

Florida Center For Library Automation

Quarterly Report June 2009

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New FCLA Website

On June 10th FCLA unveiled a new website built on Drupal, a robust, open source content management system. The new site will offer easy access to a wide variety of FCLA information including support documentation, calendar of events, reports and statistics and FAQs. A huge benefit of Drupal is that all FCLA staff will be able to participate in keeping the site up-to-date and relevant.

Aleph Version 19

FCLA released V19 for testing at the end of April and gave two "Introduction to V19" webinars for all library staff. We have been checking current and new functionality and making necessary Aleph table changes. Library staff have been testing the new V19 clients in all the functional areas. FCLA began site visits to all SULs for V19 training and a general FCLA update on current activities and will complete our visits by the end of June. The actual upgrade process takes 6-12 hours per institution. The Production upgrades will begin with UWF on July 17th. We anticipate all SUL upgrades will be completed by early August.

MANGO

- The "Did You Mean (DYM)" feature was expanded to include cross references from authority records in title, author and subject searching. If a user enters "AACR2" as a subject search, the DYM feature will suggest "Anglo-American Cataloging Rules?"
- Quick Articles - This new feature being reviewed by the OPAC subcommittee allows users in Mango to search for articles via MetaLib. Full text is retrieved with each library's link resolver (see graphic last page).

Digital Collections

Southwest Florida Environmental Documents have been migrated from DLXS to DigiTool production. PALMM collections in DigiTool now total 21,608 titles (44,040 files).

Digital Archive

FDA servers in Gainesville and Tallahassee were upgraded in May, resulting in a roughly **20% improvement in throughput**. A new high was reached the week of May 31 with 1.03 TB ingested. As of June 1 the archive contained 136,327 packages (13,379,853 files) totaling 25.3 TB, up from 88,443 packages and 17.3 TB in the last quarterly report.

E-resources

- FCLA has successfully migrated the FCLA-funded and Library-funded e-resources lists to new technology, resulting in greater interactivity and ease of use. As part of the process, FCLA worked with ERS to ensure that the data is up-to-date.
- Current information is essential to the data gathering process of the CCLA, FCLA and ICUF Library Group's cooperative licensing initiative. In support of this initiative Melvin Davis (CCLA), Claire Dygert (FCLA) and Betty Johnson (ICUF) made a joint presentation at the Collection Development and Resource Sharing Conference. Dygert also attended the annual ICUF meeting in Lake Wales.

Administration

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Budget and Planning

2009/10 - budget down 6.76% from 08/09 to \$10,969,697

total cuts since beginning of fiscal year 07/08=\$2,030,659 (16%)

Planning Activities for 09/10 will include;

UBorrow pilot project using Mango and AlephILL

Single Bib pilot project

Department Of Education study of library technology (Appropriation 81)

Green Team

Established internal FCLA team to recommend, and if appropriate, implement actions that will reduce energy use, waste and overall resource consumption by FCLA, in order to save money and build a more sustainable environment.

System Security

FCLA made the UF Information Security Honor Roll for Spring 2009. FCLA has been on the Security Honor Roll every semester since the honor roll started in 2006. We had zero security incidents during the spring semester.



Community Contribution

FCLA has a culture of community support and actively participates in giving back to the community. This quarter FCLA staff :

Donated 426 pounds of food to the Bread of the Mighty Food Bank

Donated \$100.00 to the Heifer fund through candy jar donations.

Library Services

MANGO

- 1.4 million CRL Records added in Production for UF and the Union Catalog, USF and FIU are reviewing in test.
- Boolean Search Help - A new pop-up instruction screen with search tips for Boolean searching has been added to the MANGO advanced search page.
- Digital Collections - FCLA has been working on ways to improve and highlight the collective Digital Collections of the State University Libraries. For example a special facet was added in production and a new tabbed display is under review by the OPAC subcommittee (see graphic last page))
- UF Digital Collections records - created a new ingest procedure to load records from UF's local digital system.
- UBorrow on the horizon - In addition to the sign-in system that allows patrons to login to their accounts via the Union Catalog and view loans, renew items, and place holds, patrons will also be able to use the "get it" feature to request an item from another SUL.

E-Resource Access and Management Activities

SFX

- Ran monthly updates from ExLibris to add and update targets (i.e., ejournal packages) and software
- Manually added and configured targets for libraries on request
- Provided ongoing user support in target content, product problems and functional use
- Worked with interested libraries to incorporate print holdings into the SFX display and A-Z list.

What can bX do for you?

By building a large aggregation of usage logs from many SFX sites worldwide and analyzing the relationships in articles used by real researchers, **bX** provides a true Web2.0 service, one that presents users with recommendations for highly relevant and current articles that enhance their research results and increase efficiency in the research process. The articles are linked to full-text and are immediately viewable. As a hosted service, there is nothing to install or maintain at FCLA or the libraries. FCLA can work with any library to set up free 30 day trial of the service to see just what a great addition* **bX*** will be to the openURL service already linking users to online e-journal articles!

MetaLib

- Ran monthly updates from ExLibris which add and update databases and configurations to search them.
- Provided ongoing user support for product problems and functional use
- Continued to work toward improving access to usage statistics
- Coordinated with Mango team for the article searching module
- Installed Service Pack 4.3 on the MetaLib test machine in preparation for production. **Enhancements** include:
 - **Task-based wizards** that enable librarians to quickly and easily activate MetaLib resources, create and maintain QuickSets, and customize the user interface.
 - **Enhanced integration tool kit**, including a new Deep Link Generator that enables non-technical staff to create deep-linking URLs for integrating MetaLib functionality with other applications.
 - **Additional integration between MetaLib and SFX**, providing direct links to full text articles in peer reviewed sources (when available) from the brief search results list

E-resource Licensing

- Achieved an overall 12% cost reduction in the Oxford University Press e-journal package for the 2009/2010 contract term and lowered the price cap from 6% to 4%
- Working with CPC and ERS, developed a strategic cost-reduction plan for the upcoming Springer and Wiley/Blackwell 2010 contracts

Aleph Integrated Library System

Upgrade to V.19

- Installed new Linux hardware (called LAtest)
- Completed preliminary testing of upgrade
- Successfully upgraded all eleven SUL test databases on LAtest
- Identified problems with upgrade process concerning reserves data; worked with ExLibris; problem resolved
- Performed internal stress test on new server
- Released Test to all SULs April 29th
- Created training presentations, performed twice using webinar software
- Scheduled and began site visits: UWF, FAMU, FSU, UCF, USF and UNF completed

Training and Consultation

- UCF College of Medicine Library Orientation/Consultation
- V.19 Webinars on April 30 and May 19

Batch Processing

- FIU: setup and coordination for APFeed (Aleph to PeopleSoft interface) with PantherSoft developers and with Library staff for invoice payments; expect to go live sometime in June
- UNF: setup and coordination for APFeed (Aleph to Banner interface) with Banner implementers and with Library staff for invoice payments
- FIU: resolved issues with cash export
- FAMU: continued work to establish patron loads and cash export

Software updates

- Installed January service pack into test and production on V.18, this will be the last service pack in V.18
- Installed V.19 service packs in LAtest as they became available.

Support Examples

UCF: Completed patron data deduplication and cleanup as part of their move away from using SSNs

FSU: Patron cleanup project and addition of campus ID

FSU and UCF: self-checks installed and functioning

UNF: Worked with staff to remove the "Assumed Lost or Stolen" collection using Aleph services for removing Items, Hols, and selected Bibs and created report of removal candidates.

UF: Using SQL, updated all UF Aleph budget records to allow shipping/handling line item charges, this saved UF staff manual processing time.

FIU: Helped test and implement OWN code protection in the Holdings library by modifying and configuring appropriate Aleph tables.

FAU: Worked with staff for loading object codes for EDI invoices

All: Created report of Springer e-book titles including columns for print and e-books ISBNs.

Reports: ARROW , Data Warehouse and Reports

- Decided to discontinue development in BIRT and to use Oracle's Apex instead. Apex is easier for developing reports and does not have BIRT's response time issues. We will convert existing reports to Apex.
- Added 4 new tables to the Data Warehouse to support the creation of new reports: Loans, Loan History, Local Patrons, Languages
- Provided a report of filled and unfilled requests for the UF Campus Delivery project.
- Recreated the "Call Number Range Statistics" report which was lost when we moved from Notis to Aleph. Options include:
 - Bibliographic Record Counts by Call Number Range / OWN Code
 - Holdings and Item Record Counts by Call Number Range / Sublibrary
 - SUL Bibliographic Record Counts by Call Number Range / Institution

New ARROW reports this quarter include:

Loan Counts by IP Report
 Title & Copy Counts by a given Call Number Range
 Loans Counts for a given Call Number Range
 Orders Created With A Date Range
 Count/List Records by Material Type
 New post-indexing versions of current authority load reports

Examples of ad hoc reports:

List of all 9xx fields (to help with Reindexing specifications)
 Individual Object Code/Acq Material lists for possible normalization (for CPC)
 Obsolete OCLC numbers (for UNF, UF, FIU, FSU)
 Multiple formats in one Holdings record (for NF)
 List of Florida documents (for CPC)

Projects

OCLC Reclamation

- Completed project by inserting updated or new OCLC numbers into existing Aleph records for USF.
- Met with UF staff and began working on their reclamation process.
- Provided documentation called "Getting started on your reclamation" (<http://wiki.fcla.edu:8000/FCLA-LMS/91>)



UBorrow

- Established internal biweekly meetings of FCLA UBorrow team for planning and development.
- Set up entire ILL workflow within CFTest in V18.
- Received Aleph ILL functional training from Scott Schmucker (CCLA).
- Created Oracle tables and initiated the Aleph ILL configuration for all universities in V.19 test.
- Began set up of Aleph V19 ILL configuration tables.
- Set an internal target date for completing two institutions by June 30.

Projects (more)

Reindexing

The project to reindex the production bibliographic, authority, and holdings records for the 11 SULS has come to a successful conclusion. Much planning and testing by FCLA and the Technical Services Planning Committee resulted in a very smooth process. Production reindexing began January 23 with FIU and ended May 17 with a redo of FIU's bibliographic indexes to correct a few problems discovered in the first round. Thanks to FIU for being willing to go first. The new indexes were a prerequisite to implementation of the authority enhancements that came in v.18 and to also enable other, smaller improvements introduced since the SULs first began migrating to Aleph in 2004. The common set of indexes now used SUL-wide lays the groundwork for the upcoming Single Bib pilot project.

FCLA Staff Professional Activities

- ILLiad webinar "OCLC and ILLiad: Maximize the Connection": FCLA staff attended
- Open Library Environment (OLE) Project webcasts: FCLA staff attended
- ICOLC, April 15-17, Charlottesville, Va.: Michele Newberry attended joined by John Ingram, UF and Valerie Boulos, FIU
- ELUNA 2009, May 6-8, Richmond, Va.:
 - We will be writing a report from the conference soon
 - Wendy Ellis was on the Program Committee as the Evaluations Coordinator
 - Jennifer Kuntz was the CIRC Interest Group chair and served as the Circulation expert on the "Ask the Experts" panel
 - Jean Phillips was elected to the Aleph Product Group
 - Joshua Greben presented "Putting the M in Mango: Article Searching using the MetaLib X-Server in Florida's Discovery Tool"
 - Daniel Cromwell gave a presentation with Nancy Hershoff of FIU entitled, "Government Documents Disposition Project Made Easy with Aleph"
- Collection Development and Resource Sharing Conference (CDRS), March 25-27, Tallahassee:
 - Claire Dygert was extensively involved. Her activities included:
 - Co-planned and served as Master of Ceremonies for the preconference E-book summit
 - Presented "Cooperative E-Resource Licensing in Florida" with Melvin Davis (CCLA) and Betty Johnson (ICUF Library Group)
 - Hosted roundtable discussion on Licensing Principles and Publisher Relations
 - Jean Phillips presented "Connecting Users with Collections"
 - Priscilla Caplan presented "Statewide Digitization & Preservation"
- Florida Library Association, May 7, Orlando: Michele Newberry presented "FCLA Update" and "Connecting Users with Collections" for the SULIG
- Mark Needleman continues to edit/write a column of Standards issues for Elsevier peer reviewed journal "Serials Review"

Digital Collections

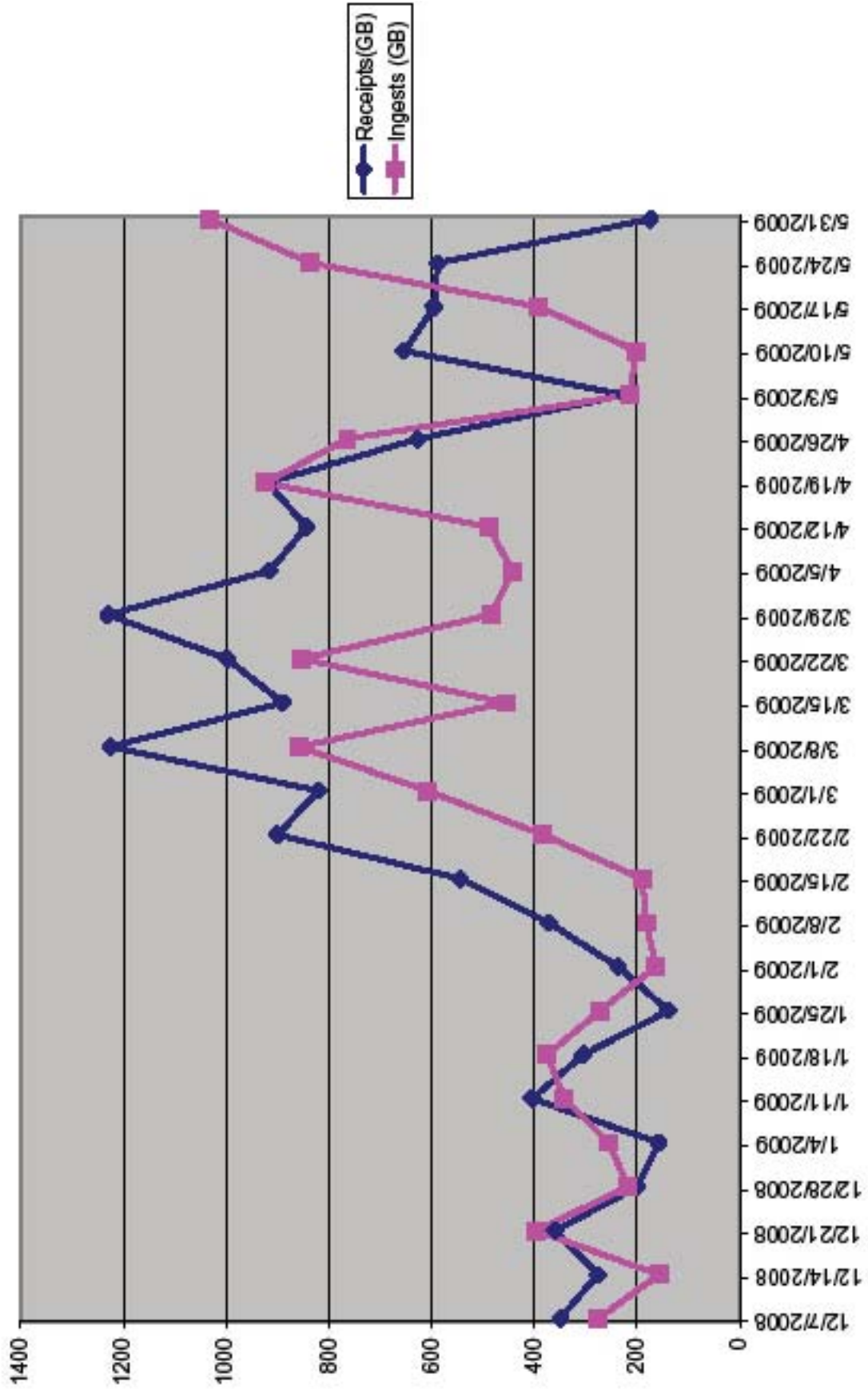
- A new organization for the DigiTool main menu was drafted and approved by the Digital Initiatives Subcommittee (DISC) and moved into DigiTool production in April.
- Eleven collections containing more than 20,000 digital entities were exported from FSU's DigiTool server and loaded into FSU's own administrative unit on FCLA's DigiTool server.
- Service Pack 23 was installed in Test in March and in Production in April.
- On-site DigiTool training sessions were held at FSU and FAMU.
- The DigiTool-to-FDA process is in beta test with FAU and UCF. This process will automatically export flagged items from DigiTool and create valid Submission Packages for the archive.
- All PALMM web pages were updated as necessary and moved to the new FCLA website. A number of new documentation pages were created for the site, as well as DigiTool collection usage reports for calendar year 2008 and FY 2007/2008.

Digital Archives

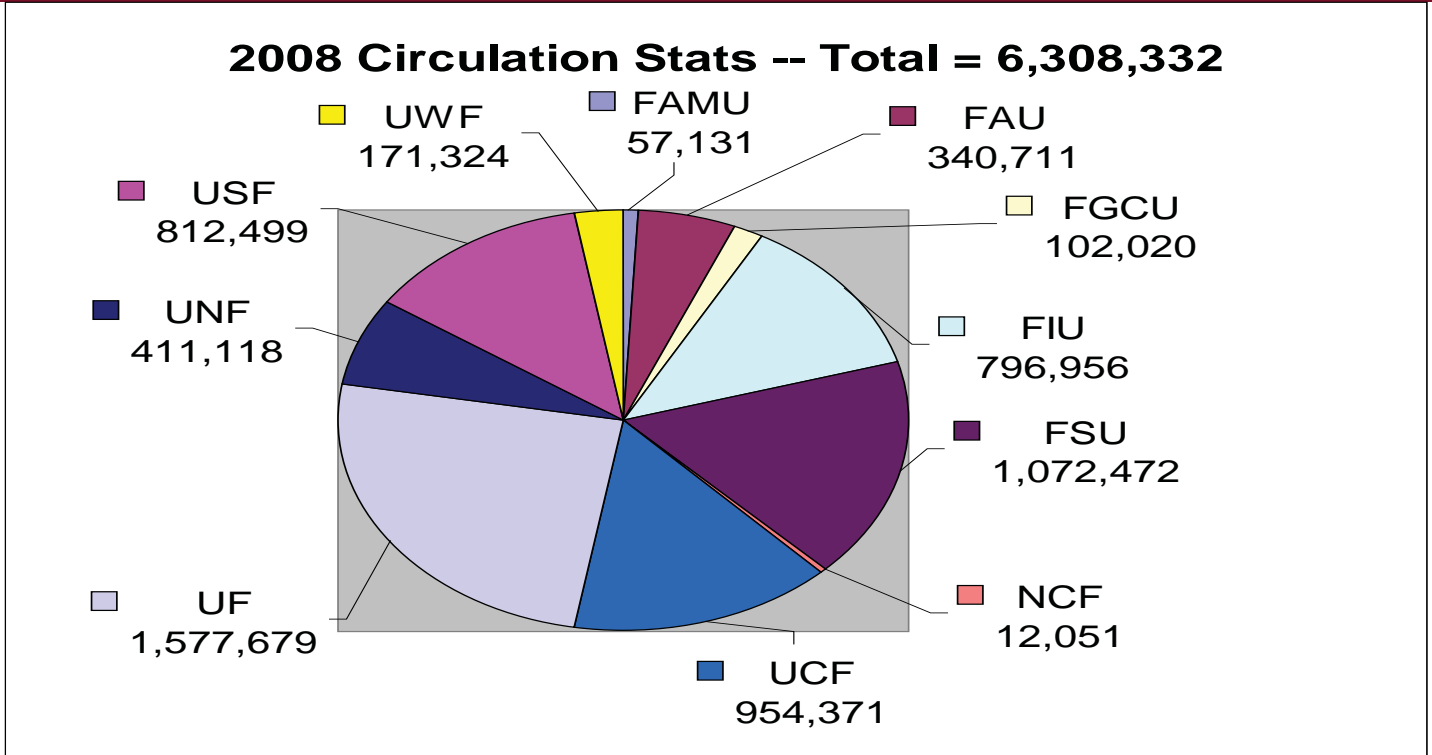
- As of June 1 the FDA contained 136,327 packages (13,379,854 files) 25.3 TB (one copy). This represents a growth of 47,894 packages (8 TB) since the last quarterly report. Although the backlog grew in size most weeks during this period, in the two weeks following the server upgrade in mid-May more than a terabyte of backlog was ingested. The prospective backlog is about 3.5 TB.
- "Q", a new management tool for the FDA designed to minimize Ingest downtime, went into production in May.
- A revised edition of the FDA Policy Guide was issued in April (<http://www.fcla.edu/digitalArchive/pdfs/FDAPolicyGuideversion2.5.pdf>). All existing FDA documentation was moved to the new FCLA website along with a new guide to digital preservation terminology and a new FDA FAQ (Frequently Asked Questions document).
- In March, Carol Chou (FCLA) and Andrea Goethals (Harvard University) issued a schema and supporting data dictionary for Document Metadata, technical metadata for the preservation of PDF and word processing files. This fills a gap in the available specifications for format-specific metadata, and is expected to receive wide review and implementation within the preservation community.
- Priscilla Caplan attended an Advisory Board meeting of University of Michigan School of Information's (SI) digital curation and digital preservation internship program in March. FCLA will host an intern from the SI's PhD program in June.
- TIPR partner Joseph Pawletko of Cornell gave a presentation on the TIPR project, "Towards Interoperable Preservation Repositories," at the DLF Spring Forum in May (<http://wiki.fcla.edu:8000/TIPR/uploads/2/dlf-sp2009-tipr.1.pdf>).
- DAITSS developer Franco Lazzarino attended the 2009 IS&T Archiving Conference May 4-7 in Arlington, VA.

Digital Library Services

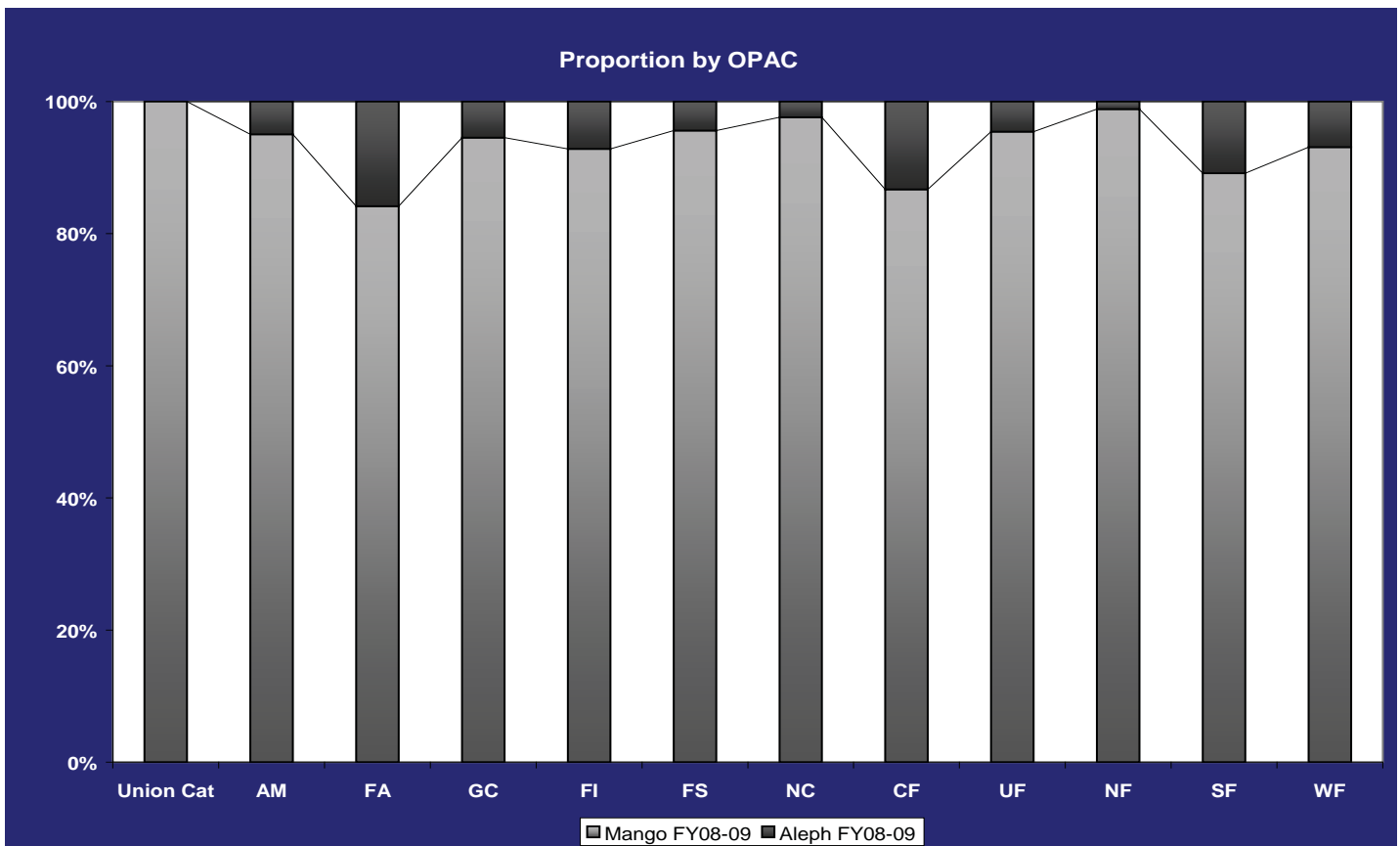
FDA Receipts/Ingests 1-2Q 2009



2008 Cicalation Stats

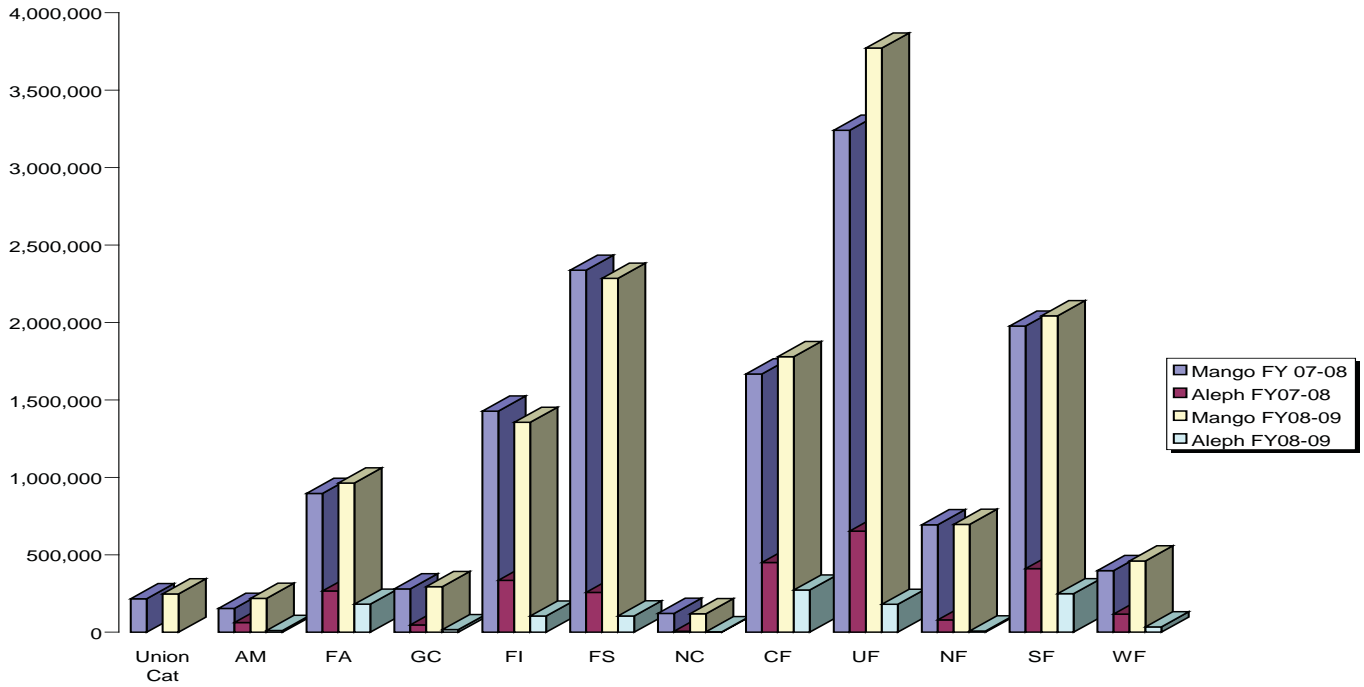


OPAC Stats.

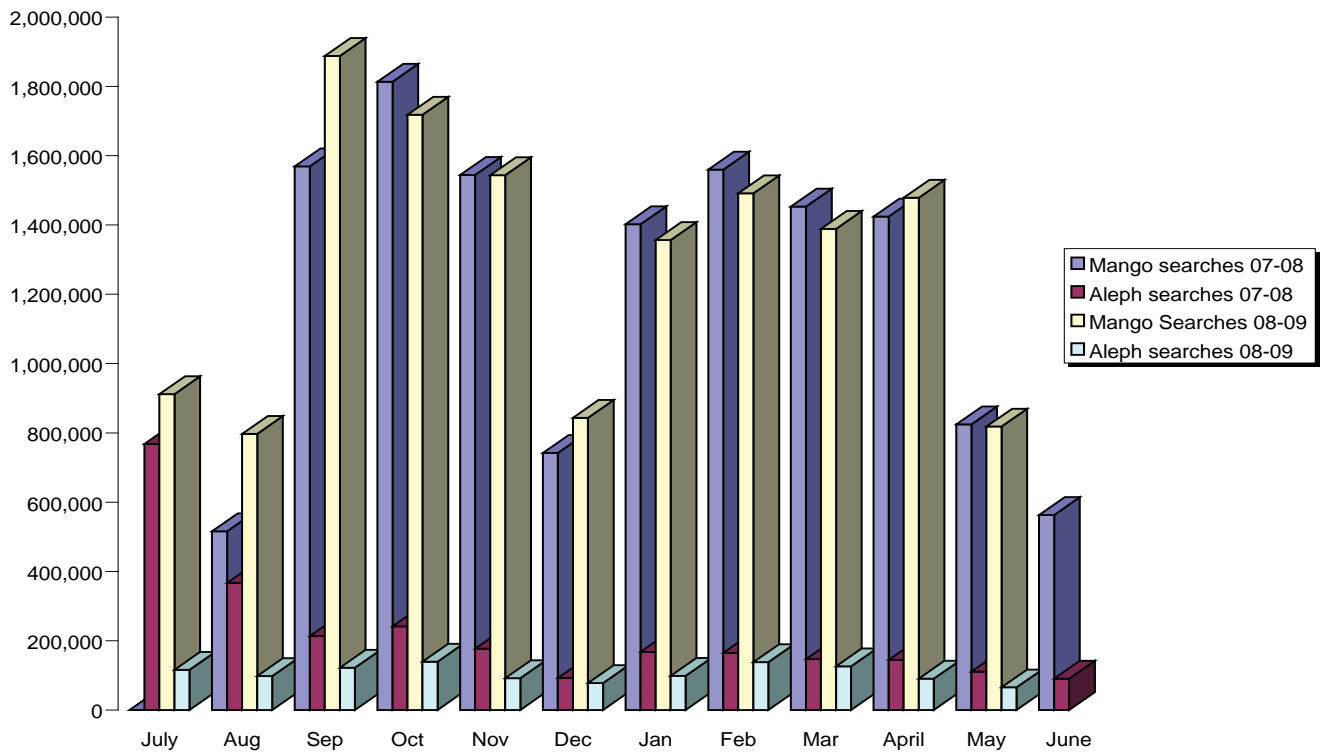


OPAC Stats.

OPAC Searches by University - FY07/08 and FY 08/09



OPAC Searches by Month 07/08 and 08/09



Quick Articles in tabs

FLORIDA A&M UNIVERSITY Libraries

Off-Campus Access | Ask A Librarian | E-Journals & Newspapers | Databases A - Z | Hours of the Libraries | FAMU Libraries

TEST CATALOG (<https://testcat.fcla.edu/articles/am.jsp>)
 Access previous catalog interface | Access Course Reserves

Signed in as **JOSHUA** | loans | holds | my account | sign-out | help

Books and more | Digital Collections | Quick Articles

Search for articles and other resources
 clay shirky | Anywhere | Search | Start Over | auto-pick databases by subject

Search: 'clay shirky':

Source(s):
 Expanded Academic ASAP (Gale) (search for all 90 articles at this source)
 InfoTrac OneFile (Gale) (search for all 257 articles at this source)
 OmniFile FT Mega (Wilson) (search for all 154 articles at this source)

Narrow Results By:
TOPIC
 Power of Organizing without Organizations (18)
 Newspapers (8)
 Survive (5)
 Publishing (4)
 Focuses (4)
 Future (3)
 Clay Shirky, Author (3)
 Social Networks (3)
 In an interview (3)
 Naming (3)

Top 90 results (+ more) | 1 2 3 4 5 6 7 8 9

1. **Bluewolf and Clay Shirky Urge Media Executives to Experiment and Embrace Cloud Computing at the "Future of the Media" Panel.** Find It FAMU
 Found in: Business Wire
 Year: 2009
 Source: InfoTrac OneFile (Gale)

2. **Clay Shirky, Author of 'Here Comes Everybody,' to be Keynote Speaker at Search Engine Strategies**

Digital Collections in tabs

Books and more | Digital Collections | Quick Articles

Basic Search | Search begins with (browse) | Advanced Search

perspective view of Pensacola | Anywhere | Search | Start Over

Search: 'perspective view of Pensacola': Digital Collections
 We found 3 matching items, 3 of these are available online.

[hide]

World Map Collection (1) | World Maps (1)

My Folder is empty | Add All

Results/page: 10 | Sort By: Relevance | RSS

Narrow Results By:
Library/Collection
 UF Digital Collections (1)
Author
 Hinton, John, d. 1781, publisher. (2)
Corporate Author
 Geological Survey (U.S.) (1)
 PALMM (Project) (1)
 United States. National Aeronautics and Space Administration. (1)
 show more...
Subject: Geographic Area
 Pensacola (Fla.) (2)
 Florida (1)
 Pensacola Bay region (Fla.) (1)
 show more...

1. **A perspective view of Pensacola**
 engraved for the Universal magazine, J. Hinton, Newgate Street.
Author: Hinton, John, d. 1781, publisher.
Published: <London?> : J. Hinton, <1743>.

map
 Electronic Resource
 SUS Shared Digital Collections
 add | print | email | bt | RefWorks

2. **A perspective view of Pensacola**
 engraved for the Universal magazine, J. Hinton, Newgate Street.
Author: Hinton, John, d. 1781, publisher.
Published: <London?> : J. Hinton <1743>.

map

Gezicht van de Spanische Veld PENSACOLA, aan de Baay van den Ocean, in de Golf van Mexico, bezwaart den uitloop van de Rivier Mississippi.
 (Van een tekening die op de Plaat veldt, in 's jaars 1743.)