



LIBRARY SERVICES

PROVIDING LIBRARY SERVICES FOR FLORIDA EDUCATION

Update from the Executive Director

August 2021

Hello Everyone,

The beginning of the fall semester is always an exciting time for those of us who work in academic libraries!

Over the course of the past year and a half, most of the attention in each issue of the Update has been on the migration and implementation of the new Integrated Library System. As we begin a new fall semester, it is a good time to review some others of the many services that FLVC Library Services offers to our member libraries. The FLVC Library Services website at <https://libraries.flvc.org/> provides information on all of the resources and services provided by FLVC:



- The Library Services Platform (often referred to as the Integrated Library System or ILS) which consists of Alma (<https://libraries.flvc.org/integrated-library-system>) as the information management system and Primo VE (<https://libraries.flvc.org/discovery-tools>) as the outward-facing discovery system
- Resource Sharing (<https://libraries.flvc.org/resource-sharing>) includes the UBBorrow interlibrary loan functionality among all the Florida College System (FCS) and the State University System (SUS) libraries.
- FLVC provides a robust Statewide Collection of E-Resources (<https://libraries.flvc.org/list-of-statewide-resources>) for FCS and SUS libraries. These resources include millions of electronic journals, newspapers, digital videos, e-books, and more. FLVC also provides our member libraries with support for e-resources licensing and preferred pricing through our Group Licensing process (<https://libraries.flvc.org/e-resources>).
- Digital Services (<https://libraries.flvc.org/digital-services>) including Florida Islandora digital repository; the Florida OJ online journal publishing platform (<https://journals.flvc.org/>); the Florida Open Academic Library search portal (<https://openlib.lvc.org/ux.jsp>); and technical support for all these resources.
- Information and support for textbook affordability initiatives and Open Education Resources (<https://falsc.libguides.com/openfl>)
- Robust support for all resources and services via the FLVC Help Desk (<https://www.flvc.org/help-center>)

Complete information about all of the resources and services offered by FLVC Library Services to our member libraries may be found at <https://libraries.flvc.org/products-services>.

Collaboration is essential to the success of everything that we do at FLVC! The Members Council on Library Services (<https://libraries.flvc.org/members-council>) coordinates a slate of Standing Committees that work cooperatively with FLVC to ensure that the resources and services offered by FLVC best meet the needs of our member libraries. A complete list of these MCLS Standing Committees may be found at <https://falsc.libguides.com/Committees>. I would encourage you to explore opportunities to participate in an MCLS Standing Committee, where you can help shape the

future of the resources and services offered by FLVC.

Best wishes for a safe and successful fall semester!

Elijah

Governance and Advisory Processes

To download materials from past MCLS and Executive Committee meetings, go to [Libraries.FLVC.org](https://libraries.flvc.org). The next MCLS Executive Committee meeting is scheduled for September 7, 2021. The next MCLS meeting is scheduled for September 16 - 17, 2021. Both meetings will be held virtually

Integrated Library Services

Ellen Bishop: Director of Integrated Library Services

Alma and Primo VE



It has been approximately six weeks since the **Alma/Primo VE Go Live**. FLVC continues to receive a large number of questions submitted by library staff. We remain working with the Ex Libris implementation team, the Working Groups and the MCLS Standing Committees on understanding functionality in the system and on a number of cleanup projects.

Sunsetting the Organizational Framework for the ILS Implementation at the end of August was approved by the MCLS Executive Committee since the various groups were formed for implementation, and we are now live on the new system. The designated ILS Coordinators will continue to have one representative from each institution to be the single contact person and the conduit to disseminate information to their institution. In addition to encouraging Working Group members to apply for Standing Committees' vacancies, all the Working Group members are being moved from WG listservs to the appropriate Standing Committee listservs in order for the important discussions/questions to continue. The TSSC continues to have weekly open office hours for anyone to attend and ask questions.

The **12 TEST environments, or premium sandboxes**, with the data and configuration of 12 institutions, were released on August 17. Everyone has access to three of the Test environments, plus the Network Zone. Nine of the institutions have dedicated TEST environments. **See your ILS Coordinator for login accounts and passwords.** There is a new section on the LibGuide, [Test Environments/Premium Sandboxes](#) for everything you wanted to know about the Test environments!

FLVC has been working with Ex Libris on the **5 remaining workshops** which will complete the 15 contractual workshops. There were 10 weeks of general Alma workshops on basic functionality given last spring. The final five will be more specific with questions from the Working Groups on various areas and also include a dedicated Primo VE workshop and an Alma Analytics workshop. FLVC and Ex Libris are finalizing the sessions which will run during the month of September. The implementation project with Ex Libris officially ends on Sept 21 at which time we switch to support.

Check out our new [Alma/Primo VE Resource LibGuide](#) that was announced on August 19. The [ILS Implementation LibGuide](#) will continue to be available but will become static as the implementation project is completed towards the end of September. A lot of the content has been copied or duplicated to the new Resource LibGuide. The new guide will include information and announcements about new Alma and Primo VE services, instructions on how to perform various functions or set up new services, and links to documentation, online training courses available from Ex Libris, FLVC, or other institutions currently using Alma and Primo VE. The new LibGuide is a work in progress as we will

constantly be adding new information. Please visit often and send us your local documentation/workflows so we can add them to the site.

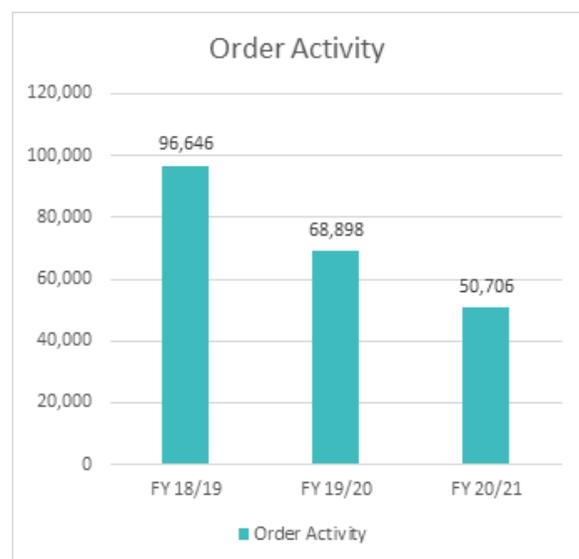
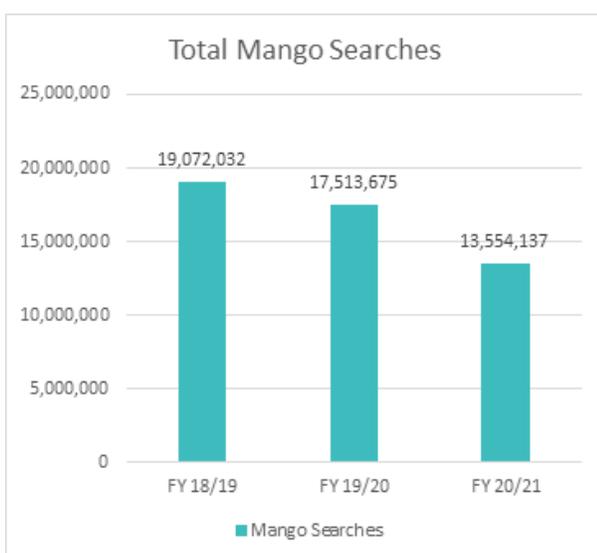
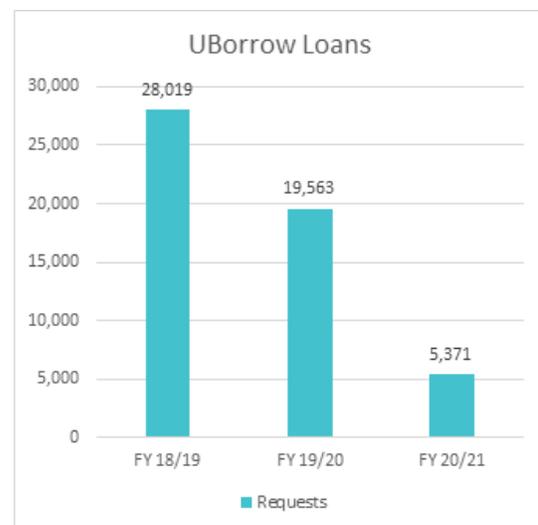
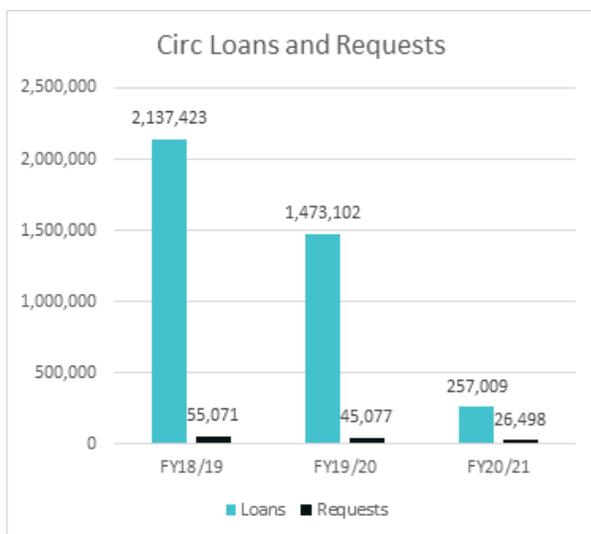
A webinar on **Updating Library Hours in Alma** was held on Wednesday, August 18. Topics included the purpose of maintaining hours, what roles are required, different types of operating hours, how to set operating hours for a single library, and how to save hours across multiple Alma libraries. If you would like to manage your hours internally have your ILS Coordinator submit a request to the Help Desk to modify the Circulation Desk Manager role. The links to the recording and slides can also be found on the [Project Presentations](#) LibGuide page.

RapidILL: FLVC Library Services has begun looking at the process to publish holdings updates for print and electronic journals as well as print monographs for book chapter sharing. We understand that the longer it takes to get this completed the more out-of-date your holdings at RapidILL will be. It is our understanding, however, that there may be some migration cleanup activities going on and e-resources activation issues being worked through that should be resolved before updates are generated to get files that are accurate to current holdings. We are therefore carefully working through the steps to get the updates restarted.

UBorrow Multivolume Requests: Coming soon, FLVC will be making the Volume field on the request form mandatory, with text informing the patron to either enter the request number or NA, if not applicable. This is not an optimal workflow, and FLVC Library Services will be investigating possible workarounds to assist with improving multi-volume requesting.

FY 2020 - 2021 Stats

NOTE: The decrease in stats is due to the ongoing COVID-19 pandemic.



Our Data Quality staff that document and track the **centralized data loads, extracts, and reports** will

be working on reconfiguring the statistics count in Alma. We expect the Alma-specific redesign of the counts to be available and included in the 'Library Services Update' in the next couple of months. Continue to stay tuned.

Electronic Resources

Rachel Erb: Director of E-Resources

Statewide Collection 2022

Many of our negotiation activities are completed, but there are a few key packages and resources that are still in progress. We will continue to work with the CMESC throughout our pending negotiations.

ProQuest EBooks:

The CMESC selected six additional titles from Rowan and Littlefield to add to the collection.

The complete title lists for both packages are also available in Consortia Manager. To access these title lists, please perform the following steps after logging into Consortia Manager:

1. Under Quick Search type in either Packt or Rowman
2. Then, click on the link associated with the Category -> Product

SEARCH RESULTS MEMBER

Showing all search results for "rowman"

All results | 1 Products | 1 Subscriptions | 100+ Titles

| Category | Name | Type | Last update |
|----------|--|------------------|-------------|
| All | All | All | All |
| Product | Rowman & Littlefield E-Book Collection | Standard product | 06/14/2021 |

3. You should see the following

PACKT E-BOOK COLLECTION

ALTERNATIVE NAME: PACKT

Standard product provided by ProQuest

Product information

288 selected e-book titles focusing on computer and information science.

Last updated by Rachel A. Erb on 06/14/2021

Related attachments

Member files **0** Consortium files **0**

No files found
No files have been uploaded in this category

Title list

| Name | Titles | Covers the agreement |
|---------------------------------|--------|----------------------|
| Read title list | 288 | N/A |

[Export](#)

4. Select Export and the spreadsheet title list will download

We have plans to make the e-book titles available to members via Alma's Network Zone. We will discuss this with ExLibris on how to enable access during the next few weeks. In the meantime, access is available via ProQuest Ebook Central.

Group Licensing 2022

We've received most renewal quotes from vendors and publishers for 2022, but there are few publishers that have not provided quotes yet and we expect to have them by the end of the month or early September. As we receive these quotes, we will continue to "push out" availability notifications via Consortia Manager.

Here is our timeline:

- Vendors contacted for renewal quotes: **July 7 --> 10** business days deadline
- Kickoff --> members begin requesting renewals and/or reviewing obtained renewal quotes and new quotes: **Monday, August 2nd**
- Colleges and universities review their subscriptions, renewals, & newly added in Consortia Manager
- Final decisions from members: **Deadline, Friday, October 15th**
- Please notify us in advance if you cannot meet the final deadline
- Pricing may change based on participation
- Order confirmations for members to sign and return to us: Distributed by **Monday, November 8th**
- **November 22nd:** Invoices sent to schools (goal). Invoices will be sent as letters of intent are returned to FLVC

Open Office Hours

The former ERM Working Group is holding weekly office open office hours! All are welcome, start your Monday off with us. We meet on Mondays from 9 to 10 am. (Eastern time) You can find the meeting link on the ERM WG LibGuide under "[Meeting Agendas, Minutes, and Recordings](#)." Discussions vary based on the topics brought to the attending participants. Many are sharing their experiences and solutions that are helpful.

Digital Services and OER

Rebel Cummings-Sauls: Director of Digital Services and Open Education Resources (OER)

Digital Services

Florida Open Academic Library

<https://openlib.flvc.org>

As you rush into the fall semester we want to remind you to highlight the great digital collections and archives from around the state available to faculty and students in one location. If you have digital collections or archives that need to be included, please email help@flvc.org.

Statewide Metadata Standards Guide

After being available for member use for over a year now, we welcome feedback on the value, new elements needed, or any other comments or input on the Statewide Metadata Standards Guide you are willing to share. Recent reports from DISC members indicate a positive

impact in Florida Libraries and comments from this year include a request for identifier element addition. Let us know how you feel by emailing help@flvc.org. Please review the document at:

[Statewide Metadata Standards Guide for Florida Academic Libraries' Digital Collections](#)

Florida Islandora (FL-ISLANDORA)

If you would like an FL-Islandora site for your institution, contact help@flvc.org to request more information.

Statistics Fiscal Year 2020-21

Please find the statistics for the fiscal year 2021-22 for all hosted sites:

<https://falsc.libguides.com/FL-Islandora/Statistics>

Florida Online Journals (FLOJ)



<https://journals.flvc.org/>

Statistics Fiscal Year 2020-21

Please find the statistics for the fiscal year 2021-22 for all hosted journals at: <https://falsc.libguides.com/FloridaOnlineJournals/statistics>

Upgraded to 3.3.0.5

I am pleased to announce that the Florida Online Journals system has been upgraded to version 3.3.0.5. We have updated the LibGuide, <https://falsc.libguides.com/FloridaOnlineJournals>, to reflect this upgrade. We look forward to supporting our existing journals, along with any new journals, on this updated platform.

This software is a minor version release and adds additional features for our journal editors. The interface is also slightly different for logged-in users. In addition, this update brings new plugin integrations for preservation and metadata.

With this new upgrade, many new language features have been added. This made adjustments to the email template settings, including making all default and any additional enabled languages display. Unfortunately at this time, there is no way to reorder or set priority for the language order. The ptk developers are looking into a solution for this display setting, but it will not be available until future updates. All English templates are there, along with all other languages, and many of the English templates are within the first few pages.

OPEN FL

OER Review Standards and Approval Rubric

After years of working with this community and great volunteers, I am pleased to announce the first release of the

[OER Review Standards and Approval Rubric: United States Edition](#)

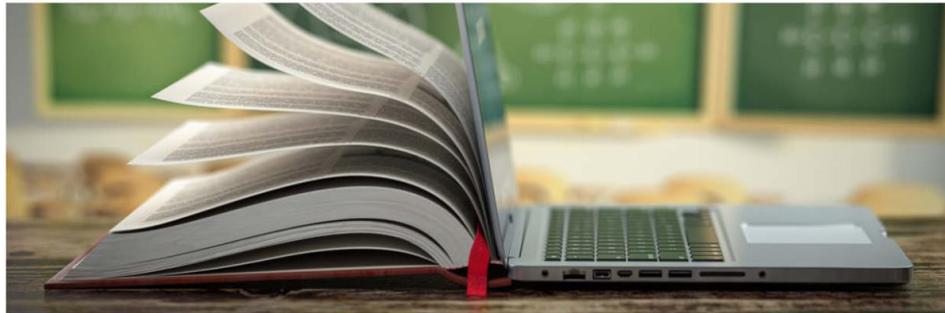
As open education resources (OER) advocates and individuals engaged in supporting the curation and creation of OER, the document collaborators came together on the common interest in curating

and creating best practices or standards for OER review and approval. While this group is dependent on volunteers and community members like yourself, the expected next review of the full document and associated standards will be by July 2023. Throughout this time any comments, errors, or other communication on these national standards and rubric can be directed to rsauls@flvc.org. This is a final draft released on August 9, 2021, in a call for national feedback and input on the implementation or potential use of this documentation.

We encourage you to share and use this resource over the next couple of months to provide local feedback and input on this draft. All suggestions and comments are welcome and appreciated. Our goal is to provide a uniform tool that we can all use together, so let us know how this does or does not work for your local environment. If possible, please send any feedback and input on the first release by the end of October.

Identify OER for English Comp 1

We'd Like Your Help: Open Educational Resources for English Comp 1



FLVC is curating open educational resources for English Comp 1, and we'd like your help in identifying and reviewing more potential resources.

We have set up a collaborative Google document to collect input. To participate, click the link below to access the document. Then, either identify textbook and supplemental material that we can add to the list OR verify that an OER listed is a good match for ENG 1. FLVC plans to promote these resources to Florida faculty and students for use in their course and learning development.

Thank you for participating!

ENG COMP 1 OER LIST

ZTC Course Indicator

With much appreciation to the Textbook Cost Indicator Workgroup and FLVC team, I am pleased to announce that the Zero Textbook Cost Indicator feature will now be available for use.

New catalog Feature: Zero Textbook Cost (ZTC) course indicator

The Florida Virtual Campus is excited to announce the addition of the Zero Textbook Cost (ZTC) course indicator to the FloridaShines Course Catalog. Students will be able to find this new ZTC indicator in the catalog by October 1st, letting them know that there are no textbook costs required with the associated course.

Additionally, you're cordially invited to join us on this webinar, and learn more about this effort and this new feature of the Catalog. Additionally, during this webinar, we'll share resources to help you get started with implementing the ZTC course indicator locally, at your campus.

Florida Virtual Campus

Adding Textbook Cost Indicators to the State Online Course Catalog

Date: Tuesday, August 31, 2021

Time: 2:00 pm ET

JOIN MEETING:

Join on your computer or mobile app

[Click here to join the meeting](#)

Or call in (audio only)

[+1 850-792-8632](tel:+18507928632), [234081099#](tel:+1850792234081099) United States, Tallahassee

Phone Conference ID: 234 081 099#

Please feel free to share this opportunity with others at your campus who may be involved or interested in learning more. As always, we welcome any catalog questions or comments at catalog@flvc.org, and we look forward to assisting you in this process.

Contact Details

FLVC Library Services

1753 W. Paul Dirac Drive, Tallahassee, FL 32310

877-506-2210 (toll-free)

FALSC.org

