



LIBRARY SERVICES

PROVIDING LIBRARY SERVICES FOR FLORIDA EDUCATION

Update from the Executive Director

April/May 2022

Hello Everyone,

In this month's issue of the FLVC Library Services Update, I would like to shine a spotlight on some exciting information about FLVC Library Services staff members.

Many of our current staff members have been with FLVC (and its predecessor organizations) for long periods of time. In this issue, we will include a section to celebrate work anniversaries for FLVC staff members. You'll see below a list of eight of our colleagues who celebrate work anniversaries during April and May. Each of these individuals has my sincere gratitude for all that they do for FLVC Library Services!

We would also like to welcome two new members to the FLVC Library Services team:

- Rhianne McCalip joins FLVC as a Help Desk Analyst
- Elisabeth Ball becomes a part of the team as Program Manager for Digital Services and OER

You'll find more information about each of them further on in this update.

FLVC has an amazing team of professional staff! If you'd like to know more about the team, please visit our staff list at <https://libraries.flvc.org/falsc-staff>. We are also looking for new team members to join FLVC Library Services. Please see our regularly updated list of career opportunities at <https://libraries.flvc.org/careers>.

Elijah



Happy Anniversary!

Happy work anniversary to all our Library Services employees who celebrate milestone anniversaries during April and May.

- Sabrina Dickey, Help Desk - 17 years
- Stephen Szanati, Digital Services - 15 years
- Robert Dixon, Help Desk - 9 years
- Renee Sandstrum, Help Desk - 9 years
- Brian Erb, Library Support and Training - 4 years
- Rachel Erb, E-resources - 4 years
- Rebel Cummings-Sauls, Digital Services - 4 years

- Clayton Tucker, Integrated Library System - 3 years
- Simonne Jackson, Digital Services - 2 years

Governance and Advisory Processes

Upcoming meetings:

- The MCLS Executive Committee will meet virtually on **May 11, 2022**
- The MCLS will meet meeting in person at FLVC (and accessible virtually) on **June 2-3, 2022**

To download materials from past MCLS and Executive Committee meetings, go to libraries.flvc.org.

Library Support and Training

Brian Erb: Director of Library Support and Training



OpenAthens

EBSCO is working on vendor outreach for Florida Polytechnic and New College. We should have the electronic resources of both institutions fully accessible via OpenAthens by July 1.

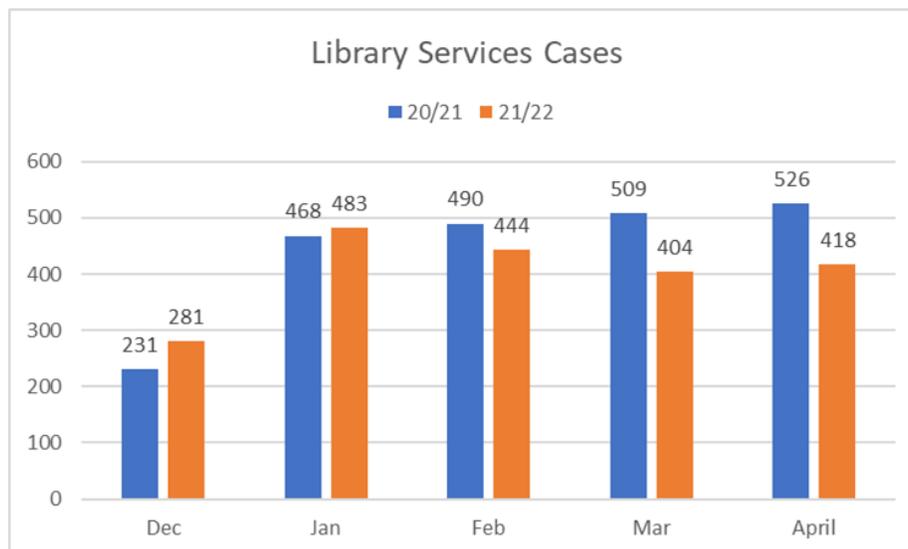
While New College shares many licenses with USF, completing vendor outreach for their NCF-only licenses should permit us to sunset FLVC-hosted EZProxy services by the July deadline.

We hope to have USF and FSU moved to OpenAthens by the end of the summer, which will complete the implementation project.

Help Desk Cases and Staffing

The Help Desk completed its hiring process at the end of March. We welcomed Rhianna McCalip as our new Help Desk Analyst in April. She's eager to learn the ins and outs of the Help Desk and FLVC's systems.

The Help Desk and ILS staff fielded 404 library cases during March, and 418 cases in April.





Welcome Rhianne!

Rhianne McCalip joined FLVC's statewide Help Desk on April 15 as a Help Desk Analyst. She earned her bachelor's degree in Cultural Anthropology from Emory University and is working on her master's degree in Information at Florida State University. We're excited to have her. Be on the lookout for her as you interact with the Help Desk!

Professional Development Alliance



FLVC held its first PDA event on Wednesday, April 20. Presenters Claire Miller and Cori Large conducted a webinar on organizational strategies titled "Superheroes Need Super Organization: Planning and Planners for Librarians." FLVC would like to thank those superhero presenters for their presentation, and everyone who attended. Recording and resource materials from that webinar are available on the Professional Development Alliance LibGuide recording and slides page. [PDA Recordings](#).

FLVC will host several free webinars for the Professional Development Alliance this year. If you have a topic you would like to see discussed, or are interested in presenting, please contact Melissa Sykes-Silvers at msykes@flvc.org.

For more information, visit the [Professional Development Alliance Libguide](#).

Professional Development Alliance

<u>SessionTitle</u>	<u>Description</u>	<u>Date/Time</u>
CARLI Directors' Institute Series: Effective Ways to Onboard New Employees	In this session, speaker Ben Mead-Harvey will discuss his recommendations for the most effective way to onboard new employees, broken into three categories: welcome elements, training with the team, and check-in meetings. He will give a detailed breakdown of each element and spend time explaining the basis for each recommendation.	May 11, 2022 3:00 - 4:00 p.m. ET
1000 Black Girl Books Book Clubs to Create Community Relationships	The Martin County Library System was able to launch its first 1000 Black Girl Books Book Club in 2021 to build community relationships through outreach and awareness with a local	May 11, 2022 3:30 - 4:30 p.m. ET

	<p>afterschool program. We are now working with three additional afterschool programs who help underserved youth, including Boys and Girls Club, to encourage tween girls to read books with black female leading characters.</p>	
<p>Sustaining the Infrastructure of OER Across Universities</p>	<p>OER adoption requires more than the work of librarians. Collaboration is essential to have a long-term impact as well as weather the storms of turnover, a global pandemic, and piecemeal funding. Panelists will share practical advice on how to identify stakeholders, prioritize student success, and get buy-in from university administration. They will also cover the work of a task force in the UNC System that involves librarians, instructional designers, and university admin to streamline access to open educational resources.</p>	<p>May 24, 2022 2:00 - 3:00 p.m. ET</p>
<p>MARCEdit</p>	<p>Do you know that you can use MARCEdit to cleanup MARC records, check name headings and subject headings, create local headings for archives & more, add linked data, and convert records back and forth between MARC? Save time, enrich records & more! Oh, and practice BIBFRAME with the new editor! Join Robin for this session to learn all the wonderful things that MARCEdit can do for you!</p>	<p>May 26, 2022 2:00 - 4:00 p.m. ET</p>

Integrated Library Services

Ellen Bishop: Director of Integrated Library Services



Personnel Update

Our open position for **Discovery Services Specialist** develops, supports, evaluates, and enhances the libraries' discovery and access applications and services; and collaborates on the Libraries' usability efforts; adapts new and existing web tools to improve the user experience with the Libraries' discovery and access applications and other online services/platforms. Apply on the [FSU Careers](#) website.

Coming soon: Acquisitions/Serials Technical Services Specialist

What's New with Alma and Primo VE

The **April Release** is on Production, as of April 3, 2022. The **May Release** has been on the sandbox environments since April 17 and will be on Production on May 1. Check out the **Release Notes!** Some new functionality automatically appears, and other new functionality needs configuration. Let us know if your institution is interested in adding any of the new options.

- Primo VE [April](#) and [May](#) 2022 Release Notes
- Alma [April](#) and [May](#) 2022 Release Notes

Ex Libris is changing the monthly Alma and Primo VE releases to Quarterly Releases beginning in June 2022. They have assured us that bugs will continue to be fixed on a monthly basis, and the change to quarterly releases does not reflect a change in development time or the development cycle. The benefit of this shift is that features will be more complete when they are released. May will be the last monthly release, and August the first quarterly release.

Open Office Hours Continue

- Alma Analytics Open Office Hours: Fridays 3:00 – 4:00 p.m. ET
- Alma Acquisitions and Serials: Fridays between 4:00 and 5:00 p.m. ET
- Alma eResources Open Office: Mondays from 9:00 – 10:00 a.m. ET
- Resource Sharing Standing Committee (RSSC): Third Wednesday of the month, from 2:00 - 3:00 p.m. ET
- Technical Services Standing Committee (TSSC): Wednesdays from 11:00 a.m. –12:00 p.m. ET
- User Interfaces Standing Committee (UISC) - Primo: First and third Monday of the month from 1:00 - 2:00 p.m. ET

Administrative Roles for Library Staff

The process and training to grant Administrative Roles for Library Staff is complete for the first round. Training has been offered in all six areas: User Management, Discovery, Acquisitions, Resource Management, Fulfillment Admin and General Systems Admin. Any library staff who receives Administrative Roles must complete the Alma and Primo VE Certification Programs and attend all training sessions offered by FLVC.

Each institution must designate one staff member as the Library Role Administrator (LRA). This person will be responsible overseeing all administrative access to Alma and Primo VE for their institution and must sign an agreement with FLVC. Other qualified staff can be given various administrative roles, but only under the direction of the LRA. Currently, we have signed LRAs for 21 of the 40 institutions, and 31 library staff with Ex Libris certifications.

More information about [Administrative Access to Alma and Primo VE](#) can be found on the Alma/Primo VE Resource LibGuide.

FIU's Wolfsonian Library Migration to Alma/Primo VE

FLVC is working with the Wolfsonian Museum Library and FIU to migrate their library collection and digital collections into Alma and Primo VE. We are currently waiting for Wolfsonian staff to add OCLC numbers to their records. We expect the project to be completed by the end of July 2022.

RapidILL Holdings Updates Continue

Work to set up holdings updates for RapidILL in Alma is nearing completion. New College is the final institution to be set up. We continue to work with institutions to address issues that arise after implementation, as requests are received.

HathiTrust OAI Harvesting

FLVC has been working to harvest HathiTrust records as MARC XML records. We are finalizing testing. We have been providing access to the HathiTrust collection via a Community Zone collection turned on in the Network Zone, but will discontinue that access after the records are harvested in each Institution Zone.

FLARE

After thorough testing, FLVC will be documenting and posting the new Alma process for moving materials into FLARE. Institutions interested in moving items to FLARE should contact the FLARE office.

Marrakesh Treaty

The Marrakesh Treaty implementation is a project whose goal is to “facilitate access to the published works for persons who are blind, visually impaired or otherwise print disabled.” UF is participating in the Pilot Program and is working with FLVC to help with the setup needed in Alma and Primo VE.

UBorrow Lost Reports

FLVC is finishing the work of developing the UBorrow Lost Reports and directions for use in Alma. As in previous years, the reports will be distributed in July and January.

Quotation Marks in Primo Search

In Primo Simple or Advanced Search, please be aware of the style of quotation marks. Curly quotation marks (“ ”), which are usually introduced when copied and pasted from a Word Document or email, will not retrieve the exact set of records because Primo ignores curly quotation marks. Straight quotation marks (" ") will return the exact set of records. Straight quotes will be generated from .txt files or when they are typed directly into Primo.

OCLC Extracts

OCLC is offering free holdings updates for OCLC member libraries. This offer is good through May 31. So far, we have sent a holding update for Seminole State College. Eastern Florida State College, Polk State College, and Chipola College are all working with OCLC to set up their accounts. Please notify the FLVC Help Desk if you are interested.

Baker and Taylor Axis 360

Setup is complete for Florida State College Jacksonville to currently load Axis 360 records. FLVC is working with North Florida College and Pasco-Hernando State College to begin loading records this month. The Florida SHARES project is supported by participating public higher education institutions in the state of Florida. Florida SHARES enables quick, self-directed circulation of ebooks and audiobooks to students, faculty, and staff through a shared AXIS 360 platform. Title records can be searched in the participating institutions' library catalog as well as within the Axis 360 platform.

Marcive

FLVC is loading monthly subscription records from Marcive (GPO) for nine libraries, and is continuing to set up loading for two other institutions.

IPEDS and ACRL

IPEDS are complete for the 2021/22 Survey. We are currently working on getting set up for the ACRL and IPEDS reports for the coming fiscal year.

Database Cleanup

We have number of cleanup projects underway, including deleting bibs with no inventory from the Network Zone.

Electronic Resources

Rachel Erb: Director of E-Resources

Personnel Update

We conducted our final round of interviews for the E-Resources Collections and Acquisitions Specialist (formerly known as the E-Resources Coordinator). The process is moving along, and we hope to have an update for everyone in the coming weeks.

Statewide Collection 2022

We have made more progress with our pending contracts that are associated with the statewide collection. The EBSCO order form that is associated with the master agreement was signed by both parties in April, and we have begun the requisition process. While we are still negotiating new contracts with Lexis Nexis and Elsevier, we are closer to having these agreements signed in the coming weeks. The Springer Nature amendment for the state colleges is pending, as it is contingent on the state universities' contract that is still in progress.

As a reminder, the statewide collection spreadsheet that includes all entitlements, subscription costs, and one-time purchases for this year is available in the Materials section of Consortia Manager. We are almost ready to provide our cost avoidance report as we are waiting on one publisher to provide the list price required for calculation.

Statewide Collection 2023

We began requesting quotes for the statewide collection of electronic resources from our content providers in early March, and some quotes are finalized as per recommendation by the CMESC. We are also in negotiations with a few content providers. We will provide a complete status update at our next Members Council meeting in June.

Group Licensing 2023

At the last Members Council meeting in March, we sought input regarding the proposed new timeline for group licensing. Shortly after this meeting, we distributed a survey to gauge feedback regarding this timeline, and your input on this survey informed our proposed timeline that will now closely mirror the timeline from last year. Once the timeline is approved, we will share it with everyone through several communication channels, so please be on the lookout for an e-mail announcement.

Open Office Hours

Open Office Hours continue for Alma E-Resources on Mondays from 10:00 - 11:00 a.m., ET. Please join in and bring ANY questions or topics that you'd like to discuss. Recent topics have included: CDI, OpenAthens & EZProxy access, Sushi harvesting, your Help Desk cases, and ExLibris Support tickets.

You can find the link to our office hours on the Alma E-Resources LibGuide at:
<https://falsc.libguides.com/AlmaEresourcesGuide>.

Digital Services and OER

Rebel Cummings-Sauls: Director of Digital Services and Open Education Resources (OER)



Welcome Elisabeth!

Please welcome Elisabeth Ball as our new Program Manager for Digital Services and OER!

Elisabeth has a BA in English and an MS in Library Science. She has worked in the state college library setting for 12 years (recently at Florida State College of Jacksonville) Her experience also included time in medical education conducting grant and project coordination. She is excited to join the DS/OER team to help propel digital and open education content into an era of even greater student success. Elisabeth looks forward to engaging with members. Reading and writing are her avocations,

so if anyone wants to chat about books, she's willing!

Islandora

Go play in the sandbox! We encourage all members to spend some time playing and testing workflows in the Islandora Community Sandbox. Reminder that this is a shared box, open to anyone, and it is wiped on a regular schedule: sandbox.islandora.ca

FL Online Journals

A recent case for OJS reported the reordering of the Table of Contents would not work when a new article was added to previously published articles in the same issue. We researched and applied a fix which allows articles to be reordered to already-published articles in the same issue.

Note: New journals and articles are being added to the PKN every day; this increases the preservation of this content for the future.

FL OER Summit 2022

Save the Date

OER SUMMIT 2022

Registration is open!!!

Four years and counting! We're excited to present this unique opportunity for Open Education Resources (OER) advocates and stakeholders, of all roles, to come together to work on reducing the cost of textbooks and supplies for Florida's students. Join faculty, librarians, instructional designers, support services, and administrators from across Florida as we collaborate, share ideas and experiences, learn from state and national OER experts and leaders, and explore best practices, tools, and resources to take your local OER program to the next level!

OPEN FL is committed to bringing OER to the forefront of education to help make higher education accessible and affordable to everyone through the FL OER Summit 2022.

Topics of interest for this year's summit:

Past

- How did the OER movement begin?
- How did OER get to where it is today?
- What have we learned?

Present

- What is the state of OER right now?
- What projects are actively in the works?
- What are the challenges facing widespread adoption of OER?

Future

- What is the future of OER?
- What solutions need to be developed?
- How can we work together to shape tomorrow's student leaders?

Keynote Panel:

Topic: Exploring Open Educational Resources and their Impact on Diversity, Equity, and Inclusion

The connection between Open Educational Resources (OER) and Diversity, Equity, and Inclusion (DEI) is critical to a sustainable and successful OER program. This plenary panel discussion will explore the strategies employed at Valencia College. The strategies discussed during this panel presentation will help you connect your OER goals to DEI by recognizing how OER can directly reinforce equity efforts and reflect the student population's diversity while enhancing the quality and relevancy of the course materials.

Click here to [Meet the Panel](#).

FLVC Library Services | 1753 West Paul Dirac Drive, Tallahassee, FL 32310

[Unsubscribe rpappas@flvc.org](mailto:rpappas@flvc.org)

[Update Profile](#) | [Constant Contact Data Notice](#)

Sent by rpappas@flvc.org powered by



Try email marketing for free today!