



LIBRARY SERVICES

PROVIDING LIBRARY SERVICES FOR FLORIDA EDUCATION

Update from the Executive Director

June/July 2022

Hello Everyone,

July 13 will mark one year since FLVC Library Services completed the migration to Alma and Primo as the new Library Services Platform for our member libraries. The path to “go-live” on Alma/Primo began on March 12, 2020, when FLVC completed the negotiation process and formally signed a contract with Ex Libris to begin migration to the new system.

Almost exactly one week after the contract was signed, the world changed dramatically as all our work shifted to a virtual environment due to the rapid emergence of the global pandemic. Throughout the turbulent events of 2020, FLVC staff dedicated their full efforts to the ILS migration project, always with the go-live date of July 13, 2021, in mind.

When I think back on the course of events from the day that we began the ILS migration and implementation process, all the way through to the official go-live date, I am reminded of both the incredible team of people who I am honored to work with at FLVC, as well as all our dedicated and talented colleagues across our member libraries. The collaboration among everyone at FLVC and at all the FCS and SUS libraries was the critical factor in achieving success for this major undertaking! That same collaboration is also the critical factor in the future success of the new Library Services Platform, as we continually refine and improve the system and the services it provides to students and faculty across the state.



Migrating to a new system and going live on schedule was an impressive accomplishment, and doubly so in the context of the challenges of the pandemic and other events. Let’s celebrate the success of this achievement and of our first year of work with the new Library Services Platform!

Elijah

Happy Anniversary!

Happy work anniversary to all our Library Services employees who celebrate milestone anniversaries during June.

- Lisa Tatm - 27 years
 - Wendy Ellis - 16 years
 - Susan Rogers - 5 years
 - Maggie Hoomes - 3 years
-

Governance and Advisory Processes

Upcoming meetings:

- The MCLS Executive Committee will meet virtually on **July 21, 2022**
- The MCLS will meet in person (with a virtual option) at Florida Gateway College on **September 15-16, 2022**

To download materials from past MCLS and Executive Committee meetings, go to <https://libraries.flvc.org/members-council>.

Library Support and Training

Brian Erb: Director of Library Support and Training



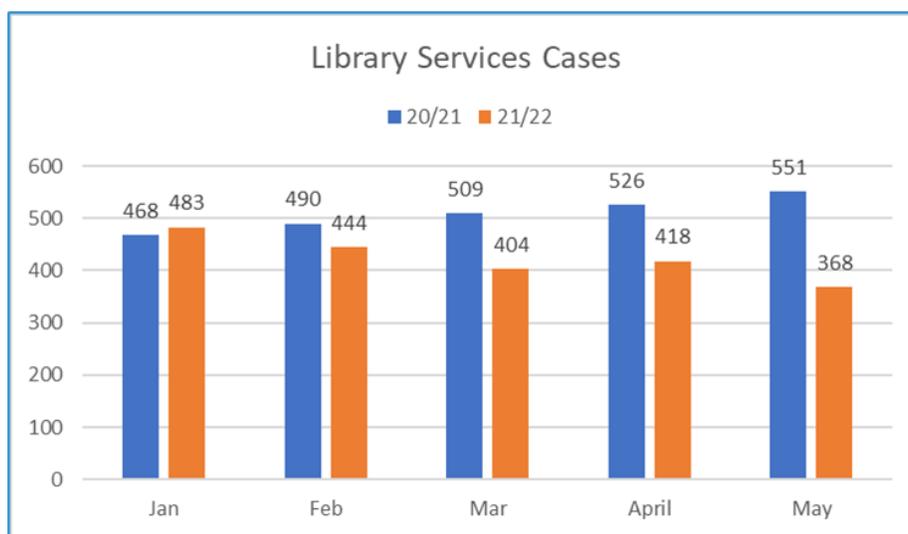
OpenAthens

We are nearing the end of our OpenAthens implementation. Florida Polytechnic finished its implementation in May. We have three institutions remaining. New College is in vendor outreach for its New College-only resources, and we should be on track to sunset EZproxy in early July. FSU has turned in its vendor template; vendor outreach will begin soon. USF should have its

vendor template in soon.

Help Desk Cases and Staffing

The Help Desk fielded 368 library services cases during May 2022, a decrease of about 12% from April 2022.



Professional Development Alliance

FLVC will host several free webinars for the Professional Development Alliance this year. If you have a topic you would like to see discussed, or are interested in presenting, please contact Melissa Sykes-Silvers at msykes@flvc.org.

For more information, visit the [Professional Development Alliance LibGuide](#).

Professional Development Alliance

SessionTitle	Description
MyGuide: An Open-Source, Personalized Research Dashboard for Your Library	July 14, 2022 2:00 - 3:30 p.m ET
Business Librarianship - It's Not That Scary!	July 21, 2022 10:00 - 11:00 a.m. ET

Integrated Library Services

Ellen Bishop: Director of Integrated Library Services



Personnel Update

Interviews have been conducted for our open Discovery Services Specialist position in Integrated Library Services. We are currently working through the hiring process with HR.

We are currently interviewing for our open Acquisitions/Serials Technical Services Specialist position.

To view open positions FLVC, and to apply, visit the [FSU Careers](#) website

What's New with Alma and Primo VE

The **May Release** has been on Production since May 1, 2022. The **June Resolved Issues** is now available has been on the sandbox environments since May 22. Check out the Release Notes as some new functionality automatically appears and other new functionality needs configuration. Let us know if your institution is interested in adding any of the new options.

- Primo VE [May 2022 Release Notes](#) and [June Resolved Issues](#)
- Alma [May 2022 Release Notes](#) and [June Resolved Issues](#)

Ex Libris is changing the monthly Alma and Primo VE releases to Quarterly Releases beginning in June 2022.

- June - resolved issues only
- July - resolved issues only
- August - quarterly release, includes feature updates and resolved issues

Open Office Hours Continue

- Alma Analytics: Fridays 2:00 – 3:00 p.m. ET
- Alma Acquisitions and Serials: Fridays 3:30 and 4:30 p.m. ET
- Alma ERM: Mondays 10:00 – 11:00 a.m. ET
- Resource Sharing Standing Committee (RSSC): Third Wednesday of the month, from 2:00 - 3:00 p.m. ET
- Technical Services Standing Committee (TSSC): Every other Wednesday from 11:00 a.m. – 12:00 p.m. ET
- User Interfaces Standing Committee (UISC) - Primo: First and third Monday of the month from 1:00 - 2:00 p.m. ET

ALEPH Server Shutdown

On July 14, almost exactly one year after the Alma/Primo VE Go-Live, the Aleph server and Data Warehouse (DW) will be shut down. The ARROW and LRS reports, which query the Aleph and DW databases in real-time to deliver reports, will no longer be available. FLVC is working on a project to harvest certain data that did not migrate to Alma to help provide specific data for reporting needs. The majority of reports that are needed, going forward, will be available via Alma Analytics.

Alma Fiscal Period Closure (Budget Rollover)

The 2022 fiscal year ends on June 30. To continue using Alma acquisitions functions, institutions will need to run the Alma Fiscal Period Closure process to update the active fiscal year in Alma, create new funds for the 2023 fiscal year, set allocations for those funds, and encumber open PO lines on the new fiscal year funds.

An overview of the process is posted on the [Alma Acquisitions Resource Guide](#) on the FLVC LibGuide. For assistance with the fiscal period closure, please email the [FLVC Help Desk](#).

Large eBook Central Autoloads

We are aware of some dissatisfaction with the large eBook Central Perpetual, DDA and Subscription Titles collection in Alma that is batch loaded each day. The collection is problematic because it includes three different types of content. It has been especially difficult tracking Alma order records and invoices for titles that move from the DDA plan to owned. We hope to have some solutions soon to help better manage these titles.

HathiTrust OAI Harvesting

FLVC has been working to harvest HathiTrust records. We are finalizing testing. We have been providing access to the HathiTrust collection via a Community Zone collection turned on in the Network Zone, but will discontinue that access after the records are harvested in each Institution Zone .

Duplicate Title Analysis

FLVC is investigating the Alma Duplicate Title Analysis tool to see if it can be used to effectively reduce the number of duplicates in the Network Zone database.

Marrakesh Treaty Pilot Project

The Marrakesh Treaty is a project whose goal is to “facilitate access to the published works for persons who are blind, visually impaired or otherwise print disabled.” UF is participating in the Pilot Program and is working with FLVC to help with the setup needed in Alma and Primo VE.

UBorrow Lost Reports

FLVC is finishing the work of developing the UBorrow Lost Reports and directions for use in Alma. As in previous years, the reports will be distributed in July and January, and the instructions will be available on our LibGuide.

Media Loans for UBorrow

In accordance with the existing UBorrow Media policy, the RSSC has recommended that institutions should be given the option to begin lending media items via UBorrow. FLVC is currently investigating the necessary configuration changes required to enable this functionality. The actual implementation of these changes will begin after Ex Libris restores access to the Resource Sharing Restriction Rules table in the Network Zone.

FIU's Wolfsonian Library Migration to Alma/Primo VE

FLVC is working with FIU and the Wolfsonian Museum Library to migrate their library collection and digital collections into Alma and Primo VE. We have been working on the Alma configuration for the collection. Test records have been loaded into the sandbox for staff at the Wolfsonian library to review. After adjustments are made to the load import profiles, the final load will begin in late June. We expect the project to be completed by the end of July 2022.

Data Quality Workgroup: General

As a group, we participated in interviewing candidates for open positions. On May 31, 2022, Hisham Makki and Ellen Bishop presented at the Virtual Forum of the Special Library Association (SLA), Persian Gulf Chapter, on "Sharing Knowledge between Organization with Common Interests."

Reporting

Developing reports that pull statistics from Alma for the Resource Sharing Standing Committee (RSSC) to help with data gathering for the proposed UBorrow loan period extension policy.

Data Loading and Cleanup

Work on automating bibliographic loads continues. The load process for Outsourced record from vendors of three schools has been automated, as well as automation of e-book record deletes for 7 FCS schools. We are planning the automated loading of weekly and monthly GPO records received from MARCIVE.

Many Rittenhouse collections for all schools subscribing to PDA, or with purchased e-books brought over from Alma, were refreshed for first time since migration.

Cleaned up approximately 1.7 million unused bibliographic records from NZ in May. Such cleanup will be monthly beginning in June 2022.

OCLC Extracts

OCLC offered free holdings updates for OCLC member libraries through May 31. We extracted and sent bibliographic records to OCLC for ten FCS libraries that we provided a similar service for in Aleph. We are still working on one library's extract, after which this process will be complete.

Electronic Resources

Rachel Erb: Director of E-Resources

Personnel Update

We conducted our final round of interviews for the E-Resources Collections and Acquisitions Specialist (formerly known as the E-Resources Coordinator). The process is moving along, and we hope to have an update for everyone in the coming weeks.

Statewide Collection 2022

We have made more progress with our pending contracts that are associated with the statewide collection. We are pleased to announce that we have successfully concluded contract negotiations with both Lexis Nexis and Elsevier, and expect that contracts will be signed by both parties this month. The Springer Nature amendment for state colleges is pending, as it is contingent on the state universities' contract that is still in progress.

Statewide Collection 2023

We began requesting quotes for the statewide collection of electronic resources from our content providers in early March, and some quotes are finalized as per recommendation by the CMESC. While most of our prices are finalized earlier than usual due to several multi-year agreements with EBSCO, ProQuest, Springer Nature, SAGE, and Elsevier, we are in negotiations with a few content providers. From what we have observed so far, and based partly on pending negotiations, we should meet our budget objectives and the collection will remain intact for 2023.

Group Licensing 2023

At the last Members Council meeting in March, we sought input regarding the proposed new timeline for group licensing. Shortly after this meeting, we distributed a survey to gauge feedback regarding this timeline, and your input on this survey informed our proposed timeline that will now closely mirror the timeline from last year. We are permitted to move forward with the following timeline that was presented at the Members Council meeting in June:

- Begin requesting quotes based on vendor/publisher self-reported pricing availability in late April/early May.
- Begin review and negotiation of license agreements in April.
- Webinar to be conducted in mid-July TBD.
- Kickoff for members to begin requesting renewals and/or reviewing the obtained renewal quotes and new quotes: **Monday, August 1.**
 - Members have until **Monday, September 26 to request new quotes.**
 - Members must make their **final opt-in decisions by Friday, October 7.**
- **FLVC to begin distributing confirmation forms to members, Monday, October 10 .**
- Members must **submit their signed confirmation forms by Friday, October 28 .**
- **Licenses must be signed by FSU and Licensor no later than November 15.**

FCS CELUS Project Update

We are currently working on a project to include the harvesting of usage statistics for the state colleges' local collections of electronic resources that are COUNTER-compliant for inclusion in CELUS. We completed this for one-third of the FCS. This usage data will inform the reports FLVC provides for the state colleges' IPEDS and ACRL annual surveys. We expect to have this completed by August 30.

Digital Services and OER

Rebel Cummings-Sauls: Director of Digital Services and Open Education Resources (OER)

Student Intern

Please join us in welcoming Jalen Springer, a summer FSU intern that will assist our unit in reviewing community available extensions for Islandora 2.0. We are excited to have him on board and hope to provide him with a valuable learning



experience. Jalen has already started his summer internship and we look forward to working with him over the coming weeks.

Third-Party Renewals Underway Now

- Open Education Network
- Directory of Open Access Journals
- ArchivesSpace

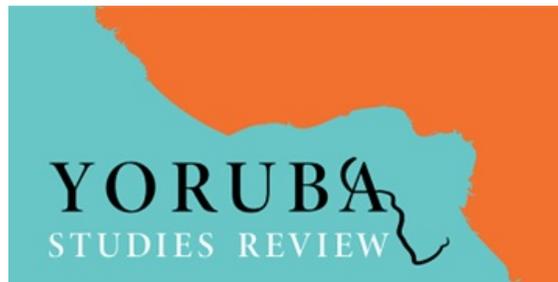
Please let us know if you have any questions or concerns.

Islandora

As we work to document new workflows and determine the feasibility of hosting FL Islandora 2.0, we encourage all members to spend some time playing and testing your local workflows in the Islandora Community Sandbox. As a reminder, this is a shared box, open to anyone, and is wiped on a regular schedule: sandbox.islandora.ca

Florida Online Journals

We would like to highlight new Journals that have launched this year at journals.flvc.org.



SELECTED PROCEEDINGS *of the* CLASSICS
GRADUATE STUDENT SYMPOSIA

This service supports:

- Over 50 journals
- 40 or more journals, which can be harvested into your Primo VE
- Indexing or launching your next journal

OPEN FL

OER Course Collections

New Collection Added: The POS 2041 collection is now available through Openfl.digital.flvc.org

Course Collections Include:

- ENC 1101
- ENC 1102
- MAC 1105
- POS 2041
- PSY 2012
- SLS 1101
- New Course Each Month

Thank You TAOER Steering Committee

SOAR Veto

What can you STILL do locally given the veto?

- Identify locally created, developed, or held OER suitable for a statewide repository
- Provide education and information on OER, OA, and CC
- Seek faculty input on possible perpetual access purchases required for their course(s)
- Meet with your IT and ID areas to discuss best pathways for OER development and Inclusion in the LMS
- Identify any partners needed for grant application or fulfillment
- Work with FLVC and local staff to add ZTC indicator to your campus resources and websites
- Collect Faculty contacts interested in OER development

FL OER Summit 2022

May's FL OER Summit was a huge success! Thank you to everyone who participated, and to all of you who helped in its planning.

- 355 Registrants; high rate of live participation
- Diamond Sponsors: Honorlock and McGraw-Hill
- Silver Sponsor: EBSCO
- Initial feedback has been very positive!
- Event recordings and slides are coming soon.
- Visit <http://oersummit.org>



July DSOER Webinars

PDA Series: MyGuide: An Open-Source, Personalized Research Dashboard for Your Library

July 14, 2022, from 2:00 -3:30 p.m. ET

Session Details:

MyGuide is a research dashboard built that provides subject-based resources from LibGuides to your users based on their major, course enrollments, and department affiliations. The dashboard includes tabs for each major or course subject showing liaison librarians, databases, and research guides, as well as key circulation data (e.g., current checkouts, holds, and fines) for the user. By building on multiple external data sources, we aim to improve access to information without adding substantial new management burdens for library staff.

MyGuide is open source and available for you to use in your library. This workshop will demonstrate the MyGuide system and describe the components involved, as well as the work needed to set it up for your library.

Presenter:

Ken Irwin (he/him) is a Web Services Librarian at Miami University. He is interested in developing open-source solutions to solve challenging library issues and to make the most of our resources. His projects have included tools for managing and analyzing the use of library collections, a mechanism for

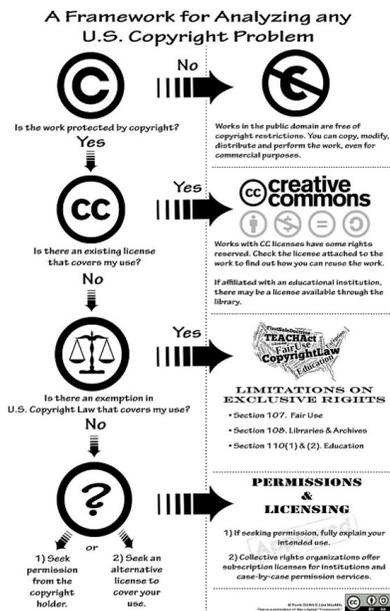


"checking out" software licenses, and a game to improve students' skills at understanding book and journal citations.

[Related LibGuide: Professional Development Alliance by Melissa Sykes](#)

Staying Legal: Four Steps for Reusing Materials in Your Courses

July 28, 2022, at 2:00 p.m. ET



Session Details:

This session will walk attendees through the four steps to Reusing others works in their course or classroom. Speakers will provide tools and resources that can be used to apply this knowledge after the session and as you develop content. Attendees should learn several steps they can take to stay legal in reuse.

Presenters:



Elisabeth Ball, Program Manager Digital Services and OER. Elisabeth has a BA in English and an MS in Library Science. She has worked in the state college library setting for 12 years (recently at Florida State College of Jacksonville) Her experience also included time in medical education conducting grant and project coordination. She is excited to join the DS/OER team to help propel digital and open education content into an era of even greater student success. Elisabeth looks forward to engaging with members. Reading and writing are her avocations, so if anyone wants to chat about books, she's willing!

Rebel Cummings-Sauls serves as Director of Digital Services and Open Educational Resources for The Florida Virtual Campus Library Services. Ms. Cummings-Sauls has more than 15 years of experience in higher education, with over ten years working in or with academic research libraries. Prior to her appointment with the Florida Virtual Campus Library Services, she served as the Director of the Center for the Advancement of Digital Scholarship for Hale Library at Kansas State University. Prior to her appointment to Kansas State in 2015, she served more than three years as Library Operations Coordinator for the Tampa Library at the University of South Florida.



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