FALSC
Florida Academic Library Services Cooperative

Update from the Executive Director

August 2020

Hello Everyone,

A great deal has happened with FALSC and with the Florida Virtual Campus (FLVC) since our last FALSC Update in June. To say that it's been an eventful summer for FALSC and FLVC would be quite an understatement!

On June 29, we learned that the budget for the Complete Florida Plus Program (CFPP), which includes all funding for FALSC and FLVC, had been vetoed by the governor.

It was not immediately clear what the results of the veto would mean for FALSC and FLVC and for the resources and services that we provide. The chancellors of the State University System (SUS) and the Florida College System (FCS) responded quickly to the situation and have collaborated to create a transition plan to enable FALSC and FLVC to continue operations without any interruptions in resources or services.

The SUS Chancellor and Board of Governors (BOG), in collaboration with the Chancellor of the Florida College System, are seeking a "Statement of Interest and Explanation of Plan" from SUS and FCS institutions in order to continue the provision of the essential services provided by FALSC and FLVC. More information about this process is available at **https://www.flbog.edu/library-and-distance-learning-support-services/**.

Currently, all FALSC resources and services are continuing without any interruptions. As you will read about in this issue of the FALSC Update, all projects, including the NextGen ILS Implementation, are continuing as scheduled.

This academic year presents challenges and uncertainties that none of us in academia have ever faced before. Although FALSC staff have been working remotely now for over six months, and even with the additional concerns over the funding for FALSC and FLVC, all of our staff have continued to do their utmost to provide the best possible resources and services to all of the libraries that we serve. I am truly honored to work with colleagues who bring such high levels of commitment and dedication to their work each and every day.

Elijah

Governance and Advisory Processes

To download materials from past MCLS and Executive Committee meetings, go to **FALSC.org**. The next MCLS Executive Committee meeting is scheduled for September 17. The next MCLS meeting is scheduled for September 10-11, 2020. Both meetings will be held virtually.

Library Support and Training

OpenAthens

As of August 17th we now have 21 institutions live with OpenAthens and another 4 schools on deck to be live by early September. A further 8 libraries are in the queue for vendor outreach and should be ready to GoLive at their discretion sometime in the fall. This could result in 33 institutions live with OpenAthens by Christmas. If you would like to join the OpenAthens listserv to crowdsource questions, share discussion, and stay informed about OpenAthens issues, visit: **http://listserv.flvc.org/scripts/wa.exe?SUBED1=FLVC-OPENATHENS&A=1**.

ILS Training Working Group Update

Starting on June 17th the ILS Training Working Group began meeting weekly to discuss the development of all of the training activities that are associated with the ILS implementation. The Training Working Group is currently reviewing the training materials that have been provided by ExLibris. The Training Working Group will be sharing their progress along with information regarding training through a weekly newsletter.

Integrated Library Services

Next Generation Integrated Library System

We are currently in the Vanguard Phase of the implementation project for the new Alma/Primo VE system. During this phase we will be performing the major steps of implementation with the eight vanguard libraries: Daytona State College, FIU, FSCJ, FSU, Santa Fe College, TCC, UCF, and UF.

Activities include preparing for the data extracts, completing migration forms, e-resource activation forms, P2E forms and configuration spreadsheets. FALSC staff have been meeting with Ex Libris to discuss our requirements for the Enhancements, or developments, that are included in our contract, and have begun technical meetings to discuss topics such as authentication and third party integrations. We plan to test authentication and patron loads during the vanguard phase.

The new environments for the vanguard libraries are underway and we are happy to report that we are on schedule! Ex Libris will be turning over Alma for the eight vanguards and the Network Zone to the Working Groups, Implementation Team and ILS Coordinators for the vanguards on September 8th to begin data migration review and then functional testing. Next, Ex Libris will make available Primo VE for the "first look" which will include an overview of how/where to configure Primo VE.

There are four main **phases for implementation**:
- March – June 2020: Onboarding Phase
- July – October 2020: Vanguard Phase
- November 2020 – July 2021: Implementation Phase
- May 2021 - July 2021: Go-Live Phase

Training:

Online training videos openly available to everyone.
- Begin with the basics: "**Getting to Know Alma**"
- Continue with **"Alma Essentials"**
- Ex Libris documentation and training site: **https://knowledge.exlibrisgroup.com/**
- Primo VE videos:
    - **Introduction to Primo VE**
    - **Additional Primo VE Training**

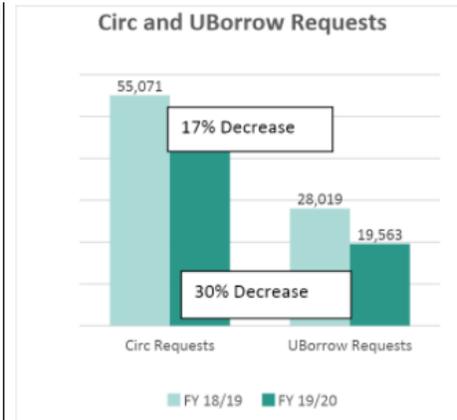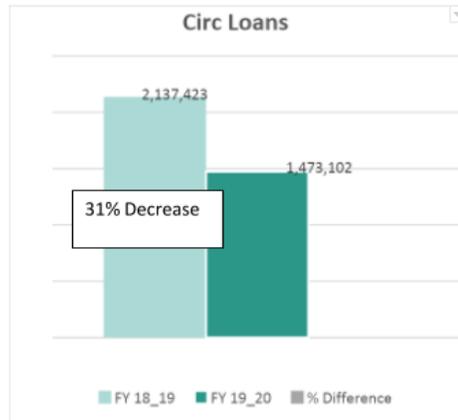**In person training by Ex Libris staff will be in the spring of 2021**. The training will be on-site and

consists of 15 regional three-day sessions.

Please visit the **Implementation LibGuide** to see the Organizational Framework document and graphic, view the Working Group members and meeting agendas, get instructions to join the Discussion Groups' listservs and more.

Library Projects and Services

FY18/19 & FY 19/20 Statistics

*Note: Due to Covid-19, libraries were either closed to the public and/or had reduced on-site staff and services, between mid-March 2020 and June 30, 2020.
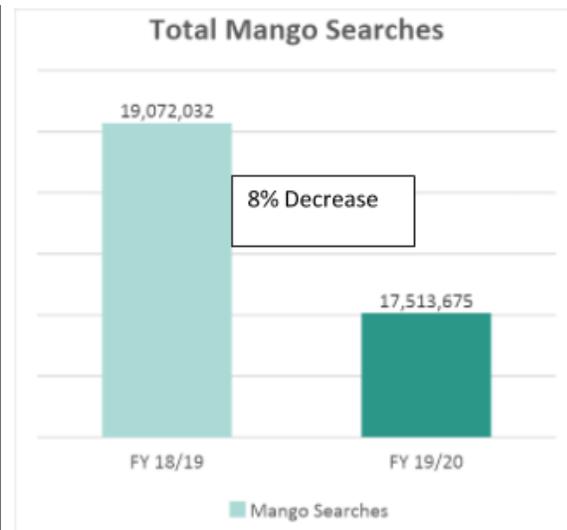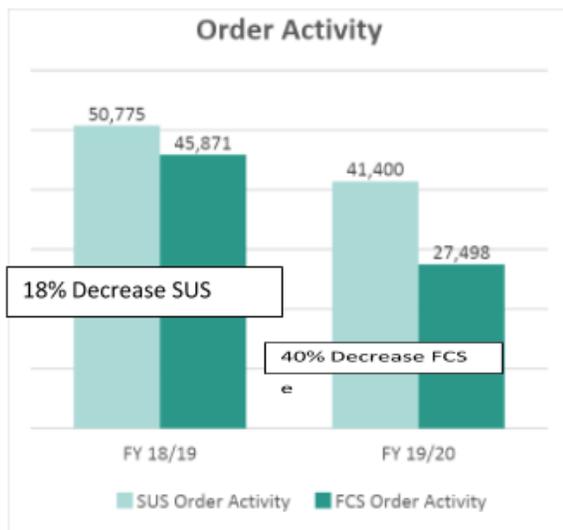
Circ Loans

2,137,423

1,473,102

31% Decrease

FY 18_19   FY 19_20   % Difference

Circ and UBorrow Requests

55,071

17% Decrease

28,019

19,563

30% Decrease

Circ Requests   UBorrow Requests

FY 18/19   FY 19/20

Percentage of Total UBorrow by Patron Status (similar to FY 18/19)
FY 19/20
UB Loans by Students: 47%
UB Loans by Faculty: 37%
UB Loans by Staff: 16%

UBorrow Lost Loans
FY 18/19 Lost UB Loans: 107
FY 19/20 Lost UB Loans: 133

Order Activity

50,775
45,871
41,400

27,498

18% Decrease SUS

40% Decrease FCS
e

FY 18/19   FY 19/20

SUS Order Activity   FCS Order Activity

Total Mango Searches

19,072,032

8% Decrease

17,513,675

FY 18/19   FY 19/20

Mango Searches

*All percentages rounded

Other Mango Searches

Search Type	FY 18/19	FY 19/20
Basic Search	11,062,744	9,555,129
Advanced Search	2,597,814	2,656,492
Boolean Search	6,100	6,612
Record Search** (such as permalink or record number)	5,102,315	5,142,896

Mango Actions	FY 18/19	FY 19/20
mobile use	882,775	1,330,252
url click	589,087	756,420
renew	290,497	302,517
eds linked full text	213,464	266,476
add to folder	171,373	153,807
eds research starter	87,102	120,440
place a hold	85,126	100,379
email from results list	420,911	39,578
more info @ google		47,650
preview @ google		32,907

Centralized Data Loads, Extracts, and Reports

Ad hoc reports for various institutions were prepared on:
- Report of laptops with loan statuses
- Updated ARROW reports for FY21
- Converted ARROW reports to new call number parsing routine
- Multiple reports on 856 fields for combinations of certain $5 and other subfields
- Report on holdings records with no items attached
- Report of PDA01 record numbers for various institutions
- OCLC numbers attached to more than one bib record for an institution, but only if a specific sub library had holdings on one of the bib records
- Report of holdings in FLARE with no ADM records

LAPS Statistics
- **# of patron loads*** - 501
- **# of borrower records added*** - 22,135
- **# of e-book Records added/updated*** - 43,093
- # of EDI transmissions - 0
- # of orders added - 0
- # of items purged via batch - 1,480
- # of e-resource records deleted - 7,078
- # of Enhanced AcqOrder Titles - 0
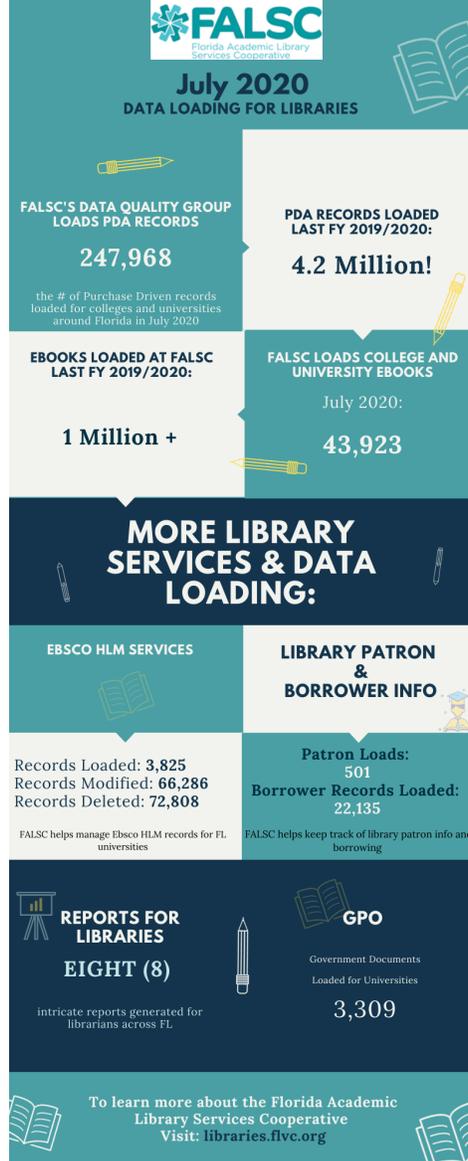
LAPS SUS Statistics
- **# of SUS GPO Loaded*** -
- # of bibliographic records deleted from UXU01 - 31,128
- # of SUS e-books processed - 830
- # of Cassidy Law e-books processed - 646
- **# of EBSCO Holdings Link Management Records**

Loaded* - 3,825
- **# of EBSCO HLM Records Modified *** - 66,286
- **# of EBSCO HLM Records Deleted*** - 72,808

LAPS FCS/SUS Statistics
- **# of PDA01 Records Loaded*** - 247,968
- # of PDA01 Records Deleted - 18,937

FALSC
Florida Academic Library
Services Cooperative

July 2020
DATA LOADING FOR LIBRARIES

FALSC'S DATA QUALITY GROUP LOADS PDA RECORDS
247,968

the # of Purchase Driven records loaded for colleges and universities around Florida in July 2020

PDA RECORDS LOADED LAST FY 2019/2020:
4.2 Million!

EBOOKS LOADED AT FALSC LAST FY 2019/2020:
1 Million +

FALSC LOADS COLLEGE AND UNIVERSITY EBOOKS
July 2020:
43,923

MORE LIBRARY SERVICES & DATA LOADING:

EBSCO HLM SERVICES
Records Loaded: 3,825
Records Modified: 66,286
Records Deleted: 72,808
FALSC helps manage Ebsco HLM records for FL universities

LIBRARY PATRON & BORROWER INFO
Patron Loads: 501
Borrower Records Loaded: 22,135
FALSC helps keep track of library patron info and borrowing

REPORTS FOR LIBRARIES
EIGHT (8)
intricate reports generated for librarians across FL

GPO
Government Documents Loaded for Universities
3,309

To learn more about the Florida Academic Library Services Cooperative
Visit: libraries.flvc.org

Electronic Resources

Statewide Collection 2020

Price negotiations are mostly completed for the 2021 Statewide Collection. We are working in concert with our vendors to keep pricing increases to a minimum and we have made good progress thus far. The financial impact of COVID-19, however, compelled us to re-enter negotiations with our vendors. In late June, we sent letters to vendors requesting subscription rate reductions for these subscriptions. We are still actively negotiating with a few vendors, but most have offered no increases for this year and a few have agreed to rollback pricing to either 2018 or 2019 levels.

As a follow up to the NewsBank contract, we will resume negotiations with NewsBank in August with the goal of having a fully executed agreement by either October or November. In the event we are unable to conclude negotiations, we will continue to collaborate with the CMESC and MCLS in exploring alternative electronic news databases.

Group Licensing 2021

In late June, we began sending letters to vendors requesting price reductions for opt in subscriptions based on the deleterious effects of COVID-19 on library budgets. Since then, we have been working with over forty vendors to ensure that increases are kept to a minimum for this year. Most vendors offered no increases for this year, and a few rolled back prices to either 2019 or 2018 levels. In only a handful of instances, vendors could only reduce the percent increase, and therefore were unable to

either rollback prices or offer no increases due to various constraints. We have assiduously tracked the offers for this year and we also included this information in the agreement records in Consortia Manager.

Consortia Manager

As of late June, we completed our Consortia Manager implementation. It took us a very long time to implement and deploy Consortia Manager, and as always, we appreciate your patience. Members now have access to statewide pricing data from 2015- present and group license pricing data from 2017-present. Most of our licenses are stored in the system and we will continue to work on this throughout the year.

We successfully deployed Consortia Manager in early July and we are now using the system for group licensing. Members received training using the system and we issued the webinar recordings to all who have CM accounts.

The links to these recordings are as follows:

Consortia Manager Member Training, June 23, 2020
https://drive.google.com/file/d/1cBN2hRqWufIXtYeQUto63KPv523FbEBn/view?usp=sharing
Consortia Manager Member Training, June 24, 2020
https://drive.google.com/file/d/1qRZVIYuK7dJRhzUPIZXLxIYx0N40-50n/view?usp=sharing
Group License Webinar Tuesday, July 28, 2020
https://drive.google.com/file/d/1woeT3kWUskwAof8T0Od_J2mDDVnuIVAG/view?usp=sharing
Group License Webinar Thursday, June 30, 2020
https://drive.google.com/file/d/1rtFENV6jZzIMwg0lT9a_sfctaAk_hFMf/view?usp=sharing

We are now actively using the system to request quotes from vendors, manage communications with members, and all other internal activities associated with group licensing. The deadline for members to complete their group licensing orders is October 9th. In the event an institution needs more time, please let us know as soon as possible. Our goal is to distribute the confirmation forms that will supplant the letter of intent, by Monday, November 9th. The confirmation form will need to be signed by a representative from the institution and we will upload the form in Consortia Manager on behalf of our members.

Celus Consortia Manager

Note: *special thanks to Cherie McGraw for the Celus update!*

FALSC has begun to implement Celus, a product that collects and aggregates e-resources usage data to facilitate reporting for IPEDS, SACS/COC, and others. Celus will replace FALSC's home grown tool which is currently used to harvest this data and enables FALSC to produce various eresources reports for the colleges. Celus supports COUNTER 5 data collection, as well as earlier versions of COUNTER and non-COUNTER data collection. Configuration in Celus of vendors which have already fully transitioned to COUNTER 5 is anticipated to be finished by the end of August and all data collection should be transitioned to Celus by mid-October.

EZProxy Stanza Updates

- Kanopy Streaming
- MAG Online
- National Council of Teachers of English
- Swank Motion Pictures

Digital Services and OER

Working with FLVC Communications and Marketing unit we have developed FY 2019-2020 infographics for the DS+OER Unit. Please let us know if you need a copy by contacting the help desk, help@flvc.org.

We are trying out Peer Learning Labs for members to come and share their experiences and ask questions to help out their local environments. Starting next month we will pick one topic or tool to kick off the conversation, but there will be plenty of time to allow for free discussion so bring whatever issues or topics you want too!

Please note: ArchivesSpace will invoice institutions directly beginning FY2020-2021.

Open FL

OER Review Standards and an Approval Rubric- Are you interested in working to develop OER Review Standards and an Approval Rubric? If you are interested in researching, writing, or creating these standards or rubric please let me know by email at **rsauls@flvc.org** with your preferred contact information. I plan to meet with interested stakeholders to discuss and move this process forward and would love to have wide participation and expertise.

FL-Islandora

- 2019 FL-Islandora Report, June 2020 (**PDF**)
- We have made recent search engine improvements to FL-Islandora, including HTML metatags and sitemaps
- FL-Islandora Institutional Repository (FLIRT) wiki information has been integrated into the FL-Islandora Guide (FIG) available at, **https://falsc.libguides.com/FL-Islandora**. Please update any local links to the new pages
- We have closed out FY 2019-2020 and are excited to share this year's statistics here with today at, **https://falsc.libguides.com/disc/isg#s-lib-ctab-22165822-0**

FALSC Success Stories

Service Learning at Indian River State College
Service learning is an educational approach that combines learning with community service. The concept behind "IRSC and the Digital Archive: Digitizing Local History" is that students get practical experiences in the digital humanities, while also serving the community, by making archival sources available to researchers and the public.
LEARN MORE

An Anniversary and a Grant
The 2018 to 2019 academic year was the 70th anniversary of Pensacola State College (PSC) opening. In honor of that anniversary, the library set out to showcase college history. A main goal was to allow alumni and the public to be able to access PSC's history materials without having to physically travel to campus.
LEARN MORE

FL Online Journals (FL OJ)

We have closed out the FY 2019-2020 and are excited to share this year's statistics here with you today: **https://falsc.libguides.com/FloridaOnlineJournals/statistics**