



LIBRARY SERVICES

PROVIDING LIBRARY SERVICES FOR FLORIDA EDUCATION

Update from the Executive Director

May/June 2023

Hello Everyone,

As I'm writing this section of the Update, the spring semester is coming to an end. We've all had a busy semester, and I'm sure we're all looking forward to a chance to regroup as we launch into activities for the summer.

The Florida Library Association Annual Conference is one of the main events of this time of year for libraries in Florida. FLVC staff attended the conference and provided an update session which I hope many readers of this Update were able to attend. Our presentation was a good opportunity to introduce FLVC resources and services to colleagues who may be new to Florida, while also providing updates on new activities to long time colleagues.



Collaboration between our member libraries and FLVC staff is essential to the success of FLVC's activities. One of the ways that colleagues around the state can participate in achieving this success is by joining one of the Standing Committees of the FLVC Members Council on Library Services (MCLS). These Standing Committees work cooperatively with the MCLS and with FLVC to provide advice and input on how best to deploy FLVC's resources, services, and expertise. **We need your help!** Please consider joining the Standing Committees. There is a complete [list of all of the Standing Committees](#) on the FLVC websites. To get more information about the specific mission and goals of each Standing Committee, visit any of the [FLVC Committees LibGuide page](#).

In other FLVC news, I am delighted to announce that Tammy Elliott has returned to FLVC Library Services in the role of Senior Administrative and Events Coordinator. Many readers of this Update will recognize Tammy from her many years of service with FLVC and with its predecessor organization, the College Center for Library Automation (CCLA). Tammy joined the staff of CCLA in 1993 and worked in a variety of roles of increasing responsibility with CCLA/FALSC/FLVC from 1993 to 2019. We are truly fortunate to have Tammy on the FLVC team!

--Elijah

Happy Anniversary!

Happy work anniversary to FLVC Library Services staff who are celebrating milestones during May and June:

Stephen Szanati - 16 years

Governance and Advisory Process

The MCLS Executive Committee will meet virtually on May 23.

The MCLS will meet in person (with virtual option) at State College of Florida, Manatee-Sarasota on June 15-16, 2023.

Materials from past meetings are [available here](#).

Library Support and Training

Brian Erb, Director of Library Support and Training

Browser Security Enhancement and OpenAthens

Google, Mozilla, and Apple are [planning to adopt changes](#) to their browsers' security configurations that will make it harder for websites to track users' activity across the Web. While this is a welcome improvement for Internet security, it will have ramifications both for IP-based authentication and for OpenAthens, as the changes will involve both IP obfuscation and security policies around third-party cookies.

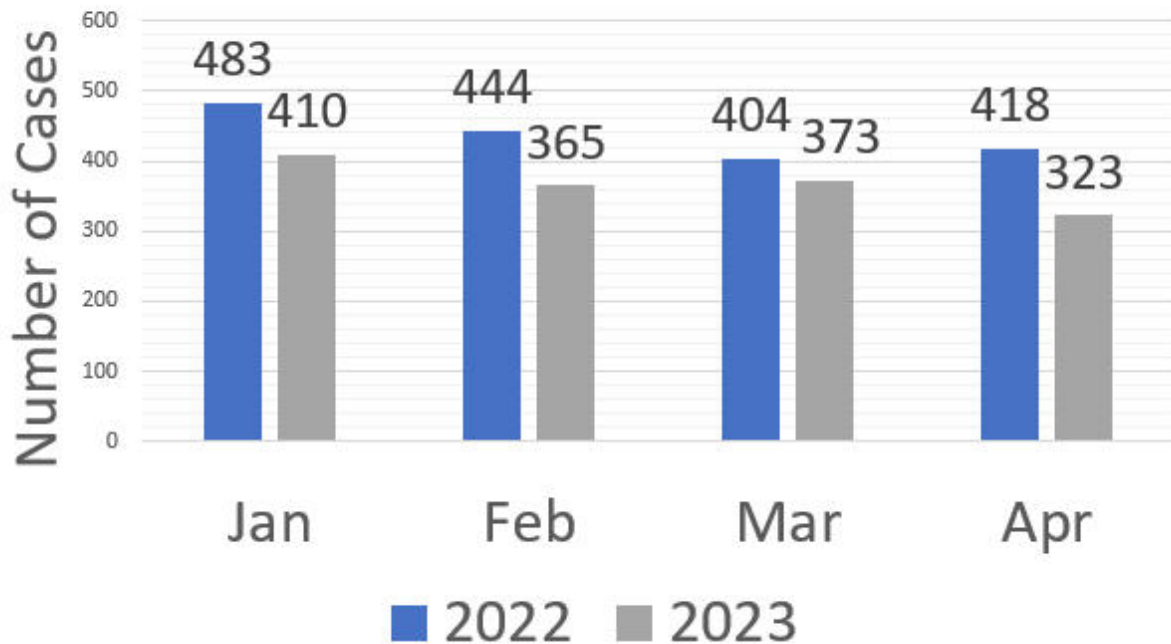
The [Seamless Access initiative](#) and OpenAthens are actively involved in the planning for these changes. OpenAthens [presented a session on the upcoming changes](#) at AccessLab to explain how these changes will interact with the functionality of OpenAthens.

FLVC will keep libraries updated as this initiative proceeds.

Help Desk Cases

The Help Desk fielded 323 Library Services cases during April, representing a 23% decrease from April 2022.

Library Services Cases in 2023



Professional Development Alliance

Two upcoming webinars in the May/June Professional Development Alliance lineup will be presented by FLVC member institutions:

- "Improving Student Parent Learning through Design of a Family Study Room" will be held on June 8 at 2:00 p.m. ET. The presenter is Sila Lott, Director of Library Services at Tallahassee Community College.
- Chad Mairn, Information Services Librarian, Assistant Professor, and founder of the Innovation Lab at St. Petersburg College will present "ChatGPT in Action: Real-World Applications for Librarians" on June 14 at 1:00 p.m. ET.

Registration for those and all other PDA events is available on FLVC's [Professional Development Alliance LibGuide page](#). All events are free; registration is required.

If you have a topic you would like to see, and/or are interested in presenting, please [contact Melissa Sykes-Silvers](#) in FLVC Library Services.

UPCOMING PDA EVENTS

FLVC OER Summit 2023: "Beyond Affordability"

Sponsor: FLVC

Please join us for FLVC's OER Summit 2023: "Beyond Affordability." This virtual conference will explore how the use of OER positively benefits students, faculty, and institutions beyond just saving money. Topics include open pedagogy, OER quality, accessibility, student success, and much more!

May 24 – 25

12:45 – 5:30 p.m. ET (May 24)

9:45 a.m. – 5:05 p.m. ET (May 25)

Please join us for FLVC's OER Summit 2023: "Beyond Affordability." This virtual conference will explore how the use of OER positively benefits students, faculty, and institutions beyond just saving money. Topics include open pedagogy, OER quality, accessibility, student success, and much more! [Agenda and event details.](#)

OER for Student Success and Equity: A Virtual Symposium for Librarians, Dual Enrollment Instructors, and College Faculty

Sponsor: LOUIS

May 25

10:45 a.m. – 1:30 p.m. ET

Join LOUIS, virtually, on May 25 for a day to reflect on and celebrate the progress made in Louisiana in creating, adapting, and adopting Open Educational Resources (OER) in support of student success, affordability, and equity.

Improving Student Parent Learning through Design of a Family Study Room

Sponsor: FLVC

June 8

2:00 – 3:00 p.m. ET

Student parents are an often-overlooked group in library services; however, they are a growing part of the student population, especially in the community college setting. Libraries have a unique opportunity to provide amenities to support student parents and make a difference not just in the success of the parent, but in the life of their child. This data-rich presentation covers design, implementation, and the vision behind Tallahassee Community College Library's family study room, as well as overviews existing student parent data, space usage, and satisfaction. The presentation will include suggestions for libraries on a budget and an overview of existing amenities for student parents in the library.

ChatGPT in Action: Real-World Applications for Librarians

Sponsor: FLVC

June 14

1:00 – 2:00 p.m. ET

In this webinar, we will highlight real-world examples of how librarians can use ChatGPT to provide effective reference services, answer common questions, and assist patrons with research. We will also discuss best practices for implementing ChatGPT in your library, including strategies for training and integrating the technology into your library workflows. During the session, you will:

- Gain an understanding of AI and see how it is becoming a "machine trait."
- Explore the capabilities of ChatGPT and learn first-hand how it can be used for generating human-like text for chatbots, content creation, searching for information, and other purposes.
- Brainstorm ways in which ChatGPT technology can be utilized to enhance learning.

Integrated Library Services

Wendy Ellis, Director of Integrated Library Services

Personnel Update

Discovery Services Support Specialist

A warm FLVC welcome to Pauline Cline, who joined us on May 1 as

Discovery Services Support Specialist! Pauline was an Electronic Resources Specialist at University of Florida since 2019, and before that was a librarian at the Raymond H. Fogler Library at University of Maine. She is currently pursuing her MLIS from Valdosta State University and is expected to graduate in 2024. Pauline has Alma and Primo VE Administrator Certifications. We're extremely happy to have her!



Assistant Director of ILS

Interviews for FLVC Assistant Director of Integrated Library Services will begin in late May.

To apply for FLVC Library Services vacancies, visit the [FSU Careers website](#).

Alma & Primo VE

New Features for 2023

The next release of new features were added to Alma & Primo VE Production on May 7. Please see the [Release Notes LibGuide](#) for details about the new features.

Virtual Site Visits

As of May 5, FLVC has completed 24 virtual site visits. The visits have provided wonderful opportunities for FLVC to meet library staff and learn about many exciting local projects! They have also served as great forums for library staff to meet new and veteran FLVC staff, hear some valuable information about the various functional areas of the ILS, get answers to questions, and help with workflows.

LibGuide Updates

The [Resource Management LibGuide](#) has been updated. It includes information on cataloging and other FLVC resource management help.

Acquisitions

Rialto Virtual Q&A Session with UCF, UF, and FGCU Libraries

ProQuest Rialto is a comprehensive academic marketplace that offers a range of formats and acquisition models. Rialto is built into Alma and can provide usage data to help librarians make the best purchasing decisions.

If your institution is interested in ProQuest Rialto, please view our April 2023 [Rialto Virtual Q&A Session recording](#), where attendees asked panelists from UCF, UF, and FGCU questions regarding services offered, workflow, and their experiences since going live with Rialto. FLVC has also created a [Q&A session summary](#) for this lively session.

UF & Harrassowitz API integration for Continuous PO Line Renewals

FLVC is supporting UF and vendor Harrassowitz in their efforts to test an Alma API integration to update renewal information for subscription PO lines in Alma from Harrassowitz's Fokus subscriptions management platform.

Acquisitions Cloud Apps

FLVC is testing the functionality of two Ex Libris cloud apps for acquisitions & print serials management functionalities in Alma: [Switch PO line type](#) and [Receive New Serials Items](#). Please see the [Acquisitions Cloud Apps LibGuide page](#) for information on the apps, and workflow documentation. If interested in adding these cloud apps to Alma for your users to activate, please [contact the FLVC Help Desk](#).

Fulfillment / Resource Sharing

Material Types for Items

In order to get accurate analytics loan counts for IPEDS and other reports, it is imperative to use the correct material type for the item. In Aleph, many institutions only had a few item material types, so many items had a material type of BOOK, even though they were laptops, rooms, etc. These items migrated to Alma with those material types and are counted as books in Analytics reports.

For newly cataloged items, please be sure to use the correct Material Type from the dropdown list in Alma.

For item records that have already been created, clean up should be considered. Please refer to the [Editing Item Records LibGuide page](#) that explains the process within Alma.

FLIN SHAREit Integration

The State Library of Florida's [FLIN SHAREit](#) service can now be partially integrated into Alma.

- **Lending:** FLIN SHAREit can be configured to automatically send lending requests to Alma so that the item can be found and picked from the shelf. When the item is shipped in FLIN SHAREit, the request in Alma will be updated and the item will be moved to the temporary resource sharing location. Items returned in FLIN SHAREit will automatically update Alma by closing the request and put the item in transit to its owning location.
- **Borrowing:** Borrowing requests still need to originate in the FLIN SHAREit system. The borrowing request can be managed in Alma by an automatically created temporary item record in Alma for items that have been received from FLIN Shareit.

Please visit the [Resource Sharing FLIN LibGuide](#) page for more details.

UCF RapidILL Integration

UCF just went live with a RapidILL integration with Alma. UCF's Resource Sharing links have been configured to allow UCF patrons to request articles and book chapters through Primo and have the requests go through Alma directly into RapidILL. RapidILL lending requests are also sent to Alma and can be fulfilled directly.

Resource Management

HathiTrust

Much progress has been made toward reestablishing the SUS HathiTrust holdings update process in Alma. Preliminary queries have been run to create sets to be used in Alma general publishing profiles specific to each institution to export out the holdings metadata in XML files. A script is being tested to transform the XML data into the format required by HathiTrust. We anticipate holdings data for the SUS will be delivered to HathiTrust soon.

OCLC Connexion

OCLC will discontinue Connexion browser on April 30, 2024. Connexion browser users are encouraged to switch to Worldshare Record Manager. OCLC will continue to support the Windows-based Connexion client. FLVC will send periodic reminders to libraries leading up to the action. Please see [OCLC's announcement](#) on their website for details.

Data Quality

Analytics

External Database Connections report: FLVC is developing an Analytics report similar to the External Database Connections report formerly available from LINCC (LRS L002). A preview

of the report is available in the FLVC folder (/shared/Network 01FALSC_NETWORK/FLVC)

Alma-D results in Analytics reports - FLVC recently discovered that title and physical items reports for institutions that have implemented Alma-D (FGCU and UWF, as of May) include Dublin Core records in the digital repository. FLVC is updating the IPEDS/ACRL dashboard and other reports to exclude those records.

Analytics Project

The Analytics Working Group (AWG) identified gaps in existing analytics and created a list of 57 new reports. Those reports have now been created and are currently being refined based on AWG review. Ten additional reports have undergone first round of beta testing and are currently awaiting updates before further review.

Cleanup

April's monthly cleanup of orphan bibliographic records in the Network Zone resulted in the removal of 4,407 orphaned records with no holdings.

IPEDS/ACRL

All IPEDS/ACRL surveys for the previous fiscal year have been completed for all 40 institutions. Planning for the next IPEDS/ACRL reports is underway.

Electronic Resources

Rachel Erb, Director of E-Resources

Personnel Update

E-Resources Acquisitions Program Manager

The highly anticipated closing date for the E-Resources Acquisitions Program Manager position was March 29. We were overwhelmed by the sheer talent and competitiveness of the applicant pool. It's heartening to witness such a high level of interest in this vital role. We are thrilled to inform you that the selection process is already in full swing. Our dedicated team is meticulously reviewing each application, conducting interviews, and carefully evaluating the candidates. Rest assured, we're committed to finding the perfect match for this crucial position. During the upcoming Members Council meeting in June, we aim to provide you with an exciting update on the progress of the selection process.

Statewide Collection 2023

Thank you for casting your vote in favor of the CMESC's recommendations for this year's one-time purchases. The committee meticulously examined all available options and went the extra mile to squeeze the most out of the allotted budget. However, due to our procurement process commencing after FSU's deadline for purchases exceeding a certain value, it's possible that access to the items may not be granted until the payment is issued during the summer.

The one-time purchases are as follows (descriptions provided courtesy of SAGE and ProQuest, respectively)

SAGE Business Skills

- Develop and practice real-world skills needed to successfully transition from campus to the modern workplace.
- Identify knowledge gaps and skill sets in need of development.
- Put knowledge into action with interactive application tools.

SAGE Student Success Skills

- Help students transition to college or university.
- Access 10 modules with 1,100+ topics focused on practical skills that are applicable across all disciplines and courses.
- Integrate skill topics into an LMS through LTI or embeddable code.
- Students may self-direct their learning journey through video, interactive scenarios, and more.

ProQuest PBS Videos, 4th edition

This collection of more than 1,200 streaming videos provides an exceptional range of content with the most valuable video documentaries and series from PBS. From science to history, art to Shakespeare, diversity to business & economics, and more, the PBS Video Collection: Fourth Edition gives your patrons access to one of television's most trusted networks.

[View the title list.](#)

Please be on the lookout in the coming months for an announcement regarding a training webinar conducted by SAGE representatives to introduce SAGE Business Skills and Student Success Skills.

Group Licensing 2024

We are delighted to share that the majority of our esteemed vendor/publisher partners have eagerly participated in our survey to determine their pricing availability for the upcoming year. We have initiated a continuous flow of requests and are already receiving quotes from them. All pricing will be released shortly after the webinar that will be conducted in late July (TBD). We will announce the webinar date in late June.

Kanopy

In March we announced that we will offer a new subscription-based streaming video database — Kanopy BASE (Bundled Academic Subscription for Education) — for the upcoming group licensing period. Many of you have requested price quotes. In case you missed it, please review the details below:

- **About Kanopy BASE:** Kanopy BASE emerged in response to increasing demand for a cost-effective solution for academic libraries to provide streaming content. The subscription model provides unlimited access to approximately 10,000 curated titles that cover a wide array of subject areas including the social sciences, STEM, and the humanities. Approximately 55% of the titles are owned exclusively by Kanopy. For details on collections, subject area coverage, public performance rights (PPR), studios, language, and more, [view the KBASE title list \(xls\)](#).
- **PPR Rights:** Approximately 50% of the films include Public Performance Rights (PPR). For more information about PPR, please view Kanopy's website. [Find Films with PPR.](#)
- **Trials** :If you are interested in trial access please contact [contact Kanopy](#).
- **Price Quotes:** Please [contact Rachel Erb](#) if you are interested in a price quote in advance.

Digital Services and OER

Rebel Cummings-Sauls, Director of Digital Services and Open Education Resources (OER)

FL OER Summit, May 24 - 25

OER Summit 2023 is almost here! Don't miss out -- register for FREE today!

The theme of this year's summit is *"BEYOND AFFORDABILITY."* Our past summits have focused primarily on how OER books and materials save students money. During this year's event, we'll explore how the use of OER positively benefits students, faculty, and institutions beyond just saving money. We'll dig into topics like Open Pedagogy, OER Quality, Accessibility, focus on Student Success, and much more!

We're looking forward to another great OER Summit and hope to see you there! For registration, session details, speaker info, and more, visit oersummit.org.



REGISTER TODAY!
OER
SUMMIT 2023

BEYOND AFFORDABILITY
A Virtual Event May 24-25

Explore how the use of OER positively benefits students, faculty, and institutions beyond just saving money.

Topics:

- Open Pedagogy
- OER Quality
- Accessibility
- Student Success
- and more!

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OER Student Advocate Packet

This helpful resource is now available! The OER Student Advocate Packet is designed to provide actionable messaging for students that can quickly fit into their packed schedules.

[Check out our LibGuide page](#) with official launch information and resources to help share the OER Student Advocate Packet at your institution.



OER Open Educational Resources
Become an advocate!

HELP YOUR FRIENDS SAVE MONEY ON TEXTBOOKS

Become an **advocate** for open educational resources on your campus with these **three easy steps**:

- SHARE** with friends via social media and by posting flyers.
- DISCOVER** an OER or a Zero Textbook Cost (ZTC) course.
- THANK** your teachers who use OER.

Find out more at flvc.libguides.com/openfl/students

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FL LIBRARY SERVICES

OER for Cardiovascular Technology Courses

Please note that the OER for Cardiovascular Technology Courses webinar series will not be held in June or July.

The next scheduled webinar in this series is Friday, August 18.

For more information and to register, [click here](#).



FREE Webinar Series!
OER FOR Cardiovascular Technology Courses

Webinar events throughout the year
3rd Friday of the month

Topics will include:

- ✓ Steps for getting started
- ✓ How to find the right OER materials
- ✓ How to implement OER in a CVT course
- ✓ Developing OER
- ✓ And more!

All are welcome!
Faculty, librarians, instructional designers, administrators...

Register Today at FLVC.org/OERCVT
Dates, times, registration, topics, and more!

professional development alliance of library consortia
FL LIBRARY SERVICES OPEN FL

OPEN FL Community Meetings

These monthly meetings are conducted using Microsoft Teams and are for anyone interested in OPEN-FL, a community dedicated to providing and promoting affordable, quality access to Florida higher education.

Meetings include discussions about hot topics in Florida open education and/or beyond; sharing of favorite resources for "Course of the Month"; and an open question time where participants can ask FLVC (or other community attendees) a burning question

[Follow this link](#) to register.



Islandora 2.0

Initial documentation and basic functionality testing with members has concluded. We are now implementing documentation changes based on that testing. Thank you to all participants!

If you want to try out the new version, please test within the [Islandora Community Sandbox here](#). This site is maintained by the Islandora Foundation and will be very similar to the features and functionality we expect from our FLVC FL Islandora 2.0.

Florida OJ

Upgrade of OJS software coming! The software [Open Journal System \(OJS\)](#) now provides two paths for upgrading:

[Long Term Stable \(LTS\)](#) Release 3.3 – This option should provide more stability of the system, hence the name. Meaning that the system should not introduce new bugs but also no new features. The next LTS will be version 3.7. If we stay on 3.3 it will be only minor security updates and repairs, which we have one that we need to run in June.

[Each Version Release](#) – This option should provide more functionality, as it is developed by the community, but may also introduce new bugs each time. Each new version is expected once per year. The next version is 3.4, expected by end of June (but this is community driven so no hard release date yet).

We need to update it in June, and with input from members we are recommending an immediate security update to the current, LTS 3.3, version. Journals should pause work within FLOJ on Friday, June 16, as FLVC will upgrade the system that weekend. Journals will receive an all-clear to continue workflows Monday, June 19. We thank you for your patience and understanding as we keep our systems maintained. Journals on this system will still have read access, so the user can still discover and enjoy this great content.

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