

Update from the Executive Director

OCTOBER 2019

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Upcoming Events

MCLS: The Members Council on Library Services will meet **Dec. 5-6 at the FLVC Tallahassee Offices.**

FALSC Wants Your News!

We like to share news about the libraries and library staff of Florida's public colleges and universities. Please email us items! We would appreciate information on hires, promotions, awards, presentations, library initiatives, renovations, building projects, and any other items you'd like to pass on.

Send in News

Find Us on Social Media



FALSC is administered by FLVC

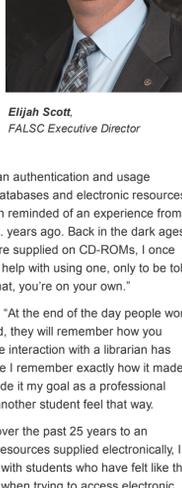


FLVC FLORIDA VIRTUAL CAMPUS
A Complete Florida Plus Program

DISTRIBUTION NOTE: The FALSC Update is emailed to subscribers of the Florida Virtual Campus (FLVC) mailing lists FLVC-LS-MEMBERS-COUNCIL and FLVC-LIBS-ALL, to FLVC staff, and to other interested subscribers. Find past updates on [FALSC.org](#).

Hello, Everyone,

As I'm writing the opening to this month's FALSC Update, there's a grinding hum of leaf blowers outside my office . . . it must be October! The author Charmaine J. Forde writes, "I wish that every day was Saturday and every month was October." I couldn't agree more, especially as we begin to see some moderation of the heat of summer.



Elijah Scott
FALSC Executive Director

FALSC and FLVC staff have been working for the past several months on the project to implement OpenAthens as an authentication and usage gathering platform for library databases and electronic resources. During this project, I have been reminded of an experience from a few . . . well, perhaps many . . . years ago. Back in the dark ages, when electronic databases were supplied on CD-ROMs, I once asked a reference librarian for help with using one, only to be told, "I don't know anything about that, you're on your own."

Maya Angelou once observed, "At the end of the day people won't remember what you said or did, they will remember how you made them feel." That negative interaction with a librarian has always stayed with me because I remember exactly how it made me feel, and I have always made it my goal as a professional librarian to never, ever make another student feel that way.

As libraries have transitioned over the past 25 years to an increasing dependence upon resources supplied electronically, I have had many conversations with students who have felt like the library left them "on their own" when trying to access electronic materials remotely. Authentication is a critical piece of the library's electronic resource infrastructure; however, it can also be a barrier, both direct and indirectly. When students encounter a library login screen during hours when their library is closed, the login may be a direct barrier if the student doesn't know the correct credentials or how to navigate the authentication system. Perhaps a more common authentication barrier encountered by our students in the age of the ubiquitous Google search occurs when students do an online search that bypasses the library altogether. Students using Google or any other search engine may encounter scholarly materials or other resources "in the wild" without any indication that the library subscribes to or pays for access to that resource. If a student uses Google Scholar and locates a journal article, it's very likely that the only option immediately obvious to the student will be to pay for that article. There's no obvious connection between the publisher's website, where they were directed by Google Scholar, and the library's subscription access to that article.

In other words, without meaning to, we say to the library user, "you're on your own."

However, with the implementation of OpenAthens, we have the opportunity to remove these barriers. As an example, during the initial implementation of OpenAthens for the first three libraries, we've seen substantial authentication usage before the platform has even been announced or made available. During the past month, nearly 2,000 students, faculty, and staff have used OpenAthens more than 6,000 times to access content that they have discovered online without any connection to the library's website. This means that each of those 2,000 users found an online resource – a journal article, newspaper article, video, or any of the many other electronic resources provided by our libraries – without knowing that their library subscribes to that resource, and because there was an OpenAthens login available at the publisher or vendor website, the user was able to access a resource that otherwise would have been inaccessible to them.

Thus, the user is no longer "on your own!" By providing an access pathway that is not dependent upon the library website (broadly speaking, whether it be a library web page, the library online catalog, a LibGuide, or some other online resource connected to the library) as a critical starting point, we have made content accessible to the user that previously would have been inaccessible. This pathway also allows us to increase the usage of the materials that are purchased by our libraries and by FALSC, thus maximizing the value of scarce budgetary resources.

You'll see more information about OpenAthens, as well as other work happening at FALSC, through the rest of the Update. As I begin my fourth year of work with FALSC, I'm energized and excited about the work that our organization does to support and enhance the resources and services available to students, faculty, and staff at the libraries we serve.

GOVERNANCE AND ADVISORY PROCESSES

To download materials from past MCLS and Executive Committee meetings, go to [FALSC.org](#).

The next MCLS Quarterly Meeting will be held December 5-6, 2019 at FLVC Tallahassee Offices. More details to come.

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LIBRARY SUPPORT & TRAINING

The OpenAthens implementation is progressing well as UCF now has vendors set up for OpenAthens. UCF began immediately seeing resources authenticated through the service although no links have been changed on the UCF library webpage. Researchers are successfully making their way to the OpenAthens institutional login on vendor webpages from off-campus and discovering the path to the UCF SSO login. So far (as of Oct. 4th) over 1100 unique users have authenticated this way, with over 7000 vendor platform accessions. These resources would likely have remained unused had OpenAthens not connected the resource back to the library. This data shows that many of our researchers begin their user journey away from the library webpage, and OpenAthens will now connect these users with their licensed resources and provide libraries with data about these usage patterns. The first round of schools is still set to GoLive with OpenAthens with all of their webpage links updated in December at which time FALSC libraries will be able to take advantage of a wealth of library usage statistics as well as better connect library users to licensed resources. If you have any questions or would like a tour of the OpenAthens Admin dashboard to have a look at some of the e-Resources management and data reporting functionality – please contact Brian Erb at berb@flvc.org.

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INTEGRATED LIBRARY SERVICES

Next-Generation Integrated Library System ITN

The Negotiation Team created by UWF Procurement and FALSC are currently in negotiations. Updates will continue to be posted on the Integrated [Library System ITN LibGuide](#).

We all continue to be under UWF Procurement's Cone of Silence until negotiations are complete.

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Library Projects and Services

FALSC has completed a **Circulation LibGuide** which gives a detailed explanation of the basics of circulation, the various files in Aleph that makes up your circulation policies, and how to view and understand them. Here is the URL: <https://falsc.libguides.com/circguide>

FALSC is planning a **webinar for local Aleph user account and permissions managers at SUS Libraries**. The webinar will provide a refresher on the user ID and permissions interface, and discuss other resources available to guide local managers with setting up users and their permissions in Aleph. A message will be sent to all official local contacts soon with a proposed date for the webinar.

FALSC worked with **Broward College to implement EDI (Electronic Data Interchange) with vendors GOBI and Midwest**. EDI automates most of the process of ordering and invoicing library materials, saving staff time. The process took approximately 7 weeks to set up which included coordination, configuration, testing, and training.

FALSC is working on a set of **UBorrow reports** which will list statuses in Borrowing and Lending queues that are in transit. The list will include statuses that have had no activity in 30 days or more, and are in transit; in other words, Shipped but not Received, or Returned but not Checked-in. This report can be used to help track down items that may have been lost during delivery, possibly misplaced, or requests that weren't updated correctly.

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CENTRALIZED DATA LOADS, EXTRACTS, AND REPORTS

Ad hoc reports for various institutions were prepared on:

- Custom reports of lists of e-resource items held
- Added authors to a user-supplied shelf list
- Reports of patron counts by patron status
- Reports of bib records with an STA of PROVISIONAL
- Shelf list of all items for an institution produced with custom fields
- Shelf list of specific collections with custom fields
- Lists of Aleph accounts by certain criteria produced
- ARROW reports updated
- All patron records without an email address
- Custom export of OCLC numbers retrieved (users had stopped collecting items)

Recent data loading and modification projects include:

- LAPS FCS Statistics
 - # of patron loads - 412
 - # of borrower records added - 17,965
 - # of e-books Records added/updated - 8,834
 - # of EDI transmissions 45
 - # of orders added - 1,264
 - # of records extracted for EDS - 2,374,965
 - # of items purged via batch - 3,579
 - # of e-resource records deleted - 37
 - # of Enhanced AcqOrder Titles - 227
- LAPS SUS Statistics
 - # of SUS GPO Loaded - 7,771
 - # of bibliographic records deleted from UXU01 - 95,010
 - # of SUS e-books processed - 64,838
 - # of Cassidy Law e-books processed - 751
 - # of EBSCO Holdings Link Management Records Loaded - 10,082
 - # of EBSCO HLM Records Modified - 56,162
 - # of EBSCO HLM Records Deleted - 19,067
- LAPS FCS/SUS Statistics
 - # of PDA01 Records Loaded - 139,019
 - # of PDA01 Records Deleted - 62,635

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ELECTRONIC RESOURCES

Statewide Collection 2020

The negotiation activities between FALSC and vendors are mostly complete. We are waiting for several quotes for third-party products that should be received during the month of October. We were hoping to have these quotes by the end of September, but there were some unforeseen delays. We are also in the process of negotiating a few agreements associated with the statewide collection: NewsBank, De Gruyter Research Now, and Lexis Nexis. The E-Resources Unit will continue to collaborate with the CMESC in refining collection assessment practices to assist with collection decisions for 2021.

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Group Licensing 2020

We are currently working with vendors to obtain pricing for round 1. We are still waiting for one more vendor to provide quotes before we send out the round 1 pricing information. We hope to provide these quotes by the week of October 21st.

If you have any questions, please contact [Amanda Yesilbas](mailto:Amanda.Yesilbas@flvc.org) and [Leigh Mihirad](mailto:Leigh.Mihirad@flvc.org) or the [FLVC Help Desk](#).

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Consortia Manager

The configuration files have been delivered to Consortia Manager's project lead and we have been engaging in discussions to further refine the data. In addition, we concluded our workflow meetings and eagerly await a sandbox instance that is scheduled to be delivered a week before the Thanksgiving holiday. Then, we will be able to test our proposed workflows. We are still on track to complete this phase of the project. Beginning in March, there will be another phase of the project that will include a soft launch and training for members.

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EZProxy Stanza Updates

- Elsevier Science Direct
- D&B Hoovers/Mergent/Avention
- Drama Online
- Wiley
- Swank
- Nature Publishing Group (Scientific American)
- Gale
- R2Library
- SIRS

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DIGITAL SERVICES

OPEN FL

- Join our growing network by [subscribing now](#)
- We need your help to develop statewide review standards. [Submit local or individual standards](#) used or should be used in the review of a textbook or learning resource. Collected review standards will be used to develop OER approval rubric for the state in collaboration with OPEN FL and all FALSC member libraries.
- Missed the Summer Webinar Series? Catch up and watch the recordings at <https://falsc.libguides.com/c.php?g=936415&p=6846745>

OTN Train the Trainer Final Workshops

- The final workshops for Open Textbook Network are fast approaching, November 4, 6, and 8th. We look forward to seeing you all there. Didn't register? There may be a seat or two open...contact rsauls@flvc.org. Find out more about each day at https://docs.google.com/document/d/1MDTA-xvPMR43PbXQZ7yX_Fwx_Qew6O8pTrXI_eiXnp/edit?usp=sharing.

Florida Open Academic Library- § F.S. 1006.73 (2)(a)4

- Through collaboration with our member libraries we are pleased to announce that we will be launching a Florida Academic Digital Collections Index later this month. The demo index can be seen at <http://testcat.flvc.org/digital/>. Any feedback on the demo site can be provided to help@flvc.org. The Digital Services and OER team worked with stakeholders across FALSC member institutions to review a sampling of digital collection display records and gathers recommendations for improvements to the index within the discovery layer provided by FALSC. The features and the functionality of the first phase of the index are based on the recommendations included within the [Digital Services and OER March MCLS Digital Collections Index Recommendations Report](#), feedback received during testing, and attempts to index all digital collections of FALSC members. Platforms harvested for the live site include all collections contained in the Inventory of Digital Libraries and Collections Held by Florida Public Universities and State Colleges 2018 Update, all collections within FALSC hosted platforms (i.e. FL-Islandora, Florida OJ, Orange Grove), and identified OER collections (i.e. Open Textbook Library, Open Stax).

Florida Online Journals (Florida OJ)

- OJS 3 - Florida OJ Known Bugs
 - Section editors are not automatically applied to open communications
 - Email through OJS may be caught in local spam filters. Please add the [FLVC.org](#) domain to the safe list for your local email exchange
 - Also, emails are being marked as junk due to the information in the email "From" field. We are working to resolve this issue now.
- The [Florida Online Journals](#) (Florida OJ) program can work with your library to publish and produce open access journals. If you need a publishing system for your journal, Florida OJ can provide a free platform and technical support. Editors using Florida OJ may use the platform to have journal authors submit and edit manuscripts and publish their journal issues to the worldwide web. Florida OJ, like journal publishing platforms you may be familiar with, supports basic search and browse features for hosted journals. In addition, editors may use the platform to facilitate national indexing (i.e. with the Directory of Open Access Journals), provide RSS feeds for integrating your content into other sites, generate automatic email notifications for users, and several other features. If you want to know more about these available features or you wish to request a new journal site hosted with Florida OJ please:
 - Review the [Florida OJ Journal Request Form and Onboarding Packet](#)
 - Review the [Florida OJ Quickstart Guide](#)
 - Review the [Florida OJ Libguide](#)
 - [Contact FLVC Help](#) to request additional assistance
- In June 2019, Florida OJ, which upgraded to Open Journal Systems (OJS) version 3, which resulted in a more modern interface. Information on the upgrade process and training information for the new OJS version can be found on the [OJS 2 to 3 Upgrade page](#). Current Florida OJ Editors and Administrators may find it helpful to join our [Florida OJ Listserv](#).

Electronic Theses and Dissertations (ETD)

- The DS+OER unit is recommending: ETD Server to be decommissioned with ETD services (including hosting, embargo ability, and records) to be moved into FL-Islandora. Based on member feedback we continue to support this recommendation and have asked DISC to vote on this recommendation. Following a successful DISC vote, we will work to finish the migration of current member's content, establish new workflows with current members, and decommission the ETD server.

Good EAD Service

- The DS+OER unit is recommending: Good EAD Service to be decommissioned. Based on member feedback we continue to support this recommendation and have asked DISC to vote on this recommendation. Following a successful DISC vote, we will decommission the Good EAD Service.

Florida Digital Archive

- I am pleased to announce that we have migrated all content from the FDA to the associated home institution. We will work with the last member to confirm the final transfer and then sunset the FDA tape and disc servers. Thank you to all members who participated in this process

Conduct Unit Products and Services Review; followed by member decision

- This idea will be to create a single face or portal for the Digital Collections and OER unit which will allow us to meet all legislative mandates. All current Digital Services and OER products and services will be included within this review, including Citation Services; Digital Collections; FL-Islandora; PALMM; Archives FL; Florida on Florida; ETD Services; OER Collections; Florida Online Journals (Florida OJ); Orange Grove; SobekCM; Florida Digital Collections and Archives Index; SobekSite; In addition, we will consider archives and preservation pathways. Action Steps:
 - Identify and Collect all needs and requirements for content/platform (Current)
 - Gather a list of available content and asset management systems (Current)
 - Compare needs and requirements against stated system features (Planned - Fall 2019)
 - Select systems for further testing (Fall/Winter 2019)
 - Test Requirements in select systems (Winter 2019/Spring 2020)
 - Prepare recommendations (Spring 2020)
 - Report findings to larger community (Spring 2020)
 - Conduct beta use and assess systems functionality (Spring/Summer 2020)
 - Review recommendations and beta results (Summer 2020)
 - Prepare final recommendations (Summer 2020)
 - Bring final recommendations to members for a vote (Summer 2020)
 - Determine next steps based on member vote (Summer 2020)

Florida Islandora (FL-Islandora)

- A digital library platform, Florida Islandora (FL-Islandora), enables users to create digital collections and make them accessible to the public. FL-Islandora sites are available free of charge to public universities and community colleges in Florida. If you would like a FL-Islandora site for your institution, contact help@flvc.org to request more information. Libraries using the FL-Islandora platform can find detailed instructions on [Florida Islandora Guides \(FIG\)](#) wiki and can stay up to date with news about the system shared through the [Florida Islandora Listserv](#). Islandora SubGroup (ISG) meetings are held monthly between FALSC and libraries using FL-Islandora; Agendas and links to these meetings are posted on the [Islandora SubGroup \(ISG\) LibGuides page](#).

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Contact Details

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