

# Update from the Executive Director

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June 2021

Hello Everyone,

Although this is the June issue of the Update, the date that looms large for everyone at FLVC is **July 13**, the date on which we **go live on Alma and Primo**.

Integrated Library Systems have evolved and changed dramatically over the past couple of decades, and the landscape of vendors that provide these systems has changed substantially as well. In his “2021 Library Systems Report,” (available at <https://americanlibrariesmagazine.org/2021/05/03/2021-library-systems-report/>), Marshall Breeding observes that, “Business acquisitions spanning multiple decades have consolidated the library technology industry into one dominated by a handful of large companies.” This trend, which is illustrated visually at <https://librarytechnology.org/mergers/>, provides both benefits and drawbacks to libraries and our users. Overall, the largest benefit to academic libraries appears to be the ongoing emphasis on the integration of library resources and services with other campus enterprise systems, such as learnings management systems and student information systems, resulting in increased access to and usability of all library resources. This trend not only makes it easier and more efficient for library users to locate and access library-provided information content, but it also places the library in all of the virtual locations where our users do their work.



I expect that library services platforms will continue to evolve and adapt to the ever-changing technological landscape of the higher education environment. Our pending implementation of a new integrated library system represents years of careful work by FALSC and FLVC staff, joined collaboratively with our library colleagues across the SUS and FCS. July 13 will be a day of celebration for all of us! It will also be the day that we shift our focus away from migration and implementation and pivot to the work of carefully refining and fine-tuning the system. We know that this work will be a long-term project that will continue until some future date when we migrate to the next-next-generation library services platform (a date which I personally hope is many years away!).

Please continue to visit the Next-Gen ILS Implementation LibGuide at <https://falsc.libguides.com/ILS-Implementation> for the most up-to-date information on every step of the implementation process between now and July 13!

All the best,

Elijah

## Library Support and Training

**Brian Erb: Director of Library Support and Training**

### OpenAthens



As Library Support and Training has mostly been focused on tasks around the final weeks before the Alma/Primo cutover, I thought we might use this space to share some OpenAthens data and note an interesting window into user behavior provided by FIUs prolonged limbo state of completely vendor outreach, but no OpenAthens URLs present on their webpage, LibGuides, or Discovery.

- FLVC's OpenAthens Libraries generated 1,980,546 platforms during Spring Term 2021
- The six libraries that have only "permissive" access and no Athenized URL library website access points experienced solid usage originating from vendor websites.
  - Florida International University - 36,829
  - University of Florida - 9,033
  - University of South Florida - 7,139
  - New College - 48
  - Florida Polytechnic - 145
  - University of West Florida - 934

Note FIUs heavy OpenAthens usage. One may wonder how this usage can be so robust given the fact that they are not Live yet. Since FIU finished vendor outreach months ago, all vendors with OpenAthens capability and a vendor website login are now accessible to FIU. All 36,829 of those platform accessions are accounted for by logins generated away from the library webpage since FIU hasn't changed any of their links to OpenAthens. This usage demonstrates one of the benefits of OpenAthens – it allows users to access resources to which they are entitled away from the library webpage by connecting the user back to the library as well as connecting a library to a resource. Once they complete their GoLive tasks, we will no longer be able to distinguish users who accessed from a library access point from users who accessed from a vendor website, so the GoLive hiatus while completing Alma implementation has afforded us an interesting look at user searching behavior.

Some items on our unit's radar for after the Alma/Primo cutover on July 13th are 1) queuing up the remaining libraries for OpenAthens implementation, 2) organizing ongoing training/admin certification material for Alma/Primo and 3) beginning to help the libraries prepare their campuses to get existing URLs in the LMS changed for both OpenAthens (in the LMS) and Primo (in both the LMS and potentially in subject LibGuides).

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## Integrated Library Services

**Ellen Bishop: Director of Integrated Library Services**

### Alma and Primo VE Implementation

**The Go-Live for our new Alma and Primo VE system is set for July 13, 2021!** The Implementation Project is now in the fourth and final Go Live Phase. FALSC is planning on offering many **Open Office Hours post Go Live**. Library staff is welcome to jump on the Teams' meeting to ask our



FALSC system experts questions. Stay tuned for hours and connection information.

**We are in the Configuration Freeze and no longer have access to the Alma and Primo VE Testload environments!** No one should try to access their institution's Testload Alma or Primo. The Alma and Primo Testload instances for the 40 institutions will be wiped off the production server for the Go Live Production Alma and Primo environments to be built.

**You can still test and train in the two Alma and Primo VE default Sandboxes!** The default sandbox environments will continue to be available where you have full access and any records/data can be changed and manipulated as you test functionality and workflows. **See your ILS Coordinator for URLs and Logins for both Alma and Primo VE Default Sandboxes.**

Ex Libris will deliver our 12 Premium Sandboxes, or **TEST environments** with the data of 12 of the 40 institutions at the end of July. We are still working on identifying the 12 institutions... so stay tuned. Everyone will be able to use some of these Test environments for testing and training.

**Technical Services Freeze began May 28. Changing all records and data, except for circulation, ceased.** Restricting functionality in Aleph was done by the use of special user accounts. See your ILS Coordinator for your institution's special Aleph Staff User logins. FALSC and the Ex Libris implementation team created a detailed [Switch to Go Live Timeline](#) to outline the transition to Alma/Primo VE.

There have been two additional **Alma Analytics webinars, "Alma Analytics and Reports Delivery"** on May 28 and the **"Alma Analytics and Reports Delivery"** on June 11. On June 8, FALSC gave a presentation on **"Work Orders and Bound-with Related Records"**. On June 2, FALSC reviewed **"UBorrow in Alma and Primo"**. The recordings and slides for all of these webinars, and more, can be found on the [Project Presentation](#) LibGuide page.

Please visit the [Implementation LibGuide](#) for a detailed Timeline and dates for the Go Live Phase. You can view the Working Group members and meeting agendas, get instructions to join the Discussion Groups' listservs, and more!

## **Centralized Data Loads, Extracts, and Reports**

### **Ad hoc reports for various institutions were prepared on:**

- Discovered problem with ARROW report and did custom report on count of STA values
- Discovered missing data element in Alma Analytics, worked with ExLibris staff to get it added
- List of Reserve items
- List of items not attached to holdings records
- Report of patron barcodes

### **LAPS FCS Statistics**

- # of patron loads\* - 496
- # of borrower records added\* - 40,215
- # of e-book Records added/updated\* - 8,037
- # of EDI transmissions - 8
- # of orders added - 74
- # of items purged via batch - 35,828
- # of e-resource records deleted - 5,213
- # of Enhanced AcqOrder Titles - 39

### **LAPS SUS Statistics**

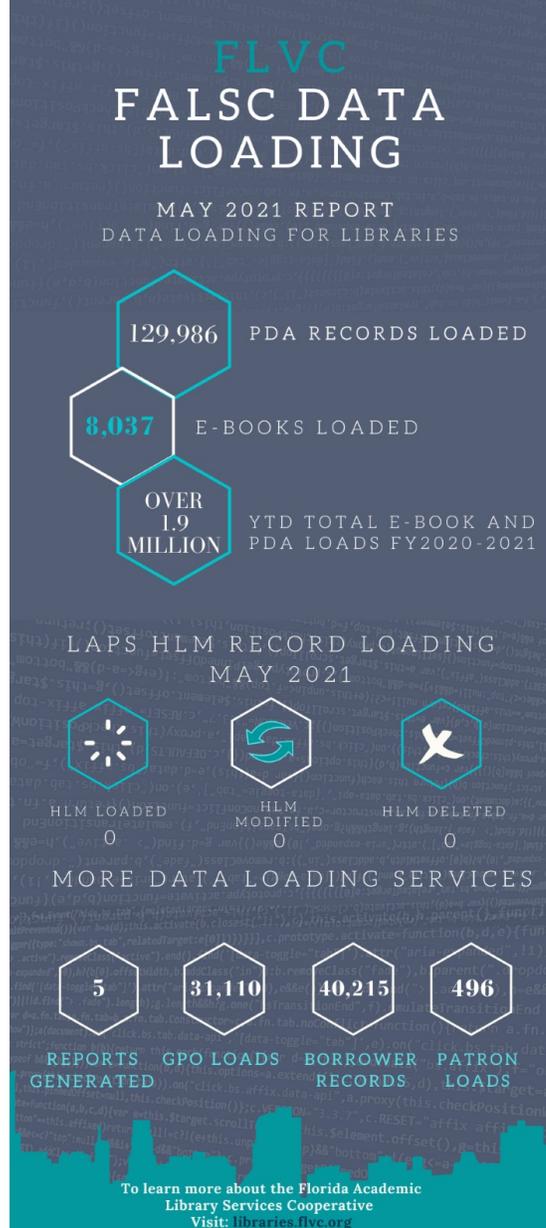
- # of SUS GOP Loaded\* - 31,100
- # of bibliographic records deleted from UXU01 - 0
- # of SUS e-books processed - 0
- # of Cassidy Law e-books processed - 762
- # of EBSCO Holdings Link Management Records

Loaded\* - 0

- # of EBSCO HLM Records Modified\* - 0
- # of EBSCO HLM Records Deleted\* - 0

### LAPS FCS/SUS Statistics

- # of PDA01 Records Loaded\* - 129,986
- # of PDA01 Records Deleted - 8,575



## Electronic Resources

Rachel Erb: Director of E-Resources

### Statewide Collection 2021

Most of the invoices for the statewide collection have been paid by FLVC's Financial Services Unit. The Springer Nature e-journals amendment for the state colleges now has mutually agreed upon terms and is currently being routed for signatures.

### ProQuest EBooks:

Due to the Springer Nature subscription price being lower than projected, we had some extra distributed funds. The CMESC selected six additional titles from Rowan and Littlefield to add to the collection. The final order for 288 Packt titles and 281 Rowman and Littlefield titles was submitted to ProQuest on May 3. The order form that refers to our Master Agreement with ProQuest is fully executed. We are currently waiting for ProQuest to raise the invoice. The complete title lists for both packages are also available in Consortia Manager. To access these title lists, please perform the following steps after logging into Consortia Manager:

1. Under Quick Search type in either Packt or Rowman

2. Then, click on the link associated with the Category -> Product

**SEARCH RESULTS** MEMBER

Showing all search results for "rowman"

All results | 1 Products | 1 Subscriptions | 100+ Titles

Category	Name	Type	Last update
All	All	All	All
Product	Rowman & Littlefield E-Book Collection	Standard product	06/14/2021

3. You should see the following

**PACKT E-BOOK COLLECTION**  
ALTERNATIVE NAME: PACKT  
Standard product provided by ProQuest

**Product information**

288 selected e-book titles focusing on computer and information science.  
Last updated by Rachel A. Erb on 06/14/2021

**Related attachments**

Member files 0 Consortium files 0

No files found  
No files have been uploaded in this category

**Title list**

Name	Titles	Covers the agreement	
<a href="#">Read title list</a>	288	N/A	<a href="#">Export</a>

4. Select Export and the spreadsheet title list will download

**We anticipate acquiring these titles in the same window of time as the Aleph freeze and Alma "go-live." This means we will not have access to the records in time for Aleph loading. FALSC will load these in Alma for all members since this is a statewide purchase. We will provide updates on access in the upcoming weeks.**

## Statewide Collection 2022

We began requesting quotes from our content providers in early March. We have some quotes finalized and we will continue to do our best to obtain favorable pricing. We are in the process of negotiating some pricing and the CMESC are in the process of reviewing a few multi-year offers. In early June, our Members Council voted in favor of a three year deal with EBSCO that will offer us some relief for the next few years. Some providers will not be able to provide us quote until later this summer.

## Group Licensing

We are getting ready for the upcoming group licensing season this year. We will conduct our group licensing webinar on Tuesday, July 20th at 11am EST. More details including the link for the Teams webinar will be shared very soon. The webinar will include a review of our policies and we will also provide an instructional session on how to use Consortia Manager. This session will be recorded and

widely distributed.

Here is our proposed timeline:

- Vendors contacted for renewal quotes: **July 7 --> 10** business days deadline
- Kickoff --> members begin requesting renewals and/or reviewing obtained renewal quotes and new quotes: **Monday, August 2nd**
- Colleges and universities review their subscriptions, renewals, & newly added in Consortia Manager
- Final decisions from members: **Deadline, Friday, October 15th**
- Please notify us in advance if you cannot meet the final deadline
- Pricing may change based on participation
- Order confirmations for members to sign and return to us: Distributed by **Monday, November 8th**
- **November 22nd:** Invoices sent to schools (goal). Invoices will be sent as letters of intent are returned to FLVC

We decided to extend the deadline for final decisions an extra week!

## OpenAthens & EZProxy Linking Parameters at Go Live

July 13th, "Go Live," is upon us and we realize how important it is that your users need to be immediately able to connect to their resources. Whether you are using OpenAthens or EZProxy, setting your linking parameters in Alma is the key!

FALSC staff including Cherie McCraw, Rachel Erb, Brian Erb, Mike Neff, Lisa Tatum, and the FLVC Help Desk will be adding linking parameters to EBSCO, Gale, and ProQuest collections during the 8-day window when Alma is released on a rolling release schedule before Go Live.

Your staff will be responsible for other collections at Go Live. The parameters must be added to the linking tab before the collections from these publishers will work. Available linking parameters will vary significantly based on the requirements of specific content providers. You may expect to see (some) options in the linking tab like these:

- LOC\_ID
- ART
- DATABASE
- SHIBBOLETH
- CUSTOMER\_ID
- CLIENT\_ID
- ATHENS\_ID
- U\_SHIBBOLETH
- IP\_AUTH

However, as always, please reach out to FALSC for any assistance you need with these linking parameter setups.

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## Digital Services and OER

Rebel Cummings-Sauls: Director of Digital Services and Open Education Resources (OER)

### Digital Services

#### Florida OJ

**New servers and updated software are installed on the development servers. We look forward to applying these updates to the test environment soon. If you are currently using Florida OJ,**

please plan to conduct user testing.

## Join Us!

Connect with your fellow state librarians working in library archives and digital collections, visit the [Digital Collections and Archives LibGuide](#) or join the [Digital EcoSystem Listserv](#). We invite you to share your energy and expertise with your fellow, fun, and fabulous Floridians. As a community we:

- Curate and develop shared resources
- Curate an index that provides "a statewide searchable database that includes an inventory of digital archives and collections held by public postsecondary education institutions" (§ F.S. 1006.73 (2)(a)4)
  - <https://openlib.flvc.org/>
- Work with your library to publish and produce open access journals, <https://journals.flvc.org/>
- Enable users to create digital collections and make them accessible to the public, through FL-Islandora
  - Provide tools: to create MODS descriptive metadata, <http://exceltomods.flvc.org>; to create permanent identifiers in the face of a dynamic and changing web infrastructure, [purl.flvc.org/](http://purl.flvc.org/)
- Work to gather group discounts
- Supports the cooperative building of shared collections
  - Using common standards and shared infrastructure, <http://palmm.fcla.edu>
  - Citation Server of unique databases

## Open Educational Resources (OER)

### FLVC Textbook Cost Indicators Workgroup

#### *Best Practices:*

Please review the Best Practices, located at the end of the document [linked directly here](#). If you have comments or best practices to contribute please send these directly to [rsauls@flvc.org](mailto:rsauls@flvc.org).

#### *Workgroup Activities:*

<b>Workgroup Task</b>	<b>Status</b>
Kick Off Meeting	Completed
Research Review and Discussion	Completed
Workgroup approves the use of a <b>Zero Textbook Cost icon</b> in the state online course catalog.	Completed
Review and approve of <b>Zero Textbook Cost icon</b> criteria and definition.	Completed
Review and approve of <b>Zero Textbook Cost icon</b> design.	Completed

## OPEN FL

New resources, including links to discover OER resources, were recently added to the OPEN FL guide, <https://falsc.libguides.com/openfl>. Look inside to see what's new.

FOR FREE  
FOR STUDENTS  
FOREVER



**Discover** and explore select collections of Open Educational Resources (OER) through the Florida Open Academic Library:

Florida Open Academic Library



[openlib.flvc.org](http://openlib.flvc.org)

**Collaborate** with fellow Floridians by joining the listserv:

FLORIDA  
VIRTUAL  
CAMPUS Discussion Lists

FALSC Staff Resources | Help Center |

Subscriber's Corner E-mail Lists

 **Subscribe or Unsubscribe to the FLVC-OPEN-AFFORDABLE List**

**FLVC-OPEN-AFFORDABLE@LISTSERV.FLVC.ORG**

[Listserv.flvc.org/](http://listserv.flvc.org/)

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