



LIBRARY SERVICES

PROVIDING LIBRARY SERVICES FOR FLORIDA EDUCATION

Update from the Executive Director

August/September 2022

Hello Everyone,

Those of us who work in libraries know that in recent years there have been incredible changes in the resources and services that we provide. As we emerge from many of the restrictions of the pandemic, there's a resurgence of awareness of the new and vital resources and services provided by libraries.

CBS Sunday Morning recently aired a segment entitled, "Beyond Books: The 21st Century Public Library" (available at <https://www.cbsnews.com/video/beyond-books-the-21st-century-public-library/>), which demonstrates the many ways in which the "modern library is more than just a repository of books." These days, libraries are "public spaces designed to foster connections while keeping pace with technology and the needs of the community."



Noting that libraries are "no longer warehouses of books," but instead are "marketplaces of ideas . . . a community's living room," the segment demonstrates the many ways in which libraries are changing to better serve their users. Collections of tools for lending, collections of seeds for gardens, idea labs filled with cutting-edge technology, podcasting booths, augmented reality screens, computerized sewing machines, board games and video games, Chromebooks and MacBooks, and even "jam sessions featuring the library's collection of guitars," are all presented as examples of how libraries are realigning their collections in order to build stronger engagement with their users.

Perhaps most importantly, however, are the ways in which libraries provide equity of access to all members of the community. As one library user noted, "everywhere in our society, you have to buy access," but the library is open to everyone in the community at no cost. By providing access to not only knowledge and information, but also to technology and other non-traditional collections, the library inclusively meets the diversity of needs of the members of the community like no other institution. As that same library user also observes, "I think that our society as a whole needs more institutions and public areas that are like the library. It's much more a model for how we should treat other people."

I can't think of a better reason to work in a library!

On a different note, I would like to express my sincere gratitude to Ellen Bishop, Director of Integrated Library Services, who retired at the end of July after 23 years of service to FLVC/FALSC/FCLA. Ellen's leadership with FLVC has been invaluable, and never more so than during the recent migration to and implementation of Alma and Primo. Ellen will be missed by everyone at FLVC, and we all wish her the best in retirement.

I would also like to announce that as of August 12, Wendy Ellis will assume the role of Director of Integrated Library Services. Wendy has more than 23 years of work experience with Integrated Library Systems in a consortial library environment. She has worked in Integrated Library Systems at FLVC (and its predecessors) for more than 16 years, with 6 of those years as Assistant Director of Integrated Library Systems. Wendy's knowledge and experience will be crucial to the continued success of FLVC's work in providing an integrated library system to all of our member libraries. Please join me in congratulating Wendy on this new role!

Elijah

Happy Anniversary!

Happy work anniversary to all our Library Services employees who celebrate milestone anniversaries during August/September.

- Melissa Stinson - 26 years
 - Cherie McCraw- 19 years
-

Governance and Advisory Process

The MCLS Executive Committee met virtually on **August 4, 2022**

The MCLS will meet in person (with a virtual option) at Florida Gateway College on **September 15-16, 2022**

To download materials from past MCLS and Executive Committee meetings, go to <https://libraries.flvc.org/members-council>.

Library Support and Training

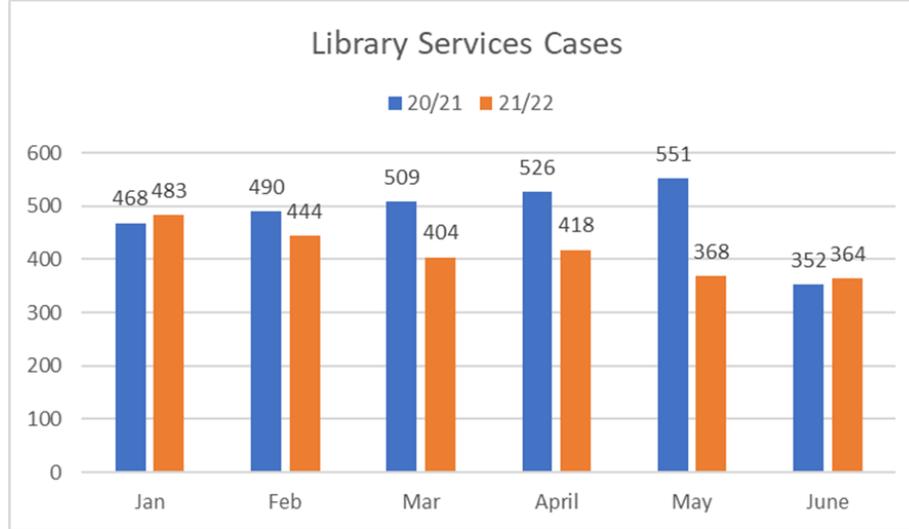
Brian Erb: Director of Library Support and Training

OpenAthens

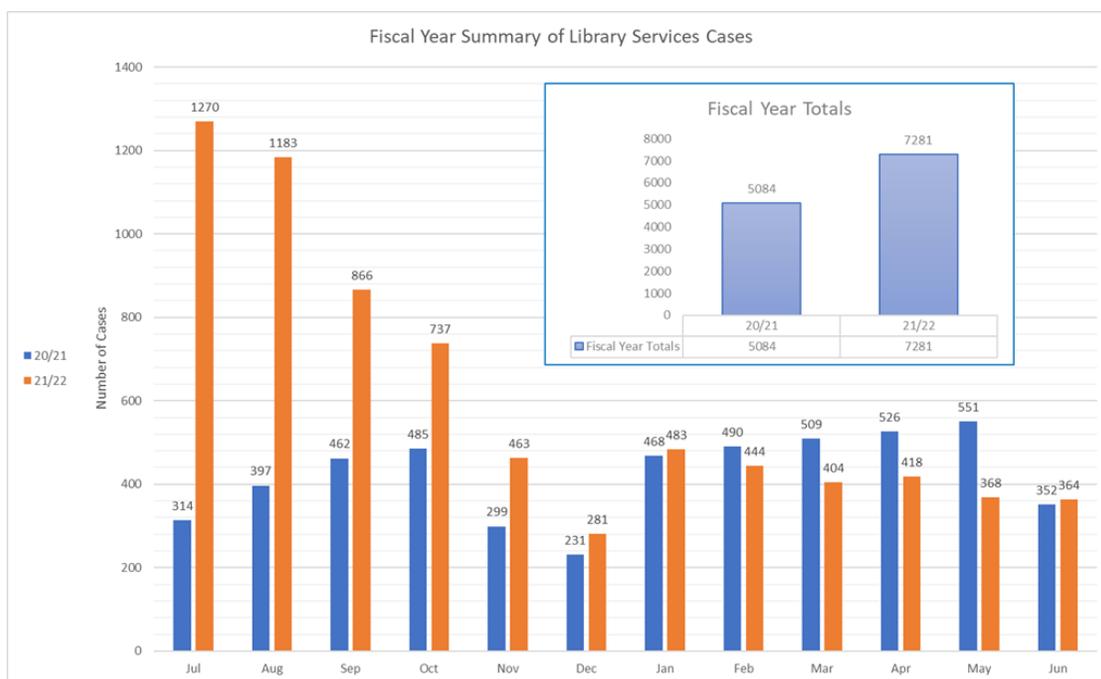
We are nearing the end of the OpenAthens implementation as the final schools are completing their GoLive process. New College went live with OpenAthens on July 14. Florida State University is wrapping up its vendor outreach and link testing, and will go live soon. University of South Florida should begin the vendor outreach process and link testing by August. Those interested are encouraged to join the [OpenAthens Listserv](#) to stay up to date on conversation and issues around OpenAthens and eResources access for FLVC member libraries.

Help Desk Cases and Staffing

The Help Desk fielded 364 library services cases during June 2022, on par with the previous month.



Fiscal Year comparison shows a sizable difference in cases between 2020-21 and 2021-22. This represents the switch from the legacy Aleph ILS to Alma and Primo VE in July 2021.



Professional Development Alliance



FLVC held two PDA webinars in July. Ken Irwin, Web Services Librarian at Miami University (Ohio), presented ***MyGuide: An Open-Source, Personalized Research Dashboard for Your Library***, on July 14. FLVC'S own Rebel Cummings-Sauls and Elisabeth Ball presented ***Staying Legal: Four Steps for Reusing Materials in Your Courses***, on July 28.

Recordings of those and other PDA events are available [here](#).

FLVC is committed to presenting additional free webinars during the year. If you have a topic you

would like to see and/or are interested in presenting, please contact Dave Whisenant at dwhisenant@flvc.org.

Registration information for these events can be found on FLVC's [Professional Development Alliance LibGuide](#).

August/September Events

Event Registration is Required

Session Title	Description	Date/Time
Building the Innovation Lab: A Technology Playground	Learn about the development of the Innovation Lab (iLab), an exciting and expanding community hub that demonstrates what is possible with emerging technologies. On a shoestring budget, the iLab has grown into a respected community asset with a large impact. Get lots of ideas and hear what the presenter has planned for the lab's future!	August 9, 2022 2:00 - 3:00pm
Through the Records: The Work of the Center for the Study of Slavery in Charleston (CSSC) at the College of Charleston	The presenters are archivists and will speak about how information and cultural heritage professionals can take part in challenging conversations about the nature of American history, engage in interpretation and exhibitions that forges emotional and intellectual connections, and how to use records to tell diverse stories.	August 11, 2022 2:00 - 3:00pm ET
Cultivating Civility and Resilience in Libraries: Challenges and Solutions	During this webinar, the participants will take you through the journey of their groundbreaking books "Cultivating Civility" and "The Dysfunctional Library". Hear their insights, suggestions and solutions to a problem that has plagued some libraries for decades.	August 16, 2022 2:00 - 3:00pm ET
Transforming Scholarly Research with Blockchain Technologies and AI: A New Era of Possibilities	Presenter: Darrell W. Gunter, adjunct professor at Seton Hall University and author of the edited volume, "Transforming Scholarly Research with Blockchain Technologies and AI."	August 17, 2022 2:00 - 3:00pm ET
Deconstructing the CASE Act: Libraries, Users, and Copyright Small Claims	The Copyright Alternative in Small-Claims Enforcement (CASE) Act went into effect this summer and brought with it a flurry of copyright litigation. It is important for librarians to understand how the CASE Act could impact libraries and the patrons' librarians serve. The	August 24, 2022 2:00 - 3:30pm ET

	webinar will begin with background on how the CASE Act was passed and why it is important to libraries. Then, we will go through some key considerations for the CASE Act board process and conclude with some ways to communicate with staff/patrons about the CASE Act.	
Building a Successful Budget	This session will provide attendees with a high-level overview of budgeting in libraries. We will examine nuances of the word “budget” and what that implies about how we discuss budgets with various departments within the organization, share similarities and differences in the budget process across organizations, and discuss long-term strategies for weathering budget cuts. We will finish by demonstrating how human bias impacts budgetary decision-making.	September 13, 2022 2:00 - 3:00pm ET
Racial Equity in Libraries: Hiring, Retention and Promotion of BIPOC Employees	In this session, Kristyn Caragher and Tatiana Bryant will highlight select results of their national survey and provide implications for libraries to consider in their racial equity work regarding the hiring, retention, and promotion of BIPOC employees.	September 19, 2022 2:00 - 3:00pm ET

Integrated Library Services

Wendy Ellis: Director of Integrated Library Services



Personnel Update

Catherine “Tricia” Elton joined FLVC as Discovery Services Specialist on July 29, 2022. Tricia earned her MLIS from FSU in 1994. She has over 25 years of library experience. Most of those years were spent at college and university libraries in Florida. Most recently, Tricia was selected as ILS Coordinator at Tallahassee Community College where she assisted in transitioning TCC from Mango to Primo VE. She's an Ex Libris Primo VE Certified Administrator. We are extremely happy to have Tricia join us.

We are currently working with FSU HR for our vacant Acquisitions/Serials Technical Services Specialist position.

To apply for FLVC Library Services vacancies, visit the [FSU Careers](#) website.

August Premium Sandbox Refresh

All premium sandboxes for Alma and Primo VE will be updated in August according to Alma's

premium sandbox refresh policy. The data and configurations in the premium sandboxes are refreshed by Ex Libris from production twice a year, on the Sunday after the Alma release on the production environments. The next automatic refresh of the sandboxes will be August 14, 2022.

FLVC has no control over the automatic refresh of the sandbox environments. If you have configuration and scenarios set up for testing, they will be wiped out during the sandbox refresh from production.

In preparation for the refresh, FLVC will back up the shared sandbox accounts so that they can be restored after the refresh is complete. This process is expected to begin on August 12th and be completed on August 15th. During this period, the sandbox environments will not be accessible via the shared accounts.

What's New with Alma and Primo VE

The July Resolved Issues has been on Production since July 3 and has been on the sandbox environments since June 19. Check out the Release Notes, as new functionality automatically appears, and other new functionality needs configuration. Let us know if your institution is interested in adding any of the new options.

- Primo VE [July Resolved Issues](#)
- Alma [July Resolved Issues](#)

Ex Libris has changed the monthly Alma and Primo VE releases to Quarterly Releases.

- July - resolved issues only
- August - Quarterly Release, includes feature updates and resolved issues [Sneak Preview](#)

HathiTrust

FLVC has completed a months-long project with UF on a process to harvest more than three million HathiTrust Dublin Core records using a Discovery Import Profile. FLVC will now begin working with the 14 institutions that currently have HathiTrust records in Primo, and then work with other institutions interested in having these records in Primo. Once the configuration is complete, record harvesting takes approximately three days.

An alternative to harvesting the HathiTrust records is to utilize a CZ collection called “HathiTrust Digital Library Full View U.S. Only.” However, some of the 14 institutions found that this collection did not meet their needs. FLVC discussed the HathiTrust records at the Primo office hour on Monday, August 1, 2022. The meeting was recorded.

Archived Aleph Data Reports

Following the shutdown of Aleph, FLVC worked on a project to harvest Aleph data and provide access to a dashboard of reports. The dashboard launched in early August 2022. It initially has two reports: closed, withdrawn, and transferred Cash Transactions; and a Loan History Report including patron status and date of loans prior to July 2021. Additional reports will be added to the Dashboard based on requests to the FLVC Help Desk requests. Additional information can be found at [Archived Aleph Dashboard](#).

Marrakesh Treaty Pilot Project

FLVC staff continue to assist and work with UF staff on the Marrakesh Treaty Pilot Project's Implementation Working Group. The main activity during July and August has been tweaking the UF sandbox settings to test configurations for the envisioned functionality in both Alma and Primo VE. Testing continues to be done with the Canadian partner libraries.

FLARE

The new Alma process for moving materials into FLARE has been documented and posted to the Alma Resource Management Resource Guide on the LibGuide ([Transferring Items To FLARE](#)).

Institutions interested in contributing items to FLARE should contact the FLARE office as the first step of confirming any official contribution.

Relevance Ranking in Primo

Some institutions have asked about relevance ranking in Primo. They have tried boosting and de-boosting the options in the relevance ranking mapping table without success. We have an open ticket with Ex Libris about this topic. UCF and Seminole State College noticed recently that some of the problems attributed to relevance ranking might be related to bad metadata in the 505 contents field of the MARC records from one of the streaming video vendors. Examples of the bad metadata include extraneous notes, reference to irrelevant segments, incomplete notes, and notes that contain multiple, confusing entries. FLVC has contacted the vendor to obtain cleaner MARC records.

Primo Indexing Finished August 7

Check outstanding issues to see if they have been fixed by the re-indexing.

One example: Ex Libris' original idea for local series/local titles in a consortia environment was that all institutions should see in the facet in Primo all the local series/local titles on any given record. Ex Libris released a change to local series/local titles in winter 2022 to restrict visibility of this data to the institution to which information applied. The timing of the release did not coincide with the winter re-indexing, so the problem was not fixed. With the August re-indexing, UF should no longer see local series/local titles from FIU, and vice versa.

Primo Views in Alma

Some institutions have more than one Primo view in production. It is imperative that FLVC know which views are in use at each institution. FLVC adds JavaScript and other configurations related to services and features such as UBorrow and HathiTrust. Please ensure that FLVC is notified of all the views your institution is actively using.

Alma Fiscal Period Rollover

Except for Gulf Coast State College, Indian River State College, Lake-Sumter State College, and Miami Dade College, the FY Rollover for FY-2023 is complete. FLVC has updated the fiscal year for institutions that do not use acquisitions in Alma. Rollover is expected to be completed for all institutions by August 12, 2022.

Media in UBorrow

Configurations to allow lending media via UBorrow are now in place. Thirteen institutions have opted in to lend media items. However, patrons at all institutions will be able to request media items via UBorrow, regardless of whether their home institution participates in lending or not. FLVC will continue to work with the Resource Sharing Standing Committee to test and troubleshoot this new functionality. If your institution would like to participate in lending media and you have not already opted in, please contact the [FLVC Help Desk](#).

Upcoming UBorrow Webinar

FLVC is planning a new UBorrow webinar in August. During this session we will demonstrate the workflow for handling media requests for borrowing and lending institutions. We will also discuss recent changes to UBorrow functionality and review existing UBorrow workflows and best practices. All library staff are invited to participate.

Data Quality: Central Library Processing

Database maintenance:

- Monthly deletion of Network bibliographic records with no inventory job removed 71,466

- orphaned records.
- Patron records were purged per St. Petersburg College's request.
- Work continued on Authority control in Production.
- The central loading of GPO records continues. We are meeting with USF the first week of August to work on loading their GPO records that are received monthly. We continue to work on the weekly GPO record loads.
- FLVC continues to work with the Archiving Aleph Data Team and to help with OCLC extracts.

FIU's Wolfsonian Library Migration to Alma/Primo VE

FLVC continues to work with FIU and The Wolfsonian Museum Library to migrate their library collection and digital collections into Alma and Primo VE. Work on the loading of MARC records into Alma continues. We have modified the profiles and normalization rules per The Wolfsonian's requests, and we met on August 5th to discuss the feasibility of loading their records into Production. The final load will begin mid-August. We expect the project to be completed by the end of August 2022.

Data Quality: Report

Work continued on the bibliographic data dashboard to demonstrate top trends and insights from the bibliographic database. Additionally, we continue create LRS and ARROW dashboards to collect Alma Analytics that are equivalent to Aleph's LRS/ARROW reports in a single dashboard.

Data Quality: Report

- Alma Analytics: Fridays, 2:00 – 3:00 p.m. ET
- Alma Acquisitions and Serials: Fridays, 3:30 -- 4:30 p.m. ET
- Alma ERM: Mondays, 10:00 – 11:00 a.m. ET
- Resource Sharing Standing Committee (RSSC): Third Wednesday of the month, 2:00 - 3:00 p.m. ET
- Technical Services Standing Committee (TSSC): First Wednesday of the month, 11:00 a.m. – 12:00 p.m. ET
- User Interfaces Standing Committee (UISC) - Primo: First and third Monday of the month, 1:00 - 2:00 p.m. ET

Electronic Resources

Rachel Erb: Director of E-Resources

Personnel Update

We are pleased to announce Alice Eng as our new E-Resources Acquisitions & Collections Specialist. Before joining FLVC, she served as the E-Resources Librarian at Wake Forest University.

Alice is not new to Florida. Not only was she the E-Resources Librarian at University of North Florida, but she also received her master's degree from Florida State University. We are privileged to have her join our team as she brings a wealth of experience and knowledge.

Statewide Collection 2022

From our last update, we were awaiting signatures for both the Lexis Nexis and Elsevier (Engineering Village) contracts. Both contracts were signed and are available to review and/or download from Consortia Manager. The Springer Nature amendment for the state colleges is pending, as it is contingent on the state universities' contract and negotiations are still in progress.

Statewide Collection 2023

We began requesting quotes for the statewide collection of electronic resources from our content providers in early March. Most of our prices are finalized earlier than usual due to several continuing multi-year agreements with EBSCO, ProQuest, Springer Nature, SAGE, and Elsevier. There has been more progress in price negotiations since our last update, including a new three-year offer from SAGE CQ Researcher.

There are only a few quotes still pending, and those are mostly third-party databases from EBSCO. We should meet our budget objectives, and therefore, the collection will remain intact for 2023.

Group Licensing 2023

We delivered the Group Licensing Webinar on July 21, with approximately 40 attendees. We are on schedule to release on August 1. Each Group Licensing liaison will receive a kickoff e-mail that will include the price projections spreadsheet, a link to the webinar, and a list of products with pending price quotes.

FCS CELUS Project Update

In late June, we completed our project to include the harvesting of usage statistics for the state colleges' local collections of electronic resources that are COUNTER-compliant for inclusion in CELUS. This usage data will inform the reports FLVC provides for the state colleges' IPEDS and ACRL annual surveys.

We appreciate the state colleges for their assistance in completing the spreadsheet forms that helped us add their resources to CELUS.

Digital Services and OER

Rebel Cummings-Sauls: Director of Digital Services and Open Education Resources (OER)

MCLS Digital Services and OER Committees

Please note that the Digital Services and OER Committees of the MCLS are open for all library members to attend. More information on the Digital Services and OER Committees can be found at:

- [Digital Initiatives Standing Committee \(DISC\)](#)
- [Textbook Affordability and OER Standing Committee \(TA-OERSC\)](#)

Florida Open Academic Library (FOAL)

Florida Open Academic Library (openlib.flvc.org), the central index for the discovery of digital collections and archives across the state, crossed over *1.5 million items indexed*.

Florida Islandora (FL-Islandora)

This service supports over 100,000 unique digital collections or archives items, with almost 12,000 items added this past fiscal year. The sites were accessed over 220,000 times.

- [FL-Islandora FY 2021-22 Statistics](#) now available.

Florida Online Journals

Florida OJ supports 50 journals with over 55,000 unique journal articles. These items were accessed over 800,000 times in FY 2021-22.

- [Statistics - Florida Online Journals \(OJ\)](#) now available.

PURL Slim 2.0

The new PURL Slim 2.0 is almost ready to launch on a new, secure server. Any PURL from the previous system will remain functional and can be updated in the new system.

Batch updates, uploads, or tombstones can be submitted via spreadsheet to the FLVC Help Desk. In addition, we are working to roll out a new XML format for batch processing.

Integration of basic PURL creation into FL-ISLANDORA 2.0 was successful, and we are working on added functionality.

OPEN FL

FL OER Summit Videos

Did you miss a session at the FL OER Summit 2022? Not a problem! Find the recordings at <https://falisc.libguides.com/openfl/FLOERSummit2022>

DS+OER Webinar Recording

Staying Legal: Four Steps for Reusing Materials in your Courses

This slide set discusses the four steps to reusing others' works in a course or classroom. It lists tools and resources that can be used to apply this knowledge as faculty develop content.

This slide set and webinar recording, except where otherwise noted, are licensed under [Attribution 4.0 International \(CC BY 4.0\)](#).

- [Powerpoint Slides: Staying Legal: Four Steps for Reusing Material in your Courses](#)
- [Recording of Staying Legal webinar, July 28, 2022](#)

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