



# Update from the Executive Director

JANUARY/  
FEBRUARY 2018

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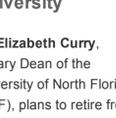
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## Upcoming Events

**OER SUMMIT:** Florida's first Open Educational Resources (OER) Summit will be **Feb. 7-8 at the Hilton Sandestin Golf and Beach Resort**. We'll be there with bells on, and hope to see many from our library community. The event will feature Cable Green, Director of Open Education at Creative Commons, and other national and campus leaders involved in defining and driving OER strategy and initiatives. If you haven't registered yet, there is still time – the deadline is Jan. 31. Learn more or sign up at [www.flvc.org/oersummit](http://www.flvc.org/oersummit). Please note: Room reservations must be made by Jan. 26 to qualify for our discounted rate.

**MCLS:** The Members Council on Library Services will meet **Feb. 27-28 at the University of Florida, Gainesville**, and **May 15-16 at the University of Central Florida, Orlando**. MCLS members who have not registered for the February meeting can [click here](#) to do so.

## Around the Libraries



**UNF Library Dean to Retire from the University**

**Dr. Elizabeth Curry**, Library Dean of the University of North Florida (UNF), plans to retire from the university at the end of the spring semester. The dean joined UNF in 2014, and will leave to return part time to her consulting and training business. Elizabeth ran Curry's Consulting Services Inc. for 13 years, and worked with the State Library to develop the Sunshine State Library Leadership Institute.

As Elizabeth wrote in announcing her decision to colleagues in December, "I've been a librarian for almost 38 years. I'm ready for more work-life balance." We here at FALSC wish her the very best in the next chapter of her life.

For details on the dean's long and distinguished career, please see [People in the News](#) on FALSC.org.

[Open the News](#)

## Help Desk Chat

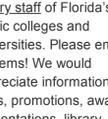
As mentioned in the December update, the [Help Desk](#) chat interface was upgraded over the winter break. It's now sporting a new look with additional functionality that we hope will make interacting with our Help Desk an exceptionally pleasant experience.

## Staff Update

**HIRING:** A large part of January has been devoted to in-person interviews in Tallahassee and Gainesville with nine candidates for three leadership positions at FALSC. Very soon now, we will be pleased to introduce you to our new Director of Digital Services and OER, Director of E-Resources, and Director of Library Support and Training.

**RETIREMENTS:** January is also a month of goodbyes, with two long-time staffers retiring. **Donna Alsbury**, Systems Report Specialist, left us Jan. 12 after nearly 29 years with FALSC and its predecessor organizations. Technical Services System Specialist **Mary Ann O'Daniel** retires Jan. 31. Mary Ann has been with FALSC and its predecessor organizations since 1986, aside from short stints at the University of Cincinnati and the University of Florida in the '90s. Both brought deep expertise and commitment to their work, and will be much missed. Find details about Donna and Mary Ann's careers in [People in the News](#).

[Open the News](#)



Donna Alsbury, top, and Mary Ann O'Daniel

## FALSC Wants Your News!

We like to share news about the [libraries](#) and [library staff](#) of Florida's public colleges and universities. Please email us items! We would appreciate information on hires, promotions, awards, presentations, library initiatives, renovations, building projects, and any other items you'd like to pass on.

[Send in News](#)

## Find Us on Social Media

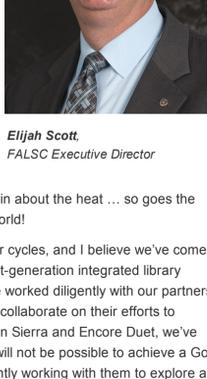


**DISTRIBUTION NOTE:** The FALSC Update is emailed to subscribers of the Florida Virtual Campus (FLVC) mailing lists: FLVC-LIS-MEMBERS-COUNCIL and FLVC-LIBS-ALL, to FLVC staff, and to other interested subscribers. Find past updates on [FALSC.org](http://FALSC.org).

## A new year, with new beginnings and endings

Hello, Everyone,

When my wife and I moved to Florida in 2016, I was very much looking forward to warm weather, sunny blue skies, and plenty of time on the beach. For much of the time that we've lived here, we've had those things, but this winter, with regular overnight temperatures in the teens, has been a cold reminder of winters further north. Whew! I'm very much looking forward to warmer temperatures in a couple of months, after which, I suppose I'll find time to complain about the heat ... so goes the cycle of life in our part of the world!



Elijah Scott  
FALSC Executive Director

Many things in life run in similar cycles, and I believe we've come to the end of a cycle in our next-generation integrated library system project. Although we've worked diligently with our partners at Innovative Interfaces Inc. to collaborate on their efforts to remediate the functional gaps in Sierra and Encore Duet, we've come to the conclusion that it will not be possible to achieve a Go Live date in 2018. We're currently working with them to explore all avenues to maximize the value of the work done to date by exploring alternative options to move the project forward.

In thinking of the cycles of life, our work life also runs in cycles, and it is with regret that I announce the pending retirement of two long-time FALSC staff members. Both Mary Ann O'Daniel and Donna Alsbury are retiring from FALSC in January. It would be impossible for me to overstate my appreciation for the service that Mary Ann and Donna have provided to the students, faculty, and staff that they have served over multiple decades. I wish them well as they enter this new cycle of life. They will be sorely missed among our FALSC team.

At the opposing diameter of the cycle, we're in the midst of conducting interviews for three leadership positions at FALSC: Director of Digital Services & OER, Director of E-Resources, and Director of Library Support and Training. So far, we've had interviews with several spectacular candidates. These interviews have been a good reminder of how fortunate we are to work in a field of incredibly knowledgeable, talented, and dedicated professionals. I hope that by the next Update from the Director, I'll have some good news to share with you regarding each of these roles.

We've entered a new year and begun a new semester. I hope that both are going well for all of you at the colleges and universities served by FALSC!

## GOVERNANCE AND ADVISORY PROCESSES

### MCLS Executive Committee, Jan. 17

The Executive Committee of the Members Council on Library Services met by conference call on Jan. 17. The committee:

- Confirmed upcoming MCLS and Executive Committee meeting dates
- Discussed topics for the next MCLS meeting, Feb. 27-28
- Heard updates on the Sierra/Encore Duet project and on FALSC's progress toward hiring for three leadership positions

The Executive Committee meets next on Feb. 21.

To download materials from past Executive Committee and MCLS meetings, go to [FALSC.org](#).

## SIERRA/ENCORE DUET IMPLEMENTATION

**A NOTE ON WIKI ACCESS:** *Much information about the ILS project is shared on wikis. Since there is proprietary information on the wikis, a password is required to view content. Users can log in with generic, view-only credentials: username, [flsimp@flvc.org](mailto:flsimp@flvc.org); password, FLVCIII. For assistance, contact the Help Desk, [help@flvc.org](mailto:help@flvc.org) or (877) 506-2210 (toll free).*

## Project Status

As was announced via an email to the MCLS on Jan. 18, there will be no implementation of the Sierra/Encore Duet integrated library system in July 2018.

**What happened:** The system underwent Preproduction Verification in the fall. During that weeklong program of functionality and performance testing, more than 190 verified system issues and 31 major problems were logged by FALSC and FLVC staff, the ILS Working Groups, and other faculty and staff at the colleges and universities. Per our agreement with system vendor Innovative Interfaces Inc., the company had until Dec. 18 to correct the gaps in its system's functionality. Numerous issues remained unresolved as of Dec. 18, so the ILS failed to achieve system acceptance by the deadline.

**Where we're at now:** Innovative has been notified of the failure, and we have mutually agreed with the company that implementation will not take place as scheduled in July. Soon after the Dec. 18 deadline, we prepared to trigger a formal 60-day process to end our contract. However, the company has presented new information that might allow us to move forward in a different way. The termination of the contract still may be the end result. We are carefully and deliberately working with Innovative to come to a resolution, and will share any outcome as soon as possible.

**Next steps:** Where does all this leave us? Obviously, the most important takeaway is that there will be no implementation in 2018. For our members, that opens the way for library projects and even personal time off that might have been on hold pending Go Live for a new ILS. In light of recent developments:

- The refresher training sessions scheduled for spring have been cancelled.
- Work on the new system by library staff is suspended, although the ILS organizational framework remains in place, including the Working Groups.

Meanwhile, as discussions with Innovative continue and a final decision on the project remains on hold, FALSC and FLVC are evaluating services for the next fiscal year.

**What if:** Should we end our contract with Innovative and terminate the project, all is by no means lost. We will walk away with:

- The deep store of detailed knowledge about system requirements and functions compiled by the ILS Working Groups, Discussion Groups, and FALSC and FLVC.
- The opportunity to incorporate our authentication development work with Mango.
- Proof in practice of our ability to come together as a cohesive group, with colleges and universities working together for the benefit of both FCS and SUS institutions, and ultimately for our state's students.
- A singular example of our commitment to doing what's right for our libraries and students, no matter how difficult the choice.

All that we've gained in this process will, in the end, be applied toward our ultimate goal: implementing a next-generation integrated library system for Florida's public colleges and universities.

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## Staying Informed

Executive Director Elijah Scott and FALSC staff will continue to communicate important developments on the ILS project via email to our mailing lists. Other paths for finding more information about the ILS project include:

- The [Sierra/Encore Duet Implementation Wiki](#)
- The FALSC website's [ILS Implementation section](#)

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## OTHER LIBRARY PROJECTS & SERVICES

### E-Resources

FALSC is finalizing the 2018 statewide collection of e-resources. We are updating a few older license agreements and processing the remaining vendor invoices. We are also working to wrap up the 2018 group licensing process. We have some new vendors this year with whom to work out new agreements, and we are processing the remaining group invoices. Access should be set up and working correctly for all statewide and group license products; please contact the Help Desk if you are having any issues.

FALSC has finalized the Taylor & Francis agreement for 2017-2019, and we have completed the one-year amendment for Cambridge. We continue to work on Oxford and SAGE agreements; we have been assured access will remain available while these agreements are finalized.

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### OER and Zero-Cost Courses Survey

As part of our work to promote open educational resources (OER) and open-access textbooks, the FLVC Distance Learning and Student Services (DLSS) unit is conducting a survey of MCLS and Distance Learning Member Council representatives. We hope to get a "snapshot" of online zero-cost courses and programs and/or those using open textbooks and OER in Florida's public higher education system as of fall 2017. This information will help us in marketing institutions' OER and zero-cost efforts, identifying areas where FLVC could provide support, and updating the Florida College System (FCS) and the State University System (SUS) Board of Governors on the affordability efforts taking place in Florida. The survey closes Feb. 8, so expect to hear more about our findings soon. This effort is being led by Robin Donaldson, Director of Instructional Research and Member Services at FLVC.

Also on the open-access front: Florida's first OER Summit is coming up fast! See [Upcoming Events](#) for details.

### Centralized Data Loads, Extracts, and Reports

SUS Aleph record counts for December are complete. December monthly FCS reports have been released.

#### Ad hoc reports for various institutions were prepared on:

- Budget report for specific budgets for the year (created and now run monthly)
- Loans by IP for January-May and May-August
- Records with specific information in the \$\$5
- LKR information for CAWAG
- Circulation activity for DVD collection
- Loans for equipment
- Loans of study room keys
- All ISBNs for an institution
- All patron records without email address
- Information for specific barcodes
- All titles in specific special collections
- Items in sublibrary without call number on record
- Items with wrong call number type
- Items in specific sub library with call number type 2
- Titles with specific info in 856 \$y

#### Recent data loading and modification projects include:

- Batch modified nearly 300 records for Gateway College.
- Batch deleted 1,557 duplicate e-book records for Broward College.
- Extracted over 5,000,000 holdings for FCS Schools, modified the holdings via scripts and prepared to send to Innovative.
- Extracted more than 500,000 records for Gulf Coast State College for upload into their EDS Discovery Tool.
- Marvive GPO for January EDS.
- LC authority loads complete through 1801
- PDA plans: YBP, Ebook Central, Cambridge Univ. Press, JSTOR, Wiley
- PDA plan added: Project Muse
- Ebook subscriptions: FMG deletes, Ebook Central, Springer, JSTOR, Overdrive
- Plan deletions: Taylor and Francis deleted for FSU and FGCU; ENGnetBASE removed for FSU
- Deleted or suppressed records for SUS statewide EBA plan with Taylor and Francis
- Removed outdated records/loaded new set for FGCU Business Expert Press and top CRCNetBase
- Serials Solutions monthly updates applied through January for FAMU
- EBSCO serial bibliographic records updates applied through December for FGCU
- FSU completed migration from Serials Solutions to EBSCO serial records bibliographic records; current through January
- Removed Serials Solutions bibliographic records for FIU

#### Genload profiles updated/approved for:

- FS-Law ELGAR ONLINE
- FS-Law-ELGAR Encyclopedia Environmental Law
- FS-Law Oxford Univ. Press
- FGCU Cambridge, FGCU Gale Virtual Reference
- USF Taylor and Francis

#### Upgraded the EZproxy software to version 6.2.2 on the FCS, SUS and COOP servers. The following EZProxy database definitions were added/updated:

- Artstor, Mergent Hoovers, Oxford Art Online, Oxford Reference and EBSCO for all colleges
- Choice Reviews for College of Central Florida
- Wiley Online Library for College of Central Florida
- Elsevier Science Direct for College of Central Florida
- Modern Language Association for College of Central Florida
- Cambridge Core for College of Central Florida and Tallahassee Community College
- NFLA Codes Online for Palm Beach
- Duke University Press for Broward
- RBdigital for Gulf Coast State College
- Science for several colleges
- Ovid for many of the colleges
- World Book Online for Broward, College of Central Florida, Daytona, Miami Dade, Palm Beach, Valencia
- Nexis Uni for several colleges
- Ebook Central for Valencia
- Taylor & Francis eBooks for New College
- Passport (Euromonitor International) for Seminole
- Elsevier Health Journals for College of Central Florida
- Psychotherapy.net and Euromonitor trials for Palm Beach
- JSTOR for New College

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## Digital Services

### Florida Digital Archive

- The DAITSS production server (fclnx30) will be undergoing a hardware update on Feb. 1 that will entail an estimated full day of downtime. The user interface will not be accessible at that time. Florida Digital Archive affiliates have been notified in advance of the scheduled maintenance.
- We're working with New College of Florida to assist them in beginning to actively submit new materials to the Florida Digital Archive.

### Digital Collections Metadata Sharing

- The Digital Services work group is actively involved in supporting the sharing of metadata hosted on its digital platforms such as Islandora and Florida OJ via the [Open Archives Initiative Protocol for Metadata Harvesting \(OAI-PMH\)](#) and is encouraging its users to share metadata about their digital collections with a variety of discovery tools and aggregators so that these unique materials can be widely accessible.
- FALSC is supporting the work of the [Sunshine State Digital Network \(SSDN\)](#), which is the [Digital Public Library of America \(DPLA\)](#) service hub. The SSDN is in the process of organizing Working Groups, and FALSC's Lydia Motyka has joined the Outreach Working Group. The Sunshine State Digital Network has contributed more than 74,000 new materials from Florida to date, and is actively working on contributing additional collections. The Digital Public Library of America now contains more than 18 million records. The DPLA was launched in 2013, and its goal is to bring together the riches of America's libraries, archives, museums, and cultural heritage sites, and make them freely available to students, teachers, researchers, and the general public.

### Florida OJ

- Dec. 29 "Insecta Mundi" articles and the "Journal of Nematology," Vol. 49, No. 4, loaded into Florida OJ by FALSC.

## Contact Details

### Florida Academic Library Services Cooperative

1753 W. Paul Dirac Drive, Tallahassee, FL 32310  
5830 N.W. 39th Ave., Gainesville, FL 32606  
877-506-2210 (toll free)  
**FALSC.org**

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