Update from the Executive Director

Nov/Dec 2021

Hello Everyone,

The days are getting shorter, darkness falls earlier, and even in Florida, there is a chill in the air. I have a special fondness for fall, when the colors of the leaves change and the afternoon sunset attains a golden hue seen only at that time of year. In the lifecycle of the academic year, late November is the time when students recognize that the semester is a marathon rather than a sprint, and faculty begin to see the light at the end of the tunnel as the end of classes approach.

The work of FLVC Library Services never stops, as you'll see throughout this issue of the Update. We continue to refine various aspects of the new Integrated Library System, as well as to incorporate new features provided via updates to the system; we're nearing the end of the annual process for licensing electronic resources for all of our member libraries; and plenty of changes are happening in the area of digital services. In all of our work, our overarching goal is to provide the best possible information resources and services to all of our member libraries.

Happy fall to everyone!

Elijah

Governance and Advisory Processes

To download materials from past MCLS and Executive Committee meetings, go to **FALSC.org**. The next MCLS meeting will be held virtually on December 2 – 3 , 2021.

Library Support and Training

Brian Erb: Director of Library Support and Training

OpenAthens

Four schools (USF, FSU, New College, Florida Poly) remain to be migrated to OpenAthens and all four have elected to delay the

change until the end of the school year. Meanwhile, they will be working on their vendor templates and vendor outreach over the next several months. Remembering that pre-Live schools that have enabled "permissive" access can still get eResources access via OpenAthens originating from vendor websites, we can see how OpenAthens enables a frequent user journey by looking at OpenAthens statistics during the period after the initial setup but before the Go Live date. Looking at the University of South Florida as an example:

Library	OpenAthens accounts	Vendor platform accessions
University of South Florida	6,006	29,121

Since March 9, 2020 - the day "permissive access" was enabled - USF has had 6,006 *unique users* authenticate to a vendor platform 29,121 times with a user journey and an access point that took place away from the library's website. Since USF isn't live on OpenAthens, this usage was entirely from users who found an article online and used the "Find your Institution" login provided by the vendor. This illustrates not only the frequency of research taking place away from the library website, but also the utility of an authentication system that connects a resource back to a library for enabling access to licensed material.

Library Services Case Summary

After an initial high case volume for Alma and Primo VE go-live, Help Desk cases have been steadily decreasing. As you can see from the above chart, case volumes are still higher when compared to the same months from 2020.

Integrated Library Services

Ellen Bishop: Director of Integrated Library Services

Alma and Primo VE Implementation

What's New with Alma and Primo VE! The November Release was made available in production on November 7. Check out the **Alma November 2021 Release Notes**. You can view this month's What's New videos on YouTube and on the Knowledge Center.

What's coming in the **December Release**? Click **here** to view the Sneak Preview.

The **Primo VE November Release Notes** are also available in the

Knowledge Center. You can find the What's New with Primo webinar as a **YouTube** video, **WebEx** recording, and **PDF** file. Information is also posted on the **Knowledge Center Primo webinar page**.

Open Office Hours Continue!

- Technical Services Standing Committee: Wednesdays from 10:00 - 11:00 a.m. ET.
- Alma Acquisitions and Serials: Fridays between 3:00 and 5:00 p.m. ET.
- User Interfaces Standing Committee Primo Office Hours: First and third Monday of the month from 1:00 - 2:00 p.m. ET.
- Resource Sharing Standing Committee: Third Wednesday of the month from 2:00 - 3:00 p.m. ET.

Alma/Primo VE Resource LibGuide

For tons of information, visit our **Alma/Primo VE Resource LibGuide**! The **ILS Implementation LibGuide** will continue to be available, but is now static as the implementation project is complete. The new LibGuide is a work in progress as we will constantly be adding new information. Please visit often and **send us your local documentation/workflows so we can add them to the site**.

Administrative Roles For Library Staff

Last month FLVC sent out a survey to the ILS Coordinators asking for interest from libraries to have Administrative Roles and privileges. For those interested, FLVC hosted a meeting on October 27 to discuss the planned rollout. Any institution interested in having staff with administrator privileges must designate one staff member as the Library Role Administrator (LRA). This person will be responsible overseeing all administrative access to Alma and Primo VE for their institution. Other qualified staff can be given various administrative roles, but only under the direction of the LRA.

All library staff who receive Administrative Roles must complete the Alma and Primo VE Certification Programs and attend all training sessions offered by FLVC. An announcement will be going out about the first FLVC training session, Managing User Roles, to be held on December 8.

RapidILL Holdings Extracts

FLVC has begun the process to set up holdings updates for RapidILL. Updates for print and electronic journals, and print book data are all being explored. FLVC Library Services staff will be reaching out to our RapidILL contacts with more information soon.

UBorrow

The MCLS Resource Sharing Standing Committee (RSSC) recommended modifying the Lender expiration period from 7 to 4 days. MCLS approved the recommendation by majority vote. The 4-day expiration period was modified on Alma Production in late October 2021.

GPO

FLVC is working on GPO Marcive records: Deleting discontinued records, loading records by format or other record modifications, per institutional preference.

We are currently loading for LSCC, IRSC, UCF, FSU, UWF and UNF. We are working on FAMU, FIU, UFL and USF. FGCU has canceled its subscription and is deleting its GPO records.

Data Quality Workgroup

Workgroup members have been working on reports, batch loading, and batch work in general. Many of these endeavors, such as loading electronic orders (EOD) and working with e-resources, have been cross-workgroup projects.

One of the innovations that Alma has allowed us to use is the concept of placing e-resource MARC

records into Collections. We are learning that this is an excellent way to keep track of vendor records, and manage them with deletes, updates, etc. In this vein, one of our larger projects has been working cross-workgroup to batch edit Films on Demand (FOD) electronic portfolios that needed work post-go-live, then deleting and reloading MARC records for these collections. We have now deleted and reloaded FOD records for several schools. Some wanted to wait until the break, so we are scheduling them for later.

We also have been working with patron loads, including purging patron records when necessary. Alma has helped us improve load error reporting and have cleaner load files. It has been helpful to work with files in a more modern XML data structure.

It's also much easier now to change the times to run the patron load jobs. The times that Ex Libris allows are as follows: Every 6 hours starting at 4:00; Monday at 2:00; Every day at 02:00, 03:00, 05:00, 07:00, 11:00, 16:00 or 18:00. We can also run a load manually if you need us to for a special situation.

Reports

Recent report work includes:

- Tracking the number of Named Users
- Preparing statistics for the FLVC Annual Report
- Decommissioning the Reports server used with Aleph
- Answering numerous report CRM cases

OCLC Extracts

The final six-month OCLC extracts were sent from Aleph for those institutions who participated in that program.

Electronic Resources

Rachel Erb: Director of E-Resources

Statewide Collection 2022

We completed negotiating prices for all subscriptions, except for Elsevier's Engineering Village-Compendex and INSPEC. In October, the state college cohort of Members Council voted in favor of CMESC's recommendation to accept Springer Nature's three-year proposal that locked in favorable subscription prices. We will begin working on the schedule for the state colleges after the state universities reach an agreement with Springer Nature.

We are also working on new contracts with EBSCO, Lexis Nexis, and Gale this year that will include updated terms and a termination date. In the past, many of our agreements did not have a termination date. FSU does not permit contracts to have a term longer than ten years and this mirrors the Board of Governors' rule as well.

Group Licensing 2022

We are approximately two weeks ahead of schedule, and therefore, we were able to issue order confirmations to participating institutions in late October, instead of after November 8th. Many institutions returned the signed forms, and we are coordinating with FLVC's Financial Services to ensure invoices are issued to the institutions before November 22nd. Thank you for promptly returning the signed order confirmation forms.

Digital Services and OER

Rebel Cummings-Sauls: Director of Digital Services and Open Education Resources (OER)

Florida Open Academic Library

A quick reminder to submit an externally-hosted digital collections and archives for inclusion into Florida Open Academic Library by emailing **Help@flvc.org**. This index grows each week. highlighting the collective efforts across the state.

ETD Server

Following successful migration of the ETDs off the old ETD server, FLVC is preparing for the decommission of these servers. Members who had content on this server have all signed affirmations. We look forward to hosting much of this content in FL-Islandora which will provide added discovery, improved management, and a user interface.

FL-ISLANDORA

As we look to the future for FL-ISLANDORA, we are meeting with all current members and those who have indicated interest in using an FLVC platform. Please email **rsauls@flvc.org** if you are interested in meeting with us to discuss your local plans and preferences. We also invite any interested members to attend the monthly DISC meeting where this topic is actively discussed.

FL Online Journals (FL OJ)

After a successful upgrade to version 3.3.0.5, we are exploring the new features and benefits. Recently we have installed the PKP Presentation Network plugin and began working on ingesting journals with ISSNs into this service. Editors across our institutions are also exploring other new options and we invite you too as well. If you are interested in how FL OJ can host your serials or journals please email **help@flvc.org**.

Open FL

FL OER Summit 2022

Planning for the FL OER Summit 2022 is ready to begin. Like last year we are calling for volunteers to serve on the FL OER Summit 2022 Planning Committee. This is a wonderful opportunity to help shape the event and provide service to the OPEN FL Community. Are you interested in participating on this committee? Please take a moment to submit a statement confirming your interest to **rsauls@flvc.org**.

ZTC Course Indicator

Several institutions across the state have already included ZTC indicators for their spring 2022 courses. Congratulations to all moving this effort forward; there are over 1,000 sections marked to date. Please let us know if we can answer any questions or provide any assistance in this process by contacting **Help@flvc.org**.