



LIBRARY SERVICES

PROVIDING LIBRARY SERVICES FOR FLORIDA EDUCATION

Update from the Executive Director

February/March 2022

Hello Everyone,

We all know that libraries serve communities in ways that are both unexpected and sometimes unrecognized. Over the past couple of years, we have seen the many ways in which libraries adapt to serve communities and individuals in times of distress and crisis. In 2020, as the pandemic rapidly came to dominate the daily activities of many communities, our libraries responded by providing new and innovative services and resources to meet the needs of their users in these moments of sudden and dramatic change. In the article, [“Many turned to libraries during the pandemic for free Wi-Fi and other services. Will these venerable public institutions get the credit they deserve?”](#), reporter Jeanne Bonner documents the heroic efforts of libraries to meet the needs of our users in spite of the incredible difficulties wrought by the pandemic. Whether it has been working as contract tracers, providing curbside service, offering virtual classes and workshops, providing free wi-fi from parking lots, or lending technology, librarians at libraries across the country and around the world have continued to demonstrate their value to their communities.



As we see the terrible events unfolding in Ukraine, we can also see how libraries in that country uphold this same commitment to service. As reported by NPR in “Ukraine’s libraries are offering bomb shelters, camouflage classes and, yes, books” (at <https://www.npr.org/2022/03/09/1085220209/ukraine-libraries-bomb-shelters>), “Libraries are playing vital roles in supporting Ukraine’s war effort from giving families shelters during Russian bombing raids to making camouflage nets for the military and countering disinformation.” In this time of extreme crisis, Ukraine’s libraries are described as “‘buzzing like hives,’ full of librarians, readers, refugees and volunteers,” again demonstrating the value and importance of libraries, even in the darkest of times. Amidst the descriptions of the ways that Ukraine’s libraries are supporting their communities, the article also notes that, “Even in peacetime, Ukraine’s libraries try to counteract the influence of disinformation, training people in media and information literacy.” In this regard, Ukraine’s libraries share a mission with libraries all around the world – to preserve and share information. Let us all hope for safety and peace for all of Ukraine’s libraries and for all who visit them.

Elijah

Governance and Advisory Processes

To review information from past MCLS and Executive Committee meetings, please visit [FALSC.org](https://falsc.org). The next MCLS Executive Committee meeting is scheduled for March 24, 2022 and will be held virtually. The next MCLS meeting is scheduled for June 2 – 3, 2022, and

Library Support and Training

Brian Erb: Director of Library Support and Training

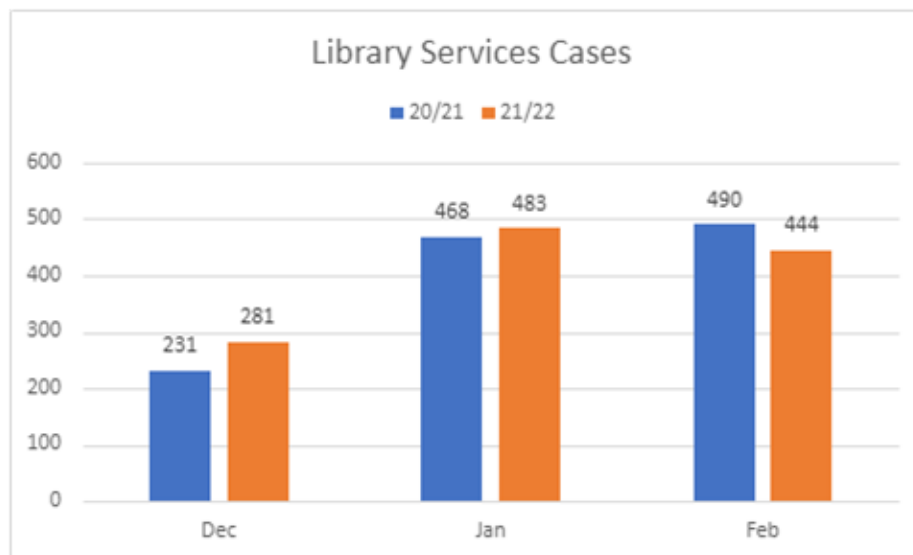


OpenAthens

Four schools – FSU, USF, New College, and Florida Poly – remain to complete the implementation of OpenAthens. The four hope to finish implementation this summer, and are currently working on their vendor templates for submission to EBSCO for vendor outreach. FLVC saw 2,366,772 platform accessions mediated by OpenAthens in the fall term of 2021. As an indication of how OpenAthens opens up access points for licensed material away from the library, we also noted that USF – despite the lack of Athenized access points on their library web presence – still saw 11,345 platform accessions mediated by OpenAthens, all originating from vendor website logins.

Help Desk Cases and Staffing

Help Desk cases remain on par with the same periods from 2020-21.



FLVC is currently conducting second interviews for the vacant Help Desk Analyst position. We hope to have that position filled soon.

Professional Development Alliance



FLVC would like to thank everyone who attended January and February's Professional Development Alliance events. FLVC has pledged to host several free webinars for the Professional Development Alliance this year. If you have a topic you'd like to see discussed, or are interested in presenting, please contact Melissa Sykes-Silvers at msykes@flvc.org.

Integrated Library Services

Ellen Bishop: Director of Integrated Library Services



New Integrated Library Services Staff

We're pleased to announce that Jay Wiese has accepted a new position as Systems Reports Specialist in our Integrated Library Services unit. Jay will continue to support Acquisitions/Serials until we fill the vacant position. Please join us in congratulating Jay!

What's New with Alma and Primo VE

The **February Release** is now on Production, as of February 6, 2022. The **March Release** has been on the sandbox environments since February 20 and will be on Production on March 6. **Release Notes** are available in the Knowledge Center.

- [Primo VE February and March 2022 Release Notes](#)
- Alma [February](#) and [March](#) 2022 Release Notes

Ex Libris is changing monthly Alma and Primo VE releases to quarterly releases beginning in June 2022. They have assured everyone that bugs will continue to be fixed on a monthly basis and the change to quarterly releases does not reflect a change in development time or the development cycle. The intended benefit of this shift is that features will be more complete when they are released. May will be the last monthly release, and August the first quarterly release.

All of the Premium Sandboxes were updated on February 13, according to Alma's premium sandbox refresh policy. The data and configurations in the premium sandboxes are refreshed by Ex Libris from production twice a year, on the Sunday after the February and August Alma release on the production environments.

Following the bi-annual refresh of the Sandbox environment from Production that occurred on February 13th, Library Services is now keeping track of changes that need to be restored (e.g., passwords) to prevent any disruption following future refreshes. We're looking at opportunities to either copy data beforehand, and later restore, or write up steps that can quickly and easily be restored by the Help Desk. **The next automatic refresh will be August 14, 2022.**

Open Office Hours Continue

- *NEW* Alma Analytics Open Office Hours: Fridays, 2:00 - 3:00 p.m. ET
- Alma Acquisitions and Serials: Fridays, 3:30 - 4:30 p.m. ET
- Alma eResources Open Office Hours: Mondays, 10:00 - 11:00 a.m. ET
- Resource Sharing Standing Committee (RSSC): Third Wednesday of the month, from 2:00 - 3:00 p.m. ET
- Technical Services Standing Committee (TSSC): Wednesdays, 11:00 a.m. - 12:00 p.m. ET
- User Interfaces Standing Committee (UISC) - Primo: First and third Monday of the month, from 1:00 - 2:00 p.m. ET

Administrative Roles for Library Staff

Any institution interested in having staff with administrator privileges must designate one staff member as the Library Role Administrator (LRA). The LRA will be responsible for overseeing all administrative access to Alma and Primo VE for their institution and must sign an LRA Agreement. Other qualified staff can be given various administrative roles, but only under the direction of the LRA. Find your institution's LRA here: [Alma/Primo VE LibGuide](#).

All library staff who receive Administrative Roles must complete the Alma and Primo VE Certification Programs and then attend the appropriate FLVC training session.

FLVC has completed training in all six Admin areas: User Management, Discovery, Acquisitions, Resource Management, Fulfillment, and General Systems Admin. Training will be repeated as needed.

More information about [Administrative Access to Alma and Primo VE](#) can be found on the Alma/Primo VE Resource LibGuide.

FIU's Wolfsonian Library Migration to Alma/Primo VE

FLVC is working with FIU and the Wolfsonian Museum Library to migrate their library collection and digital collections into Alma and Primo VE. We expect the project to be completed by the end of June 2022.

RapidILL Holdings Updates Continue

We continue to set up holdings updates for RapidILL in Alma. In addition to Florida Gulf Coast University, University of North Florida, and Florida State University, two additional schools – University of Central Florida and University of Florida -- have been successfully uploaded and indexed at RapidILL. We continue to work with schools to address any post-implementation issues. Work is ongoing with remaining schools to complete their setups.

EOD Configuration Nearing Completion

Alma EOD (Embedded Order Data) record loading configuration is now complete for most institutions. EOD enables manual or automated loading of bibliographic records, along with PO lines and inventory into Alma from vendor-provided MARC records (similar to EOCR or acqorders record loading in Aleph). For more details about configuring Alma EOD, please see the presentation "Using Embedded Order Data in Alma" on the [FLVC Acquisitions and Serials Training Videos LibGuide](#).

HathiTrust OAI Harvesting

FLVC continues to work on HathiTrust record harvesting. We plan to finalize testing by the end of March and make it available to the 14 institutions that had HathiTrust records in Mango. We've been providing access to the HathiTrust collection via a Community Zone collection turned on in the Network Zone. That access will be discontinued after the records are harvested in each Institution Zone.

Streamline Holdings Updates (project with UWF & OCLC)

FLVC completed its uploading of UWF library holdings data from Alma to OCLC for a "Streamline Holdings Update" project. OCLC says the following regarding streamline holdings updates:

"This limited-time program provides a one-time update of WorldCat holdings at no additional charge with an OCLC cataloging subscription. Available through June 2022, the process matches your library's complete MARC 21 catalog data with WorldCat and:

- Adds holdings to matching WorldCat records
- Removes inaccurate World Cat holdings

- Adds new records when matching record is not available (optional)

Request a streamlined holdings update project at <https://oc.lc/holdings-request>

For additional assistance, contact OCLC Support.”

Data Quality Workgroup

The workgroup is currently recreating the UBorrow report to display accurate itemized data in a pivot report.

Orphan Bibs Clean Up

FLVC is working to clean up “orphan” bibliographic records in Alma which have no inventory. These records have no holdings, items, or portfolios attached In Alma. The records are creating problems with UBorrow—they appear in Primo with an annotation to “check for available services,” and have a UBorrow link when logged in. The records can be IZ-only bibs or can be linked to the NZ or to the CZ. Some of the records are migrated, but others were created in Alma.

FLVC is working with each institution to first suppress the records, and then have the institution review its set to determine which, if any, of the records should be deleted, remain suppressed, or be unsuppressed after items or portfolios are attached. Institutions will need to determine what to do with migrated order records and migrated course reserve records.

IPEDS and ACRL

Information about the IPEDS and ACRL surveys has been sent to each library. Information has been distributed to the FLVC-ALS listserv, institutional MCLS contacts, and the IRC. The initial packet for 2021/22 Spring Collection was distributed in mid-December. The DOE’s deadline to complete the Academic Library Survey is March 16, 2022.

Electronic Resources

Rachel Erb: Director of E-Resources

Personnel Update

We have completed our first round of interviews for the E-Resources Collections and Acquisitions Specialist (formerly known as the E-Resources Coordinator). We will conduct our final round of interviews throughout March. We hope to have the position filled in the upcoming months.

Statewide Collection

We are in the process of paying most invoices associated with the statewide collection. There are a few that are pending due to contracts in progress.

We completed negotiations with EBSCO and signed a new contract. The order forms associated with the EBSCO contract are in review and are expected to be signed in March. We are still negotiating new contracts with Lexis Nexis and Elsevier, and hope to have these signed by the end of March.

Group Licensing

Thank you again for another successful group licensing season! We are still working on several agreements and will continue to pay invoices throughout this month. All order forms associated with the ProQuest contract were signed several weeks ago. The order forms associated with the EBSCO contract are still pending, and we hope to have them signed in March.

Digital Services and OER

Rebel Cummings-Sauls: Director of Digital Services and Open Education Resources (OER)

FL OER Summit 2022

Save the Date



May 18th and 19th

- Planning for the FL OER Summit 2022 has begun
- Virtual format preferred by past attendees and planning committee
- Theme: Past, Present, and Future
- Call for Proposals Coming Soon!
- For more information visit www.FLVC.org/OERSummit!

ZTC Course Indicator in the Course Catalog

Several institutions across the state have already included ZTC indicators for their spring and summer 2022 courses, <https://courses.flvc.org/Courses/Search/#/?indicators=14,15,16>. Congratulations to all who are moving this effort forward locally and through FloridaShines. Please let us know if we can help with your local efforts. Summer courses are now available. More than 150 carry the ZTC indicator, and over 1,200 sections have been marked to date

2022 SPRING

ANT 3212 - (CD) (FC) Peoples and Cultures World (3.00 credits)
Institution: University of North Florida;
Institution Type: Public University; Term: 2022 Spring; Instructor: Rosa De Jorio
Delivery Method: Internet; Course Type: Credit; Subject: Anthropology

Section Closed

Begin Application

Add to Plan



[More Detail](#) ▼

Applications are not available for this course since the last day to enroll (01/14/2022) has passed.

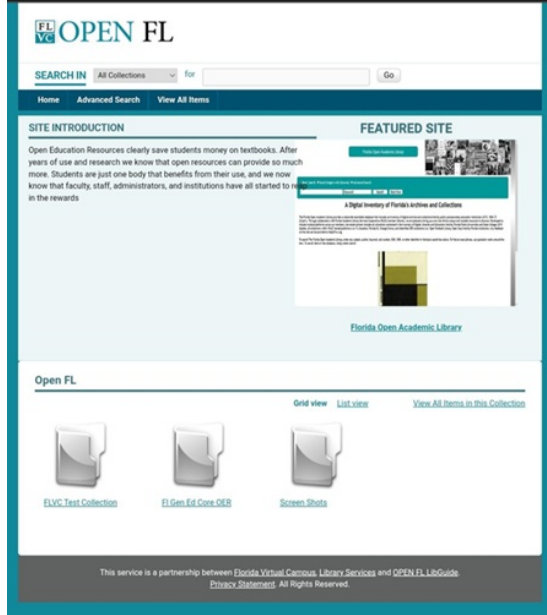
Open Education Network Allied Membership

An Allied Membership discount rate is now available through the FLVC Library Guide Membership. New institutions are invited to join for FY 2022-23. Institutions interested in becoming an Allied Member should email rsauls@flvc.org in the next two weeks.

OPEN FL Collections by Course

Initial focus:
Top Ten Dual Enrollment Courses

Curated Collections Currently Include:



ENC1101
MAC1105
SLS1101

Please Visit:
<http://openfl.digital.flvc.org>

Florida Open Academic Library

The central index for the discovery of digital collections and archives across the state, Florida Open Academic Library (openlib.flvc.org) will cross the **1.5 million items** mark very soon. We are excited to watch you grow your collections each week! Please let us know if your institution has a collection or repository that needs to be included.

Personnel Update

We are moving into the final stages of selection and hope to announce a new member of our team in the next update!

FL-Islandora

Newly-released updates from the Islandora community, combined with the State Library's plans, swayed the DISC committee strongly in favor of **recommending that FLVC also select Islandora 2.0 as the statewide platform**. This will allow for broad cooperation between FLVC and State Library participants, enhancing opportunities for collaborative digital efforts. We are currently reviewing migration possibilities and available features in the newest version.

FL Online Journals

New Journal: [Yoruba Studies Review](#)



Contact us at help@flvc.org to launch your new journal or to have us index these journals in your Primo VE.

Excel to MODS

If you are using this service, we need to know. Please send us a quick message at help@flvc.org.

New Digital Services LibGuide

Please take a look at the new Digital Services Libguide at <https://falsc.libguides.com/c.php?g=997766>. The goal of this guide is to aid in the discovery and use of Digital Services provided by FLVC. We hope you find it useful. Please let us know which resources or information may need to be added.

ArchivesSpace

ArchivesSpace is currently being upgraded. Please let us know if you see any issues. If you're interested in launching an ArchivesSpace site through this contract, members may join in January or June at a discounted rate.

Contact Details
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