Hello Everyone,

July 13th was a milestone for FLVC and for the libraries we serve, as that date marked two years of using Alma and Primo as our integrated library system and discovery service. Two years certainly sounds like a long time, but with systems of this size and complexity, it seems as though we’re all still learning about new and more efficient ways to maximize its capabilities. In order to facilitate that learning, FLVC Library Services staff are conducting a series of Virtual Site Visits for each state college and university library. During each of these virtual visits, FLVC Library Services staff meets with colleagues from each library to provide overviews of various functional areas of Alma and Primo, as well as to discuss any challenges in workflows or questions that may have arisen. Through this process, we have been able to solve problems and resolve issues during the site visits, and we’ve also learned more about how FLVC can support and enhance the work that librarians across the state are doing in Alma and Primo.

Our library users are making great use of the new ILS! During the period starting on July 1, 2022, and ending on June 30, 2023, users across the state performed nearly 22 million searches in Primo! In that same time period, more than 850,000 items were circulated in Alma, and users who searched Primo chose links to library e-resources more than 3 million times. These numbers demonstrated that library users not only use the system to find physical books and other items, but that they are also relying heavily on it to access content in electronic format from the tens of thousands of e-resources available through our libraries.

These exceptional usage statistics enhance the sense of celebration as we mark our second anniversary with Alma and Primo. FLVC Library Services will continue to work with all of our member libraries to ensure that the ILS is meeting the needs of our users and providing access to all library resources, both physical and electronic.

--Elijah
Happy Anniversary!

Happy work anniversary to FLVC Library Services staff who are celebrating milestones during July and August:

- Sabrina Dickey, Help Desk Analyst – 24 years
- Wendy Ellis, Director of Integrated Library Services – 17 years
- Tricia Elton, Discovery Services Specialist – 1 year
- Alice Eng, E-Resource Acquisition & Collections Specialist – 1 year

------------------

Governance and Advisory Process

The MCLS Executive Committee will meet virtually on August 17.

The MCLS will meet virtually via Teams on September 14-15, 2023.

Materials from past meetings are [available here](#).

------------------

Library Support and Training

_Brian Erb, Director of Library Support and Training_

Upcoming Browser Changes to Have Effects on eResource Authentication via Both IP/OpenAthens

Google, Mozilla, and Apple are planning to adopt changes to their browsers’ security configurations that will make it harder for websites to track users’ activity across the Web. While this is a welcome improvement for Internet security, it will have ramifications both for IP-based authentication and for OpenAthens, as the changes will involve both IP obfuscation and security policies around third-party cookies.

OpenAthens should remain unaffected via deployment of an API. However, IP/EZProxy authentication may be seriously affected. If your library still uses EZProxy/Physical IP for authentication, we encourage you to view both this [slide deck presented at ALA](#) on the topic, and OCLC’s statement on the [future of EZProxy and Physical IP authentication](#) to decide if you are confident that your current authentication method will continue to serve your authentication needs as the changes occur next year.

Help Desk Cases

Help Desk cases have remained at consistent levels this year, except for the high volume during the Alma/Primo VE go-live in July 2021.
Professional Development Alliance
Among the free PDA webinars in August is one presented by one of Florida's 40 public institutions:

- "Harnessing AI Tools and Resources in Higher Education," August 17 at 2:00 p.m. ET. Presenters will be Chad Mairn, Information Services Librarian, Assistant Professor, and founder of the Innovation Lab at St. Petersburg College, and Shelbey Rosengarten, Associate Professor of Communications at St. Petersburg College.

Registration for this and all other PDA events is available on FLVC's Professional Development Alliance LibGuide page. All events are free; registration is required.

If you have a topic you would like to see, and/or are interested in presenting, please contact Melissa Sykes-Silvers in FLVC Library Services.

**UPCOMING PROFESSIONAL DEVELOPMENT ALLIANCE EVENTS**

**The Road Less Taken: Communication and Collaboration vs. Perspectives and Assumptions**
Sponsor: ASERL

July 26
2:00 - 3:00 p.m. ET

In recent times, a spotlight has been placed on how we in the library world do business on a daily basis. Spending time thinking of how we can change our ideas and habits, how we interact with each other, and ways we have exchanges with patrons have led to many changes in workflow and thought processes. Let's go down a few paths into where we were, where we went due to the pandemic, and where we need to go in the future as well.
### An Endless Game of Catch-Up: Exploring the Impact of ChatGPT on Research and Learning in Higher Education

**Sponsors:** ASERL, NC LIVE & LOUIS

**August 1**
2:00 - 3:30 p.m. ET

Join us for a thought-provoking panel discussion on the impact of ChatGPT on libraries and higher education. Our panelists will begin by providing a foundational overview of what ChatGPT is, the basics of language models, and how these models are trained. They will explore the implications of this technology, as well as the need to educate students and faculty on what this tool does. Special attention will be paid to the opportunities and ethical considerations surrounding the use of AI in higher education.

### OPEN-FL Community Meeting

**Sponsor:** FLVC

**August 2**
2:00 - 3:00 p.m. ET

These monthly meetings are conducted using Microsoft Teams, and are for anyone interested in OPEN-FL, a community dedicated to providing and promoting affordable, quality access to Florida higher education. Discussions include: Hot topics in Florida open education and/or beyond; Share your favorite resource for “Course of the Month;" and Open question time: Ask FLVC (or other community attendees) a burning question.

August's course of the month is: Introduction to Sociology

The hot topic of the month is: OERigins - How Would You Write Your Story?

### Redesigning a Library Website

**Sponsor:** ASERL

**August 15**
2:00 - 3:00 p.m. ET

This session explores redesigning a library homepage, including planning, building, implementing, and assessing a new library website. A robust resource list is provided to help start the redesign process, along with guidance on developing a unique website schema and layout. Conflict between university branding guidelines and EDU platforms is discussed. Attendees with zero coding experience, those with little to no budget for web redesign, and those from small libraries are all encouraged to attend.

### Harnessing AI Tools and Resources in Higher Education

**Sponsor:** FLVC

**August 17**
2:00 - 3:00 p.m. ET

In this webinar, we will demonstrate powerful AI tools and resources to see their transformative impact on higher education. Like ChatGPT, we will use participants’ questions, feedback, and ideas to foster a conversation as we all explore the potential of AI technologies in academic settings. Whether you are new to these types of tools/resources or are already experimenting with them in your institution, this webinar will provide you with practical knowledge and strategies to maximize the benefits of AI in
During this conversational session, we will:

- Offer practical strategies to maximize the benefits of AI in higher education
- Demonstrate ways to personalize educational experiences for students
- Ensure your questions, concerns, and ideas are heard and addressed
- Participate in creating a future-ready educational ecosystem

**Integrated Library Services**

*Wendy Ellis, Director of Integrated Library Services*

**Personnel Update**

**New Assistant Director, Integrated Library Systems**

Congratulations to Chrissy Cogar on being selected as Assistant Director, ILS. Chrissy has been with FLVC since October 2016 as the Public Services Systems Specialist supporting Fulfillment and Resource Sharing (UBorrow). Prior to FLVC, Chrissy worked at the Smathers Libraries at UF since 2005. She will earn her M.S. in Information from FSU in spring 2024. We are very excited and extremely happy to welcome Chrissy as the new Assistant Director, ILS.

**Alma & Primo VE**

August marks the bi-annual release of new features in Alma & Primo VE and the Sandbox Refresh. Primo VE indexing should also be completed in August. Please review the [Release Notes LibGuide](#) for more information. FLVC will be scheduling a webinar in mid to late August to review the new features in Alma & Primo VE; announcements will be posted in advance.

Below is the release schedule.

- Sandbox update: July 23
- Production update: August 6
- Sandbox Refresh: August 13

Since existing configurations and testing scenarios will be wiped out by the refresh, please be sure to make copies of any setup you wish to retain. Reminders about the Sandbox refresh will be sent to the listservs closer to this time.

**Analytics Report Project**

The reports identified by the Analytics Working Group for the Analytics Report Project have been completed. The Working Group identified a few minor modifications to the reports to be made before fully releasing them as complete.

**Virtual Site Visits**

We are nearing the end of the virtual site visits. As of July 17th, FLVC has completed 33 site visits, with four additional visits scheduled through early August.

**FLVC ILS FY 2022-23 Statistics**
Patron Purge
FLVC performs a yearly patron purge to remove patrons who have been expired for at least a year. This keeps the patron database manageable for searching and reports and improves patron privacy. This year the process will start August 1st. Reminders will be sent about before the process.

UBorrow Lost Loan Report
FLVC posted the UBorrow Lost Loan report for items lost between July 1, 2022 and December 31, 2022. UBorrow Lost Loan report and instructions.

Electronic Article Lending Feasibility Study
The RSSC has been granted permission by the MCLS to investigate the feasibility of electronic article sharing using Alma within the consortia. This service would allow patrons to request articles through Primo and have the request go through a rota similar to UBorrow to be filled within the state. This service will mean new workflows and may include adding vendor license agreements to Alma. Surveys about interest in the new service and the current ILL workflow at your institutions will be sent out within the coming months.

Resource Types
The UISC approved adding Equipment as a resource type last year. This change included a switch from the 990 MARC field to 991. We are now working on implementing the Games resource type. Instructions will be posted to the listservs for institutions interested in its implementation.
College eBook Weeding Project
Volunteers from around the state are making progress evaluating the shared eBook title list. The plan is to finish evaluating titles by the end of summer and then send the list to the MCLS for consideration.

Combined Acquisitions & Serials, Cataloging, and E-Resources Management Open Office Hour
The first meeting of the combined Acquisitions and Serials, Cataloging, and E-Resources Management open office hours was held July 12. The meeting was well attended, with approximately 37 attendees. Future meetings will be held on the second Wednesday of each month at 1:30 p.m. ET. Meeting information and recordings can be found in the Combined Office Hour Resource Guide.

FLVC Fiscal Year Rollover Webinar
Fiscal Year 2022-23 ended on June 30, 2023, and institutions using Alma Acquisitions will need to run the Fiscal Period Closure process to create Fiscal Year 2023-2024. The process creates new funds, sets allocations for the fiscal year, and sets new encumbrances for open orders from the previous fiscal year. The 2023 FLVC Alma Fiscal Period Closure webinar recording is available in the Acquisitions Training Videos and Presentations resource guide. Documentation and FAQs for the process can be found in our Fiscal Year Rollover resource guide. Please contact the FLVC Help Desk if you have questions regarding fiscal year rollover in Alma.

New Unified PO Line Task List in Alma
The new PO Line Task List layout is tentatively scheduled for ‘opt-in’ use in August. The task list will allow users to view all PO lines at once, with faceting options to filter by workflow steps, vendors, and PO line types. It will feature an option to enable a split panel view of PO lines, which minimizes the need for users to navigate to a new screen to edit a PO line. Ex Libris is hosting a webinar introducing the Unified PO Line Task List on August 8 from 11:00 a.m. – Noon ET Click here to register and for documentation. The recording will be posted to the Alma 2023 Roadmap Series page.

Hathi Trust Print Holdings
The HathiTrust print holdings file was successfully submitted and accepted. The local Alma process for extracting the update file has been documented for use in coming years. The yearly updates are prompted by a call for submissions from HathiTrust to the official contact in charge of producing the file.

IPEDS/ACRL Reports
FLVC has posted FY 2022-23 FCS and SUS reports of shared Statewide portfolio counts.

Electronic Resources
Rachel Erb, Director of E-Resources

Personnel Update
We are still working on filling the E-Resources Acquisitions Program Manager position, and we expect to have an update later this summer.

In the meantime, we are excited to announce that we have been awarded two additional positions! We will be advertising one position at a time, so please be on the lookout for a
posting in the upcoming months for a new Program Manager position with a focus on licensing management and vendor/publisher portfolio management for our group licensing program.

**Statewide Collection 2023**
Access to all SAGE Business Skills, SAGE Student Success Skills, and ProQuest's PBS Videos, 4th edition was enabled in Alma/Primo in July. We hope you enjoy these resources!

**SAGE Skills Webinar**
The SAGE Engagement team is offering an instructional webinar for both SAGE Skills products. Mark your calendars for Wednesday, August 9th at 2:00 p.m. ET / 1:00 p.m. CT. Details are as follows:

In today’s shifting educational landscape, the role of libraries has remained consistent: to provide equitable access to the information students use in their daily lives, whether for academic, personal, or professional success. Now more than ever, it is essential for students to connect with resources designed to help them attain the skills they need for current and future success.

**Sage Skills: Student Success** empowers students to develop and practice the academic and personal skills necessary to successfully transition to campus life and enable lifelong learning.

**Sage Business Skills** offers students a self-guided journey to practice and master the in-demand skill sets of the modern workforce. Together, the Sage Skills suite provides a flexible and engaging learning journey through themed modules that incorporate self-assessments, interactive scenarios, downloadable exercises, original videos, embedded datasets, and more.

By attending this session, participants will be able to:

- Explain the vision behind the development of Sage Skills.
- Link and embed skills and topics into learning management systems, websites, and LibGuides.
- Demonstrate how built-in platform features and multimedia components support self-directed learning.
- Apply the self-assessment component to determine areas for skill development.

Please [contact Emily Smith](mailto:emily.smith@example.com) if you have any questions prior to the session. We look forward to seeing you there!

[Click here to register.](#)

**Group Licensing 2024**
The annual Group Licensing Webinar was held on Thursday, July 13th. If you happened to miss the event, or if you missed the follow-up on the members' listserv that included a link to the recording, please [reach out to the E-resources team](mailto:eressources@example.com).

In accordance with our timeline, the kickoff is scheduled for Tuesday, August 1st. During this time, each group license liaison will receive the kickoff letter generated by Consortia Manager that will include the following:

- Price projection spreadsheet
- List of pending quotes
- Link to the group license webinar recording
- An attached copy of the current group licensing policy document
Gale Case Studies
New for the 2024 group license period, Gale is offering the one-time purchase of the following Case Studies modules:

- LGBTQ Issues
- Political Extremism
- Public Health Issues
- Race and Civil Rights
- Refugees and Migration
- Women’s Issues

Case Studies address contemporary social issues, providing expert commentary and historical context to promote critical thinking around timely topics organized into course-ready modules centered around primary source documents. For more details about these products, including a quick demonstration video, follow this link.

We have coordinated a three-month trial so you can assess Case Studies. If you happened to miss the announcement regarding the trial, please contact Alice Eng for more information. Trial access will be available from July 17th through October 31st.

Digital Services and OER
Rebel Cummings-Sauls, Director of Digital Services and Open Education Resources (OER)

FL Islandora 2.0
We are currently installing a new FLVC Islandora Starter Site internally, and are reviewing all documentation for needed updates with this new version. Migration testing will begin in July/August.

Statistics Available
Fiscal Year 2022-23 statistics are now available for FL Islandora and Florida OJ.

FL OER Training Program
We are facilitating a working group of librarians, faculty, staff, and instructional designers that is developing a new "Adopt" module for OER training. This will be the first part of a three-part (Adopt, Adapt, and Author) FL OER training program for faculty and staff.

FL OER Summit
We will be sending out certificates of participation for the Summit. If you attended and need a certificate, please email Rebel Cummings-Sauls or Elisabeth Ball.

Learning Circle
Call for Participation: Learning Circle for Instructional Designers. Please email Rebel Cummings-Sauls or Elisabeth Ball if you are interested in participating.

Librarians looking to participate in a Learning Circle are encouraged to attend the TA-OER Standing Committee on the second Thursday of each month, from 3:00 to 4:00 p.m. ET.

OER for Cardiovascular Technology Courses
The OER for Cardiovascular Technology Courses webinar series resumes August 18th.

Click here for information and to register.

OPEN FL Community Meetings
Open FL community meetings will resume August 2nd.

Follow this link for a schedule of meetings and discussion topics through December,