistics

E-resource statistics have moved to the new FCLA website making them easier to find and use. Statistics are now searchable and sortable. The move has also allowed us to redesign the statistics collection process to enable features that have been requested by SUS libraries such as spreadsheets, fiscal year reports, and expanded coverage. These new value-added statistics are being integrated into vendor profiles that will become a one stop reference source for e-resources information.
Legislative Update

Accelerated High School students

The Florida Department of Education (DOE) chose the name “FLA-PASS” (Florida Library Access -- Pass for Accelerated Secondary Students) for the program established to address the new law requiring FCLA and CCLA to provide access to state funded databases to public high school students in accelerated programs. The university system’s Board of Governors (BOG) and DOE determined that information about eligible students will be entered by the high schools so that University and College libraries will not have to be involved in registration.

At the request of the BOG, FCLA is developing a database of “Authorized Administrators” from each high school who will enter the student data. DOE is providing information about the Authorized Administrators.

At the same time, FCLA is also developing the FLA-PASS website which will include a list and descriptions of the FCLA and CCLA databases available, as well as a link to the EZproxy server that will provide access to the accelerated students. CCLA staff are performing usability testing for the website. The target date for implementation is January 24, 2011.

Defining Core E-Resources

FCLA and the CPC reviewed all resources funded by FCLA and SUL to determine the 4-Year Core, which has been defined as all e-resources licensed on behalf of all eleven Universities.

Data Center Consolidation

The Technology Subcommittee of the Task Force on the Future of Academic Libraries in Florida reviewed FCLA and CCLA’s documentation required by the data center consolidation process and wrote an “Analysis of FCLA and CCLA Data Center Transition Plans.” The report concluded that there was no compelling reason to consolidate hardware at this time.

<table>
<thead>
<tr>
<th>ELLUMINATE statistics for Sept. 1 - Nov. 15, 2010</th>
<th>Sessions</th>
<th>Attendees</th>
</tr>
</thead>
<tbody>
<tr>
<td>CSUL licenses:</td>
<td>95</td>
<td>600</td>
</tr>
<tr>
<td>FCLA licenses:</td>
<td>75</td>
<td>329</td>
</tr>
</tbody>
</table>
Cataloging

- We cleared the backlog of weekly LC authority updates for series and subjects earlier than previously reported. Since 9/2/10 we have been keeping current loading new files. Progress is being made on the name backlog; we anticipate being current with the name authorities by mid-April 2011.
- Released a new version of GENLOAD for library staff testing after extensive FCLA testing. This long awaited version incorporates the top developments requested by the TSPC to make it easier to load large groups of bibliographic records.
- Provided spreadsheets of the FSU OCLC Reclamation “unresolved records” for review by FSU staff. In addition, OCLC numbers were inserted into FSU records that did not have them before, effectively providing a link between the FSU and OCLC records. Statistics from these loads were posted to the FSU reclamation project site, and we began compiling a project report on the site.
- FCLA staff helped the University of North Florida complete the “Batch Order” to initiate their OCLC reclamation project.
- FCLA is exploring more efficient methods for loading MARC records acquired with e-resource sets licensed SUL-wide. Until now, each SUL has loaded the record sets themselves. Given the cleanup needed for some vendors’ records, this is not the most efficient way to manage the loads. FCLA is investigating the possibility of loading the records once in some central database and making them display in each library’s Mango. In the meantime, FCLA is loading the MARC records for the Cambridge Psych Ebook set into each SUL’s Aleph. Efficiencies are gained because FCLA develops the basic load parameters to clean up the records, then applies the local modifications for each library’s load.

Acquisitions and Serials

- Worked with UWF to load EDI Serials invoices from their vendor. This project required developing a custom service for loading Object Codes for invoice line items, a step that is not in the standard Aleph services. In addition, global changes were made to UWF order records to add state-wide E-Resources Object Codes so that UWF can be included in cross-SUL reports.
- We conducted a series of training sessions via Elluminate to FIU Medical library staff, so that they can begin using the Aleph Acquisitions/Serials module.
- We began investigating Patron Driven Acquisitions (PDA) and what role FCLA can play to help support SUL staff. As part of this activity, we are looking at how libraries are implementing PDA for both print and electronic resources. FCLA staff met with the Ingram/Coutts representative to learn more about the various PDA services they offer.
- Successfully set up EDI ordering in Aleph Acquisitions so that FSU can send orders to Coutts.

Circulation

- Demonstrated the new Advanced Booking service which allows library users to reserve study rooms or other short term loan items in advance. The presentation highlighted development of the schedule matrix interface which shows available and scheduled time slots, combined on one easy-to-read page.
- Created a script that will automatically change the item process status for items that have a loan status of Lost or Claimed Returned to Lost. Having the item process status mirrored in the item data allows all library departments to easily identify all lost items.
Continued to modify and enhance **Solango** after the production launch based on input from the OPAC subcommittee.

Completed the production setup of **JABBR**, which is now available for the SULs to implement in production. JABBR is an online tool that helps users decipher journal title abbreviations.

Created **Advance Booking Matrix** interface. This is an interface that shows in a grid format all of the days and times when an Aleph-bookable item may be reserved, and allows the patron to login and book the item or room at the chosen time slot. This Aleph/Mango function is still being tested and refined.

“**Search Florida Libraries**”:
“Search Florida Libraries” is a new service that allows you to search the combined union catalogs of the SULs and College Library System at the same time. It uses Metalib XServices as a back-end and Mango services as the front-end systems. A contextual link was added to all 11 SUL catalogs that will carry a Mango search over into this new search service.

**Primo Central in Mango**

Primo Central is a mega-index of scholarly materials (mostly articles) that enables users to search and access their A&I data from a single interface. We created new Mango interfaces for the Primo Central API Web Service.

“The Primo Central Index covers hundreds of millions of global and regional e-resources, such as journal articles and e-books, that are obtained from primary and secondary publishers and aggregators, and from open-access repositories. Primo Central offers the largest, most varied selection of high-quality scholarly materials available today, brought to libraries by a vendor that works with any and all information providers to the benefit of the customer community.” - [http://www.exlibrisgroup.com/category/PrimoCentral](http://www.exlibrisgroup.com/category/PrimoCentral)
Patron Account Views
Patron account menus in Mango were enhanced to make them easier to view. FCLA also improved the patron “requests” screen in anticipation of the soft-launch of UBorrow. Patrons will be able to see their holds and requests, their UBorrow requests, and a link to their ILLiad patron account.

Mango Due Date Exports
A new Mango function is available allowing users to add the due date of an item on loan to their personal calendar. Three popular calendar formats are supported, Google Calendar, iCal, and Outlook.
SFX Updates and Requests

FCLA created a new target parser in SFX for Wiley journals to support the specific titles and holdings licensed through the FCLA Wiley contract. This will result in accurate retrieval of full text materials in the Wiley package.

◊ UWF and USF each experienced a problem accessing Gale journals which required us to correct the Gale parser.
◊ SUL staff often report journal titles which should or should not be in specific packages defined within SFX. We work with the SUL and with ExLibris to ensure the packages are accurate.
◊ Working with USF, we modified the order in which resources display in the USF SFX menu.

The SFX Team continues to work with the Aleph team to extract detailed serial holdings to send to RapidILL on a regular basis. We established an instance of SFX for NCF in order to identify and extract the detailed information relative to their licensed collections.

Planning for the implementation of SFX version 4 continues.

Monthly installation of SFX software and KnowledgeBase updates continue to keep the product current.

Metalib

◊ Applying the monthly updates to the MetaLib KnowledgeBase continues to ensure accurate search and retrieval of e-resources defined in MetaLib.
◊ The latest service pack, MetaLib version 4.4, was installed on the MetaLib test machine. New functionality will allow set-up and control of e-resources accessed through Primo Central.

E-Resource Licensing Activities

Fall is a busy time for e-journal package licensing and renewal. Activities undertaken this quarter include:

Working with SAGE publications and the Electronic Resources Subcommittee (ERS) to establish a state-wide contract for SAGE journals. If all goes well and affordable package costs can be achieved for all 11 SUS libraries, the new package will be in place for 2011.

In late August 2010 the University of Chicago Press announced it was moving its content to JSTOR’s Current Scholarship Platform (CSP). At that time FCLA was working on a deal that would expand participation in the UCP package from five to all 11 of the SUS libraries. UCP’s move to JSTOR and its new pricing model forced the negotiations to start over from scratch; FCLA continues to work with ERS to forge a new deal.

Worked with New College of Florida and the Oxford and Cambridge University Presses to bring New College into the e-journal contracts as a fully participating member.

continued on pg. 7
E-Resource Access and Management

E-Resource Licensing Activities cont.

Other activities:

◊ Completed the annual renewal process for all FCLA funded databases.
◊ Researched the MARCIVE issue and began negotiations for lifting the restrictions on record use.
◊ Participated in CSUL Task Force on E-Journal Cost-share. FCLA provided and evaluated data on various items such as FTE, research dollars, and article usage, and prepared graphs and spreadsheets as appropriate.
◊ Worked on the implementation of new state laws regarding e-resource licensing.

Digital Archive

FDA Update

This quarter’s activities have focused on tools for creating information packages for archiving from a number of different sources:

◊ DigiTool: Enhancements to the DigiTool-to-FDA conversion program have been completed, and beta testing is underway. Soon we will be routinely exporting DigiTool materials flagged for archiving in the FDA repository.
◊ Florida Online Journals: A customized plug-in that enables authorized users of Florida Online Journals to export journal issues for archiving in the FDA repository has been completed and is now available for beta testing. This plug-in will facilitate the preservation archiving of scholarly journal content created and/or hosted in Florida OJ.
◊ New METS Editor: The FDA has successfully archived several packages created by Affiliates using a new METS Editor developed by UF. The METS Editor provides Affiliates with a new mechanism to create and edit packages for submission to the FDA and for loading into DigiTool. Until now, the creation of METS descriptor files for large, multi-chapter entities has been quite difficult. The METS Editor simplifies the process by automatically creating METS package descriptor files from batches of image and text files, and importing descriptive metadata into the METS file from external sources. Thanks go to Mark Sullivan for developing this Editor.

Quarterly Statistics

Packages ingested between August 16, 2010 and November 12, 2010.

| Total holdings of the FDA as of August 15, 2010: |
|-----------------|----------------|
| Packages:       | 261,561        |
| Files:          | 31,375,615     |
| Bytes:          | 70.4 TB        |
Ingest Breakdown by Account/Project (for comparison with submitted data, these totals include only those files submitted by Affiliates and excludes additional files provided by the Archive):

<table>
<thead>
<tr>
<th>Account</th>
<th>Project</th>
<th># of FILES</th>
<th># of Packages</th>
<th>Total Archived (bytes)</th>
</tr>
</thead>
<tbody>
<tr>
<td>FIU</td>
<td>ETD</td>
<td>148</td>
<td>37</td>
<td>140,650,549</td>
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<tr>
<td></td>
<td>IFF</td>
<td>1,205</td>
<td>2</td>
<td>9,118,715,983</td>
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<tr>
<td></td>
<td>Account Totals:</td>
<td>1,353</td>
<td>39</td>
<td>9,259,366,532</td>
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<tr>
<td>UCF</td>
<td>ETD</td>
<td>394</td>
<td>196</td>
<td>842,391,629</td>
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<tr>
<td></td>
<td>FHQ</td>
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<td>4</td>
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<td></td>
<td>SMC</td>
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<td></td>
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<td>1,137,729,282</td>
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<tr>
<td>UF</td>
<td>ETD</td>
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<tr>
<td></td>
<td>UFDC</td>
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<td>6,821</td>
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</tr>
<tr>
<td>USF</td>
<td>USFDC</td>
<td>18,344</td>
<td>9,172</td>
<td>157,747,535,697</td>
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<tr>
<td></td>
<td>Account Totals:</td>
<td>18,344</td>
<td>9,172</td>
<td>157,747,535,697</td>
</tr>
<tr>
<td>UWF</td>
<td>ETD</td>
<td>46</td>
<td>23</td>
<td>75,472,436</td>
</tr>
<tr>
<td></td>
<td>Account Totals:</td>
<td>46</td>
<td>23</td>
<td>75,472,436</td>
</tr>
<tr>
<td></td>
<td>Totals this Quarter:</td>
<td>3,295,037</td>
<td>16,930</td>
<td>7,666,000,118,874</td>
</tr>
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</table>
EADs

FCLA hosted a day-long workshop for the Society of American Archivists on “Minimal Processing”. Twenty-eight participants from all over the state of Florida attended as well as one from Georgia and one from California.

Florida OJ

Work continued on migrating scholarly ejournals from DLXS into the Open Journal System (OJS). An OJS plug-in was written to export journal content from the OJS system in a form that can be readily ingested into the Florida Digital Archive.

ETDs

We loaded the Summer session ETDs (Electronic Theses and Dissertations) for UF (500) and UWF (23) for a total of 523 new ETDs added.

Florida on Florida

We completed the fall harvest of Florida on Florida for a total of 349,354 records – an increase of 30,495 records from our summer harvest. Florida on Florida is a portal to digital content about Florida held by any institution in Florida. It is part of the Florida Electronic Library and funded by the Florida Department of State.

DigiTool Update

◊ Provided a one-day introductory DigiTool training session for the Ringling Museum of Art.
◊ PALMM collections in DigiTool grew by 3,379 titles between August 29 and November 11, 2010.
◊ Resource Discovery was enhanced to treat Creator / Contributor and Subject / Geographic Subject as actionable search links in the full record display.

Featured Collection

The Wolfsonian–FIU Collection of Modern Italian Art and Design

The Wolfsonian–Florida International University’s collection of modern Italian art and design comprises a selection of digital images from The Wolfsonian–FIU’s extensive holdings of art and artifacts made in Italy in the late-nineteenth century to the mid-twentieth century. The collection includes fine and decorative arts, graphic design, architectural drawings, and rare books and ephemera.

http://palmm.fcla.edu/wolfitm/
CSUL Projects

UBorrow Implementation

As part of the “kickoff” sessions, we outlined the work to be completed by FCLA and the SULs. FCLA circulation specialists worked on the customization of pull slips, lists, and other reports to support the UBorrow workflow.

Shared Storage Facility

Working with the Storage Cataloging and delivery subcommittee (STO Cad) FCLA began developing a proposed workflow for the transfer of materials to the High Density Facility. As part of this process FCLA staff toured the current UF off-site storage facility (ALF) to meet with staff and see their current workflow.

Single Bib Pilot Project

FCLA completed a final merge of the bibliographic and holdings records for Phase I of the Pilot Project. The latest merge program includes an additional tag treatment option, reorders the Bib tags for easier viewing, and includes a fuzzy match for certain tags. We have created numerous reports to help with the pilot project, such as suppressed bib records with no holdings, records with no OCLC numbers, tag counts and values, deleted records, field content in specific tags and overlapping statistics. Jean Phillips gave a presentation on the Single Bib Environment to TSPC.

RapidILL

Sent RAPIDILL updates from Aleph in October for Central Florida, South Florida, and West Florida. New College’s first RAPIDILL extract from Aleph and SFX was sent in November after establishing an instance of SFX for New College. This enables us to identify and extract the detailed information relative to their licensed collections.

FCLA Reports

ALEPH ARROW

Added “Single Copy Lost Items” which lists items where the only copy has a Lost Item Processing Status. This report is used to determine if a replacement copy should be acquired.

Data Warehouse

Created new tables for Circulation Events, Cash (Fines and fees) and Item History. Data Warehouse tables are created to streamline reporting and to preserve transactional data. New tables are being designed with the protection of patron privacy in mind.
FSU - Provided information and statistics for ARL reporting.

FAU - Provided usage on specific ETDs to determine possible copyright.

UF - Helped UF IT staff create internal reports by providing information on Aleph and Data Warehouse data location and suggestions for report design.

FGCU - Helped library staff implement the Library’s new header and footer in Mango, and created a “Special Digital Collections” tab that displays the icon menu for Digital collections in Mango.

UF - Assisted Health Sciences staff with custom report of items shelved at the HSC reserves library.

FAMU - Created a list for Law of titles cataloged by a specific individual so errors could be corrected.

UNF - Provided a direct renewal link that takes the user directly to the login page and then to their loan list so they can renew items in Mango.

FIU - Fixed Mango so that FIU’s film clips and trailer links on DVD will not be designated as Online materials.

NCF - Assisted with the creation of a workstation identifier so staff can use a laptop to collect and scan not-on-loan use and returns of books.

FAMU - Set up several Google Analytics reports to be emailed to FAMU librarians monthly, including number of visits to the Mango catalog and the amount of traffic going to the mobile catalog.

USF - Modified the order in which resources display in the USF SFX menu.

UF - Corrected and replaced two ETDs that were submitted with typographic errors.

FSU, FIU and FAU - Completed an upgrade of the Archon software to the latest version 3.13-r1.

UCF – Scheduled courtesy, overdue and recall notices to run automatically.

FSU - Improved the Archon interface by including records from the Pepper Library, Special Collections & Archives, and the Heritage Protocol in one instance. The records can be searched and browsed either separately or together.

FAU - Held Elluminate sessions with the Treasure Coast Campus regarding shelf list reports and course reserves.

FIU - Modified cash file descriptions to include local PeopleSoft item types to provide greater detail to patrons about why they are being charged.

UWF - Assisted in developing procedures for batch deletion of weeded materials in Aleph and OCLC.

FSU, UF - Added RDA fields to MARC validation tables in FS and UF Test Aleph libraries for RDA testing.

UNF - Held Elluminate session on how to use Aleph’s global change service.

UWF and FAU – Ran a series of collection/loan reports to aid in weeding projects.

FIU - Created new Aleph fix routines to use with the vendor loader and electronic order confirmation records for ordering e-books for the FIU Biscayne Bay Campus (BBC).

FIU - Created new parameters file and fix routines for FIU for use with the vendor loader (file-96) for new e-book approvals plan workflow.

UWF - Loaded Cambridge Psych Ebook records (loads for other schools in progress).

FSU - Set up courtesy and overdue notice templates for new sublibrary used to circulate cards that can access secure areas.

UF - Met with library staff to outline and explain the ETD processing workflow.
Professional

Ellen Bishop, Mary Ann O’Daniel
◊ Attended the Charleston Conference 2010 “Anything Goes” November 3-6, 2010

Priscilla Caplan
◊ Presented at PREMIS Tutorial (pre-conference) and PREMIS Implementation Fair (post-conference) workshops at iPRES 2010

Claire Dygert
◊ Attended FACRL Fall Board Meeting and annual conference “Innovation Under the Library Big Top”, October 28-29, 2010 Sarasota, FL.

Franco Lazzarino
◊ Presented “Inter-Repository Service Agreements” as a poster session at iPRES 2010

Lydia Motyka

Caitlin Nelson
◊ Became a member of the Steering Committee of the Archivists’ Toolkit / Archon Roundtable, for the Society of American Archivists.
◊ Became a member of the Preservation of Historical Buildings and Sites Committee, for the University of Florida.

Mark Needleman
◊ Attended ASIST (American Society for Information Science and Technology) meeting in November 2010
◊ Member NISO standards committee developing a standard for institutional identifiers; gave presentation about the committee at ASIST 2010
◊ Appointed Chair of the ASIST Standards Committee

Jean Phillips, Bill Kuntz, Elaine Henjum
◊ Attended the 2010 LITA National Forum “The

Community and Contributions

Bread of the Mighty food bank
FCLA staff donated 178 pounds of non-perishable food items and $55.60 in cash to the area food bank, Bread of the Mighty. The money can be used to purchase 612 pounds of food in bulk, making the entire donation equivalent to 790 pounds, a record for us.

Heifer International
The fans of the FCLA Candy Jar donated $75.00 this quarter. FCLA has donated $2225.00 to Heifer International since 2003.